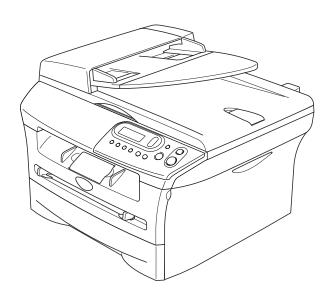


USER'S GUIDE



CE

DCP-7010 DCP-7025

Version C

If you need to call Customer Service

Please complete the following information for future reference:

Model Number: DCP-7010 and DCP-7025 (Circle your model number)

Serial Number:*

Date of Purchase: _____

Place of Purchase:

* The serial number can be displayed on the LCD screen (Menu, 3, 1 (for DCP-7010) and Menu 4, 1 (for DCP-7025)). Retain your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.

Register your product on-line at

http://www.brother.com/registration

By registering your product with Brother, you will be recorded as the original owner of the product. Your registration with Brother:

- may serve as confirmation of the purchase date of your product should you lose your receipt; and,
- may support an insurance claim by you in the event of product loss covered by insurance.

The most convenient and efficient way to register your new product is on-line at http://www.brother.com/registration

Compilation and Publication Notice

Under the supervision of Brother Industries Ltd., this manual has been compiled and published, covering the latest product descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

brother

EC Declaration of Conformity

<u>Manufacturer</u> Brother Industries Ltd. 15-1, Naeshiro-cho, Mizuho-ku, Nagoya 467-8561 Japan

<u>Plant</u> Brother Technology (ShenZhen) Ltd., NO6 Gold Garden Ind. Nanling Buji, Longgang, Shenzhen, China

Herewith declare that:

Products description	: Laser Printer
Product Name	: DCP-7010, DCP-7025

are in conformity with provisions of the Directives applied : Low Voltage Directive 73/23/EEC (as amended by 93/68/EEC) and the Electromagnetic Compatibility Directive 89/336/EEC (as amended by 91/263/EEC and 92/31/EEC and 93/68/EEC).

Harmonized standards applied :

Safety EN60950-1:2001

EMC EN55022:1998 + A1:2000 + A2:2003 Class B EN55024:1998 + A1:2001 + A2:2003 EN61000-3-2:2000 EN61000-3-3:1995 + A1:2001

Year in which CE marking was first affixed : 2004

Issued by : Brother Industries, Ltd.

:

Date

: 28th June, 2006

Place : Nagoya, Japan

Signature

Junji Shiota General Manager Quality Management Dept. Printing & Solutions Company

Safety precautions

We use the following icons throughout this User's Guide.



Warnings tell you what to do to prevent possible personal injury.



Electrical Hazard icons alert you to a possible electrical shock.



Hot Surface icons warn you not to touch machine parts that are hot.



Cautions specify procedures you must follow or avoid to prevent possible damage to the machine or other objects.



Improper Setup icons alert you to devices and operations that are not compatible with the machine.

Notes tell you how you should respond to a situation that may arise or give tips about how the current operation works with other features.

To use the machine safely

Please keep these instructions for later reference and read them before attempting any maintenance.

WARNING	
There are high voltage electrodes inside the machine. Before you clean the inside of the machine, make sure you have unplugged the power cord from the electrical socket.	
Do not handle the plug with wet hands. Doing this might cause an electrical shock.	
After you use the machine, some internal parts are extremely HOT! To prevent injuries, be careful not to put your fingers in the areas shown in the illustration.	

WARNING		
	The fuser unit is marked with a caution label. Please do not remove or damage the label.	
	To prevent injuries, be careful not to put your hands on the edge of the machine under the document cover or scanner cover.	
	To prevent injuries, be careful not to put your fingers in the area shaded in the illustration.	
	When you move the machine, grasp the side hand holds that are under the scanner. DO NOT carry the machine by holding it at the bottom.	
	Do not use a vacuum cleaner to clean up scattered toner. Doing this might cause the toner dust to ignite inside the vacuum cleaner, potentially starting a fire, Please carefully clean the toner dust with a dry, lint-free cloth and dispose of it according to local regulations.	
	This product must be installed near an electrical socket that is easily accessible. In case of an emergency, you must disconnect the power cord from the electrical socket to shut off the power completely.	
▲●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●●<	Do NOT use flammable substances or any type of spray to clean the inside or outside of the machine. Doing this may cause a fire or electrical shock.	

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Introduction

Using this Guide

Throughout this Guide you will see special symbols alerting you to important warnings, notes and actions. Special fonts identify keys you should press, messages that appear on the LCD, and important points or related topics.

Bold	Bold typeface identifies specific keys on the machine's control panel.	
Italics	Italicized typeface emphasizes an important point or refers you to a related topic.	
Courier	Courier type face identifies the messages on the LCD of the machine.	
	Warnings tell you what to do to prevent possible personal injury.	
A	Electrical Hazard icons alert you to a possible electrical shock.	
	Hot Surface icons warn you not to touch machine parts that are hot.	
0	Cautions specify procedures you must follow or avoid to prevent possible damage to the machine or other objects.	
\otimes	Improper Setup icons alert you to devices and operations that are not compatible with the machine.	
	Notes tell you how you should respond to a situation that may arise or give tips about how the current operation works with other features.	
🖉 Note		
Illustrations in this User's Guide are based on DCP-7025.		

Choosing a location

Place your machine on a flat, stable surface that is free of vibration and shocks, such as a desk. Put the machine near a standard, grounded electrical socket. Choose a location where the temperature remains between 10°C and 32.5°C.

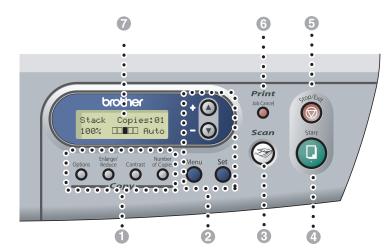
- Avoid placing your machine in a high-traffic area.
- Do not place your machine near heaters, air conditioners, water, chemicals, or refrigerators.
- Do not expose your machine to direct sunlight, excessive heat, moisture, or dust.
- Do not connect your machine to an electrical socket controlled by wall switches or automatic timers.
- Disruption of power can wipe out information in the machine's memory.
- Do not connect your machine to an electrical socket on the same circuit as large appliances or other equipment that might disrupt the power supply.
- Avoid interference sources, such as speakers or the base units of cordless phones.







Control panel overview



Copy keys

(Temporary settings):

Options

You can quickly and easily select temporary settings for copying.

Enlarge/Reduce

Lets you enlarge or reduce copies depending on the ratio you select.

Contrast

Lets you select the copy quality for your type of document.

Number of Copies

Use this key to make multiple copies.

2 Menu Mode:

Menu

Lets you access the Menu to program.

▲ or ▼

Press to scroll through the menus and options. Also you can use these keys to enter numbers.

Set

Lets you store your settings in the machine.

3 Scan

Lets you access Scan mode.

 Start Lets you start making copies or start scanning.

5 Stop/Exit

Stops an operation or exits from the menu.

6 Print key:

Job Cancel

You can cancel a print job and clear the print memory.

Liquid Crystal Display (LCD)

Displays messages on the screen to help you set up and use your machine.

Load document

You can make copies and scan from the ADF (automatic document feeder) and from the scanner glass.



ADF is not available for DCP-7010.

Using the automatic document feeder (ADF) (DCP-7025 only)

The ADF can hold up to 35 pages and feeds each sheet individually. Use standard (80 g/m^2) paper and always fan the pages before putting them in the ADF.

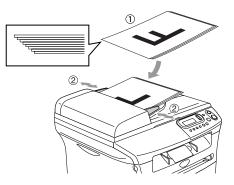
N Improper Setup

- **DO NOT** use paper that is curled, wrinkled, folded, ripped, stapled, paper-clipped, pasted or taped.
- DO NOT use cardboard, newspaper or fabric.
- Make sure documents written with ink are completely dry.
- Documents to be scanned must be from 147.3 to 215.9 mm wide and 147.3 to 356 mm long.

Fan the pages well. Make sure you put the documents face up, top edge first in the ADF until you feel them touch the feed roller.

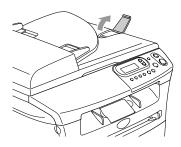


Adjust the paper guides to fit the width of your documents.





3 Unfold the ADF document output support flap.



CAUTION

- **DO NOT** pull on the document while it is feeding.
- Thick documents left on the scanner glass may cause the ADF to jam.

Using the scanner glass

You can use the scanner glass to copy or scan pages of a book or one page at a time. Documents can be up to 215.9 mm wide and 297 mm long.



DCP-7025 only: To use the scanner glass, the ADF must be empty.



Lift the document cover.

2 Using the document guidelines on the left, centre the document face down on the scanner glass.



Place documents face down on the scanner glass.



3 Close the document cover.

If the document is a book or is thick, do not slam the cover or press on it.

About paper

Recommended Paper

To get the best print quality, we suggest using the following paper.

Paper Type	Item
Plain paper	Xerox Premier 80 g/m ²
	Xerox Business 80 g/m ²
	M-real DATACOPY 80 g/m ²
	IGEPA X-Press 80 g/m ²
Recycled paper	Xerox Recycled Supreme
Transparency	3M CG 3300
Labels	Avery laser label L7163

- Use paper that is made for plain-paper copying.
- Use paper that is 75 to 90 g/m².
- Use neutral paper. Do not use acidic or alkaline paper.
- Use long-grain paper.
- Use paper with a moisture content of approximately 5%.

Choosing acceptable paper

We recommend that you test paper (especially special sizes and types of paper) on the machine before purchasing large quantities.

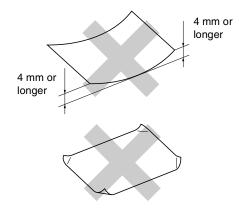
For optimum printing, use a recommended type of paper, especially for plain paper and transparencies. For more information on paper specifications, call your nearest authorized sales representative or the place where you purchased your machine.

- Use labels or transparencies that are designed for use in laser printers.
- If you are using special paper and the machine has problems feeding from the paper tray, try again using the manual feed slot.
- You can use recycled paper in this machine.

Do not use the following types of paper or envelopes, they may cause a paper jam and damage your machine.

Do not use:

- Inkjet paper;
- · Coated paper, such as vinyl coated paper;
- · Pre-prined or highly textured paper, or paper with an embossed letterhead;
- Label sheets that have had any labels removed;
- Paper that has been previously printed on;
- · Paper that cannot be arranged uniformly when stacked;
- Paper that is made with a short grain;
- Damaged, curled, wrinkled, or irregularly shaped paper.



Do not use:

- · Envelopes that have a baggy construction;
- · Envelopes that are embossed (have raised writing on them);
- · Envelopes that have clasps on them;
- · Envelopes that are not sharply creased;
- Envelopes that are pre-printed on the inside.

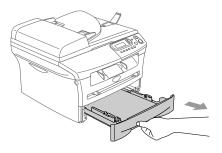
Paper capacity of the paper trays

	Paper size	Paper types	No. of sheets
Paper tray	A4, Letter, Executive, A5, A6, B5 and B6	Plain paper, Recycled paper	up to 250 (80 g/m ²)
		Transparency	up to 10
Manual feed slot	Width: 69.9 - 215.9 mm Length: 116 - 406.4 mm	Plain paper, Recycled paper, Bond paper, Envelope, Label and Transparency	1

How to load paper

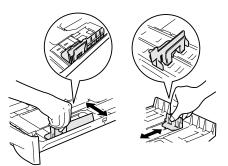
To load paper or other media in the paper tray

Pull the paper tray completely out of the machine.



2 While pressing the paper guide release lever, slide the adjusters to fit the paper size.

Check that the guides are firmly in the slots.

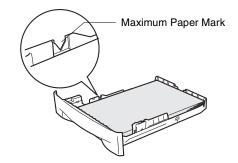


3 Fan the stack of paper well to avoid paper jams and mis-feeds.

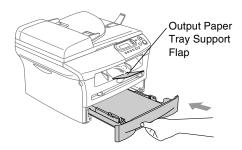




Put paper in the paper tray.



5 Put the paper tray firmly back in the machine and unfold the output paper tray support flap before you use the machine.



🖉 Note

When you put paper in the paper tray, please remember the following:

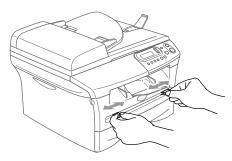
- Check that the paper is flat in the tray and below the maximum paper mark, and that the paper guides are touching the sides of the paper stack.
- The side to be printed on must be face down.

To load paper or other media in the manual feed slot

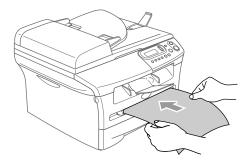
You can load envelopes and special print media one at a time into this slot. Use the manual feed slot to print or copy on labels, envelopes or thicker paper.



Slide the paper guides to fit the paper size.



2 Using both hands put the one sheet of paper in the manual feed slot until you feel the front edge of the paper touch the paper feed roller. Let go of the paper when you feel the machine feed the paper in a short distance.



🖉 Note

When you put paper in the manual feed slot, please remember the following:

- The side to be printed on must be face up.
- Put the leading edge (top of the paper) in first and push it gently into the slot.
- Make sure that the paper is straight and in the proper position on the manual feed slot. If it is not, the paper may not be fed properly, resulting in a skewed printout or a paper jam.
- Do not put more than one sheet or envelope in the manual feed slot at a time, or you may cause the machine to jam.
- You can remove smaller sizes of printed paper from the output paper tray more easily if you lift the scanner cover, using both hands, as shown in the illustration.



You can still use the machine when the scanner cover is raised. You can return the scanner cover to its home position by pushing it down with both hands.



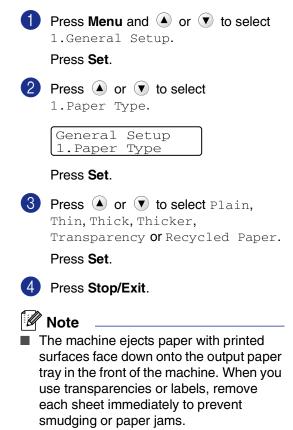
```
2
```

Getting started

Initial Setup

Setting the Paper Type

To get the best print quality, set the machine for the type of paper you are using.



You can select Transparency in Step 3 if Letter or A4 paper size has been selected.

Setting the Paper Size

You can use seven sizes of paper for printing copies: Letter, A4, A5, A6, B5, B6 and Executive. When you change the size of paper you load in the paper tray, you will need to change the setting for paper size at the same time so your machine can fit a reduced copy on the page.



If you selected Transparency as the paper type, you will only be able to select Letter or A4 size paper in Step **3**.



Press Set.

2 Press (or) to select 2.Paper Size.

General	Setup
2.Paper	Size

Press Set.

3 Press () or () to select Letter, A4, A5, A6, B5, B6 Or Executive.

Press Set.

Press Stop/Exit.

Setting the Beeper Volume

You can change the beeper volume. The default setting is Med. When the beeper is on, the machine will beep when you press a key or make a mistake.



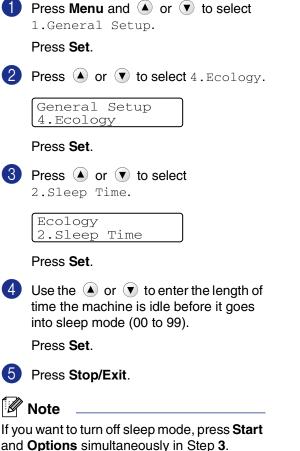
Toner Save

You can conserve toner using this feature. When you set Toner Save to on, print appears lighter. The default setting is <code>Off</code>.

1	Press Menu and (a) or (v) to select 1.General Setup. Press Set.
2	Press (a) or (v) to select 4. Ecology.
	General Setup 4.Ecology
	Press Set .
3	Press (a) or (v) to select 1.Toner Save.
	Press Set .
4	Press () or () to select On (or Off).
	Press Set .
5	Press Stop/Exit.

Sleep Time

Setting the Sleep Time reduces power consumption by turning off the fuser inside the machine while it is idle. You can choose how long the machine is idle (from 00 to 99 minutes) before it goes into sleep mode. The timer is automatically reset when the machine receives PC data or makes a copy. The factory setting is 05 minutes. While the machine is in sleep mode you will see Sleep on the LCD. If you try to print or copy in sleep mode, there will be a short delay while the fuser warms up to its working temperature.



Setting the LCD Contrast

You can change the contrast to help the LCD look lighter or darker.

1001	
1	Press Menu and (a) or (v) to select 1.General Setup. Press Set.
2	Press (or (to select 5.LCD Contrast.
	General Setup 5.LCD Contrast
	Press Set.
3	Press (or (to select Light or Dark.
	- - ·
	Press Set .
4	Press Set. Press Stop/Exit.
Pri	Press Stop/Exit.
Pri You	Press Stop/Exit. nting the User Settings Lis can print a list of your settings. Press Menu and or to select
Pri You	Press Stop/Exit. nting the User Settings Lis can print a list of your settings.
Pri You 1	Press Stop/Exit. nting the User Settings Lis can print a list of your settings. Press Menu and (a) or (7) to select 1.General Setup.
Pri You	Press Stop/Exit. nting the User Settings Lis can print a list of your settings. Press Menu and (a) or (r) to select 1.General Setup. Press Set. Press (a) or (r) to select
Pri You	Press Stop/Exit. nting the User Settings Lis can print a list of your settings. Press Menu and (a) or (v) to select 1.General Setup. Press Set. Press (a) or (v) to select 6.User Settings. General Setup

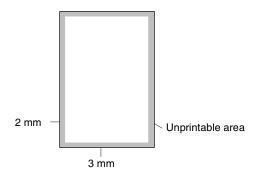
```
3
```

Making copies

Using the machine as a copier

You can use your machine as a copier, making up to 99 copies at a time.

The printable area of your machine begins at approximately 2 mm from both sides and 3 mm from the top or bottom of the paper.



🖉 Note

The printable area shown above is for a single copy or a 1 in 1 copy using A4 size paper. The printable area changes with the paper size.

Making a single copy



Load your document.



Press Start.

Making multiple copies

0	Load your	document.

Press Number of Copies repeatedly until the number of copies you want appears (up to 99).

-OR-

Press **Number of Copies**, and then press or hold () or () to increase or decrease the number of copies.



DCP-7025 only:

To sort the copies, press **Options** and (a) or to select Stack/Sort. (See Sorting copies using the ADF (DCP-7025 only) on page 3-5.)

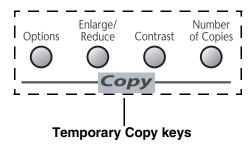
3 Press Start.

Stop copying

To stop copying, press Stop/Exit.

Using the Temporary Copy keys

When you want to quickly change the copy settings temporarily for the next copy, use the Temporary Copy keys. You can use different combinations.



🖉 Note

- The machine returns to its default settings 60 seconds after it finishes copying.
- You can save the copy settings you use most often by setting them as default. (See *Changing the default copy settings* on page 3-7.)

Enlarging or reducing the image copied

You can select the following enlargement or reduction ratios.

Auto* sets the machine to calculate the reduction ratio that best fits the size of paper.

Custom(25-400%) allows you to enter a ratio from 25% to 400%.

Press	100%
	100%
Enlarge/Reduce	104% EXE \rightarrow LTR
Enlarge/	141% A5→A4
Reduce	200%
A	Auto*
	Custom(25-400%)
	50%
	70% A4→A5
	78% (LGL \rightarrow LTR)
	83%(LGL→A4)
	85% LTR→ EXE
	91% Full Page
	94% A4→LTR
	97% LTR→A4

* DCP-7025 only



DCP-7025 only:

Auto is available only when loading from the ADF.

Load your document.



Press or to select the enlargement or reduction ratio you want.

Press Set.

__OR__

You can select Custom (25-400%) and press Set.

Press () or () to enter an enlargement or reduction ratio from 25% to 400%.

Press Set.

🖉 Note

Enlargement or reduction ratio can also be increased or decreased by holding down $\textcircled{\blackbar}$ or $\textcircled{\blackbar}$.

4 Press Start.

__OR__

Press other temporary copy keys for more settings.



- Special Copy Options (2 in 1 (P), 2 in 1 (L), 4 in 1 (P), 4 in 1 (L) or Poster (3 x 3)) are not available with Enlarge/Reduce.
- (P) means Portrait and (L) means Landscape.

Adjusting contrast

You can change the contrast to help an image look sharper and more vivid.

Load your document.
 Press Contrast.
 Contrast

 ✓ -□□□□+ ▲

 Press ▲ to increase the contrast.

 OR—
 Press ♥ to decrease the contrast.
 Press Set.

 Press Start.

 OR—

Press other temporary copy keys for more settings.

3

Changing the temporary copy settings

Use the **Options** key to quickly set the following copy settings temporarily for the next copy.

Press	Menu Selections	Options	Page
Options	$\underbrace{}_{\text{Set}} \overset{\text{Set}}{\bullet}$	$\overset{\textcircled{\baselineskip}}{\textcircled{\baselineskip}} \bigstar \overset{\text{Set}}{\textcircled{\baselineskip}}$	
	Select & Set	Select & Set	
	Quality	Auto	3-5
		Text	
		Photo	
	Stack/Sort	Stack	3-5
	(DCP-7025 only)	Sort	
	Page Layout	Off(1 in 1)	3-5
		2 in 1 (P)	
		2 in 1 (L)	
		4 in 1 (P)	
		4 in 1 (L)	
		Poster(3 x 3)	

Note

The factory settings are shown in Bold.

After you choose your settings by pressing Set, the LCD shows Set temporarily.

Press Start if you have finished choosing settings.

Quality

You can select the copy quality. The default setting is Auto.

Auto	Suitable for documents that contain both text and photographs.
Text	Suitable for documents containing only text.
Photo	Suitable for copying photographs.



Load your document.

Press Options and A or T to select Quality.

Press Set.

3 Press () or () to select the copy quality you want (Auto, Text or Photo).

Press Set.

Press Start.

Sorting copies using the ADF (DCP-7025 only)

You can sort multiple copies. Pages will be stacked in the order (1, 2, 3), (1, 2, 3)and so on.

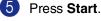


1 Load your document.

- Press Number of Copies repeatedly until the number you want appears (up to 99).
- Press Options and A or T to select Stack/Sort.

Press Set.

4 Press () or () to select Sort. Press Set.



Making N in 1 copies (Page Layout)

You can reduce the amount of copies by using the N in 1 copy feature. This allows you to copy two or four pages onto one page, allowing you to save paper.

Ø Note

- Please make sure paper size is set to A4 or Letter.
- You can use the N in 1 copy feature with 100% copy size only.
- (P) means Portrait and (L) means Landscape.

Load your document.

2 Press Number of Copies repeatedly until the number you want appears (up to 99).

3 Press **Options** and (A) or (r) to select Page Layout.

Press Set.

4) Press 🔺 or 💌 to select 2 in 1 (P), 2 in 1 (L), 4 in 1 (P), or 4 in 1 (L).

Press Set.

Press Start to scan the document.

If you are using the scanner glass:



6 After the machine scans the page, the LCD shows:



Press () to scan the next page.



Put the next document on the scanner glass.

```
Set Next Page
Then Press Set
```

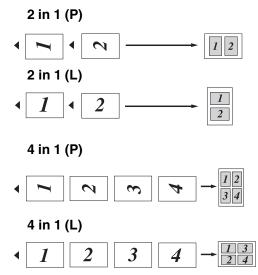
Press Set.

Repeat Steps 6 and 7 for each page of the layout.

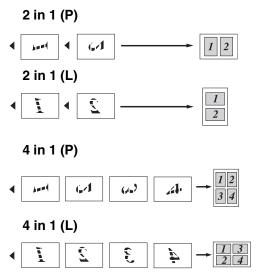


8 After all the pages of the document have been scanned, press v to end.

Place document face up in the ADF in the direction shown below. (DCP-7025 only)



Place document face down on the scanner glass in the direction shown below.



Making a poster (Page Layout)

You can create a poster. When you use the Poster feature your machine divides your document into sections, then enlarges the sections so you can assemble them into a poster. If you want to print a poster, use the scanner glass.

🖉 Note

- Please make sure paper size is set to A4 or Letter.
- For Poster copies, you cannot make more than one copy or use the Enlarge/Reduce feature.

Load your document.

Press Options and A or T to select Page Layout.

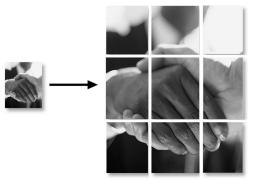
Press Set.

3 Press (A) or (V) to select Poster(3×3).

Press Set.

4 Press **Start** to scan the document.

Poster (3x3)



Changing the default copy settings

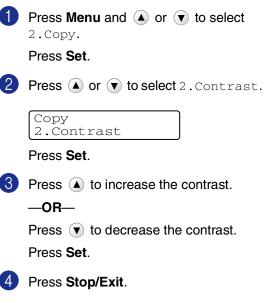
You can save the copy settings you use most often by setting them as default. These settings will remain until you change them again.

Quality



Adjusting contrast

You can change the contrast to help an image look sharper and more vivid.



Out of Memory message

If the memory becomes full while you are making copies, the LCD message will guide you through the next step.

For DCP-7025:

If the Out of Memory message appears when you are scanning the first page of your document, press **Stop/Exit** and wait until the other operations in process finish and then try again.

If you were scanning subsequent pages, press **Stop/Exit** to cancel or **Start** to copy the scanned pages.

For DCP-7010:

If the Out of Memory message appears, press **Stop/Exit** and wait until the other operations in process finish and then try again.



Software Features

The User's Guide on the CD-ROM includes the Software User's Guide for features available when connected to a computer (for example, Printing and Scanning). The availability of the features listed below varies by model:

- Using the machine as a Printer (See Chapter 1 in the Software User's Guide on the CD-ROM.)
- How to Scan (See Chapter 2 in the Software User's Guide on the CD-ROM.)
- Using ControlCenter2.0 (See Chapter 3 in the Software User's Guide on the CD-ROM.)
- Network Scanning (Optional NC-2200w external print/scan server required)
- Network Printing (Optional NC-2200w external print/scan server required)

5

Important information

IEC 60825-1 Specification

This machine is a Class 1 laser product as defined in IEC 60825-1 specifications. The label shown below is attached in countries where required.

CLASS 1 LASER PRODUCT APPAREIL À LASER DE CLASSE 1 LASER KLASSE 1 PRODUKT

This machine has a Class 3B Laser Diode which emits invisible laser radiation in the Scanner Unit. The Scanner Unit should not be opened under any circumstances.

Laser Diode

Wave length:	770 - 810 nm
Output:	5 mW max.
Laser Class:	Class 3B

WARNING

Use of controls, adjustments or performance of procedures other than those specified in this manual may result in hazardous radiation exposure.

Disconnect device

This product must be installed near an electrical socket that is easily accessible. In case of emergency, you must disconnect the power cord from the electrical socket to shut off the power completely.

Wiring information Important

If you need to replace the plug fuse, fit a fuse that is approved by ASTA to BS1362 with the same rating as the original fuse.

Always replace the fuse cover. Never use a plug that does not have a cover.

Warning - This printer must be earthed.

The wires in the mains lead are coloured in line with the following code:

Green and Yellow: Earth

Blue:	Neutral
Brown:	Live

If in any doubt, call a qualified electrician.

Radio interference (220-240V Model Only)

This product complies with EN55022(CISPR Publication 22)/Class B.

Before this product is used, ensure that you use the following interface cables.

- A shielded parallel interface cable with twisted-pair conductors and that is marked "IEEE 1284 compliant". The cable must not exceed 2.0 meters in length.
 - A USB cable. The cable must not exceed 2.0 meters in length.

Important safety instructions

- 1 Read all of these instructions.
 - Save them for later reference.
 - Follow all warnings and instructions marked on the product.
- Unplug this product from the wall socket before cleaning inside of the machine. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 5 Do not use this product near water.
- 6 Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- Slots and openings in the cabinet and the back or bottom are provided for ventilation; to ensure reliable operation of the product and to protect it from overheating, these openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heater. This product should never be placed in a built-in installation unless proper ventilation is provided.
- 8 This product should be operated from the type of power source indicated on the label. If you are not sure of the type of power available, call your dealer or local power company.
 - Use only the power cord supplied with this machine.
- This product is equipped with a 3-wire grounded plug. This plug will only fit into a grounded power outlet. This is a safety feature. If you are unable to insert the plug into the outlet, call your electrician to replace your obsolete outlet. Do not defeat the purpose of the grounded plug.

5

Chapter 5

Do not allow anything to rest on the power cord. Do not place this product where people can walk on the cord.

Do not place anything in front of the machine that will block printing. Do not place anything in the path of printing.

Wait until pages have exited the machine before picking them up.

Unplug this product from the power socket and refer servicing to Authorized Service Personnel under the following conditions:

- When the power cord is damaged or frayed.
- If liquid has been spilled into the product.
- If the product has been exposed to rain or water.
- If the product does not operate normally when the operating instructions are followed. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
- If the product has been dropped or the cabinet has been damaged.
- If the product exhibits a distinct change in performance, indicating a need for service.

15 To protect your product against power surges, we recommend the use of a power protection device (Surge Protector).

- 16 To reduce the risk of fire, electric shock and injury to people, note the following:
 - Do not use this product near appliances that use water, a swimming pool or in a wet basement.
 - Use only the power cord supplied with this machine.

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Each company whose software title is mentioned in this manual has a Software License Agreement specific to its proprietary programs.

All other brand and product names mentioned in this User's Guide, and the Software User's Guide are registered trademarks of their respective companies.

Troubleshooting and routine maintenance

Troubleshooting

Error messages

6

As with any sophisticated office product, errors may occur. If this happens, your machine identifies the problem and displays an error message. The most common error messages are shown below.

You can correct most problems by yourself. If you need more help, the Brother Solutions Center offers latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com.

ERROR MESSAGES			
ERROR MESSAGE	CAUSE	ACTION	
Back Cover Open	The back cover is not completely closed.	Close the back cover of the machine.	
Change Drum Soon	The drum unit is near the end of its life.	Use the drum unit until you have a print quality problem; then replace the drum unit with a new one. See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.	
Cooling Down Wait for a while	The temperature of the drum unit or toner cartridge is too hot. The machine will pause its current print job and go into cooling down mode. During the cooling down mode, you will hear the cooling fan running while the display on the machine shows Cooling Down, and Wait for a while.	You must wait 20 minutes for it to cool.	
Cover is Open	The front cover is not completely closed.	Close the front cover for the drum unit.	
Data Remaining	Print data is left in the machine's memory.	Re-start printing from your computer.	
	Print data is left in the machine's memory. The USB or Parallel cable was unplugged while the computer was sending the data to the machine.	Press Job Cancel . The machine will cancel the job and eject the page that is being printed. Try to print again.	
Document Jam (DCP-7025 only)	The document was not inserted or fed properly or the document scanned from the ADF was too long.	See Document jams (DCP-7025 only) on page 6-3. See Using the automatic document feeder (ADF) (DCP-7025 only) on page 1-4.	
Drum Error	The drum unit needs to be cleaned.	See Cleaning the corona wire on page 6-19.	
Fail to Warm up	The fuser unit is too cold.	Turn off the machine's power switch, and check the	
Unit is too Hot	The fuser unit is too hot.	machine's environment. If it is in a location that is to cold or too hot, try to cool or warm the room by turni on the air conditioner or heater. Or, change the location. Then, turn on the machine's power switch	

ERROR MESSAGES		
ERROR MESSAGE	CAUSE	ACTION
Machine too Hot	The inside of the machine is too hot.	Listen to the machine to check that the cooling fan is spinning. Make sure that the air vents are not covered up or blocked.
		If the fan is spinning and air vents are clear, you should let the machine cool down for several minutes before using it again.
		If the fan is not spinning, turn off the machine and then on again.
No cartridge	The toner cartridge is not installed properly.	Reinstall the toner cartridge.
No Paper Fed	The machine is out of paper or paper is not properly loaded in the paper tray.	Refill the paper in the paper tray and then press Start . — OR —
		Remove the paper and load it again and then press Start.
Out of Memory	The machine's memory is full.	(Copy operation in process) Press Stop/Exit and wait until the other operations in process finish and then try again.
		(Printing operation in process)
		Reduce print resolution. (See <i>Advanced tab</i> in the Software User's Guide on the CD-ROM.)
Paper jam Inside	The paper is jammed inside the machine.	(See Paper jams on page 6-4.)
Paper Jam Rear	The paper is jammed in the back of the machine.	(See Paper jams on page 6-4.)
Paper Jam Tray	The paper is jammed in the paper tray of the machine.	(See Paper jams on page 6-4.)
Scanner Locked	The scanner glass's sensor does not move to the home position.	Turn off the machine and then on again.
Toner Life End	The toner cartridge and drum unit assembly are not installed or it is not	Re-install the toner cartridge and drum unit assembly. —OR—
	installed properly.	Replace the toner cartridge with a new one. (See <i>Replacing the toner cartridge (TN-2000)</i> on page 6-20.)
	— OR — Toner is used up and printing is not	
	possible.	
Toner Low	The toner cartridge is near the end of its life and will soon need replacing.	Order a new toner cartridge now.
Unable to Init. (Initialize)	The machine has a mechanical problem.	Turn off the machine's power switch, and then on again, If the error message continues, leave the machine for several minutes, and then try to print, copy
Unable to Print		or scan again.
Unable to Scan		

Troubleshooting and routine maintenance

Document jams (DCP-7025 only)

If the document is jammed, follow the steps below.

Document is jammed in the top of the **ADF** unit

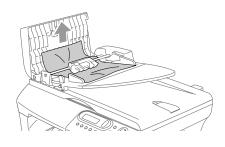


 Take out any paper from the ADF that is not jammed.



2 Open the ADF cover.

3 Pull the jammed document out to the left.





4 Close the ADF cover.

5 Press Stop/Exit.

Document is jammed inside the ADF unit

- a Take out any paper from the ADF that is not jammed.
- 2
 - Lift the document cover.
- 3)

Pull the jammed document out to the right.





Close the document cover.

- Press Stop/Exit. -OR-
- Pull the jammed document out to the right.





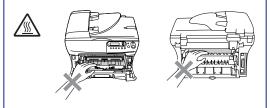
Press Stop/Exit.

Paper jams

To clear paper jams, please follow the steps in this section.

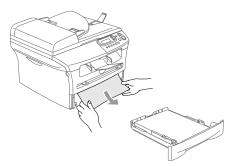
WARNING

After you have just used the machine, some parts inside the machine are extremely hot. When you open the front cover or back cover of the machine, never touch the shaded parts shown in the following diagram.



Paper is jammed inside the machine

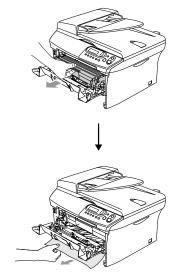
- Pull the paper tray completely out of the machine.
- 2 Pull the jammed paper up and out of the paper tray opening.



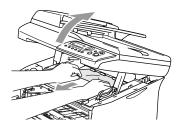
3 Open the front cover.



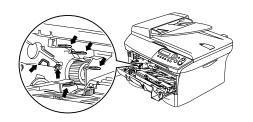
4 Pull out the drum unit and toner cartridge assembly. The jammed paper may be pulled out with the toner cartridge and drum unit assembly, or this may release the paper so you can pull it up and out of the paper tray opening.



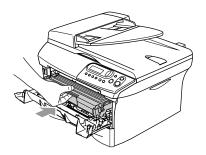
5 If you cannot remove the drum unit and toner cartridge assembly easily, do not use extra force. Instead, lift the scanner cover and use both hands to carefully pull the jammed paper up and out of the output tray opening.



To prevent damage to the machine caused by static electricity, do not touch the electrodes shown in the following diagram.



6 Put the drum unit and toner cartridge assembly back in the machine.

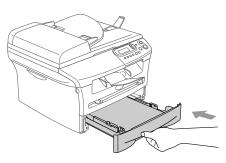




Close the front cover.



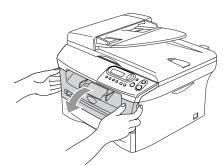
8 Put the paper tray in the machine.



Paper is jammed at back of the machine



Open the front cover.

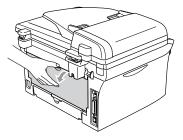




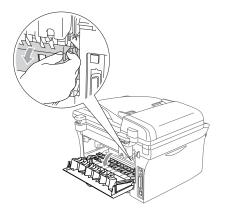
2 Pull out the drum unit and toner cartridge assembly.



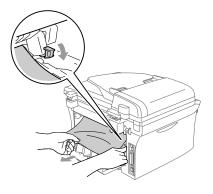
3 Open the back cover.

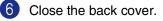


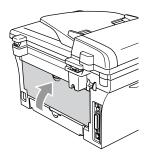
- 4
- Pull the tab toward you to open the rear chute cover.



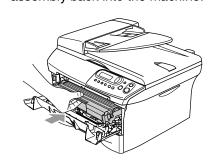
5 Pull the jammed paper out of the fuser unit. If the jammed paper cannot be pulled out easily, push down the blue tab with one hand as you gently pull the paper out with other hand.







7 Put the drum unit and toner cartridge assembly back into the machine.

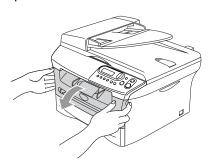




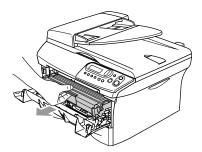
8 Close the front cover.

Paper is jammed inside the drum unit and toner cartridge assembly

- Open the front cover.

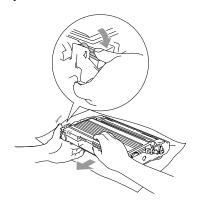


Pull out the drum unit and toner cartridge assembly.

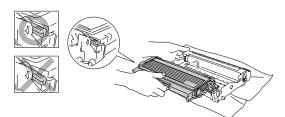


Hold down the lock lever on the left and pull the toner cartridge out of the drum unit.

Take out the jammed paper if there is any inside the drum unit.

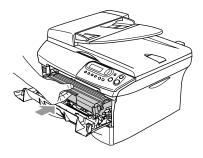


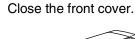
4 Put the toner cartridge back into the drum unit until you hear it lock into place. If you put it in properly, the lock lever will lift automatically.



6)

5 Put the drum unit and toner cartridge assembly back in the machine.







If you are having difficulty with your machine

If you think there is a problem with your machine, check the chart below and follow the troubleshooting tips.

The Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit us at http://solutions.brother.com.

DIFFICULTY	SUGGESTIONS		
Printing Difficulties			
Poor print quality	See Improving the print quality on page 6-11.		
Vertical black lines.	Sometimes you may see vertical streaks/black lines on the printed pages. The drum unit's primary corona wire for printing may be dirty. Clean your primary corona wire (See <i>Cleaning the corona wire</i> on page 6-19).		
Copy Quality Difficulties			
Vertical black streaks or black spots appear in copies.	Sometimes you may see vertical streaks on your copies. Either the scanner or the drum unit's primary corona wire for printing is dirty. Clean them both. (See <i>Cleaning the scanner glass</i> on page 6-17 and <i>Cleaning the corona wire</i> on page 6-19.)		
Printer Difficulties			
The machine does not print.	Please make sure:		
	 The machine is plugged in and the power switch is turned on. —OR— 		
	• The toner cartridge and drum unit are installed properly. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)		
	 OR— The interface cable is securely connected between the machine and computer. (See the Quick Setup Guide.) 		
	 OR— Check to see if LCD is showing an error message. (See <i>Error messages</i> on page 6-1.) OR— 		
	 Machine is online. Click Start and then Printer and Faxes. Right-click the 'Brother DCP-7010 or DCP-7025'. Make sure that "Use Printer Offline" is unchecked. 		
The machine prints unexpectedly or it prints garbage.	Turn off the machine's power switch and then on it again. Check the primary settings in your application software to make sure it is set up to work with your machine.		
The machine prints first couple of pages correctly, then some pages have text missing.	Your computer is not recognizing the machine's input buffer full signal. Please make sure you connect the machine cable correctly. (See the Quick Setup Guide.)		
The machine cannot print full pages of a document.	Reduce the printing resolution. (See <i>Advanced tab</i> in the Software User's Guide on the CD-ROM.)		
Out of Memory message occurs.	Reduce the complexity of your document and try again. Reduce the graphic quality or the number of font sizes within your application software.		
My headers or footers appear when I view my document on the screen but do not appear when I print them.	Your machine can print 62 lines per page. The top two lines and bottom two lines are a restricted area that will not accept print. Adjust the top and bottom margins in your document to allow for this.		

DIFFICULTY	SUGGESTIONS	
Scanning Difficulties		
TWAIN errors appear while scanning.	Make sure the Brother TWAIN driver is selected as the primary source. In PaperPort [®] , click Scan in the File menu and select the Brother TWAIN driver.	
Software Difficulties		
Cannot install software or print.	Run the Repair MFL-Pro Suite program on the CD-ROM. This program will repair and reinstall the software.	
Cannot perform '2 in 1 or 4 in 1' printing.	Check that the paper size setting in the application and in the printer driver are the same.	
Cannot print when using Adobe Illustrator.	Try to reduce the print resolution. (See <i>Advanced tab</i> in the Software User's Guide on the CD-ROM.)	
When using ATM fonts, some characters are missing or some characters are printed in their place.	If you are using Windows [®] 98/98SE/Me, select 'Printer Settings' from the 'Start' menu. Select the properties of the 'Brother DCP-7010 or DCP-7025'. Click 'Spool Setting' on the 'Details' tab. Select 'RAW' from 'Spool Data Format'.	
'Unable to write to LPT1' or 'LPT1 already in use' Error Message appears. 'MFC is Busy' Error Message appears.	 Make sure the machine is on (plugged into the electrical socket and the pow switch turned on) and that it is connected directly to the computer using the IEEE-1284 bi-directional parallel cable. The cable must not go through anoth peripheral device (such as a Zip Drive, External CD-ROM Drive, or Switch bo 2. Make sure the machine is not displaying an error message on the LCD Displa 3. Make sure no other device drivers, which also communicate through the parallel port, are running automatically when you boot up the computer (suc as, drivers for Zip Drives, External CD-ROM Drive, etc.) Suggested areas to check: (<i>Load=, Run=command lines in the win.ini file or the Setup Group</i>) Check with your computer manufacturer to confirm that the computer's paral port settings in the BIOS are set to support a bi-directional machine; i.e. (Parallel Port Mode – ECP) 	

DIFFICULTY	SUGGESTIONS	
Paper Handling Difficulties		
The machine does not load paper. The LCD shows No Paper Fed or Paper Jam.		
The machine does not feed paper from the manual feed slot.	Reinsert the paper firmly, load one sheet at a time. Make sure that manual feed mode is selected in the printer driver.	
How can I load envelopes?	You can load envelopes from the manual feed slot. Your application software must be set up to print the envelope size you are using. This is usually done in the Page Setup or Document Setup menu of your software. You should refer to the manual provided with your software application.	
What paper can I use?	You can use plain paper, recycled paper, envelopes, transparencies and labels that are made for laser machines. (For information on paper you can use, see <i>About paper</i> on page 1-6.)	
How can I clear paper jams?	See Paper jams on page 6-4.	
Print Quality Difficulties		
Printed pages are curled.	Low quality thin or thick paper can cause this problem. Make sure you select the Paper Type that suits the media type you use. (See <i>About paper</i> on page 1-6.)	
Printed pages are smeared.	The Paper Type setting may be incorrect for the type of print media you are using— OR —The print media may be too thick or have a rough surface. (See <i>About paper</i> on page 1-6 and <i>Basic tab</i> in the Software User's Guide on the CD-ROM.)	
Printouts are too light.	If your machine is not connected to a computer, turn off Toner Save mode in the machine's menu setting. (See <i>Toner Save</i> on page 2-2.)	
	Set Toner Save mode to off in the Advanced tab in the printer driver. (See <i>Advanced tab</i> in the Software User's Guide on the CD-ROM.)	
	If the printout is a copy, adjust the contrast. (See Adjusting contrast on page 3-8.)	

Improving the print quality

This section provides information on the following topics:

Examples of poor print quality	Recommendation
ABCDEFGH abcderghijk ABCD	Check the machine's environment. Conditions such as humidity, high temperatures, and so on may cause this print fault. (See <i>Choosing a location</i> on page 1-2.)
abcde 01234 Faint	If the whole page is too light, Toner Save mode may be on. Turn off Toner Save mode in the machine menu settings or in the printer driver. (See <i>Toner Save</i> on page 2-2 or <i>Advanced tab</i> in the Software User's Guide on the CD-ROM.) — OR —
	If your machine is not connected to a computer, turn off Toner Save mode in the machine's menu setting. (See <i>Toner Save</i> on page 2-2.)
	Clean the laser scanner window and the primary corona wire on the drum unit. (See <i>Cleaning the laser scanner window</i> on page 6-18 and <i>Cleaning the corona wire</i> on page 6-19.) If the print quality has not improved, install a new drum unit. Install a new toner cartridge. (See <i>Replacing the toner cartridge (TN-2000)</i> on page 6-20.)
ABCDEFGH abcdefghijk	Make sure that you use paper that meets the recommended specifications. (See <i>About paper</i> on page 1-6.)
Abdelging A BCD a b c d e 0 1 2 3 4 Gray background	Check the machine's environment - high temperatures and high humidity can increase the amount of background shading. (See <i>Choosing a location</i> on page 1-2.)
	Install a new toner cartridge. (See <i>Replacing the toner cartridge (TN-2000)</i> on page 6-20.)
	Clean the primary corona wire on the drum unit. (See <i>Cleaning the corona wire</i> on page 6-19.) If the print quality has not improved, install a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)
B	Make sure you use paper that meets our specifications. Rough-surfaced paper or thick print media may cause this problem. (See <i>About paper</i> on page 1-6.)
B B Ghost	Make sure that you choose the appropriate media type in the printer driver or in the machine's Paper Type menu setting. (See <i>Basic tab</i> in the Software User's Guide on the CD-ROM and <i>Setting the Paper Type</i> on page 2-1 in this User's Guide.)
	Install a new drum unit. (See Replacing the drum unit (DR-2000) on page 6-23.)
ABQDUF GH abc@ushik	Make sure that you use paper that meets our specifications. Rough-surfaced paper may cause the problem. (See <i>About paper</i> on page 1-6.)
A BC D a be de 0 1234 Toner specks	Clean the primary corona wire and the drum unit. (See <i>Cleaning the corona wire</i> on page 6-19 and <i>Cleaning the drum unit</i> on page 6-12.) If the print quality has not improved, install a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)
B Hollow print	Make sure that you use paper that meets our specifications. (See <i>About paper</i> on page 1-6.) Choose Thick paper mode in the printer driver or in the machine's Paper Type menu setting, or use thinner paper than you are currently using. (See <i>Basic tab</i> in
	the Software User's Guide on the CD-ROM.) Check the machine's environment because conditions such as high humidity can
	cause hollow print. (See <i>Choosing a location</i> on page 1-2.) Clean the primary corona wire on the drum unit. (See <i>Cleaning the corona wire</i> on page 6-19.) If the print quality has not improved, install a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)

Examples of poor print quality	Recommendation		
	Clean the primary corona wire on the drum unit. (See <i>Cleaning the corona wire</i> on page 6-19.) If the print quality has not improved, install a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)		
All black 78.5 mm 78.5 mm 78.5 mm 78.5 mm intervals Fragmentic for the second se	 Cleaning the drum unit Dust, paper powder, glue, and so on may stick to the surface of the photosensitive drum (OPC) and cause black or white spots to appear on printed documents. Make a few copies of a blank, white sheet of paper. (See Making multiple copies on page 3-1.) 1 Remove the drum unit and toner cartridge assembly, and then remove the toner cartridge from the drum unit. 2 Position the print sample in front of the drum unit so you will know the exact position on the drum that is causing the poor print. 		
	3 Turn the black gear on the drum as you check the surface of the OPC drum. Do not touch the OPC drum with your fingers.		
	 4 When you find the substance on the drum surface that matches the print sample, gently <i>dab</i> the surface of the OPC drum with a cotton swab that is lightly dampened with isopropyl alcohol. Do not use a scrubbing or wiping motion because this might damage the drum. Do not use a scrubbing or wiping because this might damage the drum. Do not use a scrubbing or wiping motion because this might damage the drum. 		
	a ball-point pen, because this might cause permanent damage to the drum unit. If the print quality still has not improved you need to install a new drum. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)		

Examples of poor print quality	Recommendation		
ABCDEFGH abcdefghijk A B C D a b c d e 01234 Black toner marks across the page	Make sure that you use paper that meets our specifications. (See <i>About paper</i> on page 1-6.)		
	If you use label sheets for laser printers, the glue from the sheets may sometimes stick to the OPC drum surface. Clean the drum unit. (See <i>Cleaning the drum unit</i> on page 6-12.)		
Show toner marks across the page	Do not use paper that has clips or staples because they will scratch the surface of the drum.		
	If the unpacked drum unit is in direct sunlight or room light, the unit may be damaged.		
	The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)		
ABCDEFGH	Make sure that you use paper that meets our specifications. A rough surfaced paper or thick print media can cause the problem. (See <i>About paper</i> on page 1-6.)		
ABCD abcde 01234 White lines across the page	Make sure that you choose the appropriate media type in the printer driver or in the machine's Paper Type menu setting. (See <i>Basic tab</i> in the Software User's Guide on the CD-ROM and <i>Setting the Paper Type</i> on page 2-1 in this User's Guide.)		
	The problem may disappear by itself. Try printing multiple pages to clear this problem, especially if the machine has not been used for a long time.		
	You may clear the problem by wiping the laser scanner window with a soft cloth. (See <i>Cleaning the laser scanner window</i> on page 6-18.)		
	The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)		
THE CD THE CD THE CD THE CD	Clean the inside of the machine and the primary corona wire in the drum unit. (See <i>Cleaning the corona wire</i> on page 6-19.)		
	You may clear the problem by wiping the laser scanner window with a soft cloth. (See <i>Cleaning the laser scanner window</i> on page 6-18.)		
Lines across the page	The drum unit may be damaged. Put in a new drum unit. (See <i>Replacing the drum unit (DR-2000)</i> on page 6-23.)		
ABCDEFGH abdøfghijk	Clean the primary corona wire of the drum unit. (See <i>Cleaning the corona wire</i> on page 6-19.)		
ABCD abcde 01234	Make sure the primary corona wire is at the home position (\blacktriangle). The drum unit may be damaged. Install a new drum unit. (See <i>Replacing the drum</i>		
Black lines down the page	<i>unit (DR-2000)</i> on page 6-23.)		
Printed pages have toner stains down the page.	The toner cartridge may be damaged. Put in a new toner cartridge. (See <i>Replacing the toner cartridge (TN-2000)</i> on page 6-20.) Make sure that a torn piece of paper is not inside the machine covering the laser scanner window.		
AB¢DEFGH abcdofobilik	You may clear the problem by wiping the laser scanner window with a soft cloth. (See <i>Cleaning the laser scanner window</i> on page 6-18.)		
A B C D abcde 0 1 2 3 4 White lines down the page	The toner cartridge may be damaged. Put in a new toner cartridge. (See <i>Replacing the toner cartridge (TN-2000)</i> on page 6-20.)		
ABCDEFGH abcdefghijk	Make sure the paper or other print media is loaded properly in the paper tray and that the guides are not too tight or too loose against the paper stack.		
ABCD	Set the paper guides correctly.		
Page skewed	If you are using the manual feed slot, see <i>To load paper or other media in the manual feed slot</i> on page 1-9.		
	The paper tray may be too full.		
	Check the paper type and quality. (See About paper on page 1-6.)		

Examples of poor print quality	Recommendation		
ABCDEFGH abcodeghijk A B C D a b c de 0 1 2 3 4 Curl or wave	Check the paper type and quality. High temperatures and high humidity will cause paper to curl. If you don't use the machine very often, the paper may have been in the paper tray too long. Turn over the stack of paper in the paper tray. Also, fan the paper stack and then rotate the paper 180° in the paper tray.		
A B C D a b c d e 0 1 2 3 4 Wrinkles or creases	Make sure that paper is loaded properly. Check the paper type and quality. (See <i>About paper</i> on page 1-6.) Turn over the stack of paper in the tray or rotate the paper 180° in the input tray.		

How to change the LCD language

You can change the LCD language.



Press Menu and 🌢 or 💌 to select 1.General Setup.

Press Set.

2 Press (A) or (T) to select 0.Local Language.

Press Set.

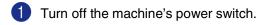
3 Press ▲ or ▼ to select your language.

Press Set.

Press Stop/Exit.

Packing and shipping the machine

When you transport the machine, use the packing materials that came with your machine. If you do not pack the machine properly, you could void your warranty.



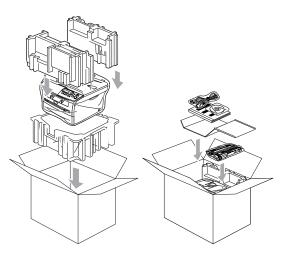
- Unplug the machine from the electrical socket.
- 3 Unplug the cable from the machine.
- Open the front cover.
- 5 Remove the drum unit and toner cartridge assembly. Leave the toner cartridge installed in the drum unit.
- 6 Place the drum unit and toner cartridge assembly into the plastic bag and seal the bag.
 - Close the front cover.





8 Wrap the machine in the plastic bag and place it in the original carton with the original packing material.

9 Pack the drum unit and toner cartridge assembly, AC power cord and printed materials in the original carton as shown below:



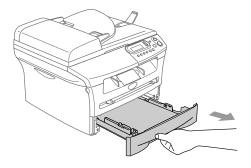
10 Close the carton and tape it shut.

Routine maintenance

The drum unit contains toner, so handle it carefully. If toner scatters and your hands or clothes get dirty, immediately wipe or wash it off with cold water.

Cleaning the outside of the machine

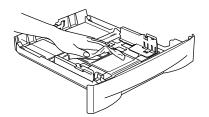
- Use neutral detergents. Cleaning with volatile liquids such as thinner or benzine will damage the outside surface of the machine.
- Do not use cleaning materials that contain ammonia.
- Do not use isopropyl alcohol to remove dirt from the control panel. It may crack the panel.
- Pull the paper tray completely out of the machine.



Wipe the outside of the machine with a soft cloth to remove dust.



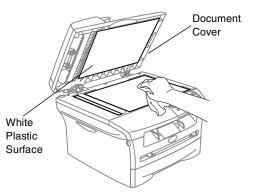
- 3 Remove anything that is stuck inside the paper tray.
- 4 Wipe the inside and the outside of the paper tray with a soft cloth to remove dust.



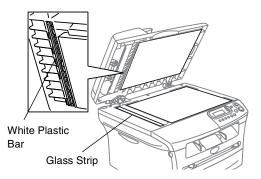
5 Re-load the paper and put the paper tray in the machine.

Cleaning the scanner glass

Turn off the machine's power switch and lift the document cover. Clean the scanner glass and the white plastic surface underneath the document cover with isopropyl alcohol and soft lint-free cloth.



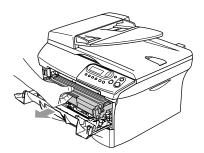
In the ADF unit, clean the white plastic bar and the scanner glass strip under the film with isopropyl alcohol on a lint-free cloth.



Cleaning the laser scanner window

CAUTION

- Do not use isopropyl alcohol to clean the laser scanner window.
- Do not touch the laser scanner window with your fingers.
- Before you clean the inside of the machine, turn off the machine's power switch.
- 2 Open the front cover and pull out the drum unit and toner cartridge assembly.



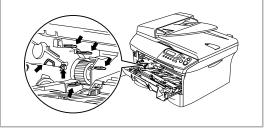
WARNING

Just after you have used the machine, some internal parts of the machine are extremely **HOT!** When you open the front cover of the machine, never touch the shaded parts shown in the diagram below.

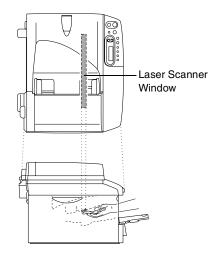




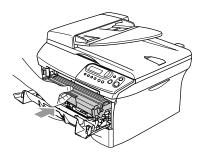
To prevent damage to the machine from static electricity, do not touch the electrodes shown below.



3 Gently clean the laser scanner window by wiping it with a clean soft, dry, lint-free cloth. Do not use isopropyl alcohol.



- 4 Put the drum unit and toner cartridge assembly back into the machine.

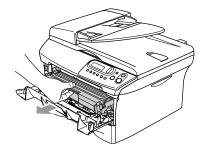


- Close the front cover.
- 6 Turn on the machine's power switch.

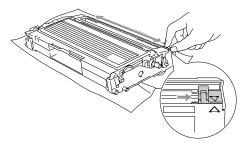
Cleaning the corona wire

We recommend placing the drum unit and toner cartridge assembly on a cloth or large disposable paper to avoid spilling and scattering toner.

() Open the front cover and pull out the drum unit and toner cartridge assembly.



Clean the primary corona wire inside the drum unit by gently sliding the blue tab from right to left several times.



3) Return the blue tab and snap it into the Home position $(\mathbf{\nabla})$.

CAUTION N

If you do not return the blue tab to the Home position $(\mathbf{\nabla})$, your printed pages may have vertical black stripes on them.



Reinstall the drum unit and toner cartridge assembly in the machine.



Close the front cover.

Replacing the toner cartridge (TN-2000)

The toner cartridge can print *up to* 2,500 pages. When the toner cartridge is running low, the LCD shows Toner Low. Actual page count will vary depending on your average type of document (i.e., standard letter, detailed graphics).

🖉 Note

It is a good idea to keep a new toner cartridge ready for use when you see the Toner Low warning.

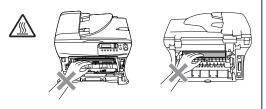
Discard the used toner cartridge according to local regulations, keeping it separate from domestic waste. You can also check our ecology website <u>www.brothergreen.co.uk</u> for recycling information. Be sure to seal the toner cartridge tightly so toner powder does not spill out of the cartridge. If you have questions, call your local waste disposal office.

We recommend that you clean the machine and drum unit when you replace the toner cartridge. (See *Cleaning the laser scanner window* on page 6-18 and *Cleaning the corona wire* on page 6-19.)

How to replace the toner cartridge

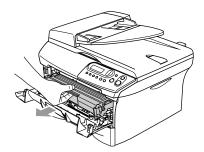
WARNING

Just after you use the machine, some internal parts of the machine will be extremely **HOT!** Never touch the shaded parts shown in the illustration.

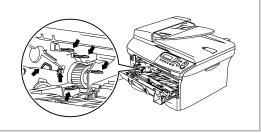


1

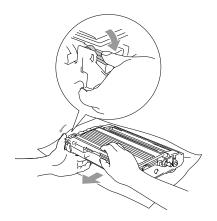
Open the front cover and pull out the drum unit and toner cartridge assembly.



To prevent damage to the machine from static electricity, do not touch the electrodes shown below.



2 Hold down the lock lever on the left and pull the toner cartridge out of the drum unit.

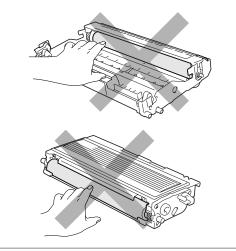


- Place the drum unit on a drop cloth or large piece of disposable paper to avoid spilling and scattering the toner.
- Handle the toner cartridge carefully. If toner scatters on your hands or clothes, immediately wipe it off or wash it with cold water.
- 3 Unpack the new toner cartridge. Place the used toner cartridge into the aluminium bag and discard it according to local regulations.

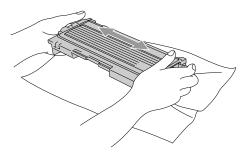
- Brother printers are designed to work with toner of a particular specification and work to a level of optimum performance when used with genuine Brother toner cartridges (TN-2000). Brother cannot guarantee this optimum performance if toner or toner cartridges of other specifications are used. Brother does not therefore recommend the use of cartridges other than Brother cartridges with this printer, or the refilling of empty cartridges with toner from other sources. If damage is caused to the drum unit or other part of this machine as a result of the use of toner or toner cartridges other than genuine Brother products due to the incompatibility or lack of suitability of those products with this machine, any repairs required as a result may not be covered by the warranty.
- Wait to unpack the toner cartridge until immediately before you install it in the machine. If a toner cartridge is left unpacked for a long period of time, the toner life is shortened.



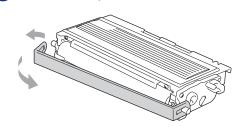
Do not touch the shaded parts shown in the illustrations to prevent any degradation to the print quality.



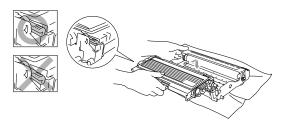
4) Gently rock the toner cartridge from side to side five or six times to distribute the toner evenly inside the cartridge.



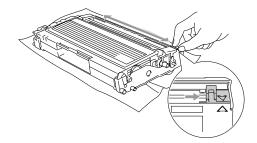
5 Remove the protective cover.



6 Insert the new toner cartridge in the drum unit until it clicks into place. If you put it in properly, the lock lever will lift automatically.



Clean the primary corona wire inside the drum unit by gently sliding the blue tab from right to left several times. Return the blue tab to the Home position $(\mathbf{\nabla})$ before reinstalling the drum unit and toner cartridge assembly.



8 Install the drum unit and toner cartridge assembly into the machine.



Close the front cover.

Replacing the drum unit (DR-2000)

The machine uses a drum unit to create print images on paper. If the LCD shows Change Drum Soon, the drum unit is near the end of its life and it is time to buy a new one.

Even if the LCD shows Change Drum Soon, you may be able to continue printing without having to replace the drum unit for a while. However, if there is a noticeable deterioration in the output print quality (even before Change Drum Soon appears), then the drum unit should be replaced. You should clean the machine when you replace the drum unit. (See *Cleaning the laser scanner window* on page 6-18.)

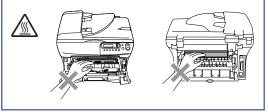
When removing the drum unit, handle it carefully because it contains toner. If toner scatters and your hands or clothes get dirty, immediately wipe or wash with cold water.

🖉 Note

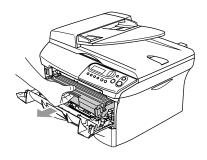
The drum unit is a consumable item, and it is necessary to replace it periodically. There are many factors that determine the drum life, such as temperature, humidity, type of paper and how much toner you use for the number of pages per print job. The estimated drum life is *up to* 12,000 pages. The actual number of pages your drum will print may be significantly less than these estimates. Because we have no control over the many factors that determine the actual drum life, we cannot guarantee a minimum number of pages that will be printed by your drum.

WARNING

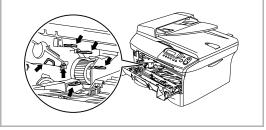
Just after you have used the machine, some internal parts of the machine are extremely **HOT!** So please be careful.



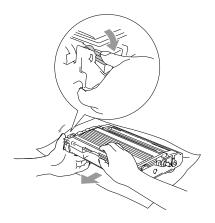
Open the front cover and pull out the drum unit and toner cartridge assembly.



To prevent damage to the printer from static electricity, do not touch the electrodes shown below.



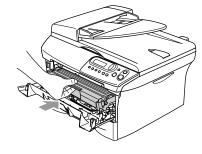
2 Hold down the lock lever on the left and pull the toner cartridge out of the drum unit.



🖉 Note

- Discard the used drum unit according to local regulations, keeping it separate from domestic waste. You can also check our ecology website <u>www.brothergreen.co.uk</u> for recycling information. Be sure to seal the drum unit tightly so toner powder does not spill out of the unit. If you have questions, call your local waste disposal office.
- Wait to unpack the new drum unit until immediately before installing it. Place the old drum unit into the plastic bag.
- 3 Reinstall the toner cartridge into the new drum unit. If you put it in properly, the lock lever will lift automatically.

Install the drum unit and toner cartridge assembly in the machine.





Replace Drum? ▲ Yes ▼ No

To confirm you are installing a new drum, press (\blacktriangle) .

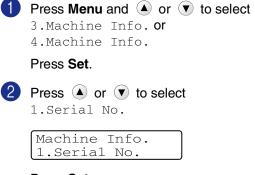
6 When the LCD shows Accepted, close the front cover.

Troubleshooting and routine maintenance

Machine Information

Checking the Serial Number

You can view the machine's serial number on the LCD.

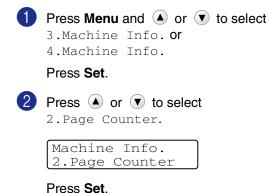


Press Set.

3 Press Stop/Exit.

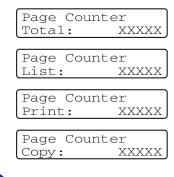
Checking the Page Counters

You can view the machine's page counters for copies, printer pages, lists and a summary total.



🔇 Press 🔺 or 💌 to select Total, List, Print **or** Copy.

Press Set.



Press Stop/Exit.

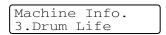
Checking the Drum Life

You can view the machine's drum life on the LCD.

1 Press Menu and (A) or (V) to select 3.Machine Info. or 4.Machine Info.

Press Set.

2 Press 🔺 or 💌 to select 3.Drum Life.



Press Set.



3 Press Stop/Exit.

A Appendix

On-screen programming

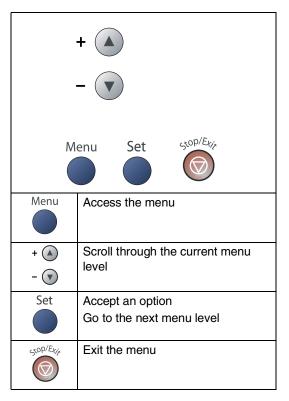
Your machine is designed to be easy to use with LCD on-screen programming. User-friendly programming helps you take full advantage of all the menu selections your machine has to offer.

Since your programming is done on the LCD, we have created step-by-step on-screen instructions to help you program your machine. All you need to do is follow the instructions as they guide you through the menu selections and programming options.

Menu table

The Menu table that begins on page A-3 will help you understand the menu selections and options that are found in the machine's programs. Once you become familiar with programming, you can use the Menu table as a quick reference when you want to change your settings.

Menu Mode



You can access the menu mode by pressing **Menu**.

When you enter the menu, press (A) or (V) to scroll through the Main Menu.

Select ▲▼ 1.General	& Set Setup
Select ▲▼ 2.Copy	& Set
:	
Select ▲▼ 3.Machine	& Set Info.

For DCP-7010: 3.Machine Info. For DCP-7025: 4.Machine Info.

Appendix

You can scroll more quickly through each menu level by pressing the arrow for the direction you want: \checkmark or \checkmark .

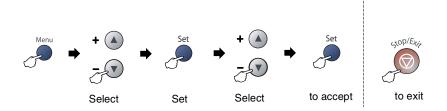
Select an option by pressing **Set** when that option appears on the LCD.

The LCD will then show the next menu level.

Press $\textcircled{\basis}$ or $\textcircled{\basis}$ to scroll to your next menu selection.

Press Set.

When you finish setting an option, the LCD shows ${\tt Accepted}.$



Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
1.General Setup	1.Paper Type	_	Thin Plain Thick Thicker Transparency Recycled Paper	Sets the type of paper in the paper tray.	2-1
	2.Paper Size		A4 Letter Executive A5 A6 B5 B6	Sets the size of the paper in the paper tray.	2-1
	3.Beeper	_	High Med Low Off	Adjusts the volume level of the beeper.	2-2
-	4.Ecology	1.Toner Save	On Off	Increases the life of the toner cartridge.	2-2
		2.Sleep Time	(0-99) 05 Min	Conserves power.	2-3
	5.LCD Contrast	_	Light Dark	Adjusts the contrast of the LCD.	2-3
	6.User Settings			You can print a list of your settings.	2-3
	0.Local Language	_	Depending on your country	Allows you to change the LCD Language.	6-15
2. Сору	1.Quality	—	Text Auto Photo	Selects the Copy resolution for your type of document.	3-7
	2.Contrast	_	▼	Adjusts the contrast for copies.	3-8

🖉 Note

The factory settings are shown in Bold.

Main Menu	Submenu	Menu Selections	Options	Descriptions	Page
3.Printer (DCP-7025 only)	1.Emulation	_	Auto HP LaserJet BR-Script 3	Selects the emulation mode.	See Software User's
	2.Print Options	1.Internal Font	_	Prints a list of the machine's internal fonts or current printer settings.	Guide on the CD-ROM
		2.Configuration	_	current printer settings.	
	3.Reset Printer	—	_	Returns the PCL settings to the original factory default settings.	
3.Machine Info.	1.Serial No.	—	_	Lets you check the serial number of your machine.	6-25
(DCP-7010 only)	2.Page Counter	_	Total Copy Print List	Lets you check the number of pages the machine has printed during its life.	6-25
	3.Drum Life	_	_	You can check the percentage of drum life that remains available.	6-25
4.Machine Info.	1.Serial No.	—	_	Lets you check the serial number of your machine.	6-25
(DCP-7025 only)	2.Page Counter	_	Total Copy Print List	Lets you check the number of pages the machine has printed during its life.	6-25
	3.Drum Life	_	_	You can check the percentage of drum life that remains available.	6-25

🖉 Note _____

The factory settings are shown in Bold.

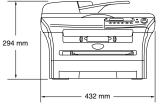


Specifications

Product description

General

Memory Capacity	16 MB (DCP-7010) 32 MB (DCP-7025)		
Automatic Document Feeder (ADF) (DCP-7025 only)	Up to 35 pages		
Paper Tray	250 Sheets (80 g/m ²)		
Printer Type	Laser		
Print Method	Electrophotography by semiconductor laser beam scanning		
LCD (Liquid Crystal Display)	16 characters × 2 lines		
Power Source	220 - 240 V 50/60 Hz		
Power Consumption	Copying: Average 460 W Sleep: Average 10 W Standby: Average 75 W		
Dimensions	DCP-7010	DCP-7025	





53 dB A or less

30 dB A or less

8.3 kg (DCP-7010) 9.45 kg (DCP-7025)

Operating:

Standby:



Weight

Noise

Temperature	Operating: Storage:	10 - 32.5°C 0 - 40°C
Humidity	Operating:	20 to 80% (without condensation)
	Storage:	10 to 90% (without condensation)
Print media		
Paper Input	 Paper si: A4, Lette Paper W 60 - 105 Maximur Up to 25 up to 10 Manual Fee Paper ty Plain pay paper or Paper si: Width: Length: Paper W 60 - 161 	ber, Recycled paper or Transparencies ze: er, Executive, A5, A6, B5 and B6 leight: g/m ² n paper tray capacity: 0 sheets of 80 g/m ² plain paper or transparencies d Slot pe: ber, Recycled paper, Transparencies, Envelopes, Bond Labels ze: 69.9 - 215.9 mm 116 - 406.4 mm 'eight: g/m ²
Paper Output		n paper tray capacity: One sheet at a time neets of A4 size plain paper (Face down print delivery to aper tray)

For transparency or label, we recommend removing printed pages from the output paper tray immediately after they exit the machine to avoid smudging.

For more details, see *About paper* on page 1-6.

Сору

Color/Monochrome	Monochrome
Document Size	ADF Width: 147.3 mm to 215.9 mm (For DCP-7025 only) ADF Height: 147.3 mm to 356 mm (For DCP-7025 only)
	Scanner Glass Width: Max. 215.9 mm
	Scanner Glass Height: Max. 297 mm
Multiple Copies	Stacks up to 99 pages
	Sorts up to 99 pages (DCP-7025 only)
Enlarge/Reduce	25% to 400% (in increments of 1%)
Resolution	600 x 300 dpi

Scanner

Colour/Monochrome TWAIN Compliant	Colour/Monochrome Yes (Windows [®] 98/98SE/Me/2000 Professional/XP/ Windows NT [®] Workstation Version 4.0) Mac OS [®] 9.1 - 9.2/Mac OS [®] X 10.2.4 or greater
WIA Compliant	Yes (Windows [®] XP)
Colour Depth	24 bit colour
Resolution	Up to 9600 x 9600 dpi (interpolated)* Up to 600 x 2400 dpi (optical) * Maximum 1200 x 1200 dpi scanning with Windows [®] XP (resolution up to 9600 x 9600 dpi can be selected by using the Brother scanner utility)
Document Size	ADF Width: 147.3 to 215.9 mm (For DCP-7025 only) ADF Height: 147.3 to 356 mm (For DCP-7025 only) Scanner Glass Width: Max. 215.9 mm Scanner Glass Height: Max. 297 mm
Scanning Width	215.9 mm
Gray Scale	256 levels

🖉 Note

Mac OS[®] X scanning is supported in Mac OS[®] X 10.2.4 or greater.

Printer

Emulation	Brother Printing System for Windows [®] PCL6 and BR-Script (PostScript [®]) Level 3 (DCP-7025 only)
Printer Driver	Support for Windows [®] 98/98SE/Me/2000 Professional/XP/ Windows NT [®] Workstation Version 4.0 Support for Mac OS [®] 9.1 - 9.2/Mac OS [®] X 10.2.4 or greater
Resolution	HQ1200 (Max. 2400 x 600 dots per inch (dpi))
Print Quality	Normal printing mode Economy printing mode (save toner usage)
Print Speed	up to 20 pages/minute (A4 size) * Based on Brother standard pattern. Does not include the time it takes to feed the paper.
First Print	Less than 10 seconds

Interfaces

Interface	Recommended Cable
Parallel	A bi-directional shielded parallel cable that is IEEE 1284 compliant and no longer than 2.0 m.
USB	A USB 2.0 interface cable that is not longer than 2.0 m.

(Cables are not included.)

Mote

Your machine has a full-speed USB 2.0 interface. This interface is compatible with Hi-Speed USB 2.0; however, the maximum data transfer rate will be 12 Mbits/s. The machine can also be connected to a computer that has a USB 1.1 interface.

Please make sure you use a USB 2.0 interface cable that is no longer than 2.0 m.

Computer requirements

Minimum System Re	quirements					
Computer Platform & Operating System Version			Minimum RAM	Recommended	Available Hard Disk Space	
				RAM	for Drivers	for Applications
Windows [®] Operating	98, 98SE	Pentium [®] II or	32 MB 64 MB	90 MB	130 MB	
System	Me	equivalent				
	NT [®] Workstation 4.0		64 MB	128 MB		
	2000 Professional					
	XP ¹		128 MB	256 MB	150 MB	220 MB
Apple [®] Macintosh [®] Operating System	Mac OS [®] 9.1 - 9.2 (Printing and Scanning ² Only)	All base models meet minimum		64 MB	80 MB	200 MB
	Mac OS [®] X 10.2.4 or greater	Requirements	128 MB	160 MB		
NOTE: All registered t	rademarks referenced he	erein are the prope	erty of their respe	ective companies.		
For the latest drivers,	go to the Brother Solutior	ns Center at http://	solutions.brother	r.com/		

- ¹ Maximum 1200 x 1200 dpi scanning with Windows[®] XP. (Resolutions up to 9600 x 9600 dpi can be selected using the Brother Utility.)
- ² Dedicated "Scan" key supported in Mac OS[®] X 10.2.4 or greater.

Consumable items

Toner Cartridge Life	Standard Toner Cartridge: Up to 2,500 pages*
(TN-2000)	*(when printing letter or A4 size paper at 5% print coverage)

🖉 Note

Toner life expectancy will vary depending upon the type of average print job.

Drum Unit Life Expectancy Up to 12,000 pages (DR-2000)

Note

There are many factors that determine the drum life, such as temperature, humidity, type of paper, toner you use and number of pages per print job.

Optional External Wireless Print/Scan Server (NC-2200w)

NC-2200w External Wireless Print/Scan Server (Optional)	Connecting the optional External Wireless Print/Scan Server (NC-2200w) to the USB port of your machine will allow you to print and scan over a wireless network.
Network types	IEEE 802.11b wireless LAN
Support for	Windows [®] 98/98SE/Me/2000/XP/ Windows NT [®] Workstation Version 4.0 Mac OS [®] X 10.2.4 or greater
Protocols	TCP/IP ARP, RARP, BOOTP, DHCP, APIPA (Auto IP), WINS/NetBIOS, DNS, LPR/LPD, Port9100, SMB Print, IPP, RawPort, mDNS, TELNET, SNMP, HTTP

🖉 Note

You can assign the Scan key to only one networked computer.

Optional External Print Server (NC-2100p)

NC-2100p External Print Server (Optional)	Connecting the optional External Print Server (NC-2100p) to the Parallel port of your machine will allow you to print over a wired Ethernet network.
Support for	Windows [®] 98/98SE/Me/2000/XP/ Windows NT [®] Workstation Version 4.0 Mac OS [®] X 10.2.4 or greater (DCP-7025N only)
Protocols	TCP/IP (LPR/LPD), IPP, FTP, HTTP, TELNET, Port 9100, SMTP, POP3, TFTP, SNMP, DHCP, BOOTP, RARP, NetBEUI

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