# brother. 

## FACSIMILE EQUIPMENT SERVICE MANUAL

MODEL: FAX2800/FAX2900/FAX3800 MFC4800

FAX8070P/MFC9030/MFC9070
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## PREFACE

This publication is a Service Manual covering the specifications, construction, theory of operation, and maintenance of the Brother facsimile equipment. It includes information required for field troubleshooting and repair--disassembly, reassembly, and lubrication--so that service personnel will be able to understand equipment function, to rapidly repair the equipment and order any necessary spare parts.

To perform appropriate maintenance so that the facsimile equipment is always in best condition for the customer, the service personnel must adequately understand and apply this manual.

This manual is made up of six chapters and appendices.

CHAPTER 1 GENERAL DESCRIPTION
CHAPTER 2 INSTALLATION
CHAPTER 3 THEORY OF OPERATION
CHAPTER 4 DISASSEMBLY/REASSEMBLY AND LUBRICATION
CHAPTER 5 MAINTENANCE MODE
CHAPTER 6 ERROR INDICATION AND TROUBLESHOOTING
Appendix 1. EEPROM Customizing Codes
Appendix 2. Firmware Switches (WSW)
Appendix 3. Circuit Diagrams

This manual describes the models and their versions to be destined for major countries. The specifications and functions are subject to change depending upon each destination.

## SAFETY INFORMATION

## Laser Safety (110-120V Model only)

This printer is certified as a Class 1 laser product under the US Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within the protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

## CDRH Regulations (110-120V Model only)

The Center for Device and Radiological Health (CDRH) of the US Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States. The label shown below indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

The label for Chinese products

| MANUFACTURED: JUNE 2001 | C |  |
| :--- | :--- | :--- |
| BROTHER CORP. (ASIA) LTD. |  |  |
| BROTHER BUJI NAN LING FACTORY |  |  |
| Gold Garden Industry, Nan Ling Village, Buji, |  |  |
| Rong Gang, Shenzhen, China. |  |  |
| This product complies with FDA radiation |  |  |
| performance standards, 21 CFR Subchapter J. |  |  |

## CHAPTER 1

## GENERAL DESCRIPTION

## CHAPTER 1 GENERAL DESCRIPTION CONTENTS

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### 1.1 EQUIPMENT OUTLINE

### 1.1.1 External Appearance and Weight

The figure below shows the equipment appearance and approximate dimensions.

$\begin{array}{ll}\text { Weight: } & \text { Machine proper } \\ & \text { Machine (incl. drum unit \& toner cartridge) } \\ & \text { In package }\end{array}$
Approx. 7.5 kg
Approx. 8.7 kg
Approx. 11 kg

### 1.1.2 Components

The equipment consists of the following major components:


### 1.2 SPECIFICATIONS

FAX2800 (FAX2850)/FAX2900 (1/2)

| Model Name | FAX2800 (FAX2850) | FAX2900 |
| :---: | :---: | :---: |
| GENERAL |  |  |
| Print Engine | Laser (YL4) | Laser (YL4) |
| Modem Speed(bps) | 14,400(Fax) | 14,400(Fax) |
| Transmission Speed(sec.) | 6(Brother\#1,MMR) | 6(Brother\#1,MMR) |
| ITU-T Group | G3 | G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR |
| Input/Output Width | 5.8"-8.5"/3.5"-8.5" | 5.8"-8.5"/3.5"-8.5" |
| Input/Output Length | 5"-14"/5"-14" | 5"-14"/5"-14" |
| ADF (pages) | up to 20 | up to 30 |
| LCD Size | 16 Characters | 16 Characters $\times 1$ Line |
| LCD Backlight | No | No |
| Backup Clock | Yes (1 hour) | Yes (1 hour) |
| Memory Capacity (physical) | 2MB (RAM) | 4MB (RAM) |
| Optional Memory | N/A | N/A |
| Dimensions w/ Carton (WxDxH) | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ |
| Dimensions w/o Carton (WxDxH) | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ |
| Weight w/ Carton | 11 Kg | 11 Kg |
| Weight w/o Carton | 7.5 Kg | 7.5 Kg |
| Color | Gray 1495 | Gray 1495 |
| Operating Environment $\frac{\text { Temperature }}{}$Humidity | 10-32.5 degrees Centigrade | 10-32.5 degrees Centigrade |
|  | 20-80\% | 20-80\% |
| Power Source | $120 \mathrm{VAC}, 50 / 60 \mathrm{~Hz}$ | $120 \mathrm{VAC}, 50 / 60 \mathrm{~Hz}$ |
| Power Consumption (Sleep/Standby/Peak) | 10W/ 70W/ 940W or less | 10W/ 70W/ 940W or less |
| On/Off Switch | No | No |
| Starter Toner | Yes (1,000 pages) | Yes (1,000 pages) |
| Warm Up Time | Approx. 12 sec | Approx. 12 sec |
|  |  |  |
| TELEPHONE |  |  |
| Handset | Yes | Yes |
| One-Touch Dial | 8 | 8 |
| Speed Dial | 100 | 120 |
| Speaker Phone | N/A | N/A |
| Chain Dialing | Yes | Yes |
| Caller ID | Yes | Yes |
| Call Waiting Caller ID | Yes | Yes |
| Distinctive Ringing | Yes | Yes |
| Call Manage | Yes | Yes |
| Hold/Mute Key | Yes | Yes |
| Power Failure Dialing | N/A | N/A |
| Speaker Volume | Yes (3 steps + OFF) | Yes (3 steps + OFF) |
| Ring Volume | Yes (3 steps + OFF) | Yes (3 steps + OFF) |
| Handset Volume | Yes (2 steps + Amplify) | Yes (2 steps + Amplify) |
| PBX Feature | N/A | N/A |
| Transfer Method | No | No |
|  |  |  |
| FAX |  |  |
| Internet FAX | N/A | N/A |
| Easy Receive/Fax Detect | Yes | Yes |
| Fax/Tel Switch | Yes | Yes |
| Enhanced Remote Activate | Yes | Yes |
| Scan Speed (sec./page, A4:Standard) | Approx. 3.5 | Approx. 3.5 |
| Memory Transmission (Brother\#1 Chart) <br> (ITU-T Chart) | 90 Pages(MMR/Standard Resolution) | 300 Pages(MMR/Standard Resolution) |
|  | 80 Pages(MMR/Standard Resolution) | 250 Pages(MMR/Standard Resolution) |
| Broadcasting | Yes (158 locations) | Yes (178 locations) |
| Auto Reduction | Yes | Yes |
| Out-of-Paper Reception(Brother \#1 Chart) <br> (ITU-T Chart) | 90 Pages(MMR/Standard Resolution) | 300 Pages(MMR/Standard Resolution) |
|  | 80 Pages(MMR/Standard Resolution) | 250 Pages(MMR/Standard Resolution) |
| ECM(Error Correction Mode) | Yes | Yes |
| Group Dial | Yes (6) | Yes (6) |
| Color FAX (Document Send/Receive) | No / No | No / No |
| Color FAX (Memory Send/Receive) | No / No | No / No |
| Memory Backup | No | Yes |
|  |  |  |
| LIST/REPORT |  |  |
| Activity Report/Journal Report | Yes (up to 200) | Yes (up to 200) |
| Transmission Verification Report | Yes | Yes |
|  |  |  |
| INTERFACE |  |  |
| External TAD Interface | Yes | Yes |
| Host Interface (Serial) | No | No |
| Host Interface (IEEE1284) | No | Yes |
| Host Interface (USB) | No | Yes |
| LAN Interface | No | No |
| Acceptable Media Card Slot | N/A | N/A |
| Analog Video Port | N/A | N/A |
|  |  |  |

FAX2800 (FAX2850)/FAX2900 (2/2)

| Model Name | FAX2800 (FAX2850) | FAX2900 |
| :---: | :---: | :---: |
| PRINTER |  |  |
| Color/Mono | - | Mono |
| Engine Type | - | Laser (YL4) |
| Resolution(dpi) | - | $600 \times 600$ |
| Speed(ppm) | - | up to 10 |
| Paper Capacity(sheets) | - | 200 |
| Output Paper Capacity(sheets) | - | 50 |
| Standard Print Language | - | Windows GDI |
| Emulation | - | No |
| Resident Fonts | - | No |
| Fonts Disk Based | - | No |
| Paper Handling Size | - | LTR, LGL, A4, B5, A5, EXE |
| Manual Feed Slot | - | N/A |
| Other Paper Type | - | OHP, Envelopes, Organizer |
| Sheet Weight (Paper Cassette) | - | $64-158 \mathrm{~g} / \mathrm{m} 2$ (16-42 lb) |
| (Manual Slot) | - | N/A |
| Printer Driver | - | Win95/98/98SE/Me/2000Professional/ NT4.0WS |
|  |  |  |
| COPY |  |  |
| Color/Mono | Mono | Mono |
| Speed(ppm) | up to 10 | up to 10 |
| Multi Copy(Stack) | Yes | Yes |
| Multi Copy(Sort) | No | No |
| Reduction/Enlargement(\%) | 50 to 200 in 1\% increments | 50 to 200 in 1\% increments |
| Resolution(dpi) | $200 \times 300$ | $200 \times 300$ |
| First Copy Out Time (From Ready Mode) | Approx. 13 sec . | Approx. 13 sec . |
|  |  |  |
| SCANNER | No | No |
| Color/Mono | - | - |
| Resolution(Optical : dpi) | - | - |
| Resolution(Int. : dpi) | - | - |
| Gray Scale | - | - |
| TWAIN Compliant \& Operating System | - | - |
| PCI Scanner (Parallel/Serial) | - | - |
|  |  |  |
| BUNDLED SOFTWARE (For Windows) |  |  |
| Printer Driver | No | Available download from Web |
| TWAIN | No | No |
| Viewer | No | No |
| Pop Up Menu | No | No |
| OCR | No | No |
| PC Fax | No | No |
| Remote Setup | No | No |
| PC Diagnostics | No | No |
| Others | - | - |
|  |  |  |
| BUNDLED SOFTWARE (For iMAC) |  |  |
| Printer Driver | No | Available download from Web |
| TWAIN | No | No |
| Viewer | No | No |
| Pop Up Menu | No | No |
| OCR | No | No |
| PC Fax | No | No |
| Remote Setup | No | No |
| PC Diagnostics | No | No |
| Others | - | - |
|  |  |  |
| ACCESSORY |  |  |
| Life / Yield Toner Starter (N/A) <br>  Supply (TN-250) <br>  Drum (DR-250) | 1,000 pages | 1,000 pages |
|  | 2200 pages | 2200 pages |
|  | 20,000 pages: 20 pages/job | 20,000 pages: 20 pages/job |
|  | 8,000 pages: 1 page/job | 8,000 pages: 1 page/job |

MFC4800/FAX3800 (1/2)

| Model Name | MFC4800 | FAX3800 |
| :---: | :---: | :---: |
| GENERAL |  |  |
| Print Engine | Laser (YL4) | Laser (YL4) |
| Modem Speed(bps) | 14,400(Fax) | 33,600(Fax) |
| Transmission Speed(sec.) | 6(Brother\#1,MMR) | 2(Brother\#1,JBIG) |
| ITU-T Group | G3 | Supper G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR/JBIG |
| Input/Output Width | 5.8"-8.5"/3.5"-8.5" | 5.8"-8.5"/3.5"-8.5" |
| Input/Output Length | 5"-14"/5"-14" | 5"-14"/5"-14" |
| ADF(pages) | up to 20 | up to 30 |
| LCD Size | 16 Characters $\times 1$ Line | 16 Characters $\times 1$ Line |
| LCD Backlight | No | Yes |
| Backup Clock | Yes (1 hour) | Yes (1 hour) |
| Memory Capacity (physical) | 2MB (RAM) | 8MB (RAM) |
| Optional Memory | N/A | N/A |
| Dimensions w/ Carton (WxDxH) | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ |
| Dimensions w/o Carton (WxDxH) | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ |
| Weight w/ Carton | 11 Kg | 11 Kg |
| Weight w/o Carton | 7.5 Kg | 7.5 Kg |
| Color | Gray 1495 | Gray 1495 |
| Operating Environment Temperature <br> Power Source Humidity | 10-32.5 degrees Centigrade | 10-32.5 degrees Centigrade |
|  | 20-80\% | 20-80\% |
|  | $120 \mathrm{VAC}, 50 / 60 \mathrm{~Hz}$ | 120 VAC, $50 / 60 \mathrm{~Hz}$ |
| Power Consumption (Sleep/Standby/Peak) | 10W/ 70W/ 940W or less | 10W/70W/ 940W or less |
| On/Off Switch | No | No |
| Starter Toner | Yes (1,000 pages) | Yes (1,000 pages) |
| Warm Up Time | Approx. 12 sec | Approx. 12 sec |
|  |  |  |
| TELEPHONE |  |  |
| Handset | Yes | Yes |
| One-Touch Dial | No | 8 |
| Speed Dial | 100 | 120 |
| Speaker Phone | N/A | N/A |
| Chain Dialing | Yes | Yes |
| Caller ID | Yes | Yes |
| Call W aiting Caller ID | Yes | N/A |
| Distinctive Ringing | Yes | Yes |
| Call Manage | Yes | Yes |
| Hold/Mute Key | Yes | Yes |
| Power Failure Dialing | N/A | N/A |
| Speaker Volume | Yes (3 steps + OFF) | Yes (3 steps + OFF) |
| Ring Volume | Yes (3 steps + OFF) | Yes (3 steps + OFF) |
| Handset Volume | Yes (2 steps + Amplify) | Yes (2 steps + Amplify) |
| PBX Feature | N/A | N/A |
| Transfer Method | No | No |
|  |  |  |
| FAX |  |  |
| Internet FAX | N/A | N/A |
| Easy Receive/Fax Detect | Yes | Yes |
| Fax/Tel Switch | Yes | Yes |
| Enhanced Remote Activate | Yes | Yes |
| Scan Speed (sec./page, A4:Standard) | Approx. 3.5 | Approx. 3.5 |
| Memory Transmission (Brother\#1 Chart) <br> (ITU-T Chart) | 90 Pages(MMR/Standard Resolution) | 600 Pages(MMR/Standard Resolution) |
|  | 80 Pages(MMR/Standard Resolution) | 500 Pages(MMR/Standard Resolution) |
| Broadcasting | Yes (150 locations) | Yes (178 locations) |
| Auto Reduction | Yes | Yes |
| Out-of-Paper Reception(Brother \#1 Chart) <br> (ITU-T Chart) | 90 Pages(MMR/Standard Resolution) | 600 Pages(MMR/Standard Resolution) |
|  | 80 Pages(MMR/Standard Resolution) | 500 Pages(MMR/Standard Resolution) |
| ECM(Error Correction Mode) | Yes | Yes |
| Group Dial | Yes (6) | Yes (6) |
| Color FAX (Document Send/Receive) | No / No | No / No |
| Color FAX (Memory Send/Receive) | No / No | No / No |
| Memory Backup | No | Yes |
|  |  |  |
| LIST/REPORT |  |  |
| Activity Report/Journal Report | Yes (up to 200) | Yes (up to 200) |
| Transmission Verification Report | Yes | Yes |
|  |  |  |
| INTERFACE |  |  |
| External TAD Interface | Yes | Yes |
| Host Interface (Serial) | No | No |
| Host Interface (IEEE1284) | Yes | Yes |
| Host Interface (USB) | Yes | Yes |
| LAN Interface | No | No |
| Acceptable Media Card Slot | N/A | N/A |
| Analog Video Port | N/A | N/A |
|  |  |  |

MFC4800/FAX3800 (2/2)

| Model Name | MFC4800 | FAX3800 |
| :---: | :---: | :---: |
| PRINTER |  |  |
| Color/Mono | Mono | Mono |
| Engine Type | Laser (YL4) | Laser (YL4) |
| Resolution(dpi) | $600 \times 600$ | $600 \times 600$ |
| Speed(ppm) | up to 10 | up to 10 |
| Paper Capacity(sheets) | 200 | 200 |
| Output Paper Capacity(sheets) | 50 | 50 |
| Standard Print Language | Windows GDI | Windows GDI |
| Emulation | No | No |
| Resident Fonts | No | No |
| Fonts Disk Based | Yes | No |
| Paper Handling Size | LTR, LGL, A4, B5, A5, EXE | LTR, LGL, A4, B5, A5, EXE |
| Manual Feed Slot | N/A | N/A |
| Other Paper Type | OHP, Envelopes, Organizer | OHP, Envelopes, Organizer |
| Sheet Weight (Paper Cassette) | $64-158 \mathrm{~g} / \mathrm{m} 2(16-42 \mathrm{lb})$ | $64-158 \mathrm{~g} / \mathrm{m} 2$ (16-42 lb) |
| (Manual Slot) | N/A | N/A |
| Printer Driver | Win95/98/98SE/Me/2000Professional/ NT4.0WS MacOS 8.5.1-9.1 | Win95/98/98SE/Me/2000Professional/ NT4.0WS |
|  |  |  |
| COPY |  |  |
| Color/Mono | Mono | Mono |
| Speed(ppm) | up to 10 | up to 10 |
| Multi Copy(Stack) | Yes | Yes |
| Multi Copy(Sort) | No | No |
| Reduction/Enlargement(\%) | $50-200$ in 1\% increments | $50-200$ in 1\% increments |
| Resolution(dpi) | $200 \times 300$ | $200 \times 300$ |
| First Copy Out Time (From Ready Mode) | Approx. 13 sec . | Approx. 13 sec . |
|  |  |  |
| SCANNER | Yes | No |
| Color/Mono | Mono | - |
| Resolution(Optical : dpi) | 200x400 | - |
| Resolution(Int. : dpi) | 1,200x1,200 | - |
| Gray Scale | 256 | - |
| TWAIN Compliant \& Operating System | Win95/98/98SE/Me/NT4.0/2000Professinal MacOS 8.6-9.1 | - |
| PCI Scanner (Parallel/Serial) | Parallel/USB | - |
|  |  |  |
| BUNDLED SOFTWARE (For Windows) |  |  |
| Printer Driver | Yes | Available download from Web |
| TWAIN | Yes | No |
| Viewer | Yes | No |
| Pop Up Menu | Yes | No |
| OCR | Yes | No |
| PC Fax | Yes (TX only) | No |
| Remote Setup | Yes | No |
| PC Diagnostics | No | No |
| Others | Auto E-mail Printing(W in 95/98/Me only) | - |
|  |  |  |
| BUNDLED SOFTWARE (For iMAC) |  |  |
| Printer Driver | Yes | Available download from Web |
| TWAIN | Yes | No |
| Viewer | Yes | No |
| Pop Up Menu | No | No |
| OCR | Yes | No |
| PC Fax | Yes | No |
| Remote Setup | No | No |
| PC Diagnostics | No | No |
| Others | - | - |
|  |  |  |
| ACCESSORY |  |  |
| Life / Yield Toner Starter (N/A) <br>  Supply (TN-250) <br>  Drum (DR-250) | 1,000 pages | 1,000 pages |
|  | 2200 pages | 2200 pages |
|  | 20,000 pages: 20 pages/job | 20,000 pages: 20 pages/job |
|  | 8,000 pages: 1 page/job | 8,000 pages: 1 page/job |

FAX-8070P/MFC-9070 (1/2)

| Model Name | FAX-8070P | MFC-9070 |
| :---: | :---: | :---: |
| GENERAL |  |  |
| Print Engine | Laser (YL4) | Laser (YL4) |
| Modem Speed(bps) | 14,400(Fax) | 14,400(Fax) |
| Transmission Speed(sec.) | Approx. 6 (Brother\#1,MMR) | Approx.6(Brother\#1,MMR) |
| ITU-T Group | G3 | G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR |
| Input/Output Width | 5.8"-8.5"/3.5"-8.5" | 5.8"-8.5"/3.5"-8.5" |
| Input/Output Length | 5"-14"/5"-14" | 5"-14"/5"-14" |
| ADF(pages) | up to 20 ( $75 \mathrm{~g} / \mathrm{m}^{2}$ ) | up to $20\left(75 \mathrm{~g} / \mathrm{m}^{2}\right)$ |
| LCD Size | 16 Characters $\times 1$ line | 16 Characters $\times 1$ line |
| LCD Backlight | Yes | Yes |
| On-Screen Programming | Yes | Yes |
| Backup Clock | Yes (9 hours) | Yes (9 hours) |
| Memory Capacity(physical) | 2 MB (RAM) | $8 \mathrm{MB}(\mathrm{RAM})$ |
| Memory Backup | Yes (Max. 4 days) | Yes (Max. 4 days) |
| Optional Memory | N/A | N/A |
| Dimensions w/ Carton (WxDxH) | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ |
| Dimensions w/o Carton (WxDxH) | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ |
| Weight w/ Carton | 11 Kg | 11 Kg |
| Weight w/o Carton | 7.5 Kg | 7.5 Kg |
| Color | Gray 1495 | Gray 1495 |
| Operating EnvironmentTemperature <br> Humidity | 10-32.5 degrees Centigrade | 10-32.5 degrees Centigrade |
|  | 20-80\% | 20-80\% |
| Power Source | 220-240 VAC, $50 / 60 \mathrm{~Hz}$ | 220-240 VAC, $50 / 60 \mathrm{~Hz}$ |
| Power Consumption (Sleep/Standby/Peak) | 10W/70W/940W or less | 10W/70W/940W or less |
| On/Off Switch | No | No |
| Starter Toner | No | No |
|  |  |  |
| TELEPHONE |  |  |
| Handset | No | No |
| One-Touch Dial | 8 locations | No |
| Speed Dial | 100 | 100 |
| Speaker Phone | N/A | N/A |
| Chain Dialing | Yes | Yes |
| Caller ID | N/A | N/A |
| Call Waiting Caller ID | N/A | N/A |
| Distinctive Ringing | Yes(UK, DEN only) | Yes(UK, DEN only) |
| Hold/Mute Key | N/A | N/A |
| Power Failure Dialing | N/A | N/A |
| Speaker Volume | Yes (3 steps + OFF) | Yes (3 steps + OFF) |
| Ring Volume | Yes (3 steps + OFF) | Yes (3 steps + OFF) |
| Handset Volume | N/A | N/A |
| PBX Feature | Yes | Yes |
| Transfer Method | Flash | Flash |
|  |  |  |
| FAX |  |  |
| Internet FAX | N/A | N/A |
| Easy Receive/Fax Detect | Yes | Yes |
| Fax/Tel Switch | Yes | Yes |
| Enhanced Remote Activate | Yes | Yes |
| Quick-Scan(Memory transmission) | Yes as default, Approx.3.5 sec./page (A4 standard) | Yes as default, Approx. 3.5 sec./page (A4 standard) |
| Memory Transmission (ITU-T Chart) | 80 Pages(MMR/Standard Resolution) | 400 Pages(MMR/Standard Resolution) |
| Broadcasting | Yes (158 locations) | Yes (150 locations) |
| Manual Broadcasting | Yes(50 locations ) | Yes ( 50 locations) |
| Auto Reduction | Yes | Yes |
| Out-of-Paper Reception (ITU-T Chart) | 80 Pages(MMR/Standard Resolution) | 400 Pages(MMR/Standard Resolution) |
| ECM(Error Correction Mode) | Yes | Yes |
| Color FAX (Document Send/Receive) | No / No | No / No |
| Color FAX (Memory Send/Receive) | No / No | No/ No |
|  |  |  |
| LIST/REPORT |  |  |
| Activity Report/Journal Report | Yes (up to 200) | Yes (up to 200) |
| Transmission Verification Report | Yes | Yes |
| INTERFACE |  |  |
| External TAD Interface | Yes | Yes |
| Host Interface (Serial) | No | No |
| Host Interface (IEEE1284) | No | Yes |
| Host Interface (USB) | No | Yes |
| LAN Interface | No | No |
| Acceptable Media Card Slot | N/A | N/A |
| Analog Video Port | N/A | N/A |
|  |  |  |


|  |  | FAX-8070P/MFC-9070 (2/2) |
| :---: | :---: | :---: |
| Model Name | FAX-8070P | MFC-9070 |
| PRINTER |  |  |
| Color/Mono | - | Mono |
| Engine Type | - | Laser (YL4) |
| Resolution(dpi) | - | $600 \times 600$ |
| Speed(ppm) | - | up to 10 |
| Paper Capacity(sheets) | - | $200\left(75 \mathrm{~g} / \mathrm{m}^{2}\right)$ |
| Additional Paper Capacity(sheets) | - | No |
| Output Paper Capacity(sheets) | - | 50 |
| Standard Print Language | - | Windows GDI |
| Emulation | - | Yes(PCL5e) |
| Resident Fonts | - | Yes(Bitmap font: LetterGothic16.66, OCR-A, OCR-B, Scaleable font; 49 fonts ) |
| Fonts Disk Based | - | Yes |
| Paper Handling Size | - | LTR, LGL, A4, B5, A5, EXE, A6, B6 |
| Manual Feed Slot | - | N/A |
| Other Paper Type | - | OHP, Envelopes, Organizer |
| Sheet Weight $\begin{aligned} & \text { (Paper Casse } \\ & \text { (Manual Slot) }\end{aligned}$ | - | $64-158 \mathrm{~g} / \mathrm{m}^{2}$ (16-42 lb) |
|  | - | N/A |
| Printer Driver | - | Win95/98/98SE/Me, WinNT4.0WS/2000Professional |
|  |  |  |
| COPY |  |  |
| Color/Mono | Mono | Mono |
| Speed(ppm) | up to 10 | up to 10 |
| Multi Copy(Stack) | Yes | Yes |
| Multi Copy(Sort) | No | Yes |
| Reduction/Enlargement(\%) | 50 to 200 in 1\% increments | 50 to 200 in 1\% increments |
| Resolution(dpi) | $200 \times 300$ | $200 \times 300$ |
|  |  |  |
| SCANNER |  |  |
| Color/Mono | - | Mono |
| Resolution(Optical : dpi) | - | $200 \times 400$ |
| Resolution(Int. : dpi) | - | 1,200x1,200 |
| Gray Scale | - | 256 |
| TWAIN Compliant \& Operating System | - | Win95/98/98SE/Me, WinNT4.0WS/2000Professional |
| PCI Scanner (Parallel/Serial) | - | Parallel/USB |
|  |  |  |
| BUNDLED SOFTWARE (For Windows) |  |  |
| Printer Driver | No | Yes |
| TWAIN | No | Yes |
| Viewer | No | Yes |
| Pop Up Menu | No | Yes |
| OCR | No | Yes |
| PC Fax | No | Yes |
| Remote Setup | No | Yes |
| PC Diagnostics | Yes | Yes |
| Others | - | Auto E-mail Printing(Win 95/98/Me only) |
|  |  |  |
| BUNDLED SOFTWARE (For iMAC) |  |  |
| Printer Driver | No | Yes |
| TWAIN | No | Yes |
| Viewer Pop Up Menu | No | Yes |
|  | No | No |
| OCR | No | Yes |
| PC Fax | No | No |
| Remote Setup | No | No |
| PC Diagnostics | Yes | No |
| Others | - | No |
|  |  |  |
| ACCESSORY |  |  |
| Life / Yield | TN-8000(Toner) (2,200 pages w/5\% coverage ) DR-8000 ( Drum ) (20,000 pages: Continuous Printing) DR-8000( Drum ) (8,000 pages:1 page/job) | TN-8000(Toner) (2,200 pages w/5\% coverage ) DR-8000 ( Drum ) (20,000 pages: Continuous Printing) DR-8000( Drum ) (8,000 pages:1 page/job) |

MFC-9030 (1/2)

| Model Name | MFC-9030 |
| :---: | :---: |
| GENERAL |  |
| Print Engine | Laser (YL4) |
| Modem Speed(bps) | 14,400(Fax) |
| Transmission Speed(sec.) | Approx.6(Brother\#1,MMR) |
| ITU-T Group | G3 |
| Coding Method | MH/MR/MMR |
| Input/Output Width | 5.8"-8.5"/3.5"-8.5" |
| Input/Output Length | 5"-14"/5"-14" |
| ADF(pages) | up to $20\left(75 \mathrm{~g} / \mathrm{m}^{2}\right)$ |
| LCD Size | 16 Characters $\times 1$ line |
| LCD Backlight | No |
| On-Screen Programming | Yes |
| Backup Clock | Yes (9 hours) |
| Memory Capacity(physical) | 2 MB (RAM) |
| Memory Backup | Yes (Max. 4 days) |
| Optional Memory | N/A |
| Dimensions w/ Carton (WxDxH) | $519 \mathrm{~mm} \times 454 \mathrm{~mm} \times 375 \mathrm{~mm}$ |
| Dimensions w/o Carton (WxDxH) | $395 \mathrm{~mm} \times 359 \mathrm{~mm} \times 243 \mathrm{~mm}$ |
| Weight w/ Carton | 11 Kg |
| Weight w/o Carton | 7.5 Kg |
| Color | Gray 1495 |
| Operating EnvironmentTemperature <br> Humidity | 10-32.5 degrees Centigrade |
|  | 20-80\% |
| Power Source | 220-240 VAC, $50 / 60 \mathrm{~Hz}$ |
| Power Consumption (Sleep/Standby/Peak) | 10W/70W/940W or less |
| On/Off Switch | No |
| Starter Toner | No |
| TELEPHONE |  |
| Handset | No |
| One-Touch Dial | No |
| Speed Dial | 100 |
| Speaker Phone | N/A |
| Chain Dialing | Yes |
| Caller ID | N/A |
| Call Waiting Caller ID | N/A |
| Distinctive Ringing | Yes(UK, DEN only) |
| Hold/Mute Key | N/A |
| Power Failure Dialing | N/A |
| Speaker Volume | Yes (3 steps + OFF) |
| Ring Volume | Yes (3 steps + OFF) |
| Handset Volume | N/A |
| PBX Feature | Yes |
| Transfer Method | Flash |
|  |  |
| FAX |  |
| Internet FAX | N/A |
| Easy Receive/Fax Detect | Yes |
| Fax/Tel Switch | Yes |
| Enhanced Remote Activate | Yes |
| Quick-Scan(Memory transmission) | Yes as default, Approx. 3.5 sec./page (A4 standard) |
| Memory Transmission (ITU-T Chart) | 80 Pages(MMR/Standard Resolution) |
| Broadcasting | Yes (150 locations) |
| Manual Broadcasting | Yes ( 50 locations) |
| Auto Reduction | Yes |
| Out-of-Paper Reception (ITU-T Chart) | 80 Pages(MMR/Standard Resolution) |
| ECM(Error Correction Mode) | Yes |
| Color FAX (Document Send/Receive) | No/ No |
| Color FAX (Memory Send/Receive) | No/ No |
|  |  |
| LIST/REPORT |  |
| Activity Report/Journal Report | Yes (up to 200) |
| Transmission Verification Report | Yes |
| INTERFACE |  |
| External TAD Interface | Yes |
| Host Interface (Serial) | No |
| Host Interface (IEEE1284) | Yes |
| Host Interface (USB) | Yes |
| LAN Interface | No |
| Acceptable Media Card Slot | N/A |
| Analog Video Port | N/A |
|  |  |

MFC-9030 (2/2)

| Model Name | MFC-9030 |
| :---: | :---: |
| PRINTER |  |
| Color/Mono | Mono |
| Engine Type | Laser (YL4) |
| Resolution(dpi) | $600 \times 600$ |
| Speed(ppm) | up to 8 |
| Paper Capacity(sheets) | $200\left(75 \mathrm{~g} / \mathrm{m}^{2}\right)$ |
| Additional Paper Capacity(sheets) | No |
| Output Paper Capacity(sheets) | 50 |
| Standard Print Language | Windows GDI |
| Emulation | No |
| Resident Fonts | No |
| Fonts Disk Based | Yes |
| Paper Handling Size | LTR, LGL, A4, B5, A5, EXE, A6, B6 |
| Manual Feed Slot | N/A |
| Other Paper Type | OHP, Envelopes, Organizer |
| Sheet Weight | $64-158 \mathrm{~g} / \mathrm{m}^{2}$ ( $16-42 \mathrm{lb}$ ) |
|  | N/A |
| Printer Driver | Win95/98/98SE/Me, WinNT4.0WS/2000Professional |
| COPY |  |
| Color/Mono | Mono |
| Speed(ppm) | up to 10 |
| Multi Copy(Stack) | Yes |
| Multi Copy(Sort) | No |
| Reduction/Enlargement(\%) | 50 to 200 in 1\% increments |
| Resolution(dpi) | $200 \times 300$ |
|  |  |
| SCANNER |  |
| Color/Mono | Mono |
| Resolution(Optical : dpi) | 200x400 |
| Resolution(Int. : dpi) | 1,200x1,200 |
| Gray Scale | 256 |
| TWAIN Compliant \& Operating System | Win95/98/98SE/Me, WinNT4.0WS/2000Professional |
| PCI Scanner (Parallel/Serial) | Parallel/USB |
|  |  |
| BUNDLED SOFTWARE (For Windows) |  |
| Printer Driver | Yes |
| TWAIN | Yes |
| Viewer | Yes |
| Pop Up Menu | Yes |
| OCR | Yes |
| PC Fax | Yes |
| Remote Setup | Yes |
| PC Diagnostics | Yes |
| Others | Auto E-mail Printing(Win 95/98/Me only) |
|  |  |
| BUNDLED SOFTWARE (For iMAC) |  |
| Printer Driver | Yes |
| TWAIN | Yes |
| Viewer <br> Pop Up Menu | Yes |
|  | No |
| OCR | Yes |
| PC Fax | No |
| Remote Setup | No |
| PC Diagnostics | No |
| Others | No |
|  |  |
| ACCESSORY |  |
| Life / Yield | TN-8000(Toner) (2,200 pages w/5\% coverage ) DR-8000 ( Drum ) (20,000 pages: Continuous Printing) DR-8000( Drum ) (8,000 pages:1 page/job) |

## CHAPTER 2

INSTALLATION

## CHAPTER 2 INSTALLATION CONTENTS

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### 2.1 INSTALLING THE UPDATE DATA TO THE FACSIMILE MACHINE

If the program version is updated or the main PCB is replaced, then install the update program onto the flash ROM of the main PCB.

The program installation requires a PC/AT-compatible computer (which is capable of running MSDOS or its compatible OS).

## Connecting the facsimile machine to your computer

(1) Make sure that your computer is turned off.
(2) Make sure that the machine's power cord is unplugged from a wall socket. (If the machine has a power ON/OFF switch, make sure that the switch is turned off.)
(3) Connect the parallel interface cable to the parallel port on the back of the machine and secure it with the lock wires.
(4) Connect the other end of the interface cable to the printer port of your computer and secure it with the two screws.
(5) While pressing the 5 key on the machine's control panel, plug the machine's power cord into a wall socket (or turn on the power ON/OFF switch if the machine has the switch).
(6) Check to see that the following pattern displays on the LCD. If it does not display, go back to step (2) above.

(7) Turn on your computer.


Host computer

## Installing the update data onto the flash ROM of the facsimile machine

NOTE: The following is an installation procedure example on a PC that is running Windows 95/98.
(1) Copy the update data and transfer utility onto the desired directory of the hard disk. e.g., C:\UPDATE
(2) Click the Start button, point to Programs, and then click MS-DOS Prompt to open an MS-DOS window.
(3) Type the drive letter where the update data and transfer utility are located. In the above example, type $\mathrm{C}: \backslash$ from the command line and press the ENTER key.

Then type CD UPDATE and press the ENTER key.
(4) Check that your computer is connected with the facsimile machine correctly.
(5) To start the transfer utility transmitting the update data to the flash ROM of the facsimile machine, type the following:

ICEN filename /b
Then press the ENTER key.
During downloading, the machine beeps intermittently.
Upon completion of the downloading, the machine beeps continuously.
NOTE: If the facsimile machine cannot return to the standby state after completion of downloading, turn the power off and on.

### 2.2 SETTING ID CODES TO FACSIMILE MACHINES

Function
Brother facsimile machines are assigned unique ID codes (character strings) at the factory. If you replace the main PCB of the machine, the machine will lose its assigned ID code so that it will not be identified by the connected PC*.
You need to assign a unique ID code (character string) to the machine according to the procedure given here. For models covered by this manual, set serial numbers given to individual machines as ID codes.
(*ID codes are essential when more than one machine is connected to a single PC via USB.)

## - Connecting each of facsimile machines to your PC

(1) Make sure that your PC is turned off.
(2) Make sure that the machine's power cord is unplugged from a wall socket.
(3) Connect the interface cable to the parallel interface port on the back of the facsimile machine and secure it with the lock wires.
(4) Connect the other end of the interface cable to the printer port of your PC and secure it with the two screws.
(5) Plug the machine's power cord into a wall socket.
(6) Turn on your PC.

## Operating Procedure

(1) On your PC, run the ID setting utility. Follow the instructions shown on the PC's screen and enter the 9-digit serial number (e.g., G01012345) printed on the nameplate labeled to the back of the facsimile machine as an ID code. Then press the Enter key.
The ID setting utility will transmit the ID code data from your PC to the facsimile machine and then it will terminate.
The facsimile machine will automatically return to the standby mode.
(2) To check whether the entered character string (ID code) is correct, make the machine enter the maintenance mode (refer to CHAPTER 5, Section 5.1) and then press the $\mathbf{1}$ key twice (Subsection 5.3.5).
The facsimile machine will print out a Configuration List. At the right top of the list, "SER.\#: BROXXXXXXXXX" is printed.
(3) Check that the character string entered in step (2) is printed in "XXXXXXXXX."

If it is OK , press the 9 key twice to exit from the maintenance mode.
If something other than that is printed in XXXXXXXXX, check the connection between the PC and facsimile machine and go back to step (1).

## CHAPTER 3

## THEORY OF OPERATION

## CHAPTER 3 THEORY OF OPERATION CONTENTS

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### 3.1 OVERVIEW



### 3.2 MECHANISMS

The facsimile machine is classified into the following mechanisms:

- SCANNER MECHANISM - Document feeding and ejecting mechanism
- Document scanning mechanism

■ LASER PRINTING MECHANISM

- Paper pulling-in, registration, feeding, and ejecting mechanisms
- Print process mechanism (consisting of charging, exposing, developing, transferring, and erasing processes)
- Heat-fixing mechanism
- SENSORS AND ACTUATORS


LASER PRINTING MECHANISM

### 3.2.1 Scanner Mechanism



### 3.2.1.1 Document feeding and ejecting mechanism

This mechanism consists of the document stacker, automatic document feeder (ADF), document ejection roller ASSY, and document sensors. (For details about the sensors, refer to Subsection 3.2.3.)

If you set documents on the document stacker with their faces down and start the scanning operation, then the scanner motor rotates so that the ADF (which consists of the separation roller and ADF parts) feeds those documents into the machine, starting from the bottom sheet (first page) to the top (last page), page by page. Each document advances with the document feed roller ASSY to the scanner, and then it is fed out of the machine with the document ejection roller ASSY.

### 3.2.1.2 Scanner

The scanner uses a contact image sensor (CIS) unit which consists of an LED array illuminating documents, a self-focus lens array collecting the reflected light, a CIS PCB carrying out photoelectric conversion to output picture element data, and a cover glass on which a document advances. When the document passes between the document pressure bar and the cover glass, it is scanned.

### 3.2.2 Laser Printing Mechanism

### 3.2.2.1 Paper pulling-in, registration, feeding, and ejecting mechanism



Pull-in roller drive gear


## Paper pulling-in and registration mechanism



The paper pulling-in and registration mechanism consists of the pull-in roller gear (incorporated in the auto sheet feeder ASF), planetary gear system, paper feed solenoid, solenoid lever, clutch release lever, and registration sensor. (For the details about the sensor, refer to Subsection 3.2.3.)

If the main motor rotates clockwise, the rotation is transmitted to the intermediate gear of the planetary gear system. As the intermediate gear rotates, the pull-in roller drive gear also rotates since the clutch gear is locked by the solenoid lever and the clutch release lever. Accordingly, the pull-in roller in the ASF rotates to pull in paper into the machine, a sheet at a time.

If the paper feed solenoid is retracted and the clutch release lever is operated according to the cam profile of the pull-in roller drive gear so as to release the clutch gear, the clutch gear rotates and the pull-in roller drive gear does not rotate. This way, the clutch gear switches the transmission of the motor rotation to the pull-in roller drive gear on and off.

The solenoid on/off timing and the clutch release lever timing allow this mechanism to pull in a sheet and register it against the registration roller.

## Paper feeding and ejecting mechanism

If the main motor rotates clockwise, the rotation is transmitted via the gear train to the drum drive gear, heater roller drive gear, and paper ejection roller drive gear.

After the paper passes through the heat-fixing process, it will be ejected onto the paper tray.
If the leading edge of the paper pushes up the actuator of the paper ejection sensor, the photosensor becomes opened, signaling the start of paper ejection. If the trailing edge has passed through the sensor actuator, the sensor becomes closed, signaling the completion of paper ejection. Then, the main motor stops rotation.

### 3.2.2.2 Print process mechanism



The print process unit works with laser beam, electrical charges, and toner. The graph below shows the transition of electrical charge on the surface of the laser-sensitive drum through the five processes: charging, exposing, developing, transferring, and erasing processes.


### 3.2.2.3 Heat-fixing mechanism



As the paper passes between the heater roller and the pressure roller in the heat-fixing unit, the heater roller fuses the toner on the paper.

### 3.2.3 Sensors and Actuators

This machine has nine sensors: six photosensors, two thermistors and, a mechanical switch as described below.

| Sensor name | Type | Located on |
| :--- | :--- | :--- |
| Document front sensor <br> Document rear sensor | Photosensor <br> Photosensor | Control panel PCB |
| Cover sensor <br> Registration sensor | Photosensor | Cover/registration sensor PCB |
| Paper ejection sensor | Photosensor | High-voltage power supply PCB |
| Toner sensor | Photosensor | Toner sensor PCB |
| Toner thermistor | Thermistor | Toner sensor PCB |
| Heater thermistor | Thermistor | Heat-fixing unit |
| Hook switch | Mechanical switch | Hook switch PCB |

- Document front sensor which detects the presence of documents.
- Document rear sensor which detects the leading and trailing edges of pages to tell the control circuitry when the leading edge of a new page has reached the starting position and when the scan for that page is over.
- Cover sensor which detects whether the top cover is closed.
- Registration sensor which detects the leading and trailing edges of paper, which allows the controller to determine the registration timing and check paper jam.
- Paper ejection sensor which detects whether the recording paper goes out of the machine.
- Toner sensor which detects whether there is toner or a toner cartridge is loaded.
- Toner thermistor which allows the controller to monitor the ambient temperature of the toner cartridge.
- Heater thermistor which allows the controller to monitor the temperature of the heater roller of the fixing unit.
- Hook switch which detects whether the handset is placed on the handset mount.

These photosensors are a photointerrupter consisting of a light-emitting diode and a light-sensitive transistor. Each of them has an actuator separately arranged as shown on the next page.


Light-emitting Light-sensitive diode transistor


## Location of Sensors and Actuators

### 3.3 CONTROL ELECTRONICS

### 3.3.1 Configuration

The hardware configuration of the facsimile machine is shown below.


Configuration of Facsimile Machine
(NOTE 1) Not provided on some models.
(NOTE 2) Provided on the European, Pacific, and Asian versions.

## CHAPTER 4

## DISASSEMBLY/REASSEMBLY AND LUBRICATION

## CHAPTER 4 DISASSEMBLY/REASSEMBLY AND LUBRICATION CONTENTS

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### 4.1 DISASSEMBLY/REASSEMBLY

## Safety Precautions

To prevent the creation of secondary problems by mishandling, observe the following precautions during maintenance work.
(1) Unplug the power cord from the power outlet before replacing parts or units. When having access to the power supply, be sure to unplug the power cord from the power outlet.
(2) When servicing the optical system of the laser printing unit, be careful not to place screwdrivers or other reflective objects in the path of the laser beam. Be sure to take off any personal accessories such as wrist watches and rings before working on the printer. A reflected beam, though invisible, can permanently damage your eyes.
(3) If the machine has been printing, allow the heat-fixing unit sufficient time to cool down before starting maintenance jobs. It is HOT!
(4) Be careful not to lose screws, washers, or other parts removed for parts replacement.
(5) Do not remove gears from the document feed roller ASSY or ejection roller ASSY if at all possible. Once removed, they will become unusable and new gears will have to be put back in.
(6) When using soldering irons and other heat-generating tools, take care not to damage the resin parts such as wires, PCBs, and covers.
(7) Before handling the PCBs , touch a metal portion of the machine to discharge static electricity; otherwise, the electronic parts may be damaged due to the electricity charged in your body.
(8) When transporting PCBs, be sure to wrap them in conductive sheets such as aluminum foil.
(9) Be sure to reinsert self-tapping screws correctly, if removed.
(10) Tighten screws to the torque values listed on the next page.
(11) When connecting or disconnecting cable connectors, hold the connector bodies not the cables. If the connector has a lock, always slide the connector lock to unlock it.
(12) Before reassembly, apply the specified lubricant to the specified points. (Refer to Subsection 4.2 in this chapter.)
(13) After repairs, check not only the repaired portion but also that the connectors and other related portions function properly before operation checks.

Tightening Torque List

| Location | Screw type | Q'ty | Tightening torque $\mathrm{N} \cdot \mathrm{m}(\mathrm{kgf} \bullet \mathrm{cm})$ |  |
| :---: | :---: | :---: | :---: | :---: |
| Board access cover | Taptite, bind B M4x12 | 2 | $0.78 \pm 0.10$ | $(8 \pm 1)$ |
| Release lever | Taptite, bind B M4x10 | 1 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| Grounding leaf spring R | Taptite, bind B M2.6x8 | 1 | $0.39 \pm 0.10$ | $(4 \pm 1)$ |
| Grounding leaf spring L | Taptite, bind B M2.6x8 | 2 | $0.39 \pm 0.10$ | $(4 \pm 1)$ |
| ADF parts | Taptite, pan B M3x6 | 1 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| Panel rear cover | Taptite, cup B M $3 \times 8$ | 2 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| Link stoppers | Taptite, pan B M4x6D 10 | 2 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| FG wire \& main PCB | Taptite, cup S M3x6 | 1 | $0.69 \pm 0.20$ | ( $7 \pm 2$ ) |
| CIS shield plate | Taptite, cup B M3x6 | 3 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| Scanner drive unit | Taptite, cup B M3x8 | 2 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| Scanner motor | Screw, pan (washer) M3x6DA | 1 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Heat-fixing unit | Taptite, cup B M4x16 | 2 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| Fixing unit upper cover | Taptite, bind B M $3 \times 12$ | 2 | $0.69 \pm 0.20$ | ( $7 \pm 2$ ) |
| Lock plate | Taptite, pan B M $3 \times 10$ | 1 | $0.69 \pm 0.20$ | ( $7 \pm 2$ ) |
| Fuse plate R | Screw, pan (washer) M2.6x6DA | 1 | $0.39 \pm 0.10$ | $(4 \pm 1)$ |
| Laser unit | Taptite, bind B M4x12 | 3 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| Main shield | Taptite, cup S M3x6 | 2 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Parallel interface connector | Taptite, pan S M3x12 | 2 | $0.69 \pm 0.20$ | ( $7 \pm 2$ ) |
| Main PCB | Taptite, cup S M3x6 | 1 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Bottom plate | Taptite, bind B M4x12 | 5 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
|  | Taptite, cup S M3x6 | 4 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Low-voltage power supply PCB (Low-voltage insulator sheet) | Taptite, cup S M3x6 | 2 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Grounding wire | Screw, pan (washer) M4x8DB | 1 | $0.39 \pm 0.20$ | $(4 \pm 2)$ |
| Power inlet support | Taptite, cup S M3x6 | 1 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| High-voltage power supply PCB | Taptite, bind B M4x12 | 1 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| Duct | Taptite, bind B M $4 \times 12$ | 2 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| Fan support | Taptite, cup B M3x8 | 1 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| Power supply shield | Taptite, cup S M3x6 | 2 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Gear drive unit | Taptite, bind B M4x14 | 4 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| Main motor | Taptite, cup S M3x6 | 2 | $0.69 \pm 0.20$ | ( $7 \pm 2$ ) |
| Motor support plate | Taptite, cup S M3x16 | 2 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| PCB support | Taptite, bind B M4x12 | 2 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |
| NCU shield | Taptite, cup S M3x6 | 2 | $0.69 \pm 0.20$ | ( $7 \pm 2$ ) |
| NCU PCB | Taptite, cup S M3x6 | 1 | $0.69 \pm 0.20$ | $(7 \pm 2)$ |
| Scanner grounding plate | Taptite, cup B M3x8 | 1 | $0.49 \pm 0.20$ | $(5 \pm 2)$ |
| Side covers R and L | Taptite, bind B M $4 \times 12$ | 4 | $0.98 \pm 0.20$ | $(10 \pm 2)$ |

## Preparation

Prior to proceeding to the disassembly procedure,
(1) Unplug

- the modular jack of the telephone line,
- the modular jack of the curled cord (and remove the handset),
- the PC interface cable (parallel cable or USB cable) if connected (Not shown below), and
- the modular jack of an external telephone set if connected (Not shown below).
(2) Remove
- the paper support,
- the document support,
- the document tray,
- the paper tray, and
- the drum unit (with the toner cartridge loaded)



## How to Access the Object Component

- On the next page is a disassembly order flow which helps you access the object components. To remove the gear drive unit, for example, first find it on the flow and learn its number (21) in this case). You need to remove parts numbered (1), (2), (3), (6), (11), (14), (15), and (10) so as to access the gear drive unit.
- Unless otherwise specified, the disassembled parts or components should be reassembled in the reverse order of removal.



### 4.1. Document Guide Base

(1) Lift up the document guide base.


### 4.1.2 Board Access Cover

(1) Remove two screws.
(2) Push down the top of the board access cover to release the two latches from the main cover, then pull it to the rear.

Taptite, bind B


### 4.1.3 Auto Sheet Feeder (ASF)

(1) If the board access cover has not been removed in Subsection 4.1.2, you need to remove the two screws with which the board access cover and ASF are fastened together to the main cover.
(2) Open the top cover.
(3) Pull the ASF to the front and then lift it up.


## [Disassembling the ASF]

1) Unhook the release lever spring.
2) Remove screw "a" and pull out the release lever.
3) Turn the release cam to the front and pull it out to the left.

4) At the right end of the ASF, remove the screw from the grounding leaf spring R. (It is not necessary to remove the leaf spring.) Next pull out the pawled bushing R.

At the left end of the ASF, remove the sector gear and its spring. Unlatch the pawled bushing L to the left and then remove it from the paper pull-in roller shaft. Remove the paper pull-in roller.

5) Push the right and left ends of the separation pad ASSY inwards and take it out. The spring also comes off.

6) Turn the ASF upside down, then remove the registration sensor actuator.


Viewed from the bottom
7) There are two sets of pinch roller units. At each set, remove the leaf spring (in the order of (1) to (3) shown below), pinch rollers, and pinch roller shaft.
8) At the right end of the paper feed roller, remove the screw and take off the grounding leaf spring R if you have not removed it in step 4) above.
9) At the left end of the paper feed roller, remove two screws and take off the grounding leaf spring L, pawled PF gear, and idle gear.

Then, remove the paper feed roller.


Removing the leaf spring from the pinch roller shaft
10) Press the lock arm provided at the left inside of the ASF to the rear with a screwdriver, slide the ASF chute ASSY to the left, and take it out to the front.

NOTE: To replace only the black film attached to the chute, do not remove the ASF chute ASSY from the ASF.

NOTE: A new chute and black film will be provided separately. When replacing the chute ASSY, first set the chute into the ASF and then attach the black film to the chute. If you first attach the black film to the chute and then set the ASF chute ASSY, then the black film may be bent or wrinkled.


## Reassembling Notes

- Set the paper feed roller into the ASF with the D-shaped end facing leftwards.
- Set the paper pull-in roller into the ASF with the D-shaped end facing leftwards.
- When setting the release lever back into place, turn the release cam to the rear and then set the release lever so that the bottom end of the release lever comes in the front of the boss provided on the ASF as illustrated on page 4-7.


### 4.1.4 Handset Mount and Control Panel ASSY

(1) Open the control panel ASSY.
(2) Open the top cover.
(3) Unhook the three latches of the handset mount from the top cover and remove it.

(4) Disconnect the panel-hook SW harness from the hook sensor PCB and take it out from the cable guides.
(5) Push the right-hand arm of the control panel ASSY inwards with your finger and open the control panel ASSY further. Then lift up the control panel ASSY.


## Reassembling Notes

- Route the panel-hook SW harness together with the hook SW-main harness through the two cable guides provided on the scanner drive unit, as illustrated in Subsection 4.1.26, "Harness routing B."
- When installing the handset mount, first fit the two tabs provided at the upper section into the top cover and then snap the handset mount into place, taking care not to let it hold down the hook switch.


### 4.1.5 Panel Rear Cover and Control Panel

(1) Place the control panel ASSY upside down.

If you do not need to remove the ADF parts, pinch rollers and their related parts, anti-static brush, or document rear sensor actuator, skip to step (6).
(2) To remove the ADF parts (spring plates and separation rubber), remove the screw.
(3) To remove the pinch rollers and their related parts, press the lock arm to the rear and shift the pinch roller shaft to the left.
(4) To replace the anti-static brush, remove it.

NOTE: Once removed, the anti-static brush will become unusable and a new part will have to be put back in.

(5) To remove the document rear sensor actuator, pull support "c" outwards.
(6) Pull support "a" to the front to release the center tab of the document pressure bar. Next pull either of supports " $b$ " outwards and lift up the document pressure bar. The spring also comes off.

(7) Remove the two screws from the panel rear cover.
(8) Unhook the panel rear cover from 10 " X " latches provided on the control panel and take off the panel rear cover.
(9) Fully turn the document front sensor actuator to the rear and lift it up.
(10) Unhook the control panel PCB from four " Y " latches.
(11) Slightly lift up the control panel PCB, then unlock the LCD cable connector and disconnect the LCD flat cable. Next, unlock the FPC key connector and disconnect the FPC key.

(12) As shown below, pull the clamp outwards to release the LCD and take out the LCD while pulling the LCD flat cable gently.

NOTE: Do not take out the LCD except when the LCD is defective and requires replacement.


## Reassembling Notes

- Before reinstalling the LCD to the control panel, wipe fingerprints or dust off the LCD surface and control panel window with a soft cloth.
- A new LCD is covered with a protection sheet. Before installing it, remove the protection sheet.


### 4.1.6 Top Cover

(1) Remove the board access cover if installed.
(2) Disconnect the CIS harness, hook SW-main harness, and scanner motor harness from the main PCB.
(3) Remove the screw that secures the FG wire to the PCB support.
(4) Release the hook SW-main harness, scanner motor harness, and FG wire from the two cable guides provided on the main cover. (See Subsection 4.1.26, "Harness routing D.")
(5) Open the top cover.
(6) At each of the right and left sides of the top cover, remove the screw from the link stopper. Then pull the link stopper outwards and open the top cover further.
(7) Turn the top cover upright and then lift it up to the rear.
(8) Turn each link stopper to the rear and pull it out inwards.


## Reassembling Notes

- Before reinstalling the top cover, route the FG wire, hook SW-main harness, scanner motor harness, and CIS harness on the underside of the top cover as illustrated in Subsection 4.1.26, "'Harness routing C."
After installing the top cover, route the FG wire and those three harnesses on the main cover as illustrated in Subsection 4.1.26, "Harness routing D and E."
- When routing the FG wire, hook SW-main harness, and scanner motor harness through the cable guides, be sure to first route the FG wire and then route those two harnesses. This may prevent the FG wire from working out of the cable guides.
- When disposing of top covers, remove two leaf springs from each top cover with a flat screwdriver to separate metallic springs from plastic covers.



### 4.1.7 CIS Unit

(1) Turn the top cover upside down.
(2) Remove the three screws from the CIS shield plate. The FG wire and feed roller grounding spring also come off.
(3) Disconnect the CIS harness from the CIS unit.
(4) Turn the top cover rightside up.
(5) Slightly pull up the lock arm, move the CIS unit to the left, and lift up the right edge of the CIS unit.
(6) Remove the two CIS springs.


## Reassembling Notes

- When reinstalling the CIS unit, first insert the left end under the lock arm, put the CIS unit into the top cover, and move it to the right. After installation, wipe fingerprints or dust off the CIS surface with a soft cloth.
- When reinstalling the CIS shield plate, secure it to the top cover together with the feed roller grounding spring and FG wire. The FG wire should be routed as illustrated in Subsection 4.1.26, "Harness routing C."
- Route the CIS harness on the underside of the top cover as illustrated in Subsection 4.1.26, "Harness routing C."


### 4.1.8 Hook Switch PCB

(1) From the top cover, unhook the hook switch PCB and take it out.
(2) Take out the hook SW-main harness from the cable guides provided on the scanner drive unit.


## Reassembling Notes

- Route the hook SW-main harness through the cable guides provided on the scanner drive unit as illustrated in Subsection 4.1.26, "Harness routing B."


### 4.1.9 Document Feed Roller ASSY, Scanner Drive Unit, and Document Ejection Roller ASSY

(1) At the right end of the document feed roller ASSY, unlock the pawled bushing and pull it to the left. Then remove the document feed roller ASSY together with the pawled bushing.
(2) At the right end of the pressure roller shaft, press the latch to the rear and take out the pressure rollers and their shaft. Then remove the pressure roller springs.

(3) Remove the two screws from the scanner drive unit.
(4) Lift up the scanner drive unit together with the document ejection roller ASSY. The bushing also comes off.

(5) Remove the screw from the scanner motor and take off the motor from the scanner drive unit.


## Reassembling Notes

- When securing the scanner motor to the scanner drive unit, face the motor connector up as shown above.
- Before putting the scanner drive unit into the top cover, make sure that the stopper of bushing $L$ ("a" in Figure A given on the next page) faces up when viewed from the top. Then move bushing $L$ to the right to fit it in the cutout provided in the top cover.
- Before securing the scanner drive unit to the top cover with two screws, set the document ejection roller ASSY into place.


### 4.1.10 Separation Roller and its Gear

(1) Turn the top cover upside down. Place the top cover with its rear edge facing towards you.
(2) Slightly push down the lock arm and move the separation roller gear to the left together with its bushing L (" a " in the illustration given below). Then take them out from the top cover.
(3) Move the separation roller to the left and take it out together with its bushing S (" $\mathrm{b} "$ ).
(4) Slightly push down the lock arm again and remove the bushing $L$ ("c") to the left.


Figure C (Viewed from the bottom)

## Reassembling Notes

- The separation roller and its related parts use three bushings (two bushings L and one bushing S). When fitting those bushings, be careful with the direction of their flanges and stoppers as shown on the previous page.
What follows is the installation procedure of the separation roller and its related parts.

1) Turn the top cover upside down. Place the top cover with its rear edge facing towards you.
2) Lightly push down the lock arm and fit bushing $L$ (" c ") to the top cover with its flange facing to left and with its stopper facing up. (See Figure C on the previous page.)
3) Set bushing $S(" \mathrm{~b} ")$ onto the separation roller shaft with its flange facing towards the roller. First insert the left end of the roller shaft into bushing L ("c") and then insert the right end to the top cover with the stopper of bushing $S(" \mathrm{~b} ")$ facing down. (See Figure B.)
4) Set bushing $L$ ("a") onto the separation roller gear shaft with its flange facing towards the gear. Insert the right end of the gear shaft through the cutout provided in the top cover and engage it with the separation roller shaft.

Make sure that the separation roller gear is locked by the lock arm.
5) Turn the top cover to the normal position. Move bushing $L$ ("a") to the right so that it will be fitted to the cutout provided in the top cover with its stopper facing up when viewed from the top. (See Figure A.)

- Once removed, the separation roller film will become unusable and new one will have to be put back in. When attaching a new film, align its left and top edges with the left and top edges of the recessed section as illustrated below. In particular, take care not to let the film override the rear edge of the recessed section.



### 4.1.11 Heat-fixing Unit, FU Lamp, and Paper Ejection Sensor Actuator

(1) Remove the two screws from the heat-fixing unit.
(2) Lift up the heat-fixing unit and disconnect the blue and brown heater wires (of the heater harness) from the heat-fixing unit. Then disconnect the heater thermistor harness from the EL (eraser lamp) board.
(3) Remove the paper ejection sensor actuator from the bottom of the heat-fixing unit.

(4) To take out the FU lamp from the heat-fixing unit, remove two screws "a."
(5) Fully open the upper cover and remove it.
(6) Unlatch the idle gear 16 and remove it.
(7) Loosen screw "b."
(8) Remove screw "c" and take out the lock plate.
(9) Slightly lift up the left end of the heater roller and hold the left end of the FU lamp. While pinching the fuse plate R with your right hand, pull out the FU lamp from the heater roller.
CAUTION: Do not touch the FU lamp. If you have touched it, clean it thoroughly with alcohol.


Idle gear 16

## Reassembling Notes

- When setting the FU lamp into the heat-fixing unit, be sure to insert the right edge of the wire into the folded fuse plate R.
- A new heat-fixing unit will be provided with the heater thermistor harness being taped to the unit. When installing the unit, remove the tape.
- Route the blue and brown heater wires on the main cover as illustrated in Subsection 4.1.26, "Harness routing F."


### 4.1.12 Laser Unit and Toner Sensor PCB

(1) Disconnect the polygon motor flat cable, toner sensor harness, and laser diode harness from the main PCB.
(2) Remove the three screws from the laser unit.
(3) Lift up the laser unit.

NOTE: When handling the laser unit, take care not to touch the inside of the unit, glass, or mirror.

NOTE: On the small PCB at the right side of the laser unit is a 2-pin connector which is for the adjustment in the factory. Do not disturb it.


## Reassembling Notes

- On the underside of the laser unit, route the laser diode harness, polygon motor flat cable, and toner sensor harness as illustrated in Subsection 4.1.26, "Harness routing G."
- Before putting the laser unit back into place, check for any toner particles, paper dust or dirt, and clean them out.
- Make sure that the sponge is placed below the laser unit.


### 4.1.13 Main PCB

(1) Disconnect the following harnesses and flat cable from the main PCB:

- NCU harness
- Low-voltage power harness
- Main motor harness
- High-voltage power flat cable
- Cover/registration sensor \& fan harness
- Solenoid harness
- Speaker harness
(2) Remove two screws "a" from the main shield.
(3) Remove two screws " b " from the parallel interface connector.
(4) Remove two screws "c" from the main PCB and then take it off from the PCB support. (The upper one of these screws has been removed to release the FG wire when you have removed the top cover in Subsection 4.1.6.)



## Reassembling Notes

- Be sure to route the harnesses and flat cable as illustrated in Subsection 4.1.26, "Harness routing A."
- After you replace the main PCB , be sure to follow the flowchart given on the next page.


## Setting up the main PCB after replacement



### 4.1.14 Bottom Plate

(1) Turn the machine upside down.
(2) Remove the nine screws (four " $x$ " and five " y ") from the bottom plate, then lift it up.


### 4.1.15 Low-voltage Power Supply PCB

(1) Remove screw "a" and take off the low-voltage insulator sheet.
(2) Remove screws " b " and " c " from the low-voltage power supply PCB and grounding wire, respectively.
(3) Remove screw "d" and lift up the power inlet support.

For the new type of the power inlet support having an opening: You need to cut off the binder that fastens the blue and brown lead wires of the AC power cord to the power inlet support.
(4) Slightly lift up the low-voltage power supply PCB and disconnect the low-voltage power harness and heater harness (of the blue and brown wires).

"a," "b," and "d": Taptite, cup S M3x6
"c": Screw, pan (washer) M4x8DB

## Reassembling Notes

- Be sure to route the heater harness through U-shaped cutout "e" provided in the power supply shield. Then, route the AC power cable through the same cutout "e" on the heater harness. (Refer to Subsection 4.1.26, "Harness routing H."
- Fit the front tabs of the low-voltage power supply PCB in openings "f."
- Fit the front tab of the insulator sheet in opening "g."
- To prevent the blue and brown lead wires of the AC power cord from getting damaged by the edge of the power inlet support or the end of screw "c," be sure to observe the following routing instructions:

For the power inlet support having no opening

1) Route the grounding wire between the boss and the power supply shield as shown below.
2) Push down the ferrite cores of the AC lead wires and grounding wire.
3) Secure the grounding terminal to the power inlet support with screw " c " at an angle shown below.

Push down these ferrite cores.


For the new type of the power inlet support having an opening

1) Route the AC lead wires (blue and brown) through the opening provided in the power inlet support and pull them in the direction shown below to bring the ferrite cores closer to the opening.
2) Fasten the AC lead wires to the power inlet support with a binder.

3) Secure the grounding wire to the power inlet support with screw "c."

### 4.1.16 High-voltage Power Supply PCB

(1) Remove the screw and take off the high-voltage insulator sheet.
(2) Slightly lift up the high-voltage power supply PCB and disconnect the high-voltage power flat cable and EL (eraser lamp) harness.


Take care not to bend this
high-voltage plate.

## Reassembling Notes

- Fold the high-voltage power flat cable and route it as illustrated above.
- Before reinstalling the high-voltage power supply PCB, check the high-voltage contacts for any toner particles, paper dust or dirt, and clean them out.
- Take care not to bend the high-voltage plate.


### 4.1.17 Cover/Registration Sensor PCB, Duct, and Fan

(1) Take off the duct by removing the two screws.
(2) Unlatch the cover/registration sensor PCB and lift it up and out of the main cover.
(3) Disconnect the fan harness from the PCB.
(4) Take off the fan support by removing the screw.
(5) Lift up the fan.


## Reassembling Notes

- Route the fan harness on the fan as illustrated above.
- Put the fan back into place with the label side facing outwards and with its harness directed as shown above.


### 4.1.18 Top Cover Sensor Actuator

(1) Pull up the top cover sensor actuator.


### 4.1.19 Power Supply Shield

(1) Remove the two screws and lift up the power supply shield.


## Reassembling Notes

- When reinstalling the power supply shield, route the low-voltage power harness through the opening and route the heater harness through U -shaped cutout " e " as shown above.


### 4.1.20 Speaker

(1) Pull the speaker spring inwards and pull up the speaker together with the spring.


## Reassembling Notes

- Put the speaker into place with its harness facing up.
- Route the speaker harness through the latch together with the solenoid harness and main motor harness as shown above.


### 4.1.21 Gear Drive Unit

(1) Make sure that the heat-fixing unit is removed.
(2) Take out the heater harness from the cable guides provided on the top of the gear drive unit.
(3) Remove the four screws and lift up the gear drive unit.

(4) Remove the two screws and take off the main motor.

(5) To take off the paper feed solenoid, solenoid lever, or clutch release lever, remove the two screws.


## Reassembling Notes

- If the friction spring in the gear drive unit slips off, fit the straight end of the spring in the support hole of the gear drive unit as illustrated above.
- When putting the gear drive unit back into the main cover, route the solenoid harness and main motor harness along the outside of the gear drive unit. Be sure to sandwich the grounding plate between the contact plate and gear drive unit. See the illustration given on the previous page.
- After securing the gear drive unit, route the heater harness through the cable guides provided on the top of the gear drive unit.


### 4.1.22 PCB Support and NCU PCB

(1) Remove the two screws and lift up the PCB support.

(2) Remove the two screws and take off the NCU shield.
(3) Remove the screw and take off the NCU PCB from the PCB support.
(4) Disconnect the NCU harness.


### 4.1.23 Side Covers $R$ and $L$

(1) To take off the side cover R: Remove the two screws, lift up the front end of the side cover R, then pull it to the front.
(2) To take off the side cover L: Remove the two screws. While pushing the left side of the scanner grounding plate to the right (in the direction of arrow (1)), lift up the front end of the side cover L and pull it to the front (arrow (2)).

NOTE: If you pull up the side cover $L$ without pushing the left side of the scanner grounding plate, the " X " section of the side cover L will catch on the scanner grounding plate.


### 4.1.24 Scanner Grounding Plate

(1) Make sure that the heat-fixing unit is removed.
(2) Remove the screw from the scanner grounding plate. (If the bottom plate has not been removed, remove screw " $y$ " also (see page 4-30) that secures both the scanner grounding plate and bottom plate.)
(3) Slightly lift up the scanner grounding plate and unhook the spring.
(4) You may peel off the anti-static brush from the scanner grounding plate.

NOTE: Once removed, the anti-static brush will become unusable and a new one will have to be put back in.


## Reassembling Notes

- Before attaching a new anti-static brush onto the scanner grounding plate, wipe the surface of the attaching place with a cloth dampened with alcohol.
- When reinstalling the scanner grounding plate, fit it over the two bosses of the main cover.


### 4.1.25 EL (Eraser Lamp) Board

Only when you need to replace the EL board (which is attached with double-sided adhesive tape), remove it according to the steps below.
(1) Make sure that the EL harness is disconnected from the high-voltage power supply PCB. (Refer to Subsection 4.1.16.)
(2) Make sure that the heat-fixing unit is removed.
(3) Peel off the EL board from the main cover and clear adhesive tape if remaining.


## Reassembling Notes

- When attaching a new EL board, bring the right end into contact with the rib provided on the main cover.


### 4.1.26 Harness Routing

## Harness routing A: Main PCB-related harnesses



Harness routing B: Panel-hook SW harness, hook SW-main harness, and scanner motor harness on the main cover


Harness routing C: Hook SW-main harness, scanner motor harness, FG wire, and CIS harness on the underside of the top cover


Harness routing D: Hook SW-main harness, scanner motor harness, and FG wire on the top of the main cover


## Harness routing E: CIS harness on the top of the main cover



## Harness routing F: Heater harness on the top of the main cover



Harness routing G: Laser diode harness, polygon motor flat cable, and toner sensor harness on the laser unit


## Harness routing $H$ : Harnesses viewed from the bottom of the machine



For the power inlet support having no opening


For the power inlet support having an opening


For the harness routing around the power inlet support, see page 4-31-2.

### 4.1.27 Cleaning of High-voltage Contacts and Grounding Contacts

If any toner particles, paper dust or dirt are on the contacts, clean them out. This will ensure that power flows correctly to enable printing.

Grounding contacts
High-voltage contacts


### 4.2 LUBRICATION

Apply the specified lubricants to the lubrication points as shown below.

| Lubricant type <br> (Manufacturer) | Lubricant amount |  |  |
| :--- | :---: | :---: | :---: |
|  | Half of rice-sized pinch <br> of grease <br> (2 mm dia. ball) | Rice-sized pinch <br> of grease <br> (3 mm dia. ball) | Two rice-sized pinches <br> of grease <br> (4 mm dia. ball) |
| Molykote EM-D110 <br> (Dow Corning) | - | EMD1 | - |
| Molykote grease PG-662 <br> (Dow Corning) | - | (PG1) | (PG2) |
| Conductive grease <br> FLOIL GE676 <br> (Kanto Kasei Ltd.) | ©E0.5 |  |  |

## [1] Separation pad


(Apply thin coat of grease to these sections with a brush where the separation pad is to be mounted.)

## [2] Scanner drive unit



## [3] Separation roller



## [4] Document feed roller



## CHAPTER 5

## MAINTENANCE MODE

## CHAPTER 5 MAINTENANCE MODE CONTENTS

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### 5.1 ENTRY INTO THE MAINTENANCE MODE

To make the equipment enter the maintenance mode, press the Menu, *, 2, 8, 6, and $\mathbf{4}$ keys in this order.

The equipment beeps for approx. one second and displays "【 MAINTENANCE II\| " on the LCD, indicating that it is placed in the initial stage of the maintenance mode, a mode in which the equipment is ready to accept entry from the keys.

To select one of the maintenance-mode functions listed in Section 5.2, enter the corresponding 2digit function code with the numerical keys on the control panel. (The details of each maintenancemode function are described in Section 5.3.)

NOTES: - Pressing the 9 key twice in the initial stage of the maintenance mode makes the equipment exit from the maintenance mode, restoring it to the standby state.

- Pressing the Stop key after entering only one digit restores the equipment to the initial stage of the maintenance mode.
- If an invalid function code is entered, the equipment resumes the initial stage of the maintenance mode.


### 5.2 LIST OF MAINTENANCE-MODE FUNCTIONS

Maintenance-mode Functions

| Function Code | Function | Reference Subsection (Page) |
| :---: | :---: | :---: |
| 01 | EEPROM Parameter Initialization | 5.3.1 (5-4) |
| 02 | - | - |
| 03 | - | - |
| 04 | - | - |
| 05 | Printout of Scanning Compensation Data | 5.3.2 (5-5) |
| 06 | $\square$ | - |
| 07 | - - | - |
| 08 | ADF* Performance Test | 5.3 .3 (5-7) |
| 09 | Test Pattern 1 | 5.3.4 (5-8) |
| 10 | Firmware Switch Setting | 5.3 .5 (5-9) |
| 11 | Printout of Firmware Switch Data | 5.3.5 (5-11) |
| 12 | Operational Check of LCD | 5.3.6 (5-12) |
| 13 | Operational Check of Control Panel PCB (Check of Keys and Buttons) | 5.3.7 (5-12) |
| 14 | - | - [ - |
| 15 | - | - |
| 16 | Receiver Volume Adjustment (applicable to the American version only) | 5.3.8 (5-14) |
| 32 | Sensor Operational Check | 5.3.9 (5-15) |
| 54 | Fine Adjustment of Scanning Start/End Position | 5.3 .10 (5-16) |
| 55 | CIS Scanner Area Setting | 5.3.11 (5-17) |
| 74 | EEPROM Customizing | 5.3 .12 (5-17) |
| 80 | Display of the Equipment's Log Information | 5.3 .13 (5-18) |
| 82 | Equipment Error Code Indication | 5.3 .14 (5-19) |
| 87 | Output of Transmission Log to the Telephone Line | 5.3.15 (5-19) |
| 91 | EEPROM Parameter Initialization (except the telephone number storage area) | 5.3.1 (5-4) |
| 99 | Exit from the Maintenance Mode | ----- (5-1) |

* ADF: Automatic document feeder
$\qquad$
Basically, the maintenance-mode functions listed on the previous page should be accessed by service personnel only. However, you may allow end users to access some of these under the guidance of service personnel (e.g., by telephone).

The user-accessible functions (codes $10,11,12,54,80,82,87$ and 91 ) are shaded in the table given on the previous page. Function code 10 accesses the firmware switches, each of which has eight selectors. You should not allow end users to access all of those selectors, but you may allow them to access user-accessible selectors which are shaded in the firmware switch tables in Appendix 2.
The service personnel should instruct end users to follow the procedure given below.
(1) Press the Menu and Receive Mode keys in this order.

The LCD clears the current display.
NOTE: The Receive Mode key is inoperable during standby for redialing and timer.
(2) Press the 0 key.
(3) Enter the desired function code $(10,11,12,54,80,82,87$, or 91$)$ with the numerical keys.

For function code 10 , access the desired firmware switch according to the operating procedure described in Appendix 2.
(4) To make the equipment return to the standby state, press the Stop key.


### 5.3 DETAILED DESCRIPTION OF MAINTENANCE-MODE FUNCTIONS

### 5.3.1 EEPROM Parameter Initialization

## Function

The equipment initializes the parameters, user switches, and firmware switches registered in the EEPROM, to the initial values. Entering the function code 01 initializes all of the EEPROM areas, but entering 91 does not initialize some areas, as listed below.

| Function code <br> Data item | 01 | 91 |
| :---: | :---: | :---: |
| Maintenance-mode functions <br> User switches <br> Firmware switches <br> Remote activation code | All of these will be. initialized | $\}$ ( ${ }^{\text {a }}$ (hese will be |
| Activity report <br> Station ID data <br> Outside line number <br> Telephone function registration <br> One-touch dialing <br> Speed dialing <br> Group dialing |  | $\}$ ( $\}$ |
| Received FAX messages temporarily stored in the flash memory (Not applicable to the American version) <br> EEPROM customizing code (4-digit) | These will not be initialized. <br> (Note that the first digit of the 4-digit customizing code will be initialized to " 0 ." If the code is 1001 , for example, it will be initialized to $\underline{0} 001$.) |  |

NOTE: If you replace the main PCB with one used for other facsimile equipment, carry out this procedure and then customize the EEPROM (maintenance-mode function code 74 in Subsection 5.3.12).

## Operating Procedure

(1) Press the $\mathbf{0}$ and $\mathbf{1}$ keys (or the $\mathbf{9}$ and $\mathbf{1}$ keys according to your need) in this order in the initial stage of the maintenance mode.

The "PARAMETER INIT" will appear on the LCD.
(2) Upon completion of parameter initialization, the equipment returns to the initial stage of the maintenance mode.

### 5.3.2 Printout of Scanning Compensation Data

## Function

The equipment prints out the white and black level data for scanning compensation.

## Operating Procedure

Do not start this function merely after powering on the equipment but start it after carrying out a sequence of scanning operation. Unless the equipment has carried out any scanning operation, this function cannot print out correct scanning compensation data. This is because at the start of scanning operation, the equipment initializes white and black level data and takes in the scanning compensation reference data.
(1) Press the $\mathbf{0}$ and $\mathbf{5}$ keys in this order in the initial stage of the maintenance mode.

The "WHITE LEVEL 1" will appear on the LCD.
(2) The equipment prints out the scanning compensation data list containing the following:
a) LED light intensity value (1 byte)
b) A/D-high value (1 byte)
c) Compensation data for background color (1 byte)
d) 2-value quantization black level data (1664 bytes)
e) 2-value quantization white level data (1664 bytes)
(3) Upon completion of recording of the compensation data list, the equipment returns to the initial stage of the maintenance mode.

NOTE: If any data is abnormal, its code will be printed in inline style, as shown on the next page.


Scanning Compensation Data List

### 5.3.3 ADF Performance Test

## Function

The equipment counts the documents fed by the automatic document feeder (ADF) and displays the count on the LCD for checking the ADF performance.

## - Operating Procedure

(1) Set documents. (Allowable up to the ADF capacity.)

The "DOC. READY" will appear on the LCD.
(2) Press the $\mathbf{0}$ and $\mathbf{8}$ keys in this order.

While counting the documents, the equipment feeds them in and out, displaying the current count on the LCD as shown below.

```
ADF CHECK P. }0
```



``` - Current count (1st page in this example)
```

(3) After showing the final count, the equipment beeps for one second. To return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 5.3.4 Test Pattern 1

## Function

This function, much like the copying function, prints out test pattern 1 to allow the service personnel to check for record data missing or print quality.

## Operating Procedure

Press the $\mathbf{0}$ and $\mathbf{9}$ keys in this order in the initial stage of the maintenance mode.
The figure below shows test pattern 1.


Test Pattern 1

### 5.3.5 Firmware Switch Setting and Printout

## [ A ] Firmware switch setting

## Function

The facsimile equipment incorporates the following firmware switch functions which may be activated with the procedures using the control panel keys and buttons.

The firmware switches have been set at the factory in conformity to the communications standards and codes of each country. Do not disturb them unless necessary. Some firmware switches may not be applicable in some versions. The firmware switch data list indicates "Not used." for those inapplicable switches.

Firmware Switches (WSW01 through WSW46)

| WSW No. |  |
| :--- | :--- |
| WSW01 | Dial pulse setting |
| WSW02 | Tone signal setting |
| WSW03 | PABX mode setting |
| WSW04 | TRANSFER facility setting |
| WSW05 | 1st dial tone and busy tone detection |
| WSW06 | Pause key setting and 2nd dial tone detection |
| WSW07 | Dial tone setting 1 |
| WSW08 | Dial tone setting 2 |
| WSW09 | Protocol definition 1 |
| WSW10 | Protocol definition 2 |
| WSW11 | Busy tone setting |
| WSW12 | Signal detection condition setting |
| WSW13 | Modem setting |
| WSW14 | AUTO ANS facility setting |
| WSW15 | REDIAL facility setting |
| WSW16 | Function setting 1 |
| WSW17 | Function setting 2 |
| WSW18 | Function setting 3 |
| WSW19 | Transmission speed setting in V. 17 mode |
| WSW20 | Overseas communications mode setting |
| WSW21 | TAD setting 1 |
| WSW22 | ECM setting |
| WSW23 | Communications setting |
| WSW24 | TAD setting 2 |
| WSW25 | TAD setting 3 |
| WSW26 | Function setting 4 |
| WSW27 | Function setting 5 |
| WSW28 | Function setting 6 |
| WSW29 | Function setting 7 |
| WSW30 | Function setting 8 |
| WSW31 | Function setting 9 |
| WSW32 | Function setting 10 |
| WSW33 | Function setting 11 |
|  |  |
|  |  |

Firmware Switches (WSW01 through WSW46) Continued

| WSW No. |  |
| :---: | :--- |
| WSW34 | Function setting 12 |
| WSW35 | Function setting 13 |
| WSW36 | Function setting 14 |
| WSW37 | Function setting 15 |
| WSW38 | Function setting 16 in V. 34 mode |
| WSW39 | Transmission speed setting in V. 34 mode |
| WSW40 | Function setting 17 in V. 34 mode |
| WSW41 | CCD fluorescent lamp and modem attenuator in V. 34 mode |
| WSW42 | Function setting 18 |
| WSW43 | Function setting 19 |
| WSW44 | Speeding up scanning-1 |
| WSW45 | Speeding up scanning-2 |
| WSW46 | Monitor of PC ON/OFF state |

## Operating Procedure

(1) Press the $\mathbf{1}$ and $\mathbf{0}$ keys in this order in the initial stage of the maintenance mode.

The equipment displays the "WSW $\underline{0} 0$ " on the LCD and becomes ready to accept a firmware switch number.
(2) Enter the desired number from the firmware switch numbers (01 through 46).

The following appears on the LCD:
(3) Use the right and left arrow keys to move the cursor to the selector position to be modified.
(4) Enter the desired number using the $\mathbf{0}$ and $\mathbf{1}$ keys.
(5) Press the Set key. This operation saves the newly entered selector values onto the EEPROM and readies the equipment for accepting a firmware switch number.
(6) Repeat steps (2) through (5) until the modification for the desired firmware switches is completed.
(7) Press the Set or Stop key to return the equipment to the initial stage of the maintenance mode.

NOTES: - To cancel this operation and return the equipment to the initial stage of the maintenance mode during the above procedure, press the Stop key.

- If there is a pause of more than one minute after a single-digit number is entered for double-digit firmware switch numbers, the equipment will automatically return to the initial stage of the maintenance mode.


## Details of Firmware Switches

The details of the firmware switches are described in Appendix 2 in which the user-accessible selectors of the firmware switches are shaded.

## [ B ] Printout of firmware switch data

## Function

The equipment prints out the setting items and contents specified by the firmware switches.

## Operating Procedure

(1) Press the $\mathbf{1}$ key twice in the initial stage of the maintenance mode.

The "PRINTING" will appear on the LCD.
(2) The equipment prints out the configuration list as shown in the figure below.
(3) Upon completion of printing, the equipment returns to the initial stage of the maintenance mode.

```
CONFIGURATION LIST
```



Configuration List

### 5.3.6 Operational Check of LCD

## Function

This function allows you to check whether the LCD on the control panel works normally.

## - Operating Procedure

(1) Press the $\mathbf{1}$ and $\mathbf{2}$ keys in this order in the initial stage of the maintenance mode.

The LCD shows
(2) Press the Fax Start key. Each time you press the Fax Start key, the LCD cycles through the displays shown at right.

(3) Press the Stop key in any process of the above display cycle. The equipment beeps for one second and returns to the initial stage of the maintenance mode.

### 5.3.7 Operational Check of Control Panel PCB

## Function

This function allows you to check the control panel PCB for normal operation.

## Operating Procedure

(1) Press the $\mathbf{1}$ and $\mathbf{3}$ keys in this order in the initial stage of the maintenance mode.

The "00 " will appear on the LCD.
(2) Press the keys and buttons in the order designated in the illustration shown below.

The LCD shows the corresponding number in decimal notation each time a key or button is pressed. Check that the displayed number is correct by referring to the illustration below.

If a key or button is pressed out of order, the equipment beeps and displays the "INVALID OPERATE" on the LCD. To return to the status ready to accept key \& button entry for operational check, press the Stop key.
(3) After the last number key or button is pressed, the equipment beeps and returns to the initial stage of the maintenance mode.

To terminate this operation, press the Stop key. The equipment returns to the initial stage of the maintenance mode.


Key \& Button Entry Order

### 5.3.8 Receiver Volume Adjustment (applicable to the American version only)

## Function

The facsimile equipment may switch the handset receiver's volume between three levels--Low, High, and Amplify*.
(*Amplify level: Extra-high volume for users who are deaf or hard of hearing.)
The volume at Low or Amplify level is fixed and not adjustable. The volume at High level will be influenced by the characteristics of the FET on the main PCB , so it requires fine adjustment according to the procedure given below.

## Operating Procedure

(1) Connect the telephone line cord to the modular jack of the facsimile equipment and the telephone wall socket.
(2) Pick up the handset and listen to the dial tone. If the receiver volume is not appropriate, proceed to the following steps:
(3) Press the $\mathbf{1}$ and $\mathbf{6}$ keys in this order in the initial stage of the maintenance mode.

The LCD shows the current receiver volume (default: High).
Low level
High level (default)

(4) If the current receiver volume is not High, use the up or down arrow key to choose High.

(5) Press the Fax Start key.

The equipment enters the receiver volume adjustment mode and shows the PWM duty ratio at the right end of the LCD.
(6) Adjust the receiver volume by using the $\mathbf{1 , 3}, \mathbf{4}$, or $\mathbf{6}$ key.

1 key: Decrease 10H
3 key: Increase 10H
4 key: Decrease 1H
6 key: Increase 1H
(7) To escape from the receiver volume adjustment mode, press the Set key.

The LCD shows the "PWM SETTING." One second later, the LCD returns to the screen shown in step (3).
(8) To return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 5.3.9 Sensor Operational Check

## Function

This function allows you to check whether the seven sensors (six sensors on European models)-document front sensor, document rear sensor, cover sensor, registration sensor, toner sensor, paper ejection sensor, and hook switch*--operate correctly.
(*European models have no hook switch.)

## Operating Procedure

(1) Press the $\mathbf{3}$ and $\mathbf{2}$ keys in this order in the initial stage of the maintenance mode. The equipment beeps 1100 Hz and 400 Hz tones cyclically through the following volumes for testing the speaker.


NOTE: To stop beeping, press the Menu key.
If the sensing status are as listed below, the LCD will show the following:
"DFDRCVRGPO TNHK" on American models
"DFDRCVRGPO TN" on European models
Given below is the relationship between the LCD indication, sensor names and sensor status.

| LCD | Sensors | Sensing status |
| :--- | :--- | :--- |
| DF | Document front sensor | No document detected. |
| DR | Document rear sensor | No document detected. |
| CV | Cover sensor | Top cover closed. |
| RG | Registration sensor | No paper detected. |
| PO | Paper ejection sensor | No paper jam. |
| TN | Toner sensor | Toner detected. |
| HK | Hook switch* | On-hook state. |

(2) Change the detecting conditions (e.g., insert paper through the document sensors or the registration sensor(s), open the top cover, jam paper at the paper outlet, remove the toner cartridge, and lift up the handset*), and then check that the indication on the LCD changes according to the sensor states.
(3) To stop this operation and return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 5.3.10 Fine Adjustment of Scanning Start/End Position

## Function

This function allows you to adjust the scanning start/end position.

## Operating Procedure

(1) Press the $\mathbf{5}$ and $\mathbf{4}$ keys in this order in the initial stage of the maintenance mode.

The "SCAN START ADJ." appears on the LCD. After two seconds, the current scanning position correction value appears.

You may adjust the correction value to 11 levels from +5 to $-5(\mathrm{~mm})$.
(2) To increase the correction value, press the left arrow key; to decrease it, press the right arrow key.

If you press the Stop key, the equipment returns to the initial stage of the maintenance mode without making change of the correction value.
(3) Press the Set key.

The "ACCEPTED" appears on the LCD. After one second, the equipment returns to the initial stage of the maintenance mode.


NOTE: The relationship between the scanning start/end positions and their correction values is shown below.

| Leading edge of document <br> -5 <br> -4 <br> -3 <br> -2 <br> -1 <br> 0 <br> +1 <br> +2 <br> +3 <br> +4 <br> +5 <br> -5 <br> -4 <br> -3 <br> -2 <br> -1 <br> 0 <br> +1 <br> +2 <br> +3 <br> +4 <br> +5 <br> Trailing edge of document |
| :--- |



### 5.3.11 CIS Scanner Area Setting

## Function

The equipment sets the CIS scanner area and stores it into the EEPROM.

## Operating Procedure

(1) Press the $\mathbf{5}$ key twice in the initial stage of the maintenance mode.

The "SCANNER AREA SET" will appear on the LCD.
The equipment checks and sets the area to be scanned.
If no error is noted, the equipment returns to the initial stage of the maintenance mode.
If any error is noted, the "SCANNER ERROR" will appear on the LCD. To return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 5.3.12 EEPROM Customizing

## Function

This function allows you to customize the EEPROM according to language, function settings, and firmware switch settings. The customizing codes list is given in Appendix 1.

NOTE: If you replace the main PCB, be sure to carry out this procedure.

## - Operating Procedure

(1) Press the $\mathbf{7}$ and $\mathbf{4}$ keys in this order in the initial stage of the maintenance mode.

The current customizing code (e.g., 9101 in the case of MFC4800 USA version) appears.
(2) Enter the desired customizing code (e.g., 0002 in the case of FAX2800 Canadian version).

The newly entered code appears.
NOTE: If a wrong 4-digit code is entered, the equipment will malfunction.
(3) Press the Fax Start key.

The equipment saves the setting and returns to the initial stage of the maintenance mode.
If you press the Stop key or no keys are pressed for one minute in the above procedure, the equipment stops the procedure and returns to the initial stage of the maintenance mode.

### 5.3.13 Display of the Equipment's Log Information

## Function

The equipment may display the its log information on the LCD.

## Operating Procedure

(1) Press the $\mathbf{8}$ and $\mathbf{0}$ keys in this order in the initial stage of the maintenance mode.

The USB serial number appears on the LCD.
(2) Press the Fax Start key. Each time the Fax Start key is pressed, one of the following log information items appears on the LCD in the order given below.

1) Jam count, indicating how many times a paper jam has been occurred
2) Page count, indicating how many pages the current drum has been printed
3) Total page count, indicating how many pages the equipment has been printed since produced
4) Drum count, indicating how many times the drum has been rotated
5) Drum change count, indicating how many times drum replacement has been made
6) Toner change count, indicating how many times toner replacement has been made
7) Copy page count, indicating how many copies have been made
8) PC print page count, indicating how many pages the equipment has been printed as an output device of the connected PC
9) FAX page count, indicating how many received FAX pages have been printed
10) Error code of the most recent machine error
11) Error code of the most recent communications error
12) ADF jam count, indicating how many times a document jam has been occurred
13) ADF page count, indicating how many documents have been fed
(3) To stop this operation and return to the equipment to the initial stage of the maintenance mode, press the Stop key.

### 5.3.14 Equipment Error Code Indication

## Function

This function displays an error code of the last error on the LCD.

## Operating Procedure

(1) Press the $\mathbf{8}$ and $\mathbf{2}$ keys in this order in the initial stage of the maintenance mode.

The LCD shows the "MACHINE ERROR X X."
(2) To stop this operation and return the equipment to the initial stage of the maintenance mode, press the Stop key.

### 5.3.15 Output of Transmission Log to the Telephone Line

## - Function

This function outputs the transmission $\log$ (that the equipment has stored about the latest transmission) to the telephone line. It allows the service personnel to receive the transmission log of the user's equipment at a remote location and use it for analyzing problems arising in the user's equipment.

## Operating Procedure

(1) If the user's equipment has a transmission-related problem, call the user's equipment at a remote location from your equipment.
(2) If the line is connected, have the user perform the following:

1) Press the Menu, Receive Mode, and $\mathbf{0}$ keys in this order.
2) Press the $\mathbf{8}$ and $\mathbf{7}$ keys.

The above operation makes the user's equipment send CNG to your equipment for sending the transmission log.
(3) If you hear the CNG sent from the user's equipment, press the Fax Start key of your equipment.

Your equipment will start to receive the transmission log from the user's equipment.

### 5.3.16 Cancellation of the Memory Security Mode (applicable to the European version only)

## Function

This procedure can cancel the memory security mode. Use this procedure if the user forgets his/her password entered when setting the memory security mode so as not to exit from the memory security mode.

NOTE: Carrying out this procedure will lose passwords previously entered but retain FAX messages received in the memory security mode.

## - Operating Procedure

(1) When the SECURE MODE is displayed on the LCD, press the Menu and \# keys at the same time. Within two seconds, start to press the $\mathbf{2 , 7 , 9 , 0}$, and $\mathbf{0}$ keys.

The memory security mode will be canceled and the equipment returns to the calendar clock screen.

## CHAPTER 6

## ERROR INDICATION AND TROUBLESHOOTING

## CHAPTER 6 ERROR INDICATION AND TROUBLESHOOTING CONTENTS

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### 6.1 ERROR INDICATION

To help the user or the service personnel promptly locate the cause of a problem (if any), the facsimile equipment incorporates the self-diagnostic functions which display error messages for equipment errors and communications errors.

For the communications errors, the equipment also prints out the transmission verification report and the communications list.

### 6.1.1 Equipment Errors

If an equipment error occurs, the facsimile equipment emits an audible alarm (continuous beeping) for approximately 4 seconds and shows the error message on the LCD. For the error messages, see [1] below.

To display detailed error information, use the maintenance-mode function code 82 described in CHAPTER 5, Subsection 5.3 .14 (that is, make the equipment enter the maintenance mode and then press the $\mathbf{8}$ and $\mathbf{2}$ keys). Following the MACHINE ERROR, one of the error codes listed in [ 2 ] will appear on the LCD.

## [ 1] Error messages on the LCD

| Messages on the LCD | Probable Cause |
| :---: | :---: |
| CHANGE DRUM SOON | The service life of the drum unit will expire soon. This message appears for one minute. <br> (You can turn this message indication on or off by the maintenance-mode function code 10, WSW31, selector 8. Refer to Appendix 2.) |
| CHECK ORIGINAL <br> Remove original, and then press STOP KEY. <br> (These messages appear alternately.) <br> (See NOTE below.) <br> or <br> CHECK DOCUMENT <br> Remove document, then press STOP KEY. <br> (These messages appear alternately.) | Document jam <br> (1) The document length exceeds the limitation ( 400 or 90 cm ) registered by firmware switch WSW16. (Refer to Appendix 2.) <br> (Both the document front and rear sensors stay ON after the document has been fed by the registered length.) <br> (2) The document rear sensor detects no trailing edge of a document after the document has been fed by 400 cm . <br> (The document rear sensor stays ON even after the document has been fed when the document front and rear sensors were OFF and ON, respectively.) |

NOTE: This message appears in North American models.

| Messages on the LCD | Probable Cause |
| :---: | :---: |
| CHECK ORIGINAL <br> Remove original, and then press STOP KEY. <br> (These messages appear alternately.) <br> (See NOTE below.) <br> or <br> CHECK DOCUMENT <br> Remove document, then press STOP KEY. <br> (These messages appear alternately.) | Document loading error <br> (1) The document rear sensor detects no leading edge of a document within 10 seconds from the start of document loading operation. <br> (The document rear sensor stays OFF even after the document has been fed when the document front sensor was ON.) <br> (2) The loaded document is too short. <br> (Since the document is shorter than the distance between the document front and rear sensors, the document front sensor is turned OFF before the document rear sensor is turned ON.) |
| CHECK DRUM UNIT <br> Open cover, then reinstall drum unit. <br> (These messages appear alternately.) | No drum unit is loaded. |
| CHECK PAPER <br> Reload paper by using lever, then press FAX START. <br> (These messages appear alternately.) | Even after paper pick-up operation, the registration sensor does not detect paper. |
| CHECK PAPER SIZE <br> Reload correct paper, then press FAX START. <br> (These messages appear alternately.) | The registration sensor detects that paper shorter than the specified length has been fed. <br> (This message appears only when a received message is printed.) |
| CLEAN UP SCANNER | In the scanning compensation data list printed by the mainte-nance-mode function code 05 , less than fifty percent of the white level data is faulty. <br> (This message may appear only in the maintenance mode.) |
| COOLING DOWN WAIT FOR A WHILE <br> (These messages appear alternately.) | The controller, which monitors the internal resistance of toner thermistor, has detected that the toner temperature exceeded the specified level. If the temperature exceeds the preset level, recording is no longer possible. <br> If the toner temperature drops, the equipment will be automatically recovered from the error state. |

NOTE: This message appears in North American models.

| Messages on the LCD | Probable Cause |
| :---: | :---: |
| COVER OPEN <br> PLS CLOSE COVER <br> (These messages appear alternately.) | The cover sensor detects that the top cover is not closed. |
| MACHINE ERROR XX <br> Unplug machine, then call Brother. <br> (These messages appear alternately.) | "XX" indicates an error code. Refer to [ 2 ] on pages 6-5 and 6-6. |
| PAPER JAM <br> Open cover, then remove jammed paper. <br> (These messages appear alternately.) | Paper jam <br> (1) The registration sensor detects no paper within the specified time length after the start of paper pulling-in. <br> (2) The registration sensor has been ON for less than the specified time length (paper of approx. 3.15" long) or for more than the specified time length (paper of approx. 16" long). <br> (3) When the equipment is switched on or the top cover is opened and then closed, the registration sensor or paper ejection sensor is ON. <br> (4) The paper ejection sensor sticks to ON. <br> (5) The paper ejection sensor does not come ON within the specified time length after the registration sensor has come ON. <br> (6) The paper ejection sensor is kept ON after the specified time length although the registration sensor has come ON. |
| PLS OPEN COVER | To display the relating detailed error code, use maintenancemode function code 82. (Refer to CHAPTER 5, Subsection 5.3.14.) <br> If this message appears, open and close the top cover. The message may disappear if opening/closing the top cover removes the error. If the error persists, the "MACHINE ERROR XX" will appear. |
| SCANNER ERROR | In the scanning compensation data list printed by the maintenance-mode function code 05 , fifty percent or more of the white level data is faulty. <br> (This message may appear only in the maintenance mode.) |


| Messages on the LCD | Probable Cause |
| :--- | :--- |
| TONER EMPTY | The toner sensor has detected that there is no toner in the <br> cartridge or that no toner cartridge is loaded. If this message <br> appears, recording is no longer possible. <br> new toner cartridge. <br> (These messages appear <br> alternately.) |
| TONER LOW | The toner sensor has detected that there is not enough toner. |

If only an alarm beep is heard without any message on the LCD when the equipment is powered up, the ROM or RAM will be defective.

## [ 2 ] Error codes shown in the "MACHINE ERROR XX" message

| $\begin{gathered} \text { Error Code } \\ \underline{X} \underline{X} \\ \text { (Hex.) } \end{gathered}$ | Error factor |
| :---: | :---: |
| ( 71 | Polygon motor does not synchronize with the reference clock. ) |
| ( 72 | Cannot detect Beam Detect signal. ) |
| ( 73 | No toner cartridge loaded. ) |
| ( 74 | Toner empty.) |
| ( 75 | In-casing temperature error. ) |
| ( 76 | Heater harness disconnected or broken. Or heater thermistor harness disconnected or broken when the power is turned on, the top cover is opened and closed, or the machine exits from the sleep mode.) |
| ( 77 | Power turned off and on at the occurrence of error 76 or 78. ) |
| ( 78 | Heater thermistor short-circuited. Or heater thermistor harness disconnected or broken when the machine is on standby. ) |
| ( 79 | Toner thermistor harness disconnected or broken. ) |
| ( 80 | Paper size setting error.) |
| ( 82 | Paper feeding error.) |
| ( 83 | Paper jam. The registration sensor remains ON.) |
| ( 84 | Paper jam. The paper ejection sensor remains ON. ) |
| ( 88 | Paper jam. Even after the registration sensor has gone OFF, the paper ejection sensor still stays OFF.) |
| ( A1 | Top cover opened. ) |
| ( A2 | Document too long to scan. ) |
| ( A3 | Document not detected by the document rear sensor. ) |
| ( A4 | $50 \%$ or more faulty of white level data. ) |
| ( A 7 | One-line feeding timeout error. ) |
| ( A 8 | One-line scanning timeout error. ) |
| ( A9 | Abnormal scanning reference voltage. ) |
| ( AC | Less than $50 \%$ faulty of white level data. ) |

Error codes in parentheses do not appear in the "MACHINE ERROR $\underline{X} \underline{X}$ ", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." In the maintenance mode (Function code 82), those error codes may be displayed.

| Error Code <br> ( Xex. |  |
| :---: | :--- |
| (B9 | Error factor |
| (D5 | The MODEM fails to complete the command transmission sequence. ) |
| (E4 | Out of recording paper. ) |
| E6 | Write error in EEPROM. |
| (E8 | Data scanning error during transmission. ) |
| (EA | Document removed in phase B.) |
| (F5 | EOL not found in page memory transmission mode. ) |
| ( F6 | PC interface error. ) |

Error codes in parentheses do not appear in the "MACHINE ERROR $\underline{X} \underline{X}$ ", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." In the maintenance mode (Function code 82), those error codes may be displayed.

### 6.1.2 Communications Errors

If a communications error occurs, the facsimile equipment
(1) emits an audible alarm (intermittent beeping) for approximately 4 seconds,
(2) displays the corresponding error message, and
(3) prints out the transmission verification report if the equipment is in sending operation.

## ■ Definition of Error Codes on the Communications List

## (1) Calling

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 10 | 08 | Wrong number called. |
| 10 | 20 | Retrieval file error. |
| 10 | 21 | Image data entry error. |
| 11 | 01 | No dial tone detected before start of dialing. |
| 11 | 02 | Busy tone detected before dialing. |
| 11 | 03 | 2nd dial tone not detected. |
| 11 | 05 | No loop current detected.* |
| 11 | 06 | Busy tone detected after dialing or called. |
| 11 | 07 | No response from the remote station in sending. |
| 11 | 10 | No tone detected after dialing. |
|  |  |  |
| 17 | 07 | No response from the calling station in receiving. |
| 1 A | 01 | Calling impossible due to memory full. |

*Available in German versions only.
(2) Command reception

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 20 | 01 | Unable to detect a flag field. |
| 20 | 02 | Carrier was OFF for 200 ms or longer. |
| 20 | 03 | Abort detected ("1" in succession for 7 bits or more). |
| 20 | 04 | Overrun detected. |
| 20 | 05 | A frame for 3 seconds or more received. |
| 20 | 06 | CRC error in answerback. |
| 20 | 07 | Undefined command received. |
| 20 | 08 | Invalid command received. |
| 20 | 09 | Command ignored once for document setting or for dumping-out <br> at turn-around transmission. |
| 20 | 0 A | T5 timeout error |
| 20 | $0 B$ | CRP received. |


| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 20 | 0 C | EOR and NULL received. |
| 20 | 0 D | Effective command not received. |
| 20 | 10 | Unable to reserve a command receiver memory. |
| 20 | 11 | Image data file error. |

(3) Compatibility [checking the NSF and DIS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 32 | 01 | Remote terminal only with V.29 capability in 2400 or 4800 bps <br> transmission. |
| 32 | 02 | Remote terminal not ready for polling. |
|  |  |  |
| 32 | 10 | Remote terminal not equipped with password function or its <br> password switch OFF. |
| 32 | 11 | Remote terminal not equipped with or not ready for confidential <br> mail box function. |
| 32 | 12 | Remote terminal not equipped with or not ready for relay <br> broadcasting function. |
| 32 | 13 | No confidential mail in the remote terminal. |
| 32 | 14 | The available memory space of the remote terminal is less than <br> that required for reception of the confidential or relay <br> broadcasting instruction. |
|  |  |  |
|  |  |  |

(4) Instructions received from the remote terminal [checking the NSC, DTC, NSS, and DCS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 40 | 02 | Illegal coding system requested. |
| 40 | 03 | Illegal recording width requested. |
|  |  |  |
| 40 | 05 | ECM requested although not allowed. |
| 40 | 06 | Polled while not ready. |
| 40 | 07 | No document to send when polled. |
|  | 10 | Nation code or manufacturer code not coincident. |
| 40 | 11 | Unregistered group code entered for relay broadcasting function, <br> or the specified number of broadcasting subscribers exceeding the <br> limit. |
| 40 | 12 | Retrieval attempted when not ready for retrieval. |
| 40 | 13 | Polled by any other manufacturers' terminal while waiting for <br> secure polling. |
| 40 | 17 | Invalid resolution selected. |
| 40 |  |  |
|  |  |  |
|  |  |  |

(5) Command reception [checking the NSF and DIS after transmission of NSS and DCS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 50 | 01 | Vertical resolution capability changed after compensation of <br> background color. |
|  |  |  |
|  |  |  |
|  |  |  |

(6) ID checking

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 63 | 01 | Password plus "lower 4 digits of telephone number" not <br> coincident. |
| 63 | 02 | Password not coincident. |
| 63 | 03 | Polling ID not coincident. |
| 63 | 04 | Entered confidential mail box ID uncoincident with the mail box <br> ID. |
| 63 | 05 | Relay broadcasting ID not coincident. |
| 63 | 06 | Entered retrieval ID uncoincident with that of the mail box ID. |
|  |  |  |
|  |  |  |

(7) DCN reception

| Code 1 | Code 2 | Causes |
| :---: | :--- | :--- |
| 74 |  | DCN received. |
|  |  |  |
|  |  |  |
|  |  |  |

(8) TCF transmission/reception

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 80 | 01 | Fallback impossible. |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

(9) Signal isolation

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 90 | 01 | Unable to detect video signals and commands within 6 seconds <br> after CFR is transmitted. |
| 90 | 02 | Received PPS containing invalid page count or block count. |
|  |  |  |
|  |  |  |

(10) Video signal reception

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| A0 | 03 | Error correction sequence not terminated even at the final <br> transmission speed for fallback. |
| A0 | 11 | Receive buffer empty. (5-second time-out) |
| A0 | 12 | Receive buffer full during operation except receiving into <br> memory. |
| A0 | 13 | Decoding error continued on 500 lines. |
| A0 | 14 | Decoding error continued for 10 seconds. |
| A0 | 15 | Timeout: Five seconds or more for one-line transmission. |
| A0 | 16 | RTC not found and carrier OFF signal detected for 6 seconds. |
| A0 | 17 | RTC found but no command detected for 60 seconds. |
| A0 | 18 | Receive buffer full during receiving into memory. |
| A0 | 19 | Unable to obtain compressed image data to be sent in phase C. |
| A8 | 01 | RTN, PIN, or ERR received at the calling terminal.* |
| A9 | 01 | RTN, PIN, or ERR received at the called terminal.* |

* Available in German versions only
(11) General communications-related

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| B0 | 02 | Unable to receive the next-page data. |
| B0 | 03 | Unable to receive polling even during turn-around transmission <br> due to call reservation. |
| B0 | 04 | PC interface error. |
| BF | 01 | Transmission canceled by pressing the Stop key (before <br> completion of the G3 FAX negotiation). |
| BF | 02 | Transmission canceled by pressing the Stop key (after completion <br> of the G3 FAX negotiation). |
| BF | 03 | Transmission canceled due to a scanning error. |

(12) Transmission in V. 34 mode

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| C 0 | 01 | No common modulation mode or failed to poll. |
| C 0 | 02 | Unable to detect JM. |
| C 0 | 03 | Unable to detect CM. |
| C 0 | 04 | Unable to detect CJ. |
| C 0 | 10 | Cannot finish V. 34 negotiation or training. |
| C 0 | 11 | Modem error detected during V. 34 negotiation or training. (For <br> modem error details, refer to the table given on the next page.) |
| C 0 | 20 | Modem error detected during sending of commands. (For modem <br> error details, refer to the table given on the next page.) |
| C 0 | 21 | Modem error detected during receiving of commands. (For <br> modem error details, refer to the table given on the next page.) |
| C 0 | 22 | Control channel connection time-out. |
| C 0 | 30 | Modem error detected during sending of video signals. (For <br> modem error details, refer to the table given on the next page.) |
| C 0 | 31 | Modem error detected during receiving of video signals. (For <br> modem error details, refer to the table given on the next page.) |
|  |  |  |

## Modem error details (Code 3)

| Code 3 |  |
| :--- | :--- |
| 21 | Timeout waiting for INFO. |
| 22 | Checksum error in INFO. |
| 23 | Timeout waiting for tone A or B. |
| 24 | Timeout waiting for first phase reverse. |
| 25 | Timeout waiting for probing cut-off tone. |
| 26 | Timeout waiting for second phase reverse. |
| 27 | Timeout waiting for end of probing. |
| 28 | Timeout waiting for third phase reverse. |
| 29 | Timeout waiting for INFO1. |
| 2 A | Checksum error in INFO1. |
| $2 B$ | Tone detected preceding INFO0. |
| 2 C | Unexpected INFO0 detected. |
| 31 | Timeout waiting for turning off the receive control channel. |
| 91 | Error occurred in the first CC train. |
| 92 | Timeout waiting for PPh. |
| 93 | Tone A/B detected in the CC retrain. |
| 94 | Timeout waiting for ALT. |
| 95 | ACh found. |
| 96 | FED turned off during reception of CC data. |
| 97 | Timeout waiting for turning off the CC. |
| A1 | Retraining forced for problems not fixed in phase 2. |
| B0 | Problem with S-sequence of HDX-resync. |
| B1 | FED turned off in the S-sequence of HDX-resync. |
| B2 | S-sequence finished before prediction in HDX-resync. |
| B3 | Timeout waiting for S-Sbar in HDX-resync. |
| B4 | Timeout waiting for S-Sbar in HDX-resync. |
| B5 | Timeout waiting for S in HDX-resync. |
| B6 | Timeout waiting for synchronization with PP. |
| C0 | Problem with S-sequence in phase 3. |
| C1 | FED turned off in the S-sequence in phase 3. |


| Code 3 | Causes |
| :---: | :---: |
| C2 | S-sequence finished before prediction in phase 3. |
| C3 | Timeout waiting for S-Sbar in phase 3. |
| C4 | Timeout waiting for S-Sbar in phase 3. |
| C5 | Timeout waiting for $S$ in phase 3. |
| C7 | Training after TRN failure. |
| D0 | Problem with S-sequence in phase 4. |
| D1 | FED turned off in S-sequence in phase 4. |
| D2 | S-sequence finished before prediction in phase 4. |
| D3 | Timeout waiting for S-Sbar in phase 4. |
| D4 | Timeout waiting for S-Sbar in phase 4. |
| D5 | Timeout waiting for $S$ in phase 4. |
| D6 | Timeout waiting for MP. |
| D8 | Timeout waiting for E. |
| DA | Timed out in re-negotiation of the transmitter rate. |
| DB | Timed out in the transmitter MPh. |
| E2 | Retraining detected in phase 2. |
| E3 | Retraining detected in phase 3. |
| E4 | Retraining detected in phase 4. |
| FE | DTR turned off during retraining. |
| FF | Tx set-abort flag. |
| 71 | Did not write onto the first mapping frame. |

(13) Maintenance mode

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| E0 | 01 | Failed to detect 1300 Hz signal in burn-in operation. |
| E0 | 02 | Failed to detect PB signals in burn-in operation. |
| E0 | 03 | Failed to detect commands from the RS-232C in burn-in <br> operation. |

(14) Equipment error

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| FF | 00 | Burn-in operation canceled by pressing the Stop key. |
| FF | FF | Unrecoverable MODEM error. |
|  |  |  |
|  |  |  |

### 6.2 TROUBLESHOOTING

### 6.2.1 Introduction

This section gives the service personnel some of the troubleshooting procedures to be followed if an error or malfunction occurs with the facsimile equipment. It is impossible to anticipate all of the possible problems which may occur in future and determine the troubleshooting procedures, so this section covers some sample problems. However, those samples will help service personnel pinpoint and repair other defective elements if he/she analyzes and examines them well.

### 6.2.2 Precautions

Be sure to observe the following to prevent the secondary troubles from happening:
(1) Always unplug the AC power cord from the outlet when removing the covers and PCBs, adjusting the mechanisms, or conducting continuity testing with a circuit tester.
(2) When disconnecting the connectors, do not pull the lead wires but hold the connector housings.
(3) - Before handling the PCBs, touch a metal portion of the machine to discharge static electricity charged in your body.

- When repairing the PCBs , handle them with extra care.

After repairing the defective section, be sure to check again if the repaired section works correctly. Also record the troubleshooting procedure so that it would be of use for future trouble occurrence.

### 6.2.3 Checking prior to Troubleshooting

Prior to proceeding to the troubleshooting procedures given in Subsection 6.2.4, make the following initial checks:

## Environmental conditions

Check that:
(1) The machine is placed on a flat, firm surface.
(2) The machine is used in a clean environment at or near normal room temperature $\left(10^{\circ} \mathrm{C}\right.$ to $32.5^{\circ} \mathrm{C}$ ) with normal relative humidity ( 20 to $80 \%$ ).
(3) The machine is not subjected to rapid change of the ambient temperature. (Moving the machine from a cold place to warm place will cause condensation inside the machine. If it takes place, leave the machine in the warm place for approx. two hours before turning on the power.) Powering on the machine with dew condensation will result in damaged electronic devices.
(4) The machine is not exposed to direct sunlight or harmful gases.

## Power requirements

Check that:
(1) The power supply specified on the rating plate located on the bottom of the machine is used. The supply voltage stays within the rating $\pm 10 \%$.
(2) Each voltage level on AC input lines and DC lines is correct.
(3) All cables and harnesses are firmly connected.
(4) None of the fuses are blown.

Recording paper
Check that:
(1) A recommended type of recording paper is used.
(2) The recording paper is not dampened.

### 6.2.4 Troubleshooting Procedures

[1] Control panel related

| Trouble | Check: |
| :---: | :---: |
| (1) LCD shows nothing. | - Panel-main harness between the main PCB and the control panel PCB <br> - Control panel PCB <br> - Low-voltage power supply PCB <br> - Main PCB <br> - LCD |
| (2) Control panel inoperative. | - Panel-main harness between the main PCB and the control panel PCB <br> - Control panel PCB <br> - FPC key <br> - Main PCB |

## [ 2 ] Telephone related

| Trouble | Check: |
| :---: | :---: |
| (1) No phone call can be made. | - FPC key <br> - Control panel PCB <br> - NCU PCB <br> - Main PCB |
| (2) Speed dialing or one-touch dialing will not work. | - Ordinary dialing function (other than the speed and one-touch dialing) <br> If it works normally, check the main PCB ; if not, refer to item (1) above. |
| (3) Speaker silent during on-hook dialing. | - Ordinary dialing function (other than the on-hook dialing with the hook key) <br> If it works normally, proceed to the following checks; if not, refer to item (1) above. |
| (4) Dial does not switch between tone and pulse. | - Main PCB <br> - NCU PCB |
| (5) Telephone does not ring. | - Speaker <br> - NCU PCB <br> - Main PCB |

[3] Communications related

| Trouble |  |
| :---: | :--- |
| (1) No tone is transmitted. | $\bullet$ Main PCB |
|  | $\bullet$ NCU PCB |

## [ 4 ] Paper/document feeding related

| Trouble | Check: |
| :---: | :---: |
| (1) Neither "COPY: PRESS COPY" nor "FAX: NO. \& START" message appears although documents are set. | - Sensors by using the maintenance-mode function code 32. (Refer to CHAPTER 5, Subsection 5.3.9.) <br> - Document front sensor actuator and document rear sensor actuator <br> - Main PCB |
| (2) Document not fed. | - ADF and its related sections <br> - Scanner motor and its harness <br> - Document feed roller and its related gears <br> - Main PCB |
| (3) Document double feeding | - ADF parts <br> - Nip-related parts |
| (4) Recording paper not fed. | - ASF <br> - Drum unit <br> - Heat-fixing unit <br> - Drive gear ASSY <br> - Main PCB |
| (5) Recording paper double feeding | - Separation pad on the ASF |

If the received or sent image has any problem, first make a copy with the facsimile equipment.
If the copied image is normal, the problem may be due to the remote terminal; if it is abnormal, proceed to the following checks:

| Trouble | Action to be taken |
| :---: | :---: |
| (1) Completely blank | At the scanner <br> Check the following components: <br> - CIS harness <br> - Main PCB <br> - CIS unit <br> At the printer side <br> - Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (3) in the illustration given on page 6-28) <br> - Clean the grounding contacts on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (1) in the illustration given on page 6-28) <br> - Check that the grounding plate is sandwiched between the contact plate and gear drive unit. (Refer to CHAPTER 4, Subsection 4.1.21, page 4-36.) <br> - Replace the toner cartridge. <br> - Replace the drum unit. <br> - Check the connection of the laser flat cable on the main PCB. <br> - Replace the main PCB. <br> - Replace the laser unit. <br> - Replace the high-voltage power supply PCB. |
| (2) All black | At the scanner <br> Check the following components: <br> - CIS harness <br> - CIS unit <br> - Main PCB <br> At the printer side <br> - Clean the high-voltage contacts for the grid and charger on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (5) and (6) in the illustration given on page 6-28) <br> - Clean the charger (corona wires) itself. <br> - Check the connection of the laser flat cable on the main PCB. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. <br> - Replace the main PCB. |


| Trouble | Action to be taken |
| :---: | :---: |
| (3) Light | At the scanner <br> Check the following components: <br> - CIS unit <br> - Main PCB <br> At the printer side <br> - Replace the toner cartridge with a new one and print 4 to 5 pages. If the problem persists, proceed to the next step. <br> - Remove the toner cartridge and start printing. If printing takes place, clean the toner sensors (LED and light-receiver), check the sensor harnesses, and then replace the toner sensor PCBs. <br> - Clean the high-voltage contacts for the transfer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (3) in the illustration given on page 6-28) <br> - Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (7) in the illustration given on page 6-28) <br> - Clean the grounding contacts on the drum unit, gear drive unit, and main cover. (Contacts (1) and (2) in the illustration given on page 6-28) <br> - Check the connection of the high-voltage power flat cable on the main PCB and high-voltage power supply PCB. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. <br> - Replace the main PCB. <br> - Replace the laser unit. |
| (4) Dark | At the scanner <br> Check the following components: <br> - CIS unit <br> - Main PCB <br> At the printer side <br> - Slide the wire cleaner to clean the corona wire inside the drum unit. <br> - Clean the high-voltage contacts for the grid and charger on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (5) and (6) in the illustration given on page 6-28) <br> - Replace the toner cartridge. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. <br> - Replace the main PCB. |


| Trouble | Action to be taken |
| :---: | :---: |
| (5) Black and blurred vertical stripes or band | At the scanner <br> Check the following components: <br> - CIS unit <br> At the printer side <br> - Clean the paper path which may be contaminated with toner. <br> - Slide the wire cleaner to clean the corona wire inside the drum unit. <br> - Make sure that the wire cleaner is returned to its home position. <br> - Replace the toner cartridge. <br> - Replace the drum unit. <br> - Replace the heat-fixing unit. |
| (6) Black vertical streaks on gray background | At the printer side <br> - Clean the laser beam window (glass) on the laser unit. <br> - Replace the laser unit. |
| (7) Black and blurred horizontal stripes | At the printer side <br> - Slide the wire cleaner to clean the corona wire inside the drum unit. <br> - If they appear at $94-\mathrm{mm}$ or $17-\mathrm{mm}$ intervals, replace the drum unit. <br> - If they appear at $54-\mathrm{mm}$ intervals, replace the heat-fixing unit. <br> - Replace the high-voltage power supply PCB. |
| (8) Horizontal lines | At the printer side <br> - Check the connection between the right end of the paper feed roller and the grounding wire. (Contact (7) in the illustration given on page 6-28.) |


| Trouble | Action to be taken |
| :--- | :--- |
| (9) White vertical streaks | At the scanner <br> Check the following components: <br> - CIS unit <br> At the printer side <br> - Clean the laser beam window on the laser unit. <br> - Replace the toner cartridge. <br> - Replace the drum unit. |
| (10) White horizontal stripes | At the printer side <br> - Replace the drum unit. |


| Trouble | Action to be taken |
| :---: | :---: |
| (12) Faulty image registration (Leading edge of image starts too late on paper) | At the printer side <br> - Instruct the user not to load paper exceeding the limit in the ASF. <br> - Instruct the user to use the recommended types of paper. <br> - Replace the ASF. <br> - Check the position of the registration sensor. <br> - Replace the gear drive unit. |
| (13) Image distortion or improper image alignment | In communications <br> Check the following components: <br> - Error code displayed. (Refer to Section 6.1, "ERROR INDICATION" in this chapter.) <br> - NCU PCB <br> - Main PCB <br> At the scanner <br> Check the following components: <br> - Document take-in roller, separation roller, and their related sections <br> - Document feed roller and its related gears <br> - Scanner motor and its harness <br> - Main PCB <br> At the printer side <br> - Check that the laser unit is secured with the screws without looseness. <br> - Check the connection of the polygon motor harness. <br> - Check the connection of the laser flat cable on the main PCB. <br> - Replace the laser unit. |
| (14) Blurred at either side | At the printer side <br> - Check that the equipment is placed on a flat surface. <br> - Shake the toner cartridge horizontally. If the problem persists, replace it. <br> - Clean the laser beam window (glass) on the laser unit. <br> - Replace the laser unit. |


| Trouble | Action to be taken |
| :---: | :---: |
| (15) Dirt back of paper | At the printer side <br> - Clean the pressure roller in the heat-fixing unit. Replace the heatfixing unit. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. |
| (16) Poor fixing | At the printer side <br> - Instruct the user to use paper of the recommended weight (16 to $42 \mathrm{lb} . \mathrm{m}^{2}$ ). <br> - Clean the toner sensors (LED and light-receiver). <br> - Replace the toner cartridge. <br> - Replace the drum unit. <br> - Check the fitting of the heater thermistor. Replace the heat-fixing unit. <br> - Replace the low-voltage power supply PCB. |
| (17) Ghost | At the printer side <br> - Instruct the user to use paper of the recommended weight (16 to $42 \mathrm{lb} . / \mathrm{m}^{2}$ ). <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. |
| (18) Black spots | At the printer side <br> - Gently wipe off the surface of the photo-sensitive drum with a cotton swab. <br> - Replace the drum unit. <br> - Replace the heat-fixing unit. <br> - Replace the high-voltage power supply PCB. |
| (19) Light rain | At the printer side <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. |


| Trouble | Action to be taken |
| :---: | :---: |
| (20) Fading (black to white) | At the printer side <br> - Replace the toner cartridge. <br> - Replace the high-voltage power supply PCB. |
| (21) Gray background | At the printer side <br> - Instruct the user to use paper of the recommended weight (16 to $42 \mathrm{lb} . / \mathrm{m}^{2}$ ). <br> - Clean the toner sensors (LED and light-receiver). <br> - Check the toner sensor harnesses. <br> - Replace the toner cartridge. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. |
| (22) Toner specks | At the printer side <br> - Instruct the user to use paper of the recommended weight (16 to $42 \mathrm{lb} . / \mathrm{m}^{2}$ ). <br> - Replace the toner cartridge. <br> - Replace the drum unit. |

## Location of High-voltage Contacts and Grounding Contacts

## Grounding Contacts <br> High-voltage Contacts



# FAX2800/FAX2900/FAX3800/MFC4800 FAX8070P/MFC9030/MFC9070 

## Appendix 1. EEPROM Customizing Codes

## EEPROM CUSTOMIZING CODES

This function allows you to customize the EEPROM according to language, function settings, and firmware switch settings.

## - Operating Procedure

(1) To make the equipment enter the maintenance mode, press the Menu, *, 2, 8, 6, and $\mathbf{4}$ keys in this order.

The equipment beeps for approx. one second and displays "【 MAINTENANCE II\|" on the LCD.
(2) Press the 7 and $\mathbf{4}$ keys in this order in the initial stage of the maintenance mode. The current customizing code (e.g., 9101 in the case of MFC4800 U.S.A. version) appears.
(3) Enter the desired customizing code (e.g., 0002 in the case of FAX2800 Canadian version). The newly entered code appears.
NOTE: If a wrong 4-digit code is entered, the equipment will malfunction.
(4) Press the Fax Start key.

The equipment saves the setting and returns to the initial stage of the maintenance mode.
If you press the Stop key or no keys are pressed for one minute in the above procedure, the equipment stops the procedure and returns to the initial stage of the maintenance mode.

## - EEPROM Customizing Codes List

| Versions | Model |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | FAX2800 <br> (FAX2850) | FAX2900 | FAX3800 | MFC4800 |
| U.S.A. | 9001 | 9201 | 9001 | 9101 |
| CANADA | 0002 | 0202 | 0002 | 0102 |
| AUSTRALIA | 0006 | --- | --- | 0106 |
| NEW ZEALAND | 0027 | --- | --- | 0127 |
| ASIA (SINGAPORE) | 0040 | --- | --- | 0140 |
| HONG KONG | 0040 | --- | --- | --- |
| ARGENTINA | --- | --- | --- | 0101 |
| BRAZIL | --- | --- | --- | 9101 |
| KOREA | 0040 | --- |  |  |


| Versions | Model |  |  |
| :--- | :---: | :---: | :---: |
|  | FAX8070P | MFC9030 | MFC9070 |
| GERMANY | 0003 | 0203 | 0103 |
| U.K. | 0004 | 0204 | 0104 |
| FRANCE | 0005 | 0205 | 0105 |
| NORWAY | 0007 | --- | 0107 |
| BELGIUM | 0008 | --- | 0108 |
| NETHERLANDS | 0009 | --- | 0109 |
| SWITZERLAND | 0010 | --- | 0110 |
| IRELAND | 0004 | --- | 0104 |
| FINLAND | 0012 | --- | 0112 |
| DENMARK | 0013 | --- | 0113 |
| AUSTRIA | 0003 | --- | 0103 |
| SPAIN | 0015 | --- | 0115 |
| ITALY | 0016 | --- | 0116 |
| SOUTH AFRICA | 0004 | --- | 0104 |
| SWEDEN | 0026 | --- | 0126 |
| POLAND | 0039 | --- | 0139 |
| EURO GENERIC | --- | 0150 |  |

# FAX2800/FAX2900/FAX3800/MFC4800 FAX8070P/MFC9030/MFC9070 

Appendix 2. Firmware Switches (WSW)

| WSW No. | Function | Reference Page |
| :---: | :---: | :---: |
| WSW01 | Dial pulse setting | 2 |
| WSW02 | Tone signal setting | 3 |
| WSW03 | PABX mode setting | 4 |
| WSW04 | TRANSFER facility setting | 6 |
| WSW05 | 1st dial tone and busy tone detection | 7 |
| WSW06 | Pause key setting and 2nd dial tone detection | 9 |
| WSW07 | Dial tone setting 1 | 11 |
| WSW08 | Dial tone setting 2 | 12 |
| WSW09 | Protocol definition 1 | 13 |
| WSW10 | Protocol definition 2 | 14 |
| WSW11 | Busy tone setting | 15 |
| WSW12 | Signal detection condition setting | 16 |
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WSW01 (Dial pulse setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 2 | Dial pulse generation mode | $\begin{array}{rlll} \hline \text { No. } & 1 & 2 & \\ \\ 0 & 0 & : & \\ 0 & 1 & \text { N } \\ 1 & 0 & : & \mathrm{N}+1 \\ 1 & 1 & : & 10-\mathrm{N} \\ 1 & & \mathrm{~N} \end{array}$ |
| 3 <br> 4 | Break time length in pulse dialing | $\begin{array}{rlll} \hline \text { No. } 3 & 4 & & \\ 0 & 0 & : & 60 \mathrm{~ms} \\ 0 & 1 & : & 67 \mathrm{~ms} \\ 1 & 0 & : & 40 \mathrm{~ms} \text { (for } 16 \mathrm{PPS} \text { ) } \\ 1 & 1 & : & 64 \mathrm{~ms} \text { (at } 106-\mathrm{ms} \text { intervals) } \end{array}$ |
| 6 | Inter-digit pause | No.5 6   <br> 0 0 $:$ 800 ms <br> 0 1 $:$ 850 ms <br> 1 0 $:$ 950 ms <br> 1 1 $:$ 600 ms |
| 7 | Switching between pulse (DP) and tone (PB) dialing, by the function switch | 0: Yes 1: No |
| 8 | Default dialing mode, pulse (DP) or tone (PB) dialing | 0: PB 1: DP |

NOTE: In models supporting no pulse (DP) dialing mode (e.g., U.S.A. version), selector 7 takes no effect even if it may be set.

- Selectors 1 and 2: Dial pulse generation mode

These selectors set the number of pulses to be generated in pulse dialing.
N : Dialing " N " generates " N " pulses. (Dialing "0" generates 10 pulses.)
$\mathrm{N}+1$ : Dialing " N " generates " $\mathrm{N}+1$ " pulses.
$10-\mathrm{N}$ : Dialing "N" generates "10-N" pulses.

- Selectors 3 and 4: Break time length in pulse dialing

These selectors set the break time length in pulse dialing.
(Example: If " 1, " "2," and " 3 " are dialed when N is set by selectors 1 and 2.)


- Selectors 5 and 6: Inter-digit pause

These selectors set the inter-digit pause in pulse dialing.
(Example: If "1," "2," and " 3 " are dialed when N is set by selectors 1 and 2.)


- Selector 7: Switching between pulse (DP) and tone (PB) dialing, by the function switch

This selector determines whether or not the dialing mode may be switched between the pulse (DP) and tone $(\mathrm{PB})$ dialing by using the function switch.

- Selector 8: Default dialing mode, pulse (DP) or tone (PB) dialing

This selector sets the default dialing mode (pulse dialing or tone dialing) which may be changed by the function switch. If the user switches it with the function switch when selector 7 is set to " $0, "$ the setting specified by this selector will also be switched automatically.

## WSW02 (Tone signal setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $2$ | Tone signal transmission time length | No. 1 2   <br> 0 0 $:$ 70 ms <br> 0 1 $:$ 80 ms <br> 1 0 $:$ 90 ms <br> 1 1 $:$ 100 ms |
| $3$ <br> 4 | Min. pause in tone dialing | No.  4  <br> 0 0 $:$ 70 ms <br> 0 1 $:$ 80 ms <br> 1 0 $:$ 90 ms <br> 1 1 $:$ 140 ms |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Attenuator for pseudo ring backtone to the line (selectable in the range of $0-15 \mathrm{~dB}$ ) | 0 $:$ 0 dB $1:$ 8 dB <br> 0 $:$ 0 dB $1:$ 4 dB <br> 0 $:$ 0 dB $1:$ 2 dB <br> 0 $:$ 0 dB $1:$ 1 dB |

- Selectors 1 through 4: Tone signal transmission time length and Min. pause in tone dialing

These selectors set the tone signal transmission time length and minimum pause in tone dialing.
(Example: If " 1, " "2," "3," "4," and " 5 " are dialed.)


## - Selectors 5 through 8: Attenuator for pseudo ring backtone to the line

These selectors are used to adjust the sound level of beep generated as a ring backtone in the F/T mode or as a signal during remote control operation or at the start of ICM recording.
Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.

WSW03 (PABX* mode setting)

| Selector <br> No. | Function |  |  |  | Setting and Specifications |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | CNG detection when sharing a <br> modular wall socket with a <br> telephone |  |  | $0:$ | A |  |  |

NOTE: Selectors 2 through 4, 6 and 7 are not applicable where no PABX is installed.

- Selectors 1 and 5: CNG detection when sharing a modular wall socket with a telephone

These selectors determine whether or not the equipment detects a CNG signal when a line is connected to a telephone sharing a modular wall socket with the equipment. Upon detection of CNG signals by the number of cycles specified by these selectors, the equipment interprets CNG as an effective signal and then starts FAX reception.

| Selector | Cycle |
| :---: | :---: |
| No. 1 No. 5 | Cycle |
| 0 (A) 0 (A) | 0.5 cycle |
| 0 (A) 1 (B) | 1.0 cycle |
| 1 (B) 0 (A) | 1.5 cycles |
| 1 (B) 1 (B) | 2.0 cycles |

- Selectors 2 through 4: Min. detection time length of PABX dial tone, required for starting dialing

Upon detection of the PABX dial tone for the time length set by these selectors, the equipment starts dialing.

These selectors are effective only when both selectors 6 and 7 are set to "1" (Detection).

## - Selectors 6 and 7: Dial tone detection in PABX

These selectors activate or deactivate the dial tone detection function which detects a dial tone when a line is connected to the PABX.

Setting both of these selectors to "1" activates the dial tone detection function so that the equipment starts dialing upon detection of a dial tone when a line is connected.

Other setting combinations deactivate the dial tone detection function so that the equipment starts dialing after the specified WAIT (3.5, 5.0 , or 7.0 sec .) without detection of a dial tone when a line is connected.

WSW04 (TRANSFER facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Earth function in transfer facility | 0: Provided 1: Not provided |
| 2 4 | Not used. |  |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Earth time length for earth function | No. 5 6  <br> 0 0 $:$ 200 ms <br> 0 1 $:$ 300 ms <br> 1 0 $:$ 500 ms <br> 1 1 $:$ 700 ms |
| $7$ <br> 8 | Break time length for flash function | No. 7 8  <br> 0 0 $:$ 80 ms <br> 0 1 $:$ 110 ms <br> 1 0 $:$ 250 ms <br> 1 1 $:$ 500 ms |

NOTE: Selectors 5 through 8 are not applicable in those countries where no transfer facility is supported.

## - Selector 1: Earth function in transfer facility

This selector determines whether or not the earth function is added to the transfer setting menu to be accessed by the function switch.

## - Selectors 5 and 6: Earth time length for earth function

These selectors set the short-circuiting time length of the telephone line ( La or Lb ) to ground.
This setting is effective only when the earth function is selected for the R key by using the function switch.

- Selectors 7 and 8: Break time length for flash function

These selectors set the break time length.
This setting is effective only when the flash function is selected for the R key by using the function switch.

WSW05 (1st dial tone and busy tone detection)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | 1st dial tone detection | No. 1 2 3   <br> 0 0 0 $:$ 3.5 sec. WAIT <br> 0 0 1 $:$ 7.0 sec. WAIT <br> 0 1 0 $:$ 10.5 sec. WAIT <br> 0 1 1 $:$ 14.0 sec. WAIT <br> 1 0 0 $:$ 17.5 sec. WAIT <br> 1 0 1 $:$ 21.0 sec. WAIT <br> 1 1 0 $:$ 24.5 sec. WAIT <br> 1 1 1 $:$ Detection (Without WAIT) |
| 4 | Max. pause time allowable for remote ID code detection | $0: 2$ seconds 1: 1 second |
| 5 6 | Busy tone detection in automatic sending mode | No. 56 <br> 00 : No detection <br> 01 : Detection only after dialing <br> 10 : No detection <br> 11 : Detection before and after dialing |
| 7 | Busy tone detection in automatic receiving mode | 0: Yes 1: No |
| 8 | Not used. |  |

NOTE: Selectors 5 through 7 are not applicable in those countries where no busy tone detection is supported.

## - Selectors 1 through 3: 1st dial tone detection

These selectors activate or deactivate the 1 st dial tone detection function which detects the 1 st dial tone issued from the PSTN when a line is connected to the PSTN.

Setting all of these selectors to " 1 " activates the dial tone detection function so that the equipment starts dialing upon detection of a dial tone when a line is connected. For the detecting conditions of the 1st dial tone, refer to WSW07 and WSW08.

Other setting combinations deactivate the dial tone detection function so that the equipment starts dialing after the specified WAIT (3.5, $7.0,10.5,14.0,17.5,21.0$, or 24.5 seconds) without detection of a dial tone when a line is connected to the PSTN.

- Selector 4: Max. pause time allowable for remote ID code detection

This selector sets the maximum pause time allowable for detecting the second digit of a remote ID code after detection of the first digit in remote reception.

If selector 4 is set to " 0 " ( 2 seconds), for instance, only a remote ID code whose second digit is detected within 2 seconds after detection of the first digit will become effective so as to activate the remote function.

- Selectors 5 and 6: Busy tone detection in automatic sending mode

These selectors determine whether or not the equipment automatically disconnects a line upon detection of a busy tone in automatic sending mode.

Setting selector 6 to " 0 " ignores a busy tone so that the equipment does not disconnect the line.
Setting selectors 5 and 6 to " 0 " and " 1, " respectively, makes the equipment detect a busy tone only after dialing and disconnect the line.

Setting both of selectors 5 and 6 to " 1 " makes the equipment detect a busy tone before and after dialing and then disconnect the line.

## - Selector 7: Busy tone detection in automatic receiving mode

This selector determines whether or not the equipment automatically disconnects a line upon detection of a busy tone in automatic receiving mode.

WSW06 (Pause key setting and 2nd dial tone detection)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $3$ | Pause key setting and 2nd dial tone detection | No.1 2 3   <br> 0 0 0 $:$ No pause <br> 0 0 1 $:$ 3.5 sec. WAIT <br> 0 1 0 $:$ 7 sec. WAIT <br> 0 1 1 $:$ 10.5 sec. WAIT <br> 1 0 0 $:$ 14 sec. WAIT <br> 1 1 0 $:$ 2nd dial tone detection <br> only in pulse dialing (DP) <br> system <br>    2nd dial tone detection  <br> 1 0 1 $:\}$  <br> 1 1 1 $:\}$both in DP and push- <br> button (PB) dialing system  |
|  | Detection of 2nd dial tone | No.4 5 6   <br> 0 0 0 $:$ 50 ms <br> 0 0 1 $:$ 210 ms <br> 0 1 0 $:$ 500 ms <br> 0 1 1 $:$ 800 ms <br> 1 0 0 $:$ 900 ms <br> 1 0 1 $:$ 1.5 sec. <br> 1 1 0 $:$ 2.0 sec. <br> 1 1 1 $:$ 2.5 sec. |
| 7 | No. of 2nd dial tone detection times | 0 : Once 1: Twice |
| 8 | 2nd dial tone interrupt detecting time | 0: 30 ms 1: 50 ms |

- Selectors 1 through 3: Pause key setting and 2nd dial tone detection

| Selectors |  |
| :---: | :---: |
| 123 |  |
| $0 \quad 0 \quad 0$ | No WAIT is inserted even if the Pause key is pressed. |
| $\begin{array}{lll} 0 & 0 & 1 \\ 0 & 1 & 0 \\ 0 & 1 & 1 \\ 1 & 0 & 0 \end{array}$ | If you press the Pause key during dialing, the facsimile equipment will insert WAIT as defined in the above table. <br> If the Pause key is pressed repeatedly, the equipment inserts the specified WAIT multiplied by the number of depressions. It applies also in hook-up dialing. |
| $\begin{array}{lll}1 & 0 & 1 \\ 1 & 1 & 0 \\ 1 & 1 & 1\end{array}$ | When these selectors are set to " $1,0,1$ ": <br> If you press the Pause key during dialing, the equipment will wait for the 2 nd dial tone to be sent via the communications line. <br> When these selectors are set to " $1,1,0$ " or " $1,1,1$ ": <br> If you press the Pause key during dialing, the equipment will first wait for the 2nd dial tone to be sent via the communications line. After that, the equipment will insert a WAIT of 3.5 seconds. <br> If no 2 nd dial tone is received within the specified time length (set by WSW08), the equipment will disconnect the line if in automatic dialing, or it will start transmitting the dial signal if given after depression of the Pause key in hook-up dialing. |

- Selectors 4 through 6: Detection of 2nd dial tone

Upon detection of the 2 nd dial tone for the time length specified by these selectors, the equipment starts dialing.

This setting is effective only when the 2 nd dial tone detection function is activated by selectors 1 through 3 (Setting 101, 110, or 111).

This function does not apply in those countries where no dial tone detection function is supported.

- Selector 7: No. of 2nd dial tone detection times

This selector sets the number of dial tone detection times required for starting dialing.

- Selector 8: 2nd dial tone interrupt detecting time

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 2 nd tone dialing.

WSW07 (Dial tone setting 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $2$ | Frequency band range | No. 2    <br> 0 0 $:$ Narrows by 10 Hz  <br> 0 1 $:$ Initial value  <br> 1 X $:$ Widens by 10 Hz  |
| 3 | Line current detection | 0 : No 1: Yes |
| $\begin{aligned} & 4 \\ & \mid \\ & 6 \end{aligned}$ | 2nd dial tone detection level $(\mathrm{Z}=600 \Omega)$ | No.4 5 6   <br> 0 0 0 $:$ -21 dBm <br> 0 0 1 $:$ -24 dBm <br> 0 1 0 $:$ -27 dBm <br> 0 1 1 $:$ -30 dBm <br> 1 0 0 $:$ -33 dBm <br> 1 0 1 $:$ -36 dBm <br> 1 1 0 $:$ -39 dBm <br> 1 1 1 $:$ -42 dBm |
| 7 | 1st dial tone interrupt detecting time | 0: 30 ms 1: 50 ms |
| 8 | Not used. |  |

NOTE: Selectors 1 through 7 are not applicable in those countries where no dial tone or line current detection is supported, e.g., U.S.A.

## - Selectors 1 and 2: Frequency band range

These selectors set the frequency band for the 1st dial tone and the busy tone (before dialing) to be detected.
This setting is effective only when selectors 1 through 3 of WSW05 are set to "1,1,1."

- Selector 3: Line current detection

This selector determines whether or not the equipment should detect a line current before starting dialing.

- Selectors 4 through 6: 2nd dial tone detection level

These selectors set the detection level of the 2 nd dial tone.

- Selector 7: 1st dial tone interrupt detecting time

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 1 st dial tone dialing.

WSW08 (Dial tone setting 2)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | 1 st dial tone detection time length | No. 1 2 3   <br> 0 0 0 $:$ 50 ms <br> 0 0 1 $:$ 210 ms <br> 0 1 0 $:$ 500 ms <br> 0 1 1 $:$ 800 ms <br> 1 0 0 $:$ 900 ms <br> 1 0 1 $:$ 1.5 sec. <br> 1 1 0 $:$ 2.0 sec. <br> 1 1 1 $:$ 2.5 sec. |
| $4$ | Time-out length for 1st and 2nd dial tone detection | No.4 5   <br> 0 0 $:$ 10 sec. <br> 0 1 $:$ 20 sec. <br> 1 0 $:$ 15 sec. <br> 1 1 $:$ 30 sec. |
| $\begin{aligned} & 6 \\ & 1 \\ & 8 \end{aligned}$ | Detection level of 1st dial tone and busy tone before dialing | No.6 7 8   <br> 0 0 0 $:$ -21 dBm <br> 0 0 1 $:$ -24 dBm <br> 0 1 0 $:$ -27 dBm <br> 0 1 1 $:$ -30 dBm <br> 1 0 0 $:$ -33 dBm <br> 1 0 1 $:$ -36 dBm <br> 1 1 0 $:$ -39 dBm <br> 1 1 1 $:$ -42 dBm |

NOTE: The WSW08 is not applicable in those countries where no dial tone detection is supported, e.g., U.S.A.

## - Selectors 1 through 3: 1st dial tone detection time length

Upon detection of the 1 st dial tone for the time length set by these selectors, the equipment starts dialing.
This setting is effective only when selectors 1 through 3 of WSW05 are set to "1,1,1."

## - Selectors 4 and 5: Time-out length for 1st and 2nd dial tone detection

These selectors set the time-out length for the 1 st and 2 nd dial tone detection so that the equipment waits dial tone input for the specified time length and disconnects itself from the line when no dial tone is inputted.

WSW09 (Protocol definition 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Frame length selection | 0: 256 octets 1: 64 octets |
| 2 | Use of non-standard commands | 0: Allowed 1: Prohibited |
| 3 4 | No. of retries | No.3 4   <br> 0 0 $:$ 4 times <br> 0 1 $:$ 3 times <br> 1 0 $:$ 2 times <br> 1 1 $:$ 1 time |
| 5 | T5 timer | 0: 300 sec . 1: 60 sec . |
| 6 | T1 timer | 0: $35 \mathrm{sec} . \quad 1: 40 \mathrm{sec}$. |
| 7 8 | Elapsed time for time-out control for no response from the called station in automatic sending mode |  |

NOTE: Selectors 1 through 6 are not applicable in those models which do not support ECM.

- Selector 1: Frame length selection

Usually a single frame consists of 256 octets ( 1 octet $=8$ bits). For communications lines with higher bit error rate, however, set selector 1 to " 1 " so that the facsimile equipment can divide a message into 64 -octet frames.
Remarks: The error correction mode (ECM) is a facsimile transmission manner in which the equipment divides a message into frames for transmission so that if any data error occurs on the transmission line, the equipment retransmits only those frames containing the error data.

- Selector 2: Use of non-standard commands

If this selector is set to " 0 ," the equipment may use non-standard commands (the machine's nativemode commands, e.g., NSF, NSC, and NSS) for communications. If it is set to "1," the equipment will use standard commands only.

- Selectors 3 and 4: No. of retries

These selectors set the number of retries in each specified modem transmission speed.

- Selector 5: T5 timer

This selector sets the time length for the T 5 timer.

- Selector 6: T1 timer

This selector sets the time length for the T 1 timer.

- Selectors 7 and 8: Elapsed time for time-out control

If the equipment receives no response (no G3 command) from the called terminal in automatic sending during the time set by these selectors, it disconnects the line.

WSW10 (Protocol definition 2)


- Selector 1: Switching of DPS, following the CML ON/OFF

Setting this selector to "1" automatically switches DPS following the CML ON/OFF operation.

- Selector 2: Time length from transmission of the last dial digit to CML ON

This selector sets the time length from when the equipment transmits the last dial digit until the CML relay comes on.

- Selector 3: Time length from CML ON to CNG transmission

This selector sets the time length until the equipment transmits a CNG after it turns on the CML relay.

- Selector 4: Time length from CML ON to CED transmission

This selector sets the time length until the equipment transmits a CED after it turns on the CML relay. This setting does not apply to switching between facsimile and telephone.

- Selectors 5 and 6: No. of training retries

These selectors set the number of training retries to be repeated before automatic fallback.

- Selectors 7 and 8: Encoding system (Compression)

This selector determines whether or not use of the MR/MMR coding system will be allowed.

WSW11 (Busy tone setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Frequency band range | No.1 2    <br>  0 0 $:$ Narrows by 10 Hz <br>  0 1 $:$ Initial value <br>  1 x $:$ Widens by 10 Hz |
| 3 | Not used. |  |
| 4 | ON/OFF time length ranges <br> (More than one setting allowed) | 1: 400-600/400-600 ms |
| 5 |  | 1: 175-440/175-440 ms |
| 6 |  | 1: $100-1000 / 17-660 \mathrm{~ms}$ |
| 7 |  | 1: 110-410/320-550 ms |
| 8 |  | 1: $100-660 / 100-660 \mathrm{~ms}$ |

NOTE: WSW11 is not applicable in those countries where no busy tone detection is supported.
NOTE: The setting of WSW11 is effective only when selectors 5 and 6 of WSW05 are set to " 0,1 " or " 1,1 " (Busy tone detection).

## - Selectors 1 and 2: Frequency band range

These selectors set the frequency band for busy tone to be detected.

- Selectors 4 through 8: ON/OFF time length ranges

These selectors set the ON and OFF time length ranges for busy tone to be detected. If more than one selector is set to " 1, " the ranges become wider. For example, if selectors 4 and 5 are set to " $1, "$ the ON and OFF time length ranges are from 175 to 600 ms .

WSW12 (Signal detection condition setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 2 | Min. OFF time length of calling signal (Ci) | No. 1 2   <br> 0 0 $:$ 1500 ms <br> 0 1 $:$ 500 ms <br> 1 0 $:$ 700 ms <br> 1 1 $:$ 900 ms |
| 3 4 | Max. OFF time length of calling signal (Ci) | No. 3 4   <br> 0 0 $:$ 6 sec. <br> 0 1 $:$ 7 sec. <br> 1 0 $:$ 9 sec. <br> 1 1 $:$ 11 sec. |
| 5 6 | Detecting time setting | No. 5 6   <br> 0 0 $:$ 800 ms <br> 0 1 $:$ 200 ms <br> 1 0 $:$ 250 ms <br> 1 1 $:$ 150 ms |
| 7 | Delay | 0: Yes 1: No |
| 8 | Not used. |  |

## - Selectors 1 through 4: Min. and max. OFF time length of calling signal ( Ci )

If the equipment detects the OFF state of calling signal $(\mathrm{Ci})$ for a time length which is greater than the value set by selectors 1 and 2 and less than the value set by selectors 3 and 4, then it interprets the Ci signal as OFF.

- Selectors 5 and 6: Detecting time setting

These selectors set the time length required to make the equipment acknowledge itself to be called. That is, if the equipment continuously detects calling signals with the frequency set by selectors 1 through 4 of WSW14 during the time length set by these selectors 5 and 6, it acknowledges the call.

- Selector 7: Delay

Setting this selector to " 0 " allows the equipment to insert a 900 ms WAIT after acknowledgment of the call until the equipment turns on the CML relay to start receiving operation.

WSW13 (Modem setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Cable equalizer | No.1 2   <br> 0 0 $:$ 0 km <br> 0 1 $:$ 1.8 km <br> 1 0 $:$ 3.6 km <br> 1 1 $:$ 5.6 km |
| $3$ | Reception level | No.3 4   <br> 0 0 $:$ -43 dBm <br> 0 1 $:$ -47 dBm <br> 1 0 $:$ -49 dBm <br> 1 1 $:$ -51 dBm |
| $5$ | Modem attenuator | $0:$ 0 dB $1:$ 8 dB <br> $0:$ 0 dB $1:$ 4 dB <br> $0:$ 0 dB $1:$ 2 dB <br> $0:$ 0 dB $1:$ 1 dB |

The modem should be adjusted according to the user's line conditions.

## - Selectors 1 and 2: Cable equalizer

These selectors are used to improve the pass-band characteristics of analogue signals on a line. (Attenuation in the high-band frequency is greater than in the low-band frequency.)
Set these selectors according to the distance from the telephone switchboard to the facsimile equipment.

## - Selectors 3 and 4: Reception level

These selectors set the optimum receive signal level.

## - Selectors 5 through 8: Modem attenuator

These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss. This function applies to G3 protocol signals.

Setting two or more selectors to " 1 " produces addition of attenuation assigned to each selector.
This setting will be limited if selector 8 of WSW23 is set to " 0. ."

WSW14 (AUTO ANS facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 2 | Frequency band selection (Lower limit) | $\begin{array}{lllll} \hline \text { No. } & 1 & 2 & & \\ & 0 & 0 & : & 13 \mathrm{~Hz} \\ & 0 & 1 & : & 15 \mathrm{~Hz} \\ & 1 & 0 & : & 23 \mathrm{~Hz} \\ & 1 & 1 & : & 20 \mathrm{~Hz} \end{array}$ |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Frequency band selection (Upper limit) | $\begin{array}{llllr} \text { No. } & 3 & 4 & & \\ & 0 & 0 & : & 30 \mathrm{~Hz} \\ & 0 & 1 & : & 55 \mathrm{~Hz} \\ & 1 & 0 & : & 70 \mathrm{~Hz} \\ & 1 & 1 & : & 200 \mathrm{~Hz} \end{array}$ |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | No. of rings in AUTO ANS mode | No.5 6 7 8   <br> 0 0 0 0 $:$ Fixed to once <br> 0 0 0 1 $:$ Fixed to 2 times <br> 0 0 1 0 $:$ Fixed to 3 times <br> 0 0 1 1 $:$ Fixed to 4 times <br> 0 1 0 0 $:$ 1 to 2 times <br> 0 1 0 1 $:$ 1 to 3 times <br> 0 1 1 0 $:$ 1 to 4 times <br> 0 1 1 1 $:$ 1 to 5 times <br> 1 0 0 0 $:$ 2 to 3 times <br> 1 0 0 1 $:$ 2 to 4 times <br> 1 0 1 0 $:$ 2 to 5 times <br> 1 0 1 1 $:$ 2 to 6 times <br> 1 1 0 0 $:$ 1 to 10 times <br> 1 1 0 1 $:$ 2 to 10 times <br> 1 1 1 0 $:$ 3 to 5 times <br> 1 1 1 1 $:$ 4 to 10 times |

## - Selectors 1 through 4: Frequency band selection

These selectors are used to select the frequency band of calling signals for activating the AUTO ANS facility.

In the French versions, if the user sets the PBX to OFF from the control panel, the setting made by selectors 1 and 2 will take no effect and the frequency's lower limit will be fixed to 32 Hz . (Even if the setting made by these selectors does not apply, it will be printed on the configuration list.)

- Selectors 5 through 8: No. of rings in AUTO ANS mode

These selectors set the number of rings to initiate the AUTO ANS facility.

WSW15 (REDIAL facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 $2$ | Selection of redial interval | No. 12    <br> 0 0 $:$ 5 minutes <br> 0 1 $:$ 1 minute <br> 1 0 $:$ 2 minutes <br> 1 1 $:$ 3 minutes |
| $\begin{aligned} & 3 \\ & \mid \\ & 6 \end{aligned}$ | No. of redialings | No.3 4 5 6   <br> 0 0 0 0 $:$ 16 times <br> 0 0 0 1 $:$ 1 times <br> 0 0 1 0 $:$ 2 times <br> 0 0 1 1 $:$ 3 times <br>   $\mid$   $\mid$ <br> 1 1 1 1 $:$ 15 times |
| 7 | Redialing for no response sent from the called terminal | 0: Redialing 1: No redialing |
| 8 | Not used. |  |

NOTE: Selector 7 is not applicable in those countries where no busy tone detection is supported.

- Selectors 1 through 6: Selection of redial interval and No. of redialings

The equipment redials by the number of times set by selectors 3 through 6 at intervals set by selectors 1 and 2.

This setting is effective only when selector 7 is set to " 0. ."

- Selectors 7: Redialing for no response sent from the called terminal

This selector determines whether or not the equipment redials if no G3 command response comes from the called station after dialing within the time length set by selectors 7 and 8 of WSW09.

WSW16 (Function setting 1)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | Not used. |  |  |
| 2 | CCITT superfine recommendation | $0:$ OFF | $1:$ ON |
| 3 |  |  |  |
| 6 | Not used. |  | $1: 90 \mathrm{~cm}$ |
| 7 | Max. document length limitation | $0: 400 \mathrm{~cm}$ |  |
| 8 | Stop key pressed during reception | $0:$ Not functional | $1:$ Functional |

- Selector 2: CCITT superfine recommendation

If this selector is set to " 1, " the equipment communicates in CCITT recommended superfine mode ( 15.4 lines $/ \mathrm{mm}$ ). If it is set to " $0, "$ it communicates in native superfine mode.

- Selector 7: Max. document length limitation

This selector is used to select the maximum length of a document to be sent.

- Selector 8: Stop key pressed during reception

If this selector is set to " 1, " pressing the Stop key can stop the current receiving operation. The received data will be lost.

WSW17 (Function setting 2)

| $\begin{aligned} & \hline \text { Selector } \\ & \text { No. } \end{aligned}$ | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Off-hook alarm | No. 1 2   <br> 0 0 $:$ No alarm <br> 0 1 $:$ Always valid <br> 1 X $:$ Valid except when <br>    'call reservation' <br> is selected. |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Not used. |  |
| 5 | Calendar clock type | 0: U.S.A. type 1: European type |
| 6 | Not used. |  |
| 7 | Non-ring reception | 0: OFF 1: ON |
| 8 | Not used. |  |

- Selectors 1 and 2: Off-hook alarm

These selectors activate or deactivate the alarm function which sounds an alarm when the communication is completed with the handset being off the hook.

- Selector 5: Calendar clock type

If this selector is set to " 0 " (USA), the MM/DD/YY hh:mm format applies; if it is set to " 1 " (Europe), the DD/MM/YY hh:mm format applies: DD is the day, MM is the month, YY is the last two digits of the year, hh is the hour, and mm is the minute.

## - Selector 7: Non-ring reception

Setting this selector to " 1 " makes the equipment receive calls without ringer sound if the ring delay is set to 0 .

WSW18 (Function setting 3)

| $\begin{aligned} & \text { Selector } \\ & \text { No. } \end{aligned}$ | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | Detection enabled time for CNG and no tone | No. 2 3    <br> 0 0 $:$ 40 sec.  <br> 0 1 $:$ 0 sec. (No detection) <br> 1 0 $:$ 5 sec.  <br> 1 1 $:$ 80 sec.  |
| $4$ | Not used. |  |
| 6 | Registration of station ID | 0: Permitted 1: Prohibited |
| 7 8 | Tone sound monitoring | No. 7 8   <br> 0 X $:$ No monitoring <br> 1 0 $:$ Up to phase B at the <br> calling station only <br> 1 1 $:$All transmission phases <br> both at the calling and <br> called stations  |

- Selectors 2 and 3: Detection enabled time for CNG and no tone

After the line is connected via the external telephone or by picking up the handset of the facsimile equipment, the equipment can detect a CNG signal or no tone for the time length specified by these selectors. The setting specified by these selectors becomes effective only when selector 8 of WSW20 is set to "1."

- Selectors 7 and 8: Tone sound monitoring

These selectors set monitoring specifications of the tone sound inputted from the line.

WSW19 (Transmission speed setting in V. 17 mode)

| $\begin{aligned} & \text { Selector } \\ & \text { No. } \end{aligned}$ | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | First transmission speed choice for fallback | $\begin{array}{\|ccccc} \hline \text { No. } 1 & 2 & 3 & & \\ \text { No. } 4 & 5 & 6 & & \\ 0 & 0 & 0 & : & 2,400 \mathrm{bps} \\ 0 & 0 & 1 & : & 4,800 \mathrm{bps} \\ 0 & 1 & 0 & : & 7,200 \mathrm{bps} \end{array}$ |
| $\begin{aligned} & 4 \\ & \mid \\ & 6 \end{aligned}$ | Last transmission speed choice for fallback | $\left.\begin{array}{rrrlr} 0 & 1 & 1 & : & \begin{array}{r} 9,600 \mathrm{bps} \\ 1 \end{array} 0 \\ 1 & 0 & : & \begin{array}{r} 12,000 \mathrm{bps} \\ 1 \end{array} 0 & 1 \\ 1 & 1 & 0 & : \\ 1 & 1 & 1 & : \end{array}\right\} 14,400 \mathrm{bps}$ |
| 7 | V. 34 mode | 0: Permitted 1: Prohibited |
| 8 | V. 17 mode | 0: Permitted 1: Prohibited |

NOTE: For the transmission speed setting in V. 34 mode, refer to WSW39.

- Selectors 1 through 6: First and last choices of transmission speed for fallback

These selectors are used to set the modem speed range. With the first transmission speed choice specified by selectors 1 through 3 , the equipment attempts to establish the transmission link via the modem. If the establishment fails, the equipment automatically steps down to the next highest speed and attempts to establish the transmission link again. The equipment repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 4 through 6 .
If the modem always falls back to a low transmission speed (e.g., $4,800 \mathrm{bps}$ ), set the first transmission speed choice to the lower one (e.g., modify it from $12,000 \mathrm{bps}$ to $7,200 \mathrm{bps}$ ) in order to deactivate the high-speed modem function and reduce the training time for shorter transmission time.

Generally, to save the transmission time, set the last transmission speed choice to a higher one.

- Selector 7: V. 34 mode

This selector determines whether or not the equipment communicates with the remote station in the V. 34 mode when that station supports the V. 34 mode.

WSW20 (Overseas communications mode setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | EP* tone prefix | 0: OFF 1: ON |
| 2 | Overseas communications mode (Reception) | 0: 2100 Hz 1: 1100 Hz |
| 3 | Overseas communications mode (Transmission) | $0:$ OFF $1:$ Ignores DIS once. |
| $4$ | Min. time length from reception of CFR to start of transmission of video signals | $\begin{array}{rrll} \hline \text { No. } 4 & 5 & & \\ 0 & 0 & : & 100 \mathrm{~ms} \\ 0 & 1 & : & 200 \mathrm{~ms} \\ 1 & 0 & : & 300 \mathrm{~ms} \\ 1 & 1 & : & 400 \mathrm{~ms} \end{array}$ |
| $\begin{aligned} & 6 \\ & 7 \end{aligned}$ | Chattering noise elimination at detection of CNG | $\begin{array}{llll} \text { No. } \begin{array}{llll} 6 & 7 & & \\ 0 & 0 & : & \text { Yes (When CNG goes either } \\ & & & \text { ON or OFF) } \\ 0 & 1 & : & \text { Yes } \\ & & & \text { (Only when CNG goes OFF) } \\ 1 & 0 & : & \text { No } \\ 1 & 1 & : & \text { No } \end{array} . \end{array}$ |
| 8 | CNG detection on/off | 0: OFF 1: ON |

* EP: Echo protection


## - Selector 1: EP tone prefix

Setting this selector to " 1 " makes the equipment transmit a 1700 Hz echo protection (EP) tone immediately preceding training in V. 29 modulation system to prevent omission of training signals.

Prefixing an EP tone is effective when the equipment fails to transmit at the V. 29 modem speed and always has to fall back to 4800 bps transmission.

- Selectors 2 and 3: Overseas communications mode

These selectors should be used if the facsimile equipment malfunctions in overseas communications. According to the communications error state, select the signal specifications.
Setting selector 2 to "1" allows the equipment to use 1100 Hz CED signal instead of 2100 Hz in receiving operation. This prevents malfunctions resulting from echoes, since the 1100 Hz signal does not disable the echo suppressor (ES) while the 2100 Hz signal does.

Setting selector 3 to " 1 " allows the equipment to ignore a DIS signal sent from the called station once in sending operation. This operation suppresses echoes since the first DIS signal immediately follows a 2100 Hz CED (which disables the ES) so that it is likely to be affected by echoes in the disabled ES state. However, such a disabled ES state will be removed soon so that the second and the following DIS signals are not susceptible to data distortion due to echoes. Note that some models when called may cause error by receiving a self-outputted DIS.

- Selectors 8: CNG detection on/off

If this selector is set to " 1, " the equipment detects a CNG signal according to the condition preset by selectors 2 and 3 of WSW18 after a line is connected. If it is set to " 0, " the equipment detects a CNG signal as long as the line is connected.

WSW21 (TAD setting 1)

| Selector No. | Function | Setting and Specifications |  |
| :---: | :---: | :---: | :---: |
| 1 | Not used. |  |  |
| 8 | Erasure of message stored in the memory after the message transfer | 0: Yes | 1: No |

- Selector 8: Erasure of message

Setting this selector to "0" will erase the message recorded in the memory after the document retrieval feature transfers the message.

WSW22 (ECM setting)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | ECM* in sending $^{\|c\|}$ECM* in receiving | $0:$ ON | $1:$ OFF |
| 2 | ECM | $0:$ ON | $1:$ OFF |
| 3 | Call Waiting Caller ID | $0:$ ON | $1:$ OFF |
| 4 | Not used. |  |  |
|  |  | $0: 0 \%$ | $1: 8 \%$ |
| 5 | Acceptable TCF bit error rate (\%) | $0: 0 \%$ | $1: 4 \%$ |
| 1 | (Only at 4800 bps) | $0: 0 \%$ | $1: 2 \%$ |
| 8 |  | $0: 0 \%$ | $1: 1 \%$ |

* ECM: Error correction mode

NOTE: Selector 3 is applicable to the American version only, but not applicable to those models equipped with high-speed modem.

NOTE: Selectors 5 through 8 are applicable to the Asian version only.

- Selector 3: Call Waiting Caller ID

Setting this selector to " 0 " allows the user to decide whether or not to interrupt the current call when a new call comes in. If Call Waiting Caller ID service is available in the area and the user subscribes to it, he/she can see information about his/her incoming call.

- Selectors 5 through 8: Acceptable TCF bit error rate (\%)

Setting two or more selectors to " 1 " produces addition of percent assigned to each selector. If you set selectors 7 and 8 to "1," the acceptable TCF bit error rate will be $3 \%$.

WSW23 (Communications setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Starting point of training check (TCF) | 0: From the head of a series of zeros <br> 1: From any arbitrary point |
| 2 3 | Allowable training error rate | No. 2 3   <br> 0 0 $:$ $0 \%$ <br> 0 1 $:$ $0.5 \%$ <br> 1 0 $:$ $1 \%$ <br> 1 1 $:$ $2 \%$ |
| 4 5 | Decoding error rate for transmission of RTN | No.4 5   <br> 0 0 $:$ $16 \%$ <br> 0 1 $:$ $14 \%$ <br> 1 0 $:$ $10 \%$ <br> 1 1 $:$ $8 \%$ |
| 6 7 | Not used. |  |
| 8 | Limitation of attenuation level | 0: Yes 1: No |

NOTE: Selector 8 is not applicable to the French versions.

- Selector 1: Starting point of training check (TCF)

At the training phase of receiving operation, the called station detects for 1.0 second a training check (TCF) command, a series of zeros which is sent from the calling station for 1.5 seconds to verify training and give the first indication of the acceptability of the line.
This selector sets the starting point from which the called station should start counting those zeros. If this selector is set to " 0, " the called station starts counting zeros 100 ms after the head of a series of zeros is detected.
If it is set to " 1, " the called station starts counting zeros upon detection of $10-\mathrm{ms}$ successive zeros 50 ms after the head of a series of zeros is detected. In this case, if the detection of $10-\mathrm{ms}$ successive zeros is too late, the data counting period will become less than 1.0 second, making the called station judge the line condition unacceptable.

## - Selectors 2 and 3: Allowable training error rate

The called station checks a series of zeros gathered in training (as described in Selector 1) according to the allowable training error rate set by these selectors. If the called station judges the line condition to be accepted, it responds with CFR; if not, it responds with FTT.

- Selectors 4 and 5: Decoding error rate for transmission of RTN

The facsimile equipment checks the actual decoding errors and then transmits an RTN according to the decoding error rate (Number of lines containing an error per page $\div$ Total number of lines per page) set by these selectors.

- Selector 8: Limitation of attenuation level

Setting this selector to " 0 " limits the transmitting level of the modem to 10 dB .
This setting has priority over the settings selected by WSW02 (selectors 5 through 8) and WSW13 (selectors 5 through 8 ).

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Not used. |  |
| 3 4 | Time length from CML ON to start of pseudo ring backtone transmission | No.3 4   <br> 0 0 $:$ 4 sec. <br> 0 1 $:$ 3 sec. <br> 1 0 $:$ 2 sec. <br> 1 1 $:$ 1 sec. |
| $5$ | Attenuator for playback of ICM/ OGM to the line (Selectable from the range of 0-15 dB) | $0:$ 0 dB $1:$ 8 dB <br> $0:$ 0 dB $1:$ 4 dB <br> $0:$ 0 dB $1:$ 2 dB <br> $0:$ 0 dB $1:$ 1 dB |

- Selectors 3 and 4: Time length from CML ON to start of pseudo ring backtone transmission

These selectors set the length of time from CML-ON up to the start of pseudo ring backtone transmission.

In those versions which have an OGM facility, the settings made by these selectors also apply to the length of time from CML-ON up to the start of OGM transmission.

- Selectors 5 through 8: Attenuator for playback of ICM/OGM to the line

Setting two or more selectors to " 1 " produces addition of attenuation assigned to each selector.
This setting will not be limited by selector 8 of WSW23.

WSW25 (TAD setting 3)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $1$ | Delay time for starting detection of voice signal | No. 1 2  <br> 0 0 $:$  <br> 0 1 0 0 sec. <br> 1 0 $:$ 16 sec. <br> 1 1 $:$ 24 sec. |
| $3$ | Detection level for no voice signal | No. 3 4  <br>     <br> 0 0 $:$ $-43 \mathrm{~dB}(\mathrm{~A})$ <br> 0 1 $:$ $-46 \mathrm{~dB}(\mathrm{~B})$ <br> 1 0 $:$ $-49 \mathrm{~dB}(\mathrm{C})$ <br> 1 1 $:$ -51 dB (D) |
| $5$ | Pause between paging number and PIN | No.5 6 7   <br> 0 0 0 $:$ 2 sec. <br> 0 0 1 $:$ 4 sec. <br> 0 1 0 $:$ 6 sec. <br> 0 1 1 $:$ 8 sec. <br> 1 0 0 $:$ 10 sec. <br> 1 0 1 $:$ 12 sec. <br> 1 1 0 $:$ 14 sec. <br> 1 1 1 $:$ 16 sec. |
| 8 | Not used. |  |

NOTE: Selectors 1 through 4 are not applicable to the U.S.A. versions.
NOTE: Selectors 5 through 7 are applicable to those models equipped with a built-in TAD.

## - Selectors 1 and 2: Delay time for starting detection of voice signal

These selectors take effect only in TAD mode (when the external TAD is connected to the equipment). The equipment delays starting detection of the voice signal by the time length specified by these selectors.
The total length of the delay time specified by these selectors and the maximum waiting time specified by WSW21 (selectors 1 through 5) should not exceed 40 seconds.

- Selectors 3 and 4: Detection level for no voice signal

These selectors set the detection level for no voice signal in the TAD mode (when the external TAD is connected to the equipment).

- Selectors 5 through 7: Pause between paging number and PIN

These selectors set the pause time between a telephone number being paged and PIN (private identification number) for the paging feature.

WSW26 (Function setting 4)

| $\begin{aligned} & \hline \text { Selector } \\ & \text { No. } \end{aligned}$ | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Not used. |  |
| 3 | Dialing during document reading into the temporary memory in in-memory message transmission | 0: Disabled 1: Enabled |
|  | No. of CNG cycles to be detected (when the line is connected via the external telephone except in the external TAD mode or via the builtin telephone of the facsimile equipment) | No. 4 5    <br> 0 0 $:$ 0.5 (A) <br> 0 1 $:$ 1 (B) <br> 1 0 $:$ 1.5 (C) <br> 1 1 $:$ 2 (D) |
| $\begin{aligned} & 6 \\ & 1 \\ & 8 \end{aligned}$ | Not used. |  |

- Selector 3: Dialing during document reading into the temporary memory in in-memory message transmission

If this selector is set to " 0, " the equipment waits for document reading into the memory to complete and then starts dialing. This enables the equipment to list the total number of pages in the header of the facsimile message.

- Selectors 4 and 5: No. of CNG cycles to be detected

The equipment interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors in any of the following cases:

- when the line is connected via the external telephone except in the external TAD mode.
- when the line is connected via the built-in telephone of the facsimile equipment.

WSW27 (Function setting 5)

| Selector <br> No. | Function | Setting and Specifications |  |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Definition of programmable key | $0:$ TEL key $\quad 1:$ TEL/POLLING key |  |  |
| 2 | Ringer OFF setting | $0:$ Yes $\quad 1:$ No |  |  |
| 3 | Not used. |  |  |  |
| 4 | Detection of distinctive ringing <br> pattern | $0:$ Yes $\quad 1:$ No |  |  |
| 5 | Not used. |  |  |  |
| 1 |  | $0:$ Yes | $1:$ No |  |
| 8 | Toner save mode |  |  |  |

NOTE: Selector 1 takes effect only in models/versions having a TEL key.
NOTE: Selector 4 is applicable only to the U.S.A. version.

- Selector 1: Definition of programmable key

This selector defines a programmable key as a TEL key or TEL/POLLING key.
Setting this selector to " 1 " allows the programmable key to function as either a TEL or POLLING key if pressed when the handset is off or on the hook, respectively.

- Selector 2: Ringer OFF setting

This selector determines whether or not the ringer can be set to OFF.

- Selector 4: Detection of distinctive ringing pattern

If this selector is set to " 1, " the equipment detects only the number of rings; if it is set to " 0, " the equipment detects the number of rings and the ringing time length to compare the detected ringing pattern with the registered distinctive one.

WSW28 (Function setting 6)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | Transmission level of DTMF highband frequency signal | No.1 2 3   <br> 0 0 0 $:$ 0 dB <br> 0 0 1 $:$ +1 dB <br> 0 1 0 $\vdots$ +2 dB <br> 0 1 1 $\vdots$ +3 dB <br> 1 0 0 $:$ 0 dB <br> 1 0 1 $:$ -1 dB <br> 1 1 0 $:$ -2 dB <br> 1 1 1 $:$ -3 dB |
| $\begin{aligned} & 4 \\ & 1 \\ & 6 \end{aligned}$ | Transmission level of DTMF low-band frequency signal | No.4 5 6   <br> 0 0 0 $:$ 0 dB <br> 0 0 1 $:$ +1 dB <br> 0 1 0 $:$ +2 dB <br> 0 1 1 $:$ +3 dB <br> 1 0 0 $:$ 0 dB <br> 1 0 1 $:$ -1 dB <br> 1 1 0 $\vdots$ -2 dB <br> 1 1 1 $:$ -3 dB |
| 7 8 | Not used. |  |

- Selectors 1 through 6: Transmission level of DTMF high-/low-band frequency signal

These selectors are intended for the manufacturer who tests the equipment for the Standard. Never access them.

WSW29 (Function setting 7)

| Selector No. | Function | Setting and Specifications |  |
| :---: | :---: | :---: | :---: |
| 1 1 6 | Not used. |  |  |
| 7 | Impedance switching control in pulse dialing | 0: OFF | 1: ON |
| 8 | Beep when the memory area for the activity report becomes full | 0: No | 1: Yes |

NOTE: Selectors 7 and 8 are applicable to the European version only.

- Selector 8: Beep when the memory area for the activity report becomes full

If this selector is set to " 1, " the equipment will beep when the memory area for the activity report becomes full (as well as displaying a message on the LCD, prompting the output of the activity report).

WSW30 (Function setting 8)

| Selector <br> No. | Function | Setting and Specifications |
| :---: | :--- | :--- |
| 1 | Not used. |  |
| 3 |  |  |
| 4 | Duty cycle control of pulsed current <br> for the heat-fixing unit | $0:$ OFF $\quad 1: \mathrm{ON}$ |
| 5 | Not used. |  |
| $!$ |  |  |
| 8 |  |  |

NOTE: Selector 4 is applicable to the European version only.

- Selector 4: Duty cycle control of pulsed current for the heat-fixing unit

Setting this selector to " 1 " activates the duty cycle control that suppresses the rush current. The duty cycle is $10-\mathrm{ms}$ ON and $20-\mathrm{ms}$ OFF.

However, the duty cycle control may emit switching noise to the AC line. Depending upon the codes and regulations in the country, this selector should be set to "0."

WSW31 (Function setting 9)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :---: | :--- |
| 1 | Not used. |  |  |
| 2 | Default reduction rate for failure of <br> automatic reduction during recording | $0: 100 \%$ | 1: <br> Reduction rate specified <br> according to the current <br> paper size <br> 3 <br> 4 |
| Not used. | Minimum short-OFF duration in <br> distinctive ringing | $0: 130 \mathrm{~ms}$ | $1: 90 \mathrm{~ms}$ |
| 6 | Not used. | $0:$ Yes | $1:$ No |
| 8 | "CHANGE DRUM SOON" <br> message |  |  |

## - Selector 2: Default reduction rate for failure of automatic reduction during recording

This selector sets the default reduction rate to be applied if the automatic reduction function fails to record one-page data sent from the calling station in a single page of the current recording paper.

If it is set to " 0, " the equipment records one-page data at full size ( $100 \%$ ) without reduction; if it is set to " 1, " the equipment records it at the size specified according to the current paper size.

## - Selector 5: Minimum short-OFF duration in distinctive ringing

The ringer pattern consists of short and long rings, e.g., short-short-long rings. This selector sets the minimum OFF duration following a short ring in order to avoid missing ringer tones in distinctive ringing.
If this selector is set to " 1, " when the short-OFF duration is a minimum of 90 ms long, then the equipment will interpret the short-OFF as OFF.

## - Selector 8: "CHANGE DRUM SOON" message

This selector determines whether or not the "CHANGE DRUM SOON" message should appear on the LCD when the service life of the laser-sensitive drum in the laser unit will expire soon.

WSW32 (Function setting 10)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 4 \end{aligned}$ | Not used. |  |
| $6$ | Default resolution | No. 5 6   <br> 0 0 $:$ Standard <br> 0 1 $:$ Fine <br> 1 0 $:$ Super fine <br> 1 1 $:$ Photo |
| $\begin{aligned} & 7 \\ & 8 \end{aligned}$ | Default contrast | No.7 8   <br> 0 X $:$ Automatic <br> 1 0 $:$ Super light <br> 1 1 $:$ Super dark |

- Selectors 5 and 6: Default resolution

These selectors set the default resolution which applies when the equipment is powered up or completes a transaction.

- Selectors 7 and 8: Default contrast

These selectors set the default contrast which applies when the equipment is powered up or completes a transaction.

WSW33 (Function setting 11)

| $\begin{array}{c}\text { Selector } \\ \text { No. }\end{array}$ | Function |  | Setting and Specifications |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Not used. |  |  |  |
| $\vdots$ |  |  |  |  |
| 5 |  |  |  |  |$)$

NOTE: Selector 6 is not applicable to American versions.

WSW34 (Function setting 12)

| Selector No. | Function | Setting and Specifications |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 1 | Not used. |  |  |  |
| 4 5 | No. of CNG cycles to be detected (when the line is connected via the facsimile equipment in the $\mathrm{F} / \mathrm{T}$ mode or via the external telephone in the external TAD mode) | No. 4 | $\begin{array}{lll} \hline 5 & & \\ 0 & : & 0.5 \\ 1 & : & 1 \\ 0 & : & 1.5 \\ 1 & : & 2 \end{array}$ | (A) <br> (B) <br> (C) <br> (D) |
| 6 7 | Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation | No. 6 | $\begin{array}{lll} \hline 7 & & \\ 0 & : & 3 \\ 1 & : & 2 \\ 0 & : & 1 \\ 1 & : & \text { OFF } \end{array}$ |  |
| 8 | CNG detection when the external telephone is connected with a line in TAD mode | $\begin{aligned} & \text { 0: } \begin{array}{l} \text { Only when the } \\ \text { equipment detects } \\ \text { itself being called } \end{array} \text { 1: Always } \\ & \text { and } \end{aligned}$ |  |  |

NOTE: Selectors 4 and 5 are not applicable to the American version.

- Selectors 4 and 5: No. of CNG cycles to be detected

The equipment interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors when the line is connected via the facsimile equipment in the $\mathrm{F} / \mathrm{T}$ mode or via the external telephone in the external TAD mode.

- Selectors 6 and 7: Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation
If the equipment receives this specified number of DTMF tone signals during external TAD operation, then it will not detect CNG afterwards.
If these selectors are set to $1,1, "$ the CNG detection will not be inhibited.
- Selector 8: CNG detection when the external telephone is connected with a line in TAD mode

If this selector is set to " 0, " the equipment will detect a CNG signal only when it detects itself being called. If the external telephone is connected with a line before the equipment detects itself being called, the equipment will no longer detect a CNG signal.
If this selector is set to " 1, " the equipment will detect a CNG signal every time the external telephone is connected with a line, even without detecting itself being called.

WSW35 (Function setting 13)

| Selector <br> No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| $\mid$ |  |  |
| 8 |  |  |

WSW36 (Function setting 14)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | ECP* mode | 0: ON 1: OFF |
| 2 | Recovery from inactive PC interface | 0: Disabled 1: Enabled |
| 3 | PC power-off recognition time | 0: Normal 1: Long |
| 4 | Not used. |  |
| 5 | Escape from phase C | 0: Yes 1: No |
| $\begin{aligned} & 6 \\ & 1 \\ & 8 \end{aligned}$ | Lower limit of frequency to be ignored after detection of calling signals (Ci) | No.6 7 8   <br> 0 0 0 $:$ $0($ Not ignored) <br> 0 0 1 $\vdots$ $4(448 \mathrm{~Hz})$ <br> 0 1 0 $:$ $8(244 \mathrm{~Hz})$ <br> 0 1 1 $\vdots$ $12(162 \mathrm{~Hz})$ <br> 1 0 0 $:$ $16(122 \mathrm{~Hz})$ <br> 1 0 1 $\vdots$ $20(97 \mathrm{~Hz})$ <br> 1 1 0 $:$ $24(81 \mathrm{~Hz})$ <br> 1 1 1 $:$ $28(69 \mathrm{~Hz})$ |

- Selector 1: ECP mode

The ECP mode enhances the normal bidirectional communications between the facsimile equipment and the connected PC for higher transmission speed.

- Selector 2: Recovery from inactive PC interface

If the facsimile equipment recognizes via the STROBE signal line that the connected PC is powered off, then it will turn the PC interface output Low to protect the PC from hazards that could be caused by weak electric current accidentally flown from the equipment.
This selector determines whether the equipment should recover from the inactive PC interface to normal interfacing state upon receipt of data from the PC.

- Selector 3: PC power-off recognition time

This selector sets the time length from when the equipment detects the PC powered off until it recognizes the detected state as power-off.
If selector 2 is set to " 0, " it is recommended that selector 3 be set to " 1 ": otherwise, the equipment may mistakenly detect PC powered off.

- Selector 5: Escape from phase C

This selector determines whether or not the equipment will escape from phase C when it detects an RTC (Return to Control) in non-ECM mode or an RCP (Return to Control Partial page) in ECM mode.

- Selectors 6 through 8: Lower limit of frequency to be ignored after detection of calling signals (Ci)

At the start of reception, if the equipment detects the frequency of calling signals (Ci) specified by selectors 1 through 4 of WSW14, it will start the ringer sounding. When doing so, the equipment may fail to detect the calling signals normally due to noises superimposed at the time of reception. To prevent it, use selectors 6 through 8 of WSW36.
If the equipment detects higher frequencies than the lower limit specified by these selectors, then it will regard them as noise and interpret that detecting state as being normal, allowing the ringer to keep sounding (until the equipment starts automatic reception of FAX data if in the FAX mode or enters the TAD mode if set in the TEL mode, according to the preset number of ringers).

WSW37 (Function setting 15)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | Printout of the stored image data of <br> an unsent document onto the error <br> report | $0:$ No $\quad 1:$ Yes |  |
| 2 | Erasure of the stored image data of <br> an unsent document at the time of <br> the subsequent in-memory message <br> transmission | $0:$ No $\quad 1:$ Yes |  |
| 3 | Not used. |  |  |
| 1 |  |  |  |

- Selector 1: Printout of the stored image data of an unsent document onto an error report

This selector determines whether or not the 1st-page image data of a document will be printed out onto the error report if the document image data stored in the temporary memory cannot be transmitted normally.

- Selector 2: Erasure of the stored image data of an unsent document at the time of the subsequent in-memory message transmission

If in-memory message transmission fails repeatedly when selector 1 is set to "1," the temporary memory will be occupied with image data. Setting selector 2 to "1" will automatically erase the stored 1st-page image data of an unsent document at the time of the subsequent in-memory message transmission only when recording paper or toner runs out.

WSW38 (Function setting 16 in V. 34 mode)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Setting of the equalizer | No. 1 2   <br> 0 X $:$ Automatic <br> 1 0 $:$ Fixed to 4 points <br> 1 1 $:$ Fixed to 16 points |
| 3 | Sending level of guard tone at phase 2 | 0: Normal - 7 db 1: Normal |
| 4 | Stepping down the transmission speed at fallback each | 0: $2400 \mathrm{bps} \mathrm{1:} 4800 \mathrm{bps}$ |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Automatic control of modem's EQM gain for proper transmission speed choice | No. 5 6  有 <br> 0 0 $:$For higher transmission speed <br> than the current setting  <br> 0 1 $:$No change from the current <br> setting  <br> 1 0 $:$For lower transmission speed <br> than the current setting  <br> 1 1 $:$For further lower transmission <br> than the setting made by 1,0  |
| 7 | Redialing when a communications error occurs | 0: ON 1: OFF |
| 8 | Not used. |  |

NOTE: WSW38 takes effect only in V. 34 mode.

- Selectors 1 and 2: Setting of the equalizer

These selectors set the equalizer's training level to be applied if the facsimile equipment fails to send training due to weak line connection. If these selectors are set to " $0, \mathrm{X}$, " the modem will automatically set the appropriate training level.

- Selector 3: Sending level of guard tone at phase 2

This selector sets the sending level of guard tone for 1800 Hz to be sent at Phase 2 in the V. 34 mode.

## - Selector 4: Stepping down the transmission speed at fallback each

This selector determines how much the modem steps down the transmission speed at fallback when called by the remote station. If this selector is set to " $1, "$ the modem may step down the transmission speed from 33600 bps to 28800 bps by one-time fallback.

- Selectors 5 and 6: Automatic control of modem's EQM gain for proper transmission speed choice

These selectors determine how the modem controls the EQM (Eye Quality Monitor) gain for proper choice of the transmission speed, which applies if the modem selects higher transmission speed than the possible speed so that it always repeats falling back.

WSW39 (Transmission speed setting in V. 34 mode)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 4 \end{aligned}$ | First transmission speed choice for fallback | No. 1 2 3 4   <br> No. 5 6 7 8   <br> 0 0 0 0 $:$ 2400 bps  <br> 0 0 0 1 $:$ 4800 bps  <br> 0 0 1 0 $:$ 7200 bps  <br> 0 0 1 1 $:$ 9600 bps  <br> 0 1 0 0 $:$ 12000 bps  <br> 0 1 0 1 $:$ 14400 bps  <br> 0 1 1 0 $:$ 16800 bps  <br> 0 1 1 1 $:$ 19200 bps  |
| $\begin{aligned} & 5 \\ & ! \\ & 8 \end{aligned}$ | Last transmission speed choice for fallback | $\begin{array}{llllll} 1 & 0 & 0 & 0 & : & 21600 \mathrm{bps} \\ 1 & 0 & 0 & 1 & : & 24000 \mathrm{bps} \\ 1 & 0 & 1 & 0 & : & 26400 \mathrm{bps} \\ 1 & 0 & 1 & 1 & : & 28800 \mathrm{bps} \\ 1 & 1 & 0 & 0 & : & 31200 \mathrm{bps} \\ 1 & 1 & 0 & 1 & : & 33600 \mathrm{bps} \\ 1 & 1 & 1 & 0 & : & 33600 \mathrm{bps} \\ 1 & 1 & 1 & 1 & : & 33600 \mathrm{bps} \end{array}$ |

NOTE: WSW39 takes effect only in V. 34 mode. For the transmission speed setting in other modes, refer to WSW19.

- Selectors 1 through 8: First and last choices of transmission speed for fallback

These selectors are used to set the modem speed range. With the first transmission speed choice specified by selectors 1 through 4 , the equipment attempts to establish the transmission link via the modem. If the establishment fails, the equipment automatically steps down to the next highest speed and attempts to establish the transmission link again. The equipment repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 5 through 8 .

If the modem always falls back to a low transmission speed (e.g., $24,000 \mathrm{bps}$ ), set the first transmission speed choice to the lower one (e.g., modify it from $31,200 \mathrm{bps}$ to $26,400 \mathrm{bps}$ ) in order to deactivate the high-speed modem function and reduce the training time for shorter transmission time.

WSW39 will be limited by selectors 3 through 8 of WSW40.

WSW40 (Function setting 17 in V. 34 mode)

| Selector No. | Function | Setting and Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Not used. |  |  |  |  |
| $\begin{aligned} & 3 \\ & 1 \\ & 8 \end{aligned}$ | Masking of symbol rate(s) | Not masking Masking |  |  |  |
|  |  | No. 3 | 0 | 1 | 3429 symbols/sec |
|  |  | No. 4 | 0 | 1 | $3200 \mathrm{symbols} / \mathrm{sec}$ |
|  |  | No. 5 | 0 | 1 | 3000 symbols/sec |
|  |  | No. 6 | 0 | 1 | 2800 symbols/sec |
|  |  | No. 7 | - | - | Not used. |
|  |  | No. 8 | 0 | 1 | 2400 symbols/sec |

NOTE: WSW40 takes effect only in V. 34 mode.

## - Selectors 3 and 8: Masking of symbol rate(s)

These selectors allow you to limit the transmission speed range in V. 34 mode by masking the desired symbol rate(s). Transmission speeds assigned to the symbol rates are listed below. The setting made by these selectors will limit the setting made by selectors 1 through 4 of WSW39.
If selector 3 is set to " 1 " to mask the 3429 symbols/second when the first transmission speed choice is 33600 bps (specified by selectors 1 through 4 of WSW39), for example, then the allowable maximum transmission speed will be limited to 31200 bps . If selector 8 is set to " 1 " to mask the 2400 symbols/second when the first transmission speed choice is 33600 bps , then the allowable maximum transmission speed remains 33600 bps .
If selector 8 is set to " 1 " to mask the 2400 symbols/second when the first transmission speed choice is 21600 bps (specified by selectors 1 through 4 of WSW39), then the allowable maximum transmission speed remains 21600 bps but the minimum transmission speed will be limited to 4800 bps.

| Symbol rate | Transmission speed (bps) | Symbol rate | Transmission speed (bps) | Symbol rate | Transmission speed (bps) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2400 | 2400 | 3000 | 4800 | 3429 | 4800 |
|  | 4800 |  | 7200 |  | 7200 |
|  | 7200 |  | 9600 |  | 9600 |
|  | 9600 |  | 12000 |  | 12000 |
|  | 12000 |  | 14400 |  | 14400 |
|  | 14400 |  | 16800 |  | 16800 |
|  | 16800 |  | 19200 |  | 19200 |
|  | 19200 |  | 21600 |  | 21600 |
|  | 21600 |  | 24000 |  | 24000 |
| 2800 | 4800 |  | 26400 |  | 28800 |
|  | 7200 |  | 28800 |  | 31200 |
|  | 9600 | 3200 | 4800 |  | 33600 |
|  | 12000 |  | 7200 |  |  |
|  | 14400 |  | 9600 |  |  |
|  | 16800 |  | 12000 |  |  |
|  | 19200 |  | 14400 |  |  |
|  | 21600 |  | 16800 |  |  |
|  | 24000 |  | 19200 |  |  |
|  | 26400 |  | 21600 |  |  |
|  |  |  | 24000 |  |  |
|  |  |  | 26400 |  |  |
|  |  |  | 28800 |  |  |
|  |  |  | 31200 |  |  |

WSW41 (CCD fluorescent lamp and modem attenuator in V. 34 mode)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | ON-duration of the fluorescent lamp built in the CCD unit | No. 1 2 3   <br> 0 0 0 $:$ 16 hours <br> 0 0 1 $:$ 24 hours <br> 0 1 0 $:$ 12 hours <br> 0 1 1 $:$ 8 hours <br> 1 0 0 $:$ 4 hours <br> 1 0 1 $:$ 2 hours <br> 1 1 0 $:$ 10 minutes <br> 1 1 1 $:$ 0 minute |
| 4 | Not used. |  |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Modem attenuator | No.5 6 7 8   <br> 0 0 0 0 $:$ -10 dBm <br> 0 0 0 1 $:$ -11 dBm <br> 0 0 1 0 $:$ -12 dBm <br> 0 0 1 1 $:$ -13 dBm <br> 0 1 0 0 $:$ -14 dBm <br>   $\mid$   $\mid$ <br> 1 1 1 1 $:$ -25 dBm |

NOTE: Selectors 1 through 3 are applicable only to models equipped with a flat-bed scanner.
NOTE: Selectors 5 through 8 take effect only in V. 34 mode.

- Selectors 1 through 3: ON-duration of the fluorescent lamp built in the CCD unit

If the scanning operation is started when the fluorescent lamp is off, then the lamp will come on and stay on for the time length specified by these selectors.

If these selectors are set to " $1,1,1$, " the fluorescent lamp will go off after the scanning sequence.

## - Selectors 5 through 8: Modem attenuator

These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss. This function applies to super G3 protocol signals.

WSW42 (Function setting 18)

| Selector No. | Function | Setting and Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Incoming mail server POP*1 | 0: | OFF | 1 : | ON |
| 2 | Incoming mail server SMTP*2 | 0: | OFF | 1 : |  |
| 3 | Internet-FAX forward function | 0 : | OFF | 1 : | ON |
| 4 | JBIG* ${ }^{3}$ coding system | 0: | Disabled | 1 : | Enabled |
| 5 1 8 | Not used. |  |  |  |  |
| ${ }^{* 1}$ POP: Post Office Protocol <br> *2 SMTP: Simple Mail Transfer Protocol <br> *3 JBIG: Joint Bi-level Image Group |  |  |  |  |  |

NOTE: Selectors 1 through 3 are applicable to those models equipped with LAN interface.

- Selector 3: Internet-FAX forward function

If this selector is set to "ON," the machine may forward a FAX message received through Internet to other remote G3 facsimile equipment.

WSW43 (Function setting 19)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| $2$ $3$ | Wait time for PCFax reception (Class 2) and FPTS command transmission | No. 2 3   <br> 0 0 $:$ 50 ms <br> 0 1 $:$ 100 ms <br> 1 0 $:$ 150 ms <br> 1 1 $:$ 0 ms |
| 4 <br> 5 | Detection time of 2100 Hz CED or ANSam | No. 4 5   <br> 0 0 $:$ 200 ms <br> 0 1 $:$ 300 ms <br> 1 0 $:$ 400 ms <br> 1 1 $:$ 500 ms |
| 6 8 8 | Not used. |  |

WSW44 (Speeding up scanning-1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 5 \end{aligned}$ | Not used. |  |
| $\begin{aligned} & 6 \\ & 1 \\ & 8 \end{aligned}$ | Effective time length of the white level compensation data obtained beforehand | $\begin{array}{rllll} \hline \text { No. } \begin{array}{llll} 6 & 7 & 8 & \\ 0 & 0 & 0 & : \end{array} \\ & & & & \text { Obtained compensation data } \\ 0 & 0 & 1 & : & 1 \mathrm{~min} . \\ 0 & 1 & 0 & : & 3 \mathrm{~min} . \\ 0 & 1 & 1 & : & 5 \mathrm{~min} . \\ 1 & 0 & 0 & : & 10 \mathrm{~min} . \\ 1 & 0 & 1 & : & 15 \mathrm{~min} . \\ 1 & 1 & 0 & : & 20 \mathrm{~min} . \\ 1 & 1 & 1 & : & 30 \mathrm{~min} . \end{array}$ |

NOTE: WSW44 is applicable only to models equipped with a flat-bed scanner.

- Selectors 6 through 8: Effective time length of the white level compensation data obtained beforehand

If you set documents in the ADF and the document front sensor detects them or if you open the document tray ASSY and the document tray open sensor detects the open state, then the controller will make correction of the reference voltage to be applied to white level compensation for document scanning before the Copy button is pressed.

These selectors determine how long compensation data obtained beforehand will keep effective.

WSW45 (Speeding up scanning-2)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | Delay time from when documents are set until the ADF starts drawing them in |  |
| $\begin{aligned} & 4 \\ & 1 \\ & 6 \end{aligned}$ | Periodical correction intervals of the reference voltage to be applied to white level compensation for document scanning, during standby | No. 5 6   <br> 0 0 0 $:$ No correction of reference <br>     voltage during standby <br> 0 0 1 $:$ 10 sec. <br> 0 1 0 $:$ 30 sec. <br> 0 1 1 $:$ 1 min. <br> 1 0 0 $:$ 3 min. <br> 1 0 1 $:$ 5 min. <br> 1 1 0 $:$ 10 min. <br> 1 1 1 $:$ 30 min. |
| 7 8 | Not used. |  |

NOTE: WSW45 is applicable only to models equipped with a flat-bed scanner.

- Selectors 1 through 3: Delay time from when documents are set until the ADF starts drawing them in

These selectors determine how long the ADF will delay automatic drawing-in of documents (to the scanning standby position) after you set them in the ADF, as well as determining whether or not the ADF automatically draws in documents.

- Selectors 4 through 6: Periodical correction intervals of the reference voltage applied to white level compensation for document scanning, during standby
These selectors set the correction intervals (in seconds) of the reference voltage to be applied to white level compensation for document scanning during standby, as well as determining whether or not the controller makes the reference voltage correction during standby. (Conventionally, the correction has been made immediately before the start of actual scanning)

This function takes effect in copying. Making the correction during standby may shorten the preparation time for copying.

NOTE: Do not access these selectors.

WSW46 (Monitor of PC ON/OFF state and parallel port kept at high)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Monitoring the PC ON/OFF state | No. 12 <br> 00 : Disabled <br> 01 : Monitor SELECT IN <br> 10 : Monitor STROBE <br> 11 : Monitor both SELECT IN and STROBE |
| 3 | Parallel port output pins kept at high level | 0: Enabled 1: Disabled |
| 4 1 8 | Not used. |  |

NOTE: Selector 3 is applicable only to models equipped with a parallel interface.

- Selectors 1 and 2: Monitoring the PC ON/OFF state

For the related functions, refer to WSW36, selectors 2 and 3.

- Selector 3: Parallel port output pins kept at high level

Setting this selector to "0" will keep all parallel output pins of the facsimile equipment at high level. Use this setting if Resource Manager (bundled with MFC models) installed to WindowsNT running on the connected PC fails to monitor the power ON/OFF state of the facsimile equipment.

# FAX2800／FAX2900／FAX3800／MFC4800 FAX8070P／MFC9030／MFC9070 

## Appendix 3．Circuit Diagrams

A．Main PCB<br>B．Network Control Unit（NCU）PCB<br>C．Control Panel PCB<br>D．Power Supply PCBs











| ASSY | NCU B53K479 ASSY OCE | NCU B53K479 ASSY ASA |
| :---: | :---: | :---: |
| ADRS. | NAME | NAME |
| ZNR1 | ENC121D07A | Not Assy |
| SP2 | 1/16W 0 | Not Assy |
| CR2 | SH-124DZ | Not Assy |
| Q5 | DTC123EK | Not Assy |
| D3 | 1SS120 | Not Assy |
| JW15 | JW(10) | Not Assy |
| JW29 | JW (5) | Not Assy |
| JW31 | Not Assy | JW (5) |
| JW43 | Not Assy | 1/16W 0 |
| PC1 | Not Assy | TLP521-1G |
| R4 | JW (5) | 1/4W 20 |
| JW6;JW11 | Not Assy | JW (5) |
| ZD1;ZD2 | Not Assy | MTJ5.1B |
| R1 | Not Assy | 1/4W 22K |
| R2 | JW (5) | 1/4W 22K |
| R9 | 1/16W 1\% 2.7K | 1/16W 1\% 4.7K |
| R11 | 1/16W 1\% 1.10K | 1/16W 1\% 910 |
| R12 | CERAMIC 16C224B | 1/16W 1\% 2K |
| R13 | 1/16W 1\% 3.9K | 1/16W 1\% 9.1K |
| R22 | 1/16W 20K | Not Assy |
| C1 | ALUM-ELEC 50B10-1 | ALUM-ELEC 16B100 |
| C10 | CERAMIC 50C563B | Not Assy |
| C11 | Not Assy | CERAMIC 50C103B |
| C12 | CERAMIC 50C562B | Not Assy |
| C13 | RESISTOR 0 | CERAMIC 16C224B |
| CN3 | MODULAR 4-4P | MODULAR 4-4P |
| CN5 | B6B-PH | B6B-PH |
| CN4 | B12B-PH | B12B-PH |
| Q2 | 2SC5395 | 2SC5395 |
| R7 | 1/16W 680 | 1/16W 680 |
| R8;R30 | 1/16W 1\% 270K | 1/16W 1\% 100K |
| R14 | 1/16W 1\% 1.6K | 1/16W 1\% 1K |
| R32;R36 | 1/16W 1K | 1/16W 1K |
| R34;R35 | 1/16W 1\% 13K | 1/16W 1\% 20K |
| R37 | 1/16W 150 | 1/16W 150 |
| C8 | ALUM-ELEC 16B100 | ALUM-ELEC 16B100 |
| C9;C19 | CERAMIC 50C391B | CERAMIC 50C821B |
| C20;C21 | CERAMIC 25C104B | CERAMIC 25C104B |
| C24 | CERAMIC 50C101B | CERAMIC 50C101B |
| JW35;JW38;L5;L6;L7;L8 | JW (5) | JW (5) |
| D4;D5 | 1SS120 | Not Assy |
| JW28 | JW (5) | Not Assy |
| \#2 | Not Assy | TC7S66F |
| R33 | Not Assy | 1/16 1\% 1.3K |
| C18 | Not Assy | CERAMIC 25C104 |
| JW9;JW34;JW39 | Not Assy | JW (5) |
| Q3 | Not Assy | 2SK208 |
| R10 | 1/16W 0 | 1/16W 1\% 1K |
| R17 | Not Assy | 1/16W 1\% 680 |
| JW2;JW3 | Not Assy | JW (5) |

B $\quad$ NCU PCB (Asia/Oceania) $2 / 2$






## brother.

April '02
SM-FAX002(2)
8X5601
Printed in Japan

