# brother 

# FACSIMILE EQUIPMENT SERVICE MANUAL 

> MODEL: FAX3550/3650/8000P/8200P MFC4450/ 4550/4550plus MFC6550MC/7550MC/ 7650MC MFC9000/9500
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Specifications are subject to change without notice.

## PREFACE

This publication is a Service Manual covering the specifications, construction, theory of operation, and maintenance of the Brother facsimile equipment. It includes information required for field troubleshooting and repair-disassembly, reassembly, and adjustment-so that service personnel will be able to understand equipment function, to rapidly repair the equipment and order any necessary spare parts.

To perform appropriate maintenance so that the facsimile equipment is always in best condition for the customer, the service personnel must adequately understand and apply this manual.
This manual is made up of six chapters and appendices.

## CHAPTER I. GENERAL DESCRIPTION <br> CHAPTER II. INSTALLATION <br> CHAPTER III. THEORY OF OPERATION <br> CHAPTER IV. DISASSEMBLY/REASSEMBLY AND LUBRICATION <br> CHAPTER V. MAINTENANCE MODE <br> CHAPTER VI. ERROR INDICATION AND TROUBLESHOOTING <br> APPENDICES Circuit Diagrams

[^0] and functions are subject to change depending upon each destination.

## SAFETY INFORMATION

## Laser Safety (110-120V Model only)

This printer is certified as a Class 1 laser product under the US Department of Health and Human Services (DHHS) Radiation Performance Standard according to the Radiation Control for Health and Safety Act of 1968. This means that the printer does not produce hazardous laser radiation.

Since radiation emitted inside the printer is completely confined within the protective housings and external covers, the laser beam cannot escape from the machine during any phase of user operation.

## CDRH Regulations (110-120V Model only)

The Center for Device and Radiological Health (CDRH) of the US Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States. The label shown below indicates compliance with the CDRH regulations and must be attached to laser products marketed in the United States.

The label for Japanese products

| MANUFACTURED: $\quad$ AUGUST | 1998 | K |
| :--- | :--- | :--- |
| BROTHER INDUSTRIES, LTD. |  |  |
| 15-1 Naeshiro-cho Mizuho-ku Nagoya 467-8561, Japan. |  |  |
| This product complies with FDA radiation |  |  |
| performance standards, 21 CFR Subchapter J. |  |  |

## CHAPTER I. GENERAL DESCRIPTION

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## 1. EQUIPMENT OUTLINE

### 1.1 External Appearance and Weight

The figure below shows the equipment appearance and approximate dimensions.

(Unit: mm)

Weight: Machine proper Approx. 8.5 kg (excluding the drum unit and toner cartridge)
In package
Approx. 13.5 kg (FAX3550/3650/8000P/8200P)
Approx. 14 kg (MFC4450/4550/4550plus/6550MC/7550MC/ 7650MC/9000/9500)

### 1.2 Components

The equipment consists of the following major components:


## 2. SPECIFICATIONS

| MODEL | FAX3550 | MFC4550 | MFC6550MC | MFC7550MC |
| :---: | :---: | :---: | :---: | :---: |
| COLOR | 1267 | 1138 | 1138 | 1138 |
| PRINTER | Option |  |  |  |
| Engine | - | HL-720 | HL-730 | HL-730 |
| PPM | - | 6 | 6 | 6 |
| dpi | - | $600 \times 600$ | $600 \times 600$ | $600 \times 600$ |
| Paper Capacity | 200 | 200 | 200 | 200 |
| Standards | - | Windows GDI (600x600) | Windows GDI (600x600) | Windows GDI (600x600) |
| Emulation | - | No | PCL4 (300x300) | PCL4 (300x300) |
| Memory (Typical) | - | 512 KB | 512 KB | 1 MB |
| Memory (Min.) | - | 300 KB | 400 KB | 1 MB |
| Fonts Resident | - | No | 24-bit map (PCL4 Comp) | 24-bit map (PCL4 Comp) |
| Fonts Disk Based | - | No | Yes | Yes |
| Paper Handling | LTR, LGL, A4 | LTR, LGL, EXE, A4, B5, A5 | LTR, LGL, EXE, A4, B5, A5 | LTR, LGL, EXE, A4, B5, A5 |
| Multi-purpose Sheet Feeder | Custom Size ( $2.85 \times 5-8 \times 14$ ) <br> Envelope (BL/C5/COM 10/Mona) | Custom Size ( $2.85 \times 5-8 \times 14$ ) <br> Envelope (BL/C5/COM 10/Mona) | Custom Size ( $2.85 \times 5-8 \times 14$ ) <br> Envelope (BL/C5/COM 10/Mona) | Custom Size ( $2.85 \times 5-8 \times 14$ ) <br> Envelope (BL/C5/COM 10/Mona) |
| Printer Driver | - | Windows 3.1, 95 Driver with Auto Installer Program | Windows 3.1, 95 Driver with Auto Installer Program | Windows 3.1, 95 Driver with Auto Installer Program |
| Toner Life (5\%/page) | 2200 pages | 2200 pages | 2200 pages | 2200 pages |
| Utility Software | - | - | RPC | RPC |
| SCANNER | Option |  |  |  |
| Color/Mono | - | Mono | Mono | Mono |
| Gray Scale | - | 64 | 256 | 256 |
| dpi | - | $400 \times 400$ | $600 \times 600$ | $600 \times 600$ |
| Twain | - | Yes | Yes | Yes |
| ADF Capacity (pages) | (30) | 30 | 30 | 30 |
| Formats | - | TIFF/BMP (by M/L) | TIFF/BMP (by M/L) | TIFF/BMP (by M/L) |
| OCR | - | Option | Yes | Yes |
| COPY |  |  |  |  |
| dpi | $200 \times 400$ | $200 \times 400$ | 600 class | 600 class |
| No. of Copies | 1-99 | 1-99 | 1-99 | 1-99 |
| Sorting | No | No | Yes | Yes |
| Reduction/Enlargement | 50-200\% | 50-200\% | 50-200\% | 50-200\% |
| FAX |  |  |  |  |
| Modem | ROCKWELL V12 | ROCKWELL V12 | ROCKWELL V24 | ROCKWELL V24 |
| Modem Speed | 14400 bps (FAX only) | 14400 bps (FAX only) | 14400 bps (FAX only) | 14400 bps (FAX only) |
| CCITT Group | G3 | G3 | G3 | G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR | MH/MR/MMR | MH/MR/MMR |
| Transmission Speed | 6 sec . | 6 sec . | 6 sec . | 6 sec . |
| Input/Output Width | 8.5"/8.5" | 8.5"/8.5" | 8.5"/8.5" | 8.5"/8.5" |
| LCD Size | $16 \times 1$ | $16 \times 2$ | $16 \times 2$ | $16 \times 2$ |
| Super Fine | Yes (Send only) | Yes (Send only) | Yes (Send only) | Yes |
| Gray Scale | 64 | 64 | 64 | 64 |
| Smoothing | Yes | Yes | Yes | Yes |
| Handset | Yes | Yes | Yes | Yes |
| One-touch Dial | $20 \times 2$ | $12 \times 2$ | $12 \times 2$ | $12 \times 2$ |
| Speed Dial | 100 | 36 | 36 | 100 |
| Telephone Index | Yes | Yes | Yes | Yes |
| Contrast | Super L/Auto/Super D | Super L/Auto/Super D | Super L/Auto/Super D | Super L/Auto/Super D |
| Multi-resolution Transmission | Yes | Yes | Yes | Yes |
| FAX/TEL Switch | Yes | Yes | Yes | Yes |
| Distinctive Ringing | Yes | Yes | Yes | Yes |
| Caller ID | Yes | Yes | Yes | Yes |
| Next FAX-reservation | Yes | Yes | Yes | Yes |
| Help | Yes | Yes | Yes | Yes |
| TAD Interface | Yes | Yes | Yes | Yes |

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| MODEL | FAX3650 | MFC4450 | MFC4550plus | MFC7650MC |
| :---: | :---: | :---: | :---: | :---: |
| COLOR | 1267 | 1138 | 1138 | 1138 |
| PRINTER | Option |  |  |  |
| Engine | - | HL-720 | HL-720 | HL-730 |
| PPM | - | 6 | 6 | 6 |
| dpi | $200 \times 200$ | $600 \times 600$ | $600 \times 600$ | $600 \times 600$ |
| Paper Capacity | 200 | 200 | 200 | 200 |
| Standards | Windows GDI (200x200) | Windows GDI (600x600) | Windows GDI (600x600) | Windows GDI (600x600) |
| Emulation | - | No | PCL4 (300×300) | PCL4 (300x300) |
| Memory (Typical) | - | 512 KB | 512 KB | 1 MB |
| Memory (Min.) | - | 300 KB | 400 KB | 600 KB |
| Fonts Resident | - | No | 24-bit map (PCL4 Comp) | 24-bit map (PCL4 Comp) |
| Fonts Disk Based | - | No | Yes | Yes |
| Paper Handling | LTR, LGL, A4 | LTR, LGL, A4, B5, A5 | LTR, LGL, A4, B5, A5 | LTR, LGL, A4, B5, A5 |
| Multi-purpose Sheet Feeder | - | Custom Size ( $2.85 \times 5-8 \times 14$ ) <br> Envelope (BL/C5/COM 10/Mona) | Custom Size $(2.85 \times 5-8 \times 14)$ <br> Envelope (BL/C5/COM 10/Mona) | Custom Size ( $2.85 \times 5-8 \times 14$ ) <br> Envelope (BL/C5/COM 10/Mona) |
| Printer Driver | - | Windows 3.1, 95 Driver with Auto Installer Program | Windows 3.1, 95 Driver with Auto Installer Program | Windows 3.1, 95 Driver with Auto Installer Program |
| Toner Life (5\%/page) | 2200 pages | 2200 pages | 2200 pages | 2200 pages |
| Utility Software | - | - | RPC | RPC |
| SCANNER | Option |  |  |  |
| Color/Mono | - | Mono | Mono | Mono |
| Gray Scale | - | 64 | 64 | 256 |
| dpi | - | $400 \times 400$ | $400 \times 400$ | $600 \times 600$ |
| Twain | - | Yes | Yes | Yes |
| ADF Capacity (pages) | - | 30 | 30 | 30 |
| Formats (Import) | - | TIFF/BMP/PCX/DCX/BTF/BTX/UNI | TIFF/BMP/PCX/DCX/BTF/BTX/MAX | TIFF/BMP/PCXIDCX/BTF/BTX/MAX |
| Formats (Export) | - | TIFF/BMP/UNI | TIFF/BMP/MAX | TIFF/BMP/MAX |
| OCR | - | Option | Yes | Yes |
| COPY |  |  |  |  |
| dpi | $200 \times 400$ | $200 \times 400$ | $200 \times 400$ | 600 class |
| No. of Copies | 1-99 | 1-99 | 1-99 | 1-99 |
| Sorting | Yes | No | No | Yes |
| Reduction/Enlargement | 50-200\% | 50-200\% | 50-200\% | 50-200\% |
| FAX |  |  |  |  |
| Modem | ROCKWELL V12 | Toshiba | ROCKWELL V12 | ROCKWELL V24 |
| Modem Speed | 14400 bps (FAX only) | 9600 bps (FAX only) | 14400 bps (FAX only) | 14400 bps (FAX only) |
| CCITT Group | G3 | G3 | G3 | G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR | MH/MR/MMR | MH/MR/MMR |
| Transmission Speed | 6 sec . | 9 sec . | 6 sec . | 6 sec . |
| Input/Output Width | 8.5"/8.5" | 8.5"/8.5" | 8.5"/8.5" | 8.5"/8.5" |
| LCD Size | $16 \times 1$ | $16 \times 2$ | $16 \times 2$ | $16 \times 2$ |
| Super Fine | Yes | Yes | Yes | Yes |
| Gray Scale | 64 | 64 | 64 | 64 |
| Smoothing | Yes | Yes | Yes | Yes |
| Handset | Yes | No | Yes | Yes |
| One-touch Dial | $20 \times 2$ | $12 \times 2$ | $12 \times 2$ | $12 \times 2$ |
| Speed Dial | 100 | 36 | 36 | 100 |
| Telephone Index | Yes | Yes | Yes | Yes |
| Contrast | Super L/Auto/Super D | Super L/Auto/Super D | Super L/Auto/Super D | Super L/Auto/Super D |
| Multi-resolution Transmission | Yes | Yes | Yes | Yes |
| FAX/TEL Switch | Yes | Yes (with External) | Yes | Yes |
| Distinctive Ringing | Yes | Yes (with External) | Yes | Yes |
| Caller ID | Yes | No | Yes | Yes |
| Next FAX-reservation | Yes | Yes | Yes | Yes |
| Help | Yes | Yes | Yes | Yes |
| TAD Interface | Yes | Yes | Yes | Yes |

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| MODEL | FAX8000P | MFC9000 | MFC9500 | FAX8200P |
| :---: | :---: | :---: | :---: | :---: |
| COLOR | 1138 | 1138 | 1138 | 1138 |
| PRINTER | Option |  |  | Option |
| Engine | - | HL-730 | HL-730 | - |
| PPM | - | 6 | 6 | - |
| dpi | - | $600 \times 600$ (GDI) / $300 \times 300$ (PCL4) | $600 \times 600$ (GDI) / $300 \times 300$ (PCL4) | - |
| Paper Capacity | 200 | 200 | 200 | 200 |
| Standards | - | Windows GDI | Windows GDI | - |
| Emulation | - | PCL4 | PCL4 | - |
| Memory (Typical) | - | 512 KB | 512 KB | - |
| Memory (Min.) | - | 400 KB | 400 KB | - |
| Fonts Resident | - | 24-bit map (PCL4 Comp) | 24-bit map (PCL4 Comp) | - |
| Fonts Disk Based | - | Yes | Yes | - |
| Paper Handling | A4, B5, A5 | A4, B5, A5 | A4, B5, A5 | A4 |
| Multi-purpose Tray | Custom Size ( $73 \times 127-126 \times 350 \mathrm{~mm}$ ) Envelope (DLC5/COM 10Mona) | Custom Size ( $73 \times 127-216 \times 350 \mathrm{~mm}$ ) Envelope (DLC5/COM 10Mona) | Custom Size ( $73 \times 127-216 \times 350 \mathrm{~mm}$ ) Envelope (DLC5/COM 10MMona) | - |
| Printer Driver | - | Windows 3.1, 95 Driver with Auto Installer Program Mac Driver (Option) | Windows 3.1, 95 Driver with Auto Installer Program Mac Driver (Option) | - |
| Toner Life (5\%/page) | 2200 pages | 2200 pages | 2200 pages | 2200 pages |
| Utility Software | - | Remote Priter Console (RPC) | Remote Printer Console (RPC) | - |
|  |  |  |  |  |
| SCANNER | Option |  |  | Option |
| Color/Mono | - | Mono | Mono | - |
| Gray Scale | - | 256 | 256 | - |
| dpi | - | $600 \times 600$ | $600 \times 600$ | - |
| Twain | - | Yes | Yes | - |
| ADF Capacity (pages) | 30 | 30 | 30 | - |
| Formats | - | TIFF/BMP | TIFF/BMP | - |
| OCR | - | Option | Yes | - |
|  |  |  |  |  |
| COPY |  |  |  |  |
| dpi | $200 \times 400$ | $300 \times 400$ | $300 \times 400$ | $200 \times 400$ |
| No. of Copies | 1-99 | 1-99 | 1-99 | 1-99 |
| Sorting | Available with optional memory | Yes | Yes | Yes |
| Reduction/Enlargement | 50-200\% | 50-200\% | 50-200\% | 50-200\% |
|  |  |  |  |  |
| FAX |  |  |  |  |
| Modem | ROCKWELL V12 | ROCKWELL V12 | ROCKWELL V24 | ROCKWELL V12 |
| Modem Speed | 14400 bps (FAX only) | 14400 bps (FAX only) | 14400 bps (FAX only) | 14400 bps (FAX only) |
| CCITT Group | G3 | G3 | G3 | G3 |
| Coding Method | MH/MR/MMR | MH/MR/MMR | MH/MR/MMR | MH/MR/MMR |
| Transmission Speed | 6 sec . | 6 sec . | 6 sec . | 6 sec . |
| Input/Output Width | 8.5"/8.5" | 8.5"/8.5" | 8.5"/8.5" | 8.5"/8.5" |
| LCD Size | $16 \times 1$ | $16 \times 2$ (STN) | $16 \times 2$ (STN) | $16 \times 1$ |
| Super Fine (Send) | Yes | Yes | Yes | Yes |
| Super Fine (Receive) | Available with optional memory | Available with optional memory | Available with optional memory | Yes |
| Gray Scale | 64 | 64 | 64 | 64 |
| Smoothing | Yes | Yes | Yes | Yes |
| Handset | No | No | No | No |
| One-touch Dial | $20 \times 2$ | $12 \times 2$ | $12 \times 2$ | $20 \times 2$ |
| Speed Dial | 100 | 100 | 100 | 100 |
| Telephone Index | Yes | Yes | Yes | Yes |
| Contrast | Light/Auto/Dark | Light/Auto/Dark | Light/Auto/Dark | Light/Auto/Dark |
| Multi-resolution Transmission | Yes | Yes | Yes | Yes |
| FAX/TEL Switch | Yes | Yes | Yes | Yes |
| Distinctive Ringing | Yes | Yes | Yes | - |
| Caller ID | Yes (U.K., Sweden, Holland and France) | Yes (U.K., Sweden, Holland and France) | Yes (U.K., Sweden, Holland and France) | Yes (U.K., Sweden, Holland and France) |
| Next FAX-reservation | Yes | Yes | Yes | Yes |
| Help | Yes | Yes | Yes | Yes |
| TAD Interface | Yes | Yes | Yes | Yes |

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| MODEL | FAX3550 | MFC4550 | MFC6550MC | MFC7550MC |
| :---: | :---: | :---: | :---: | :---: |
| FAX |  |  |  |  |
| Coverpage | Yes, Super | Yes, Super | Yes, Super | Yes, Super |
| Polling Type | Std/Del/Seq | Std/Del/Seq | Std/Del/Seq | Std/Del/Seq |
| Receive password | Yes | Yes | Yes | Yes |
| Delayed Transmission | Yes, 3 timings | Yes, 3 timings | Yes, 3 timings | Yes, 3 timings |
| Call Reservation | Yes | Yes | Yes | Yes |
| Callback Message | Yes | Yes | Yes | Yes |
| Page Memory (TX)* | 300 KB (30 pgs: MMR) | 200 KB (20 pgs: MMR) | 300 KB (30 pgs: MMR) | 700 KB (70 pgs: MMR) |
| Out-of-paper Reception* | 400 KB (40 pgs: MMR) | 400 KB (40 pgs: MMR) | 600 KB (60 pgs: MMR) | 1.5 MB (150 pgs: MMR) |
| Super Quick Scan | Yes | Yes | Yes | Yes |
| Auto Reduction | Yes | Yes | Yes | Yes |
| ECM | Yes | Yes | Yes | Yes |
| Broadcasting | Yes | Yes | Yes | Yes |
| Multi Transmission | Yes | Yes | Yes | Yes |
|  |  |  |  |  |
| MESSAGE CENTER |  |  |  |  |
| TAD Feature | No | No | Yes (Hardware \& PC) | Yes (Hardware \& PC) |
| ICM Recording Time | No | No | Hardware: 15 min . | Hardware: 30 min . |
| Paging | No | No | Yes (Hardware \& PC) | Yes (Hardware \& PC) |
| Toll Saver | No | No | Yes (Hardware \& PC) | Yes (Hardware \& PC) |
| OGM | No | No | Yes (Hardware \& PC) | Yes (Hardware \& PC) |
| Mail Box | No | No | Yes (PC only) | Yes (PC only) |
| Fax-on-demand | No | No | Yes (PC only) | Yes (PC only) |
| Voice-on-demand | No | No | Yes (PC only) | Yes (PC only) |
| FAX Forwarding | Yes | Yes | Yes | Yes |
| FAX Retrieval | Yes | Yes | Yes | Yes |
|  |  |  |  |  |
| MACHINE MEMORY | 0.75 MB | 0.75 MB | 1 MB | 2 MB |
|  |  |  |  |  |
| OPTIONAL MEMORY (FAX \& PRINTER FLEX) | 1 or 2 MB | 1 or 2 MB | 1 or 2 MB | 1 or 2 MB |
|  |  |  |  |  |
| PC FAX (Send/Receive) | Option | Yes (by M/L) | Yes (by M/L) | Yes (by M/L) |
| Standard | - | Class 1, 2 | Class 1, 2 | Class 1, 2 |
|  |  |  |  |  |
| DATA MODEM | No | No | No | No |
|  |  |  |  |  |
| INTERFACE |  |  |  |  |
| Printer Interface | - | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO |
| PC Interface | RS-232C <br> (8-pin modular connector) MULTI-FUNCTION LINK | - | - | - |
| Extended I/O Interface | - | - | RS-232C and RS-422 <br> (supported by an optional serial interface board RS-100M) | RS-232C and RS-422 <br> (supported by an optional serial interface board RS-100M) |
|  |  |  |  |  |
| Simultaneous |  |  |  |  |
| Sends FAX and Prints | - | Yes | Yes | Yes |
| Receives FAX and Prints | - | Yes | Yes | Yes |
| Receives FAX and Scans | - | Yes | Yes | Yes |
| Prints and Scans | - | Yes | Yes | Yes |
| Receives FAX and Copies | - | Yes | Yes | Yes |
| Prints and Copies | - | Yes | Yes | Yes |

* CCITT\#1 Chart in the Standard Mode, MMR

| MODEL | FAX3650 | MFC4450 | MFC4550plus | MFC7650MC |
| :---: | :---: | :---: | :---: | :---: |
| FAX |  |  |  |  |
| Coverpage | Yes, Super | Yes, Super | Yes, Super | Yes, Super |
| Polling Type | Std/Del/Seq | Std/Del/Seq | Std/Del/Seq | Std/Del/Seq |
| Delayed Transmission | Yes, 13 timings | Yes, 3 timings | Yes, 3 timings | Yes, 13 timings |
| Call Reservation | Yes | Yes (with External) | Yes | Yes |
| Callback Message | Yes | Yes | Yes | Yes |
| Page Memory (TX)* | 1 MB (100 pgs: MMR) | 300 KB (30 pgs: MMR) | 300 KB (30 pgs: MMR) | 800 KB (80 pgs: MMR) |
| Out-of-paper Reception* | 1.1 MB (110 pgs: MMR) | 600 KB (60 pgs: MMR) | 600 KB (60 pgs: MMR) | 1.0 MB (100 pgs: MMR) |
| Super Quick Scan | Yes | Yes | Yes | Yes |
| ECM | Yes | Yes | Yes | Yes |
| Broadcasting | Yes | Yes | Yes | Yes |
| Multi Transmission | No | Yes | Yes | No |
| MESSAGE CENTER |  |  |  |  |
| ICM Recording Time | No | No | No | Hardware: 30 min . |
| Paging | Yes (Hardware \& PC) | Yes (Hardware \& PC) | Yes (Hardware \& PC) | Yes (Hardware \& PC) |
| Toll Saver | No | No | No | Yes (Hardware \& PC) |
| OGM | No | No | No | Yes (Hardware \& PC) |
| Mail Box | No | No | Yes (PC only) | Yes (PC only) |
| Fax-on-demand | No | No | No | Yes (PC only) |
| Voice-on-demand | No | No | No | Yes (PC only) |
| FAX Forwarding | Yes | Yes | Yes | Yes |
| FAX Retrieval | Yes | Yes | Yes | Yes |
| MACHINE MEMORY | 2 MB | 1 MB | 1 MB | 2 MB |
| OPTIONAL MEMORY (FAX \& PRINTER FLEX) | 1 or 2 MB | No | 1 or 2 MB | 1 or 2 MB |
| PC FAX (Send/Receive) | Option | Yes (by M/L) | Yes (by M/L) | Yes (by M/L) |
| Standard | - | SMSI | SMSI | SMSI |
| DATA MODEM | No | No | No | No |
| INTERFACE |  |  |  |  |
| Printer Interface | - | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO |
| PC Interface | RS-232C (8-pin modular connector) MULTI-FUNCTION LINK | - | - | - |
| Extended I/O Interface | - | - | - | RS-232C and RS-422 (supported by an optional serial interface board RS-100M) |
| Simultaneous |  |  |  |  |
| Sends FAX and Prints | - | Yes | Yes | Yes |
| Receives FAX and Prints | - | Yes | Yes | Yes |
| Receives FAX and Scans | - | Yes | Yes | Yes |
| Prints and Scans | - | Yes | Yes | Yes |
| Receives FAX and Copies | - | Yes | Yes | Yes |
| Prints and Copies | - | Yes | Yes | Yes |

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| MODEL | FAX8000P | MFC9000 | MFC9500 | FAX8200P |
| :---: | :---: | :---: | :---: | :---: |
| FAX |  |  |  |  |
| Coverpage | Yes, Super | Yes, Super | Yes, Super | Yes, Super |
| Polling Type | Std/Del/Seq/Sec | Std/Del/Seq/Sec | Std/Del/Seq/Sec | Std/Del/Seq/Sec |
| Receive password | Yes/Plus | Yes/Plus | Yes/Plus | Yes/Plus |
| Delayed Transmission | Yes, 3 timings | Yes, 3 timings | Yes, 3 timings | Yes, 3 timings |
| Call Reservation | Yes | Yes | Yes | Yes |
| Callback Message | Yes | Yes | Yes | Yes |
| Page Memory (TX)* | 300 KB (30 pgs: MMR) | 300 KB (30 pgs: MMR) | 300 KB (30 pgs: MMR) | 1 MB (100 pgs: MMR) |
| Out-of-paper Reception* | 400 KB (40 pgs: MMR) | 600 KB (40 pgs: MMR) | 600 KB (60 pgs: MMR) | 1.1 MB (110 pgs: MMR) |
| Super Quick Scan | Yes | Yes | Yes | Yes |
| Auto Reduction | Yes | Yes | Yes | Yes |
| ECM | Yes | Yes | Yes | Yes |
| Broadcasting | Up to 140 destinations | Up to 124 destinations | Up to 124 destinations | Up to 190 destinations |
| Multi Transmission | Yes | Yes | Yes | Yes |
| MESSAGE CENTER |  |  |  |  |
| TAD Feature | No | No | Yes (Hardware \& PC) | No |
| ICM Recording Time | No | No | Hardware: 15 min . | No |
| Paging | No | No | Yes (Hardware \& PC) | No |
| Toll Saver | No | No | Yes (Hardware \& PC) | No |
| OGM | UK/SWISS/AUS/GER | UK/SWISS | Yes (Hardware \& PC) | UK/SWISS/GER |
| Mail Box | No | No | Yes (PC only) | No |
| Fax-on-demand | No | No | Yes (PC only) | No |
| Voice-on-demand | No | No | Yes (PC only) | No |
| FAX Forwarding | Yes | Yes | Yes | Yes |
| FAX Retrieval | Yes | Yes | Yes | Yes |
| MACHINE MEMORY | 0.75 MB | 1 MB | 1 MB | 2 MB |
| OPTIONAL MEMORY (FAX \& PRINTER FLEX) | 1 or 2 MB | 1 or 2 MB | 1 or 2 MB | 1 or 2 MB |
| PC FAX (Send/Receive) | Option | Yes | Yes | Option |
| Standard | - | Class 2 | Class 2 | - |
| DATA MODEM | No | No | No | No |
| INTERFACE |  |  |  |  |
| Printer Interface | - | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO | Centronics parallel (w/o cable) MULTI-FUNCTION LINK PRO | - |
| PC Interface | RS-232C <br> (8-pin modular connector) CONNECT 5000 INTERFACE | - | - | RS-232C <br> (8-pin modular connector) CONNECT 5000 INTERFACE |
| Extended I/O Interface | - | RS-232C and RS-422 (supported by an optional serial interface board RS-100M) | RS-232C and RS-422 <br> (supported by an optional serial interface board RS-100M) | - |
| Simultaneous |  |  |  |  |
| Sends FAX and Prints | - | Yes | Yes | - |
| Receives FAX and Prints | - | Yes | Yes | - |
| Receives FAX and Scans | - | Yes | Yes | - |
| Prints and Scans | - | Yes | Yes | - |
| Receives FAX and Copies | - | Yes | Yes | - |
| Prints and Copies | - | Yes | Yes | - |

[^2]
## CHAPTER II.

 INSTALLATION
## CONTENTS

1. INSTALLING THE UPDATE DATA TO THE FACSIMILE EQUIPMENT............... II-1

## 1. INSTALLING THE UPDATE DATA TO THE FACSIMILE EQUIPMENT

If the program version is updated or the main PCB is replaced, install the update program onto the flash ROM of the main PCB.
The program installation requires a host computer satisfying the following requirements:

- CPU Pentium 75 or higher
- RAM 8MB or greater (16MB recommended for Windows® ${ }^{\circledR}$ 95)
- OS Windows® 3.1/3.11 or Windows® 95


## Connecting the equipment to your computer

(1) Make sure that the equipment's power cord is unplugged from a wall socket.
(2) Make sure that your computer is powered off.
(3) Connect the interface cable to the parallel interface port on the back of the equipment and secure it with the lock wires.
(4) Connect the other end of the interface cable to the printer port of your computer and secure it with the two screws.
(5) Power on your computer.
(6) Plug the equipment's power cord into a wall socket.


II - 1

## Installing the update data onto the flash ROM of the facsimile equipment

(1) Load the floppy disk which stores the update data and transfer utility into the floppy disk drive of your computer.
(Or, copy the update data and transfer utility onto the same directory of the hard disk.)
(2) Click the Start button, point to Programs, and then click MS-DOS Prompt to open an MSDOS window.
(3) Type the drive letter where the update data and transfer utility are located. If it is a floppy disk drive, type A: $\backslash$ from the command line and press the ENTER key.
(4) Check that your computer is connected with the facsimile equipment correctly.
(5) To start the transfer utility transmitting the update data to the flash ROM of the facsimile equipment, type the following:

A: \ICEN filename /b
Then press the ENTER key.
The equipment beeps and shows the "CONNECTING" on the LCD for one second.
Then, the equipment shows the "DOWNLOADING" on the LCD and starts receiving data downloaded from the host computer.

During downloading, the equipment beeps intermittently.
Upon completion of the downloading, the equipment beeps continuously.

## CHAPTER III. THEORY OF OPERATION

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## 1. OVERVIEW



## 2. MECHANISMS

The equipment is classified into the following mechanisms:

- SCANNER MECHANISM

■ LASER PRINTING MECHANISM

- Document feeding and ejecting mechanism
- Document scanning mechanism
- Paper pulling-in, registration, feeding, and ejecting mechanisms
- Print process mechanism (consisting of charging, exposing, developing, transferring, and erasing processes)
- Heat-fixing mechanism
- SENSORS AND ACTUATORS



### 2.1 Scanner Mechanism



### 2.1.1 Document feeding and ejecting mechanism

This mechanism consists of the document stacker, automatic document feeder (ADF), document feed roller ASSY, and document sensors. (For details about the sensors, refer to Section 2.3.)
If the operator sets documents on the document stacker and starts the scanning operation, the scanner motor rotates so that the ADF (which consists of the document take-in roller ASSY, separation roller ASSY, ADF parts and nip-related parts) feeds those documents into the equipment, starting from the bottom sheet to the top, page by page. Each document advances with the document feed roller ASSY to the scanner, and then it is fed out of the equipment with the document ejection roller ASSY.

### 2.1.2 Document scanning mechanism

The scanner uses a charge coupled device (CCD) image sensor.
As illustrated above, the LED array illuminates a document and the reflected light of the scanned image data is transmitted via the mirrors into the lens which reduces the scanned data so as to form the image on the CCD.

### 2.2 Laser Printing Mechanism

### 2.2.1 Paper pulling-in, registration, feeding, and ejecting mechanism



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Paper pulling-in and registration mechanism


The paper pulling-in and registration mechanism consists of the pull-in roller gear (incorporated in the multi-purpose sheet feeder), planetary gear system, paper feed solenoid, solenoid lever, clutch release lever, and registration sensor. (For the details about the sensor, refer to Section 2.3.)
If the main motor rotates clockwise, the rotation is transmitted to the intermediate gear of the planetary gear system. As the intermediate gear rotates, the pull-in roller drive gear also rotates since the clutch gear is locked by the solenoid lever and the clutch release lever. Accordingly, the pull-in roller in the multi-purpose sheet feeder rotates to pull in paper into the equipment, a sheet at a time.
If the paper feed solenoid is retracted and the clutch release lever is operated according to the cam profile of the pull-in roller gear so as to release the clutch gear, the clutch gear rotates and the pull-in roller drive gear does not rotate. In this way, the clutch gear switches the transmission of the motor rotation on and off to the pull-in roller drive gear.
The solenoid on/off timing and the clutch release lever timing allow this mechanism to pull in a sheet and register it against the registration roller.

## Paper feeding and ejecting mechanism

If the main motor rotates clockwise, the rotation is transmitted via the gear train to the drum drive gear, heater roller drive gear, and paper ejection roller drive gear.

After the paper passes through the heat-fixing process, it will be ejected onto the paper tray.
If the leading edge of the paper pushes up the actuator of the paper ejection sensor, the photo sensor becomes opened, signaling the start of paper ejection. If the trailing edge has passed through the sensor actuator, the sensor becomes closed, signaling the completion of paper ejection. Then, the main motor stops rotation.

### 2.2.2 Print process mechanism



The print process unit works with laser beam, electrical charges, and toner. The graph below shows the transition of electrical charge on the surface of the laser-sensitive drum through the five processes: charging, exposing, developing, transferring, and erasing processes.


Charges the drum surface positively.
(2) Exposes the drum surface to a laser beam to form a latent image and develops the latent image with toner.
(a) Unexposed area (Non-image area)
(b) Exposed area (Image area)
(3) Transfers the toner-formed image from the drum to paper.
(4) Erases the residual potential.

## (1) Charging process

The high-voltage power supply applies DC bias to the corona wire to generate ion on the grid. The ion uniformly charges the surface of the laser-sensitive drum to approx. 1000V which is kept by the varister grounding the grid to the frame.


## (2) Exposing process

When the laser-sensitive drum holds a positive electrical charge, the laser beam issued from the laser unit scans the drum according to the print image to expose the drum surface for neutralizing the spots where black should be, forming an electrostatic latent image.


## (3) Developing process

The developing process develops an electrostatic latent image formed on the drum in the exposing process, into a toner image.

The developer roller attracts the toner particles fed from the toner cartridge by the toner supply roller, and then conveys them to the contact section with the laser-sensitive drum.
On the contact section between the developer roller and drum, the positive toner particles stick to the neutralized spots on the drum according to the principles of attraction and repulsion, transforming a latent image into a toner image.
The toner augers (which agitate toner particles in the chamber) and the blade allow toner particles to be fed onto the developer roller at an even thickness.


## (4) Transferring process

When a paper passes between the drum and the transfer roller, the switch "a" (see the above illustration) is turned on to negatively charge the transfer roller. The toner is positive, so the toner image formed on the drum will be transferred onto the paper according to the same principle as for the developing process.
If the toner image fails to stick to the paper due to paper jam or other errors, it will stick to the transfer roller. To repulse this toner, the switch "b" (see the above illustration) is turned on to positively charge the transfer roller. The toner returns from the transfer roller to the drum.

## Cleaning the drum

In the transferring process, not all the toner particles on the drum are transferred onto the paper but some toner particles remain on the drum. The cleaner roller cleans the drum surface and collects the residual toner. When printing starts or during non-printing, the toner collected on the cleaner roller will be discharged onto the drum and returned to the chamber through the developer roller for recycling in the subsequent developing process.

## (5) Erasing process

The eraser lamp emits light to expose the drum surface, which erases the residual electrical charge.

### 2.2.3 Heat-fixing mechanism



As the paper passes between the heater roller and the pressure roller in the fixing unit, the heater roller fuses the toner on the paper.

### 2.3 Sensors and Actuators

This equipment has ten sensors: two microswitches, six photosensors and two thermisters as described below.

| Sensor name | Type | Located on |
| :--- | :--- | :--- |
| Hook switch sensor | Microswitch | Hook switch PCB |
| Cover sensor | Microswitch | Relay PCB |
| Registration sensor | Photosensor (PC1) | Relay PCB |
| Sheet feeder cover sensor | Photosensor (PC2) | Relay PCB |
| Paper ejection sensor | Photosensor (PC1) | High-voltage power supply PCB |
| Document front sensor | Photosensor (PC1) | Document sensor PCB |
| Document rear sensor | Photosensor (PC2) | Document sensor PCB |
| Toner sensor | Photosensor (PH1) | Toner sensor PCB (on the laser unit) |
| Toner thermister | P1 | Toner sensor PCB (on the laser unit) |
| Heater thermister | - | Fixing unit |

- Hook switch sensor which detects whether the handset is placed on the handset mount.
- Cover sensor which detects whether the top cover is closed.
- Registration sensor which detects the leading and trailing edges of paper, which allows the controller to determine the registration timing and check paper jam.
- Sheet feeder cover sensor which detects whether the sheet feeder cover is closed.
- Paper ejection sensor which detects whether the recording paper goes out of the equipment.
- Document front sensor which detects the presence of documents.
- Document rear sensor which detects the leading and trailing edges of pages to tell the control circuitry when the leading edge of a new page has reached the starting position and when the scan for that page is over.
- Toner sensor which detects whether there is toner or a toner cartridge is loaded.
- Toner thermister which detects the temperature of the toner cartridge.
- Heater thermister which detects the temperature of the heater roller of the fixing unit.

These photosensors are a photointerrupter consisting of a light-emitting diode and a lightsensitive transistor. Each of them has an actuator separately arranged as shown on the next page.


## Location of Sensors and Actuators

## 3. CONTROL ELECTRONICS

### 3.1 Configuration

The configuration of the facsimile equipment is shown below.


[^3]
### 3.2 Main PCB

The main PCB, which is the nucleus controlling the entire operation of the equipment, consists of a FAX engine (ASIC), memories, MODEM, motor drive circuits, sensor detection circuitry, and analog circuits for scanning, printing, and power transmission shifting.


Block Diagram of Main PCB


Main PCB Circuit Diagram 1/7
(1) FAX engine (ASIC) which manages the I/Os, memories, drivers and image processor as well as controlling the laser printing unit.
(2) 8-pin modular connector for the PC interface (RS-232C), provided on the FAX3550/ 3650/8000P/8200P.


## Main PCB Circuit Diagram 2/7

(1) FAX3550/3650/8000P/8200P/MFC4450/4550/6550MC/7550MC/9000/9500:

ROM (8-megabit, 512K x 16 bits) which stores programs.
MFC4550plus/7650MC: Flash ROM (8-megabit) which stores programs.
(2) ROM (8-megabit, $512 \mathrm{~K} \times 16$ bits)

FAX3550/3650/8000P/8200P/MFC4450/4550/4550plus:
This ROM is used only on the qualification machines for demonstration.
MFC6550MC/7550MC/7650MC/9000/9500:
This ROM stores the PCL4 (Driver programs for high-quality print).
(3) DRAMs

FAX3550/8000P/MFC4550/6550MC/7550MC/9000/9500:

| DRAM No. | $\# 10$ | $\# 11$ | $\# 12$ | $\# 15$ |
| :--- | :---: | :---: | :---: | :---: |
| Model | - | $4 \mathrm{M} \times 8$ bits | $4 \mathrm{M} \times 8$ bits | - |
| FAX3550/MFC4550 <br> $9000 / 9500$ | - | $4 \mathrm{M} \times 8$ bits | $4 \mathrm{M} \times 8$ bits | - |
| MFC7550MC | - | - | - | $16 \mathrm{M} \times 16$ bits |
| FAX3650/8200P/MFC4450/4550plus/7650MC: |  |  |  |  |

FAX3650/8200P/MFC4450/4550plus/7650MC:

| DRAM No. | $\# 10$ | $\# 15$ |
| :--- | :---: | :---: |
| Model | - | $16 \mathrm{M} \times 16$ bits |
| MFAX3650/8200P | $4 \mathrm{M} \times 16$ bits | $4 \mathrm{M} \times 16$ bits |
| MFC4550plus | $4 \mathrm{M} \times 16$ bits | $4 \mathrm{M} \times 16$ bits |
| MFC7650MC | - | $16 \mathrm{M} \times 16$ bits |

(4) $E^{2} P R O M s$ which store user settings.

FAX3550/8000P/MFC4550/6550MC/7550MC/9000/9500:

| E2PROM No. $^{2}$ | \#2 | $\# 3$ |
| :--- | :---: | :---: |
| FAX3550 | $16 \mathrm{~K} \times 1$ bit | $16 \mathrm{~K} \times 1$ bit |
| MFC4550 | - | $16 \mathrm{~K} \times 1$ bit |
| MFC6550MC | - | $16 \mathrm{~K} \times 1$ bit |
| FAX8000P/MFC6550MC/ <br> $9000 / 9500$ | $16 \mathrm{~K} \times 1$ bit | $16 \mathrm{~K} \times 1 \mathrm{bit}$ | — : Not installed

FAX3650/8200P/MFC4450/4550plus/7650MC:

| E$^{2}$ PROM No. | \#2 | $\# 3$ |
| :--- | :---: | :---: |
| Model | $16 \mathrm{~K} \times 1$ bit | $16 \mathrm{~K} \times 1$ bit |
| FAX3650/8200P | - | $16 \mathrm{~K} \times 1$ bit |
| MFC4450 | - | $16 \mathrm{~K} \times 1$ bit |
| MFC4550plus | - | $32 \mathrm{~K} \times 1$ bit |
| MFC7650MC | Not installed |  |

(5) Extended RAM port which allows you to add a memory up to two megabytes.
(6) Extended I/O connector for an optional serial interface board RS-100M which supports the RS-232C and RS-422. (Only for the MFC6550MC/7550MC/7650MC/9000/9500)


## Main PCB Circuit Diagram 3/7

(1) Connector for the document sensor PCB
(1)-1: Current sink transistor for driving the LED array
(1)-2: Synchronous clocks for the CCD unit
(1)-3: Image signal from the CCD unit
(1)-4: Signal from the document front sensor
(1)-5: Signal from the document rear sensor
(2) Connector for the control panel
(3) Image signal processor

FAX3550/3650/8000P/8200P/MFC4450/4550/4550plus: 200 dpi MFC6550MC/7550MC/7650MC/9000/9500: 300 dpi


Main PCB Circuit Diagram 4/7
(1) Operational amplifiers for modem-to-line interface
(1)-1: RIN, signal from line to modem
(1)-2: TXO, signal from modem to line
(2) Modem
(3) Short pin

Mounted on the Turkish versions only.


## Main PCB Circuit Diagram 5/7

(1) Connector for the relay PCB
(1)-1: Laser drive signals
(1)-2: High-voltage power supply control signals
(1)-3: Eraser lamp ON/OFF signal
(1)-4: Fan 1 control signal
(1)-5: Signal input from the paper ejection sensor
(1)-6: Signal input from the registration sensor
(1)-7: Signal input from the sheet feeder cover sensor
(1)-8: Signal input from the cover sensor
(1)-9: Signal input from the toner sensor
(1)-10: Signal input from the heater thermister
(1)-11: Signal input from the toner thermister
(2) Heater control circuit which prevents the heater from overheating due to ASIC or software malfunction. (The ASIC controls the HTON signal with the hysteresis characteristics for stabilized heater control.)
(3) Connector for the low-voltage power supply
(4) Main motor driver which controls recording paper feeding and drum rotation.
(5) Fan 2 driver circuit
(6) Paper pull-in solenoid circuit
(7) Scanner motor driver and its control circuitry
(8) Signal input from the hook switch


## Main PCB Circuit Diagram 6/7

(1) Centronics parallel interface circuitry (for the MFC4450/4550/4550plus/6550MC/ 7550MC/7650MC/9000/9500)
Connector P15 is compatible with the standard Centronics parallel interface.
(2) Backup circuit for the calendar clock of the control panel
(2)-1: For FAX3550/3650/8000P/8200P/MFC4450/4550/4550plus/9000
(2)-2: For MFC6550MC/7550MC/7650MC/9500 (This circuit backs up also the image and voice data.)


## Main PCB Circuit Diagram 7/7

(1) Connector for the NCU PCB

CMLL: NCU relay ON/OFF signal
PLS: Dial pulse output
TLOF: Off-hook signal which is active Low for the external telephone.
CI: $\quad$ Call signal which is active Low.
TXD: Line output signal from the MODEM
TLSL: Handset microphone signal
RL1: Line input signal to the MODEM
RL2: Line monitor signal
ADLC: Line current detection input
DASEND: Output level matching signal
DAST: Side tone level matching signal
DPS: External telephone switching signal
EAT: Earth function signal
POL: Polarity inversion detection signal
(2) Switching devices that are controlled by the ASIC
(2)-1: Device TEL. If 0 , the equipment works as a telephone; if 1 , it sends a facsimile message.
(2)-2: Device HSPLY. If 0 , the equipment works as a telephone; if 1 , it plays back a TAD recorded message.
(2)-3: Device TADH. If 0 , the equipment works regularly; if 1 , it allows you to record a message through the microphone.
(2)-4: Device CMLH. If 0 , the equipment is placed in monitor mode; if 1 , it is normally connected to the line.
(2)-5: Device RNG. If 0 , the speaker rings; if 1 , it transfers control to the device MSL.
(2)-6: Device MSL. If 0 , the speaker works for converting line signals to sound; if 1, it works for playing back a TAD recorded message.
(2)-7: Device MUTE that mutes the receiver tone.
(3) Speaker amplifiers
(3)-1: For FAX3550/3650/8000P/8200P/MFC4450/4550/4550plus/9000
(3)-2: For MFC6550MC/7550MC/7650MC/9500
(4) Speaker volume control circuitry
(4)-1: VOL1 that controls the speaker volume to two levels: High and Low.
(4)-2: VOL2 that augments VOL1 to handle four levels: High, Medium-high, Me-dium-low, and Low. (MFC6550MC/7550MC/7650MC/9500 only)

### 3.3 Relay PCB



## Relay PCB Circuit Diagram

(1) Connector for the main PCB
(2) Registration sensor (PC1) circuit
(3) Sheet feeder cover sensor (PC2) circuit
(4) Cover switch (SW1)
(5) Connector for the high-voltage power supply PCB
(6) Connector for the toner sensor PCB
(7) Connector for the laser diode of the laser unit
(8) Switching circuit which feeds 24 V power to the polygon motor during the printing process.
(9) Connector for the polygon motor

### 3.4 NCU PCB

The NCU PCB switches the communications line to telephone or built-in MODEM, under the control of the main PCB.


## NCU PCB Circuit Diagram (U.S.A. versions)

(1) Surge absorber
(2) Noise filters
(3) Line relay (CML relay)
(4) Line transformer
(5) Circuit related to the line transformer
(6) High-impedance transformer circuit
(7) Calling signal detector
(8) Loop current detector
(9) Dial pulse generator
(10) Telephone circuit
(11) Reference voltage generation circuit for the operational amplifier in (5).


## NCU PCB Circuit Diagram (European versions)

(1) Surge absorber
(2) Noise filters
(3) Line relay (CML relay)
(4) Line transformer
(5) Circuit related to the line transformer
(6) High-impedance transformer circuit
(7) Calling signal detector
(8) Loop current detector
(9) Dial pulse generator \& loop current detector
(10) Telephone circuit
(11) Reference voltage generation circuit for the operational amplifier in (5).
(12) Pulse shaper
(13) Line current detection input circuit

- The primary function of the NCU (which is shared by facsimile and telephone units) is to switch a line to the facsimile unit or to the telephone, which is carried out by the line relay.
- Since the direct connection of a facsimile equipment to the line is not allowed for protecting the line, it is essential to insert a line transformer between the line and the facsimile equipment to insulate them from each other in the direct current band.
The above two components, line relay and line transformer, are the minimum requirements for the NCU of the facsimile equipment.
- If an external telephone is connected to the facsimile equipment, the NCU should have a loop current detector to identify the hook state by detecting the loop current.
- If the facsimile equipment has an automatic answering facility (TAD), the NCU should be equipped with a calling signal detector which detects a calling signal and tells it to the CPU in the FAX engine (ASIC).
- The circuit related to a line transformer allows the line transformer to be invariant by selecting the constants of the parts in this circuit so as to conform to the communications regulations or codes of each country.
In addition to the above basic components of the NCU, the following components are also required depending upon additional functions of the facsimile equipment:
- The dial pulse generator generates dial pulses within the facsimile equipment.
- The surge absorber is a protection circuit which absorbs lightning surges.
- The noise filter eliminates noise including radiation noise in order to prevent them from flowing out onto the communications line.
- The high-impedance transformer circuit detects the remote activation, and F/T switching sent from the line in ON-HOOK state without any interference to the line.
- The telephone circuit includes an amplifier that amplifies output signals of the handset microphone. It also includes a transistor that amplifies receive signals from the communications lines to sound the handset receiver.


### 3.5 Control Panel PCB

The control panel PCB and the main PCB communicate with each other by serially transmitting commands and data.
The control panel unit consists of a gate array, an LCD, and LEDs, which are controlled by the gate array according to commands issued from the FAX engine on the main PCB.
The calendar clock is backed up by the backup circuit on the main PCB.
The panel FPC is a flexible keyboard PCB which integrates the key matrix having rubber keytops.


Control Panel PCB and its Related Circuit

### 3.6 Power Supply PCBs

## [ 1] Low-voltage power supply PCB

The low-voltage power supply uses the switching regulation system to generate DC power $(+5 \mathrm{~V}$ and +24 V ) from a commercial AC power supply for the driver circuits. The +5 V source is fed to the logic, control panel, sensors, CCD unit, etc.; the 24 V source is fed to the motors, solenoid, fans, LED array, and the high-voltage power supply PCB.
The low-voltage power supply also feeds AC power to the heater of the fixing unit.


Low-voltage Power Supply Circuit

## [2] High-voltage power supply PCB

This power supply generates high-voltage power sources from the 24 V source fed from the low-voltage power supply for charging, developing, and transferring in the laser printing process.


High-voltage Power Supply Circuit

$$
\text { III - } 29
$$

## CHAPTER IV.

## DISASSEMBLY/REASSEMBLY AND LUBRICATION

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2. LUBRICATION ..... IV-30

## 1. DISASSEMBLY/REASSEMBLY

## Safety Precautions

To prevent the creation of secondary problems by mishandling, observe the following precautions during maintenance work.
(1) Always unplug the power cord before replacing parts or units. When having access to the power supply, be sure to unplug the power cord from the power outlet.
(2) When servicing the optical system of the laser printing unit, be careful not to place screwdrivers or other reflective objects in the path of the laser beam. Be sure to take off any personal accessories such as watches and rings before working on the printer. A reflected beam, though invisible, can permanently damage your eyes.
(3) If the equipment has been printing, allow the fixing unit sufficient time to cool down. It is HOT!
(4) Be careful not to lose screws, washers, or other parts removed for parts replacement.
(5) Do not remove gears from the document LF roller ASSY or ejection roller ASSY if at all possible. Once removed, they will become unusable and new gears will have to be put back in.
(6) When using soldering irons and other heat-generating tools, take care not to damage the resin parts such as wires, PCBs, and covers.
(7) Before handling the PCBs, touch a metal portion of the equipment to discharge static electricity; otherwise, the electronic parts may be damaged due to the electricity charged in your body.
(8) When transporting PCBs, be sure to wrap them in conductive sheets such as aluminum foil.

〔. WARNING
For the MFC6550MC/7550MC/7650MC/9000/9500 which has a nickel-hydrogen battery on the main PCB, be sure to remove that battery before transporting the PCB (in aluminium foil). Failure to do so may result in a short circuit, overcurrent flow, or fire.
(9) Be sure to reinsert self-tapping screws correctly, if removed.
(10) Tighten screws to the torque values listed on the next page.
(11) When connecting or disconnecting cable connectors, hold the connector bodies not the cables. If the connector has a lock, always slide the connector lock to unlock it.
(12) Before reassembly, apply the specified lubricant to the specified points. (Refer to Section 2 in this chapter.)
(13) After repairs, check not only the repaired portion but also that the connectors and other related portions function properly before operation checks.

## Tightening Torque List

| Location | Screw type | Q'ty | Tightening torque (kgf $\bullet \mathrm{cm}$ ) |
| :---: | :---: | :---: | :---: |
| Handset mount | Taptite, cup B M $3 \times 10$ | 2 | $5 \pm 1$ |
| Hook switch PCB | Taptite, cup B M $3 \times 6$ | 1 | $5 \pm 1$ |
| Panel rear cover | Taptite, cup B M $3 \times 8$ | 2 | $3 \pm 1$ |
| Inner cover | Taptite, cup B $4 \times 12$ | 2 | $8 \pm 1$ |
|  | Taptite, cup B $3 \times 10$ | 3 | $8 \pm 1$ |
| Scanner motor | Screw, pan (washer) 3x8DB | 1 | $7 \pm 2$ |
| Fixing unit | Taptite, bind B $4 \times 12$ | 1 | $10 \pm 1$ |
|  | Taptite, bind B $3 \times 10$ | 2 | $8 \pm 1$ |
| Laser unit | Taptite, bind B $4 \times 12$ | 3 | $8 \pm 1$ |
| Toner sensor PCB | Taptite, cup B 3x8 | 1 | $6 \pm 1$ |
| Bottom plate <br> (On the main shield bracket) <br> (On the gear drive unit) | Taptite, cup B $4 \times 12$ | 5 | $8 \pm 1$ |
|  | Taptite, cup S $3 \times 6$ | 2 | $5 \pm 1$ |
|  | Taptite, cup S 3x6 | 2 | $8 \pm 1$ |
| Grounding wire | Screw, pan (washer) 4x8DB | 1 | $7 \pm 2$ |
| Low-voltage power supply PCB | Taptite, bind $4 \times 12$ | 1 | $10 \pm 1$ |
| High-voltage power supply PCB | Taptite, bind $4 \times 12$ | 1 | $10 \pm 1$ |
| Interface plate | Taptite, bind $3 \times 6$ | 3 | $5 \pm 1$ |
| Relay PCB | Taptite, bind B $4 \times 12$ | 1 | $10 \pm 1$ |
| Shield bracket | Taptite, cup B $3 \times 10$ | 3 | $5 \pm 1$ |
| NCU PCB ASSY | Taptite, cup B $3 \times 10$ | 1 | $5 \pm 1$ |
| Drive unit | Taptite, cup B 4x20 | 3 | $12 \pm 1$ |
|  | Taptite, bind B $4 \times 12$ | 1 | $10 \pm 1$ |

## Preparation

Prior to proceeding to the disassembly procedure,
(1) Unplug

- the modular jack of the telephone line,
- the modular jack of the curled cord (and remove the handset), and
- the modular jack of an external telephone set if mounted. (Not shown below.)
(2) Remove
- the wire extension,
- the document tray,
- the paper tray, and
- the drum unit (with the toner cartridge loaded).



## How to Access the Object Component

- On the next page is a disassembly order flow which helps you access the object component. To remove the relay PCB, for example, first find it on the flow and learn its number (16) in this case). You should remove parts numbered (1), (3), (12), and (15) so as to access the relay PCB.
- Unless otherwise specified, the disassembled parts or components should be reassembled in the reverse order of removal.



### 1.1 Top Cover

(1) Open the top cover.
(2) Push the arm of the top cover outwards with your thumb to unhook it from the main cover.
(3) Turn the top cover upright and slide it to the rear.


### 1.2 Handset Mount and Hook Switch PCB (for handset-equipped versions) Side Cover (for non-handset versions)

(1) Remove the two screws from the handset mount* or the side cover.**
(2) Twist the handset mount* or the side cover** so that it tilts over to the left and its upper end works out of the bosses provided on the main cover.
(3) To remove the hook switch $\mathrm{PCB}^{*}$, disconnect the hook switch harness* and remove the screw.


Hook switch harness*

### 1.3 Multi-purpose Sheet Feeder

(1) Pull either one of the right and left tabs provided on the main cover outwards and slightly lift up the multi-purpose sheet feeder, then release the other end of the sheet feeder also.
(2) Take up the sheet feeder.


## ■ Reassembling Notes

- To install the sheet feeder, align the right and left end of the front edge with the bosses of the main cover and then push down the rear.


### 1.4 Control Panel ASSY

(1) Slightly open the control panel ASSY as shown below.
(2) Push the right and left arms of the control panel ASSY outwards with your thumbs to unhook them from the bosses provided on the main cover, then slide the control panel ASSY to the rear.
(3) Disconnect the main-panel harness from the control panel PCB.


### 1.5 Panel Rear Cover and Control Panel

(1) Place the control panel ASSY upside down.
(2) Remove the document pressure bar, ADF parts, and nip-related parts from the panel rear cover.
(3) Remove the two screws from the panel rear cover.
(4) While lifting up the front edge of the panel rear cover, unhook it from the 15 pawls "X" provided on the control panel.
(5) Unhook the control panel PCB from the three pawls "Y" on the control panel and take it out together with the FPC key.


## Reassembling Notes

- When installing the spring plate B and separation rubber, align their cutouts with the boss on the panel rear cover.


### 1.6 Document Feed Roller ASSY and Ejection Roller ASSY

(1) Push arm rib "A" to the rear, then shift the document feed roller ASSY to the right and upwards.
(2) Push arm rib "B" to the rear, then shift the document ejection roller ASSY to the right and upwards.

Document ejection roller ASSY


### 1.7 Inner Cover

(1) Remove the five screws.
(2) Unlatch the pawl "a" by hand.
(3) While lifting up the inner cover, unlatch the four pawls "b" and "c."

NOTE: Take care not to scratch or drop the cover glass on the scanner frame ASSY.


## - Reassembling Notes

- Before putting the inner cover on the main cover, make sure that:
- The control panel locks (leaf springs) are set in the inner cover as shown on the previous page.
- The pinch rollers are set with their fringes facing outwards as shown on the previous page.
- The main-panel harness connector comes out from the cutout provided in the inner cover as shown below.

- After installing the inner cover, be sure to put the sponge back into place.


### 1.8 Scanner Frame ASSY

(1) You can remove the following parts from the top of the scanner frame ASSY without taking out the ASSY from the main cover:

- Cover glass. Turn the cover glass up towards you.
- Ejection leaf springs. Remove them while slightly pulling up the front edges.
- Document take-in roller ASSY. Unhook the latch of the gear, take it off, and lift up the ASSY.
- Separation roller ASSY. First unhook the latch of the adjacent gear and take it off, and then remove the separation roller ASSY in the same way as for the document take-in roller ASSY.
- Pressure roller ASSY. While pressing down the leaf springs, remove the ASSY.
- Bar lens and LED array.
- Document front sensor actuator.
- Document rear sensor actuator. While pressing down the leaf spring and pulling the boss " X " provided on the scanner frame ASSY to the front, slightly move the actuator to the left and lift it up.
- Document sensor PCB. Disconnect the CCD harness and LED array harness from the document sensor PCB. Take the main-sensor harness out of the three clamps (see the illustration on the next page) and then disconnect it from the PCB.


PC1: Document front sensor
PC2: Document rear sensor
(2) Before taking out the scanner frame ASSY, make sure that the cover glass is removed and the main-sensor harness is disconnected.
(3) Slightly lift up the scanner frame ASSY and disconnect the scanner motor harness from the motor, then take out the ASSY.
NOTE: Take care not to scratch the mirrors (see the illustration below), CCD unit, or bar lens.
NOTE: NEVER remove or replace the CCD unit. Its mounting position has been adjusted in the factory.


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## Reassembling Notes

- Check that the mirrors and cover glass are not stained. Wipe them with a soft cloth if necessary.
- If you have disassembled the gear train on the right side of the scanner frame ASSY, reassemble it referring to the illustration below.

- After installing the scanner frame ASSY, be sure to put the sponges back into place as shown on the previous page.


### 1.9 Insulation Cover

(1) Lift up the insulation cover.


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### 1.10 Fixing Unit, FU Lamp, and Paper Ejection Sensor Actuator

(1) Remove the screw "a."
(2) Lift up the fixing unit and then disconnect the heater harness (blue and brown wires). Disconnect the heater thermister harness from the eraser lamp board.

(3) Remove the paper ejection sensor actuator from the main cover.
(4) To take out the FU lamp from the fixing unit, remove the two screws "b" from the fixing unit.
(5) Unhook the two latches outwards with the tip of a small flat screwdriver and open the upper cover. (See the next page.)
(6) Fully open the upper cover and remove it.
(7) Remove the screw "d" and loosen the screw "c."
(8) Take the lock plate of the FU lamp with your fingers and pull out the FU lamp from the heater roller to the left.

CAUTION: Never toutch the FU lamp. If you touch it, clean it throughly with alcohol.


## Reassembling Notes

- When setting the FU lamp into the fixing unit, be sure to insert the right edge of the wire into the folded lock plate.
- When installing the paper ejection sensor actuator, hook the spring as shown on the previous page.


### 1.11 Laser Unit

(1) Remove the three screws.
(2) Slightly lift up the laser unit and disconnect the following three things from the relay PCB:

- Laser diode harness (5-pin)
- Polygon motor flat cable (5-pin)
- Toner sensor harness (4-pin)

NOTE: When handling the laser unit, take care not to touch the inside of the unit, glass, or mirror.
On the small PCB at the right side of the laser unit is a 2-pin connector which is for the adjustment in the factory. Do not disturb it.


## - Reassembling Notes

- Before putting the laser unit back into place, check for any toner particles, paper dust or dirt, and clean them out.
- When installing the laser unit, make sure that the toner sensor harness is routed through the groove as shown above.
- Make sure that the sponge is placed below the laser unit.


### 1.12 Bottom Plate

(1) Make sure that the drum unit, top cover, and multi-purpose sheet feeder have been removed.
(2) Turn the machine upside down.
(3) Remove the nine screws.
(4) Slightly lift up the bottom plate and disconnect the grounding wire.


### 1.13 Low-voltage Power Supply PCB

The illustration below shows the location of the PCBs.

(Front)
(1) Remove the screw from the low-voltage power supply PCB.
(2) Slightly lift up the low-voltage power supply PCB and pull out the power switch support.
(3) Disconnect the main-low-voltage harness and heater harness (of the blue and brown wires) from the low-voltage power supply PCB.


## ■ Reassembling Notes

- When reassembling the above parts, make sure that the above harnesses are routed through the clamps provided on the main cover as illustrated in Section 1.23.

$$
\text { IV - } 17
$$

### 1.14 High-voltage Power Supply PCB and Fan 1

(1) Remove the screw and the insulation film.
(2) While pressing down the high-voltage power supply PCB, slightly shift it to the front of the machine.
(3) Slightly lift up the high-voltage power supply PCB and disconnect the following four things:

- Relay-high-voltage flat cable (12-pin)
- Eraser harness (4-pin)
- Fan harness (3-pin)
- Drum grounding harness (2-pin)

NOTE: The fan harness and the drum grounding harness pass through the slot below the fan motor film.
(4) Take out the fan 1.


## - Reassembling Notes

- Before reinstalling the high-voltage power supply PCB, check the high-voltage contacts for any toner particles, paper dust or dirt, and clean them out.
- When reassembling the above parts, make sure that the harnesses are routed on the main cover as illustrated in Section 1.23.
- Once the fan motor film is removed, you are recommended to use a new film.
- When setting the fan 1 , be careful with the installation direction. The name plate should be face-up (when the equipment is placed upside down).


### 1.15 Main PCB

(1) Remove the three screws from the interface plate.
(2) Pull out the interface plate to the rear of the machine and take out the main PCB from the shield bracket.
(3) Slightly lift up the main PCB and disconnect the following ten harnesses:

- Main motor harness (4-pin), P9
- Scanner motor harness (6-pin), P10
- Main-low-voltage harness (5-pin), P7
- Main-panel harness (5-pin), P5
- Solenoid harness (2-pin), P8
- Fan 2 harness (2-pin), P18
- Speaker harness (2-pin), P16
- Hook switch harness (2-pin), P11
- Main-NCU harness (12-pin), P6 Main-NCU harness (6-pin), P6 (on the European and Asian versions only)
- Main-sensor harness (11-pin), P4



## Reassembling Notes

- When reinstalling the main PCB , make sure that the harnesses are routed on the main cover as illustrated in Section 1.23.
- For the MFC6550MC/7550MC/7650MC/9500 which has a nickel-hydrogen battery on the main PCB, be sure to remove the battery from the PCB when transporting the PCB. Failure to do so may result in a short circuit, overcurrent flow, and fire.
When installing the nickel-hydrogen battery on the main PCB, bring its edge into contact with the surface of the PCB and attach it to the interface plate 5 mm inwards from the plate edge as shown below.
- For the MFC4550plus/7650MC, if you replace the main PCB with a new one, be sure to install the update data onto the flash ROM of the new main PCB (refer to Chapter II).

(MFC6550MC/7550MC/7650MC/9500)


### 1.16 Relay PCB

(1) Remove the screw.
(2) Slightly lift up the relay PCB and disconnect the following four things:

- Toner sensor harness (4-pin), P4
- Laser diode harness (5-pin), P3
- Polygon motor flat cable (5-pin), P2
- Relay-high-voltage flat cable (12-pin), P1



## Reassembling Notes

- When reinstalling the relay PCB, be sure that corner " X " shown above comes directly under the shield bracket.


### 1.17 Shield Bracket and NCU PCB ASSY

(1) Remove the three screws and take out the shield bracket.

(2) Remove the screw and take out the NCU PCB ASSY.

For the MFC9500, disconnect the microphone harness from the NCU PCB.


### 1.18 Gear Drive Unit

(1) Take out the heater harness (blue and brown wires) from the clamps provided on the gear drive unit.
(2) Take out the main motor harness, solenoid harness, and drum grounding harness from the clamp provided on the main cover.


> (Rear)
(3) Remove the three screws and take out the gear drive unit.


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(4) To replace the paper feed solenoid, solenoid lever or clutch release lever, remove the three screws and take off the motor bracket.
(5) To remove the main motor from the bracket, remove two screws.


## - Reassembling Notes

- If the paper feed solenoid, solenoid lever, or clutch release lever has been removed, assemble the removed parts as shown above.


### 1.19 Duct Cover, Fan 2, and Speaker

(1) Unhook the three latches of the duct cover and lift it up. Take out the fan 2.
(2) Unhook the latch and lift up the speaker.


## Reassembling Notes

- After reinstalling the duct cover, make sure that the harnesses are routed as illustrated in Section 1.23
- When setting the fan 2 , be careful with the installation direction. The name plate should face outwards.


### 1.20 Sheet Feeder Cover Sensor Actuator, Registration Sensor Actuator, and Cover Sensor Actuator

(1) Pull up the sheet feeder cover sensor actuator.
(2) Pull up the registration sensor actuator.
(3) Unhook the spring and take out the cover sensor actuator.


### 1.21 Microphone (MFC9500 only)

(1) Disconnect the microphone harness from the NCU PCB and remove the NCU PCB ASSY. (Refer to Section 1.17.)
(2) Turn the equipment rightside up.
(3) Lift up the microphone from the main cover.


## Reassembling Notes

- Put the microphone back into place with either boss facing up.


### 1.22 Cleaning of High-voltage Contacts and Grounding Contacts

If any toner particles, paper dust or dirt are on the contacts, clean them out. This will ensure that power flows correctly to enable printing.

Grounding Contacts
(2)


High-voltage Contacts
(5) For grid
(6) For corona wire

### 1.23 Harness Routing


(Front)

## 2. LUBRICATION

Apply Molykote EM-30L to the lubrication points as illustrated below.
For points ${ }^{A}$, apply a bean-sized pinch of grease ( $12 \mathrm{~mm}^{3}$ ).
For points (B), apply a rice-sized pinch of grease ( $6 \mathrm{~mm}^{3}$ ).

## [1] Inner cover


[ 2 ] Scanner frame ASSY


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## CHAPTER V.

 MAINTENANCE MODE
## CONTENTS

1. ENTRY INTO THE MAINTENANCE MODE ..... V-1
2. LIST OF MAINTENANCE-MODE FUNCTIONS ..... V-2
3. DETAILED DESCRIPTION OF MAINTENANCE-MODE FUNCTIONS ..... V-4
3.1 E 2 PROM Parameter Initialization ..... V-4
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3.3 Printout of Scanning Compensation Data ..... V-6
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3.5 Test Pattern 1 ..... V-9
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## 1. ENTRY INTO THE MAINTENANCE MODE

To make the facsimile equipment enter the maintenance mode, press the Function, *, 2, 8, 6, and 4 keys in this order.
$\checkmark$ Within 2 seconds $\longrightarrow$
The equipment beeps for approx. 3 seconds and displays "MAINTENANCE" on the LCD, indicating that it is placed in the initial maintenance mode, a mode in which the equipment is ready to accept entry from the keys.
To select one of the maintenance-mode functions listed in Section 2, enter the corresponding 2-digit function code with the numerical keys on the control panel. (The details of each main-tenance-mode function are described in Section 3.)

NOTES: - Pressing the 9 key twice in the initial maintenance mode restores the equipment to the standby state.

- Pressing the Stop button after entering only one digit restores the equipment to the initial maintenance mode.
- If an invalid function code is entered, the equipment resumes the initial maintenance mode.


## 2. LIST OF MAINTENANCE-MODE FUNCTIONS

| Function Code | Function | Reference Subsection (Page) |
| :---: | :---: | :---: |
| 01 | E²PROM Parameter Initialization | 3.1 (V-4) |
| 02 | Scanning Compensation Data Initialization | 3.2 (V-5) |
| 03 | - | - |
| 04 | - | - |
| 05 | Printout of Scanning Compensation Data | 3.3 (V-6) |
| 06 | - | - |
| 07 | - | - |
| 08 | ADF* Performance Test | 3.4 (V-8) |
| 09 | Test Pattern 1 | 3.5 (V-9) |
| 10 | Firmware Switch Setting | 3.6 (V-10) |
| 11 | Printout of Firmware Switch Data | 3.6 (V-46) |
| 12 |  | - |
| 13 | Operational Check of Control Panel PCB (Check of Keys and Buttons) | 3.7 (V-47) |
| 14 | - - | - |
| 15 | - [ | - |
|  |  |  |
|  |  |  |
| 32 | Sensor Operational Check | 3.8 (V-48) |
| 55 | CCD Scanner Area Setting | 3.9 (V-49) |
| 82 | Equipment Error Code Indication | 3.10 (V-49) |
| 87 | Output of Transmission Log to the Line | 3.11 (V-50) |
| 91 | E²PROM Parameter Initialization (except the tele- $_{\text {2 }}$ phone number storage area) | 3.1 (V-4) |

* ADF: Automatic document feeder

Basically, the maintenance-mode functions listed on the previous page should be accessed by service personnel only. However, you may allow end users to access some of these under the guidance of service personnel (e.g., by telephone).

The user-accessible functions (codes $10,11,82$, and 91 ) are shaded in the above table. Function code 10 accesses the firmware switches WSW01 to WSW34, each of which has eight selectors. You should not allow end users to access all of those selectors, but you may allow them to access user-accessible selectors which are shaded in the firmware switch tables in Subsection 3.6.
The service personnel should instruct end users to follow the procedure given below.
(1) Press the Function key and the Mode key in this order.

The LCD clears the current display.
NOTE: The Mode key is inoperable during standby for redialing, timer, paging, and forwarding.
(2) Press the 0 key.
(3) Enter the desired function code ( $10,11,82$, or 91 ) with the numerical keys.

For function code 10, access the desired firmware switch according to the operating procedure described in Subsection 3.6.

(4) To make the equipment return to the standby state, press the Stop key.

## 3 DETAILED DESCRIPTION OF MAINTENANCE-MODE FUNCTIONS

### 3.1 E²PROM Parameter Initialization

## Function

The equipment initializes the parameters, user switches, and firmware switches registered in the $E^{2} P R O M$, to the initial values. Entering the function code 01 initializes all of the $E^{2}$ PROM areas, but entering 91 does not initialize some areas, as listed below.

| Function code <br> Data item | 01 | 91 |
| :---: | :---: | :---: |
| Maintenance-mode functions <br> User switches <br> Firmware switches <br> Remote activation code <br> Activity report <br> Distinctive ringing patterns registered (only for the U.S.A. versions) | All of these will | $\left.\} \begin{array}{l}\text { ( }\end{array}\right\} \begin{aligned} & \text { These will be } \\ & \text { initialized. }\end{aligned}$ |
| Station ID data <br> Cover page comments <br> Outside line number <br> Telephone function registration <br> One-touch dialing <br> Speed dialing <br> Group dialing |  | These will not be initialized. |

## Operating Procedure

(1) Press the 0 and 1 keys (or the 9 and 1 keys according to your need) in this order in the initial maintenance mode.

The "PARAMETER INIT" will appear on the LCD.
(2) Upon completion of parameter initialization, the equipment returns to the initial maintenance mode.

### 3.2 Scanning Compensation Data Initialization

## Function

The equipment scans the white pressure bar and writes the scanned compensation data onto the $\mathrm{E}^{2}$ PROM, so said data can be used for compensation of individual CCD properties in the scanning operation.

## Operating Procedure

(1) Press the 0 and 2 keys in this order in the initial maintenance mode.

The "WHITE LEVEL INIT" will appear on the LCD.
(2) Upon completion of compensation data initialization, the equipment returns to the initial maintenance mode.
NOTE: If any error occurs in the $E^{2} P R O M$ white level data, the "SCANNER ERROR" or "CLEAN UP SCANNER" will appear on the LCD.

### 3.3 Printout of Scanning Compensation Data

## Function

The equipment prints out the white and black level data for scanning compensation.

## Operating Procedure

Do not start this function merely after powering on the equipment but start it after carrying out a sequence of scanning operation. Unless the equipment has carried out any scanning operation, this function cannot print out correct scanning compensation data. This is because the equipment initializes white and black level data and takes in the scanning compensation reference data at the start of scanning operation.
(1) Press the 0 and 5 keys in this order in the initial maintenance mode.

The "WHITE LEVEL 1" will appear on the LCD.
(2) The equipment prints out the scanning compensation data list containing the following:

FAX3550/3650/8000P/8200P/MFC4450/4550/4550plus (200 dpi)
a) 2-value quantization white level data (208 bytes)
b) 2-value quantization black level data (1 byte)
c) Photo-mode white level data (208 bytes)
d) Photo-mode black level data (1 byte)
e) LED light intensity value, 2-value quantization LED light intensity value, and photomode LED light intensity value (3 bytes)
f) 2-value quantization A/D-high and photo-mode A/D-high values (2 bytes)

MFC6550MC/7550MC/7650MC/9000/9500 (300 dpi)
a) 2-value quantization white level data (1664 bytes)
b) 2-value quantization black level data (1 byte)
c) Photo-mode white level data (1664 bytes)
d) Photo-mode black level data (1 byte)
e) LED light intensity value, 2-value quantization LED light intensity value, and photomode LED light intensity value (3 bytes)
f) 2-value quantization A/D-high, photo-mode A/D-high and A/D-low values (3 bytes)
(3) Upon completion of recording of the compensation data list, the equipment returns to the initial maintenance mode.

NOTE: If any data is abnormal, its code will be printed in inline style, as shown on the next page.


Scanning Compensation Data List (200 dpi)

### 3.4 ADF Performance Test

## Function

The equipment counts the documents fed by the automatic document feeder (ADF) and displays the count on the LCD for checking the ADF performance.

## Operating Procedure

(1) Set documents. (Allowable up to the ADF capacity.)

The "DOC. READY" will appear on the LCD.
(2) Press the 0 and 8 keys in this order.

The equipment
i) copies the 1st document and displays "P.01" on the LCD,
ii) feeds in and out the 2nd through 4th documents while counting without copying them as the LCD shows the corresponding count,
iii) copies the 5th document and displays "P.05" on the LCD,
iv) feeds in and out the 6th through 9th documents while counting without copying them as the LCD shows the corresponding count, and
v) copies the 10th document and displays "P.10" on the LCD.
(3) Upon completion of feeding in and out all of the documents, the final count appears on the LCD.
(4) Press the Stop key to return the equipment to the initial maintenance mode.

### 3.5 Test Pattern 1

- Function

This function, much like the copying function, prints out test pattern 1 to allow the service personnel to check for record data missing or print quality.

## - Operating Procedure

Press the 0 and 9 keys in this order in the initial maintenance mode.
The figure below shows test pattern 1.


Test Pattern 1

### 3.6 Firmware Switch Setting and Printout

## [A] Firmware switch setting

## - Function

The facsimile equipment incorporates the following firmware switch functions (WSW01 through WSW34) which may be activated with the procedures using the control panel keys and buttons.
The firmware switches have been set at the factory in conformity to the communications standards and codes of each country. Do not disturb them unless necessary. Some firmware switches may not be applicable in some versions. The firmware switch data list indicates "Not used." for those inapplicable switches.

Firmware Switches (WSW01 through WSW34)

| WSW No. | Function | Reference Page |
| :---: | :---: | :---: |
| WSW01 | Dial pulse setting | V-12 |
| WSW02 | Tone signal setting | V-13 |
| WSW03 | PABX mode setting | V-14 |
| WSW04 | TRANSFER facility setting | V-15 |
| WSW05 | 1st dial tone and busy tone detection | V-16 |
| WSW06 | PAUSE key setting and 2nd dial tone detection | V-18 |
| WSW07 | Dial tone setting 1 | V-20 |
| WSW08 | Dial tone setting 2 | V-21 |
| WSW09 | Protocol definition 1 | V-22 |
| WSW10 | Protocol definition 2 | V-23 |
| WSW11 | Busy tone setting | V-24 |
| WSW12 | Signal detection condition setting | V-25 |
| WSW13 | Modem setting | V-26 |
| WSW14 | AUTO ANS facility setting | V-27 |
| WSW15 | REDIAL facility setting | V-28 |
| WSW16 | Function setting 1 | V-29 |
| WSW17 | Function setting 2 | V-30 |
| WSW18 | Function setting 3 | V-31 |
| WSW19 | Transmission speed setting | V-32 |
| WSW20 | Overseas communications mode setting | V-33 |
| WSW21 | TAD setting 1 | V-34 |
| WSW22 | Communications setting 1 | V-34 |
| WSW23 | Communications setting 2 | V-35 |
| WSW24 | TAD setting 2 | V-36 |
| WSW25 | TAD setting 3 | V-37 |
| WSW26 | Function setting 4 | V-38 |
| WSW27 | Function setting 5 | V-39 |
| WSW28 | Function setting 6 | V-40 |
| WSW29 | Function setting 7 | V-41 |
| WSW30 | Function setting 8 | V-42 |
| WSW31 | Function setting 9 | V-43 |
| WSW32 | Function setting 10 | V-43 |
| WSW33 | Function setting 11 | V-44 |
| WSW34 | Function setting 12 | V-45 |

## - Operating Procedure

(1) Press the 1 and 0 keys in this order in the initial maintenance mode.

The equipment displays the "WSWOO" on the LCD and becomes ready to accept a firmware switch number.
(2) Enter the desired number from the firmware switch numbers (01 through 34).

The following appears on the LCD:
WSWxx $\quad 00000000$
(3) Use the $\square$ and $\square$ keys to move the cursor to the selector position to be modified.
(4) Enter the desired number using the 0 or 1 key.
(5) Press the Set key. This operation saves the newly entered selector values onto the $E^{2}$ PROM and readies the equipment for accepting a firmware switch number.
(6) Repeat steps (2) through (5) until the modification for the desired firmware switches is completed.
(7) Press the Set or Stop key to return the equipment to the initial maintenance mode.

NOTES: - To cancel this operation and return the equipment to the initial maintenance mode during the above procedure, press the Stop key.

- If there is a pause of more than one minute after a single-digit number is entered for double-digit firmware switch numbers, the equipment will automatically return to the initial maintenance mode.


## Note

The user-accessible selectors of the firmware switches are shaded in the tables given on the following pages.

## Detailed Description for the Firmware Switches

WSW01 (Dial pulse setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Dial pulse generation mode | $\begin{array}{lllll} \text { No. } & 1 & 2 & & \\ & 0 & 0 & : & \mathrm{N} \\ 0 & 1 & : & \mathrm{N}+1 \\ 1 & 0 & : & 10-\mathrm{N} \\ & 1 & 1 & : & \mathrm{N} \end{array}$ |
| 3 4 | Break time length in pulse dialing | No.3 4   <br> 0 0 $:$ 60 ms <br> 0 1 $:$ 67 ms <br> 1 0 $:$ 40 ms (for 16 PPS ) <br> 1 1 $:$ 64 ms (at 106-ms intervals) |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Inter-digit pause | No.5 6   <br> 0 0 $:$ 800 ms <br> 0 1 $:$ 850 ms <br> 1 0 $:$ 950 ms <br> 1 1 $:$ 600 ms |
| 7 | Switching between pulse (DP) and tone (PB) dialing, by the function switch | 0: Yes 1: No |
| 8 | Default dialing mode, pulse (DP) or tone (PB) dialing | 0: PB 1: DP |

- Selectors 1 and 2: Dial pulse generation mode

These selectors set the number of pulses to be generated in pulse dialing.
$\mathrm{N}: \quad$ Dialing " N " generates " N " pulses. (Dialing " 0 " generates 10 pulses.)
$\mathrm{N}+1$ : Dialing " $\mathrm{N} "$ generates " $\mathrm{N}+1$ " pulses.
10 - N: Dialing "N" generates "10-N" pulses.

- Selectors 3 and 4: Break time length in pulse dialing

These selectors set the break time length in pulse dialing.
(Example: If "1", "2", and " 3 " are dialled when N is set by selectors 1 and 2.)
Break time length set by selectors 3 and 4


- Selectors 5 and 6: Inter-digit pause

These selectors set the inter-digit pause in pulse dialing.
(Example: If "1", " 2 ", and " 3 " are dialled when N is set by selectors 1 and 2.)


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- Selector 7: Switching between pulse (DP) and tone (PB) dialing, by the function switch

This selector determines whether or not the dialing mode may be switched between the pulse (DP) and tone (PB) dialing by using the function switch.

- Selector 8: Default dialing mode, pulse (DP) or tone (PB) dialing

This selector sets the default dialing mode (pulse dialing or tone dialing) which may be changed by the function switch. If the user switches it with the function switch when selector 7 is set to " 0, , the setting specified by this selector will be also switched automatically.

WSW02 (Tone signal setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Tone signal transmission time length | $\begin{array}{rrrr}\text { No. } & 1 & 2 & \\ 0 & 0 & : & 70 \mathrm{~ms} \\ 0 & 1 & : & 80 \mathrm{~ms} \\ 1 & 0 & : & 90 \mathrm{~ms} \\ 1 & 1 & : & 100 \mathrm{~ms}\end{array}$ |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Min. pause in tone dialing | No. $\begin{array}{rrrr}3 & 4 & & \\ 0 & 0 & : & 70 \mathrm{~ms} \\ 0 & 1 & : & 80 \mathrm{~ms} \\ 1 & 0 & : & 90 \mathrm{~ms} \\ 1 & 1 & : & 140 \mathrm{~ms}\end{array}$ |
| 5 1 8 | Attenuator for pseudo ring backtone to the line (selectable in the range of $0-15 \mathrm{~dB}$ ) | $0:$ 0 dB $1:$ <br> $0:$ 0 dB dB <br> $0:$ 0 dB $1:$ <br> 0 dB   <br> $0:$ 0 dB $1:$ |

- Selectors 1 through 4: Tone signal transmission time length and Min. pause in tone dialing

These selectors set the tone signal transmission time length and minimum pause in tone dialing.
(Example: If "1," "2," "3," "4," and "5" are dialled.)
Tone signal transmission time length set by selectors 1 and 2


## - Selectors 5 through 8: Attenuator for pseudo ring backtone to the line

These selectors are used to adjust the sound level of beep generated as a ring backtone in the F/T mode or as a signal during remote control operation or at the start of ICM recording.
Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.

This setting will be limited if selector 8 of WSW23 is set to "0."

WSW03 (PABX* mode setting)

| Selector <br> No. | Function |  |  |  | Setting and Specifications |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |

NOTE: The WSW03 is not applicable in those countries where no PABX is supported, e.g., U.S.A.

- Selectors 2 through 4: Min. detection time length of PABX dial tone, required for starting dialing
Upon detection of the PABX dial tone for the time length set by these selectors, the equipment starts dialing.
These selectors are effective only when both selectors 6 and 7 are set to " 1 " (Detection).


## - Selectors 6 and 7: Dial tone detection in PABX

These selectors activate or deactivate the dial tone detection function which detects a dial tone when a line is connected to the PABX.
Setting both of these selectors to "1" activates the dial tone detection function so that the equipment starts dialing upon detection of a dial tone when a line is connected.
Other setting combinations deactivate the dial tone detection function so that the equipment starts dialing after the specified WAIT (3.5, 5.0 , or 7.0 sec .) without detection of a dial tone when a line is connected.

## - Selector 8: "R" key function

This selector determines whether or not the 1st dial tone detection function (specified by selectors 1 through 3 of WSW05) is added to the R key.
If this selector is set to " 0, " pressing the $R$ key automatically activates the 1 st dial tone detection function when the PABX and the automatic calling are selected by using the function switch. If you press the R key and a dial number in succession, the equipment will automatically carry out the 1st dial tone detection function following the original transfer function as shown below.


WSW04 (TRANSFER facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Earth function in transfer facility | 0: Provided 1: Not provided |
| 2 3 | Dual tone detection frequency in ICM recording | $\text { No. } \begin{array}{llll} 2 & 3 & & \\ 0 & 0 & : & 350+440 \mathrm{~Hz}(\mathrm{~A}) \\ 0 & 1 & \vdots & 440+480 \mathrm{~Hz}(\mathrm{~B}) \\ & 1 & \mathrm{x} & : \\ & 480+620 \mathrm{~Hz}(\mathrm{C}) \end{array}$ |
| 4 | Not used. |  |
| 5 6 | Earth time length for earth function | No. 6   <br> 0 0 $:$ 200 ms <br> 0 1 $:$ 300 ms <br> 1 0 $:$ 500 ms <br> 1 1 $:$ 700 ms |
| 7 8 | Break time length for flash function | No.7 8   <br> 0 0 $:$ 80 ms <br> 0 1 $:$ 110 ms <br> 1 0 $\vdots$ 250 ms <br> 1 1 $:$ 500 ms |

NOTE: Selectors 1 and 5 through 8 are not applicable in those countries where no transfer facility is supported.
Selectors 2 and 3 are applicable to those models equipped with a built-in TAD or in the U.S.A.

- Selector 1: Earth function in transfer facility

This selector determines whether or not the earth function is added to the transfer setting menu to be accessed by the function switch.

## - Selectors 5 and 6: Earth time length for earth function

These selectors set the short-circuiting time length of the telephone line (La or Lb) to ground. This setting is effective only when the earth function is selected for the R key by using the function switch.

## - Selectors 7 and 8: Break time length for flash function

These selectors set the break time length.
This setting is effective only when the flash function is selected for the R key by using the function switch.

WSW05 (1st dial tone and busy tone detection)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | 1st dial tone detection | No. 1 2 3   <br> 0 0 0 $:$ 3.5 sec. WAIT  <br> 0 0 1 $:$ 7.0 sec. WAIT  <br> 0 1 0 $:$ 10.5 sec. WAIT  <br> 0 1 1 $:$ 14.0 sec. WAIT  <br> 1 0 0 $:$ 17.5 sec. WAIT  <br> 1 0 1 $:$ 21.0 sec. WAIT  <br> 1 1 0 $:$ 24.5 sec. WAIT  <br> 1 1 1 $:$ Detection (Without WAIT)  |
| 4 | Max. pause time allowable for remote ID code detection | 0: 2 seconds 1: 1 second |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Busy tone detection in automatic sending mode |  |
| 7 | Busy tone detection in automatic receiving mode | 0: Yes 1: No |
| 8 | DTMF detection time | 0: $40 \mathrm{~ms} \mathrm{min}. \mathrm{1:} 100 \mathrm{~ms} \mathrm{~min}$. |

NOTE: Selectors 5 through 7 are not applicable in those countries where no busy tone detection is supported, e.g., U.S.A.

## - Selectors 1 through 3: 1st dial tone detection

These selectors activate or deactivate the 1st dial tone detection function which detects the 1 st dial tone issued from the PSTN when a line is connected to the PSTN.

Setting all of these selectors to "1" activates the dial tone detection function so that the equipment starts dialing upon detection of a dial tone when a line is connected. (However, in those countries which support no dial tone detection function, e.g. in the U.S.A., setting these selectors to "1" makes the equipment start dialing after a WAIT of 3.5 seconds.) For the detecting conditions of the 1st dial tone, refer to WSW07 and WSW08.
Other setting combinations deactivate the dial tone detection function so that the equipment starts dialing after the specified WAIT (3.5, 7.0, 10.5, 14.0, 17.5, 21.0 , or 24.5 seconds) without detection of a dial tone when a line is connected to the PSTN.

## - Selector 4: Max. pause time allowable for remote ID code detection

This selector sets the maximum pause time allowable for detecting the second digit of a remote ID code after detection of the first digit in remote reception.
If selector 4 is set to " 0 " (2 seconds), for instance, only a remote ID code whose second digit is detected within 2 seconds after detection of the first digit will become effective so as to activate the remote function.

- Selectors 5 and 6: Busy tone detection in automatic sending mode

These selectors determine whether or not the equipment automatically disconnects a line upon detection of a busy tone in automatic sending mode.
Setting selector 6 to " 0 " ignores a busy tone so that the equipment does not disconnect the line.

Setting selectors 5 and 6 to "0" and "1," respectively, makes the equipment detect a busy tone only after dialing and disconnect the line.
Setting both of selectors 5 and 6 to "1" makes the equipment detect a busy tone before and after dialing and then disconnect the line.

- Selector 7: Busy tone detection in automatic receiving mode

This selector determines whether or not the equipment automatically disconnects a line upon detection of a busy tone in automatic receiving mode

WSW06 (PAUSE key setting and 2nd dial tone detection)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | PAUSE key setting and 2nd dial tone detection | No.1 2 3   <br> 0 0 0 $:$ No pause <br> 0 0 1 $:$ 3.5 sec. WAIT <br> 0 1 0 $:$ 7 sec. WAIT <br> 0 1 1 $:$ 10.5 sec. WAIT <br> 1 0 0 $:$ 14 sec. WAIT <br> 1 0 1 $:$ 17.5 sec. WAIT <br> 1 1 0 $:$ 2nd dial tone detection <br> only in pulse dialing <br>  1 1 1 $:$(DP) system <br> 2nd dial tone detection <br> both in DP and push- <br> button (PB) dialing <br> systems |
| 4 <br> \| <br> 6 | Detection of international tone | No.4 5 6   <br> 0 0 0 $:$ 50 ms <br> 0 0 1 $:$ 210 ms <br> 0 1 0 $:$ 500 ms <br> 0 1 1 $:$ 800 ms <br> 1 0 0 $:$ 900 ms <br> 1 0 1 $:$ 1.5 sec. <br> 1 1 0 $:$ 2.0 sec. <br> 1 1 1 $:$ 2.5 sec. |
| 7 | No. of 2nd dial tone detection times | 0: Once 1: Twice |
| 8 | 2nd dial tone interrupt detecting time | 0: 30 ms 1: 50 ms |

NOTE: Selectors 4 through 8 are not applicable in those countries where no dial tone detection is supported, e.g., U.S.A.

- Selectors 1 through 3: PAUSE key setting and 2nd dial tone detection

Selectors

| 1 | 2 | 3 |  |
| :--- | :--- | :--- | :--- |
| 0 | 0 | 0 | No WAIT is inserted even if the PAUSE key is pressed. |
| 0 | 0 | 1 | Pressing the PAUSE key inserts WAIT in pulse dialing, as defined in <br> the above table. |
| 0 | 1 | 0 | 1 |
| 1 | 0 | 0 | If the PAUSE key is pressed repeatedly, the equipment beeps a refusal <br> sound and refuses the entry. <br> In hook-up dialing, however, the equipment allows repeated pressing <br> with an acceptance sound, but inserts WAIT only for the first pressing. |
| 1 | 0 | 1 | 1 |
| 1 | 1 | 1 | Each time the PAUSE key is pressed, the equipment detects a 2nd <br> dial tone. <br> If no 2nd dial tone is inputted within the specified time, the equipment <br> disconnects the line in automatic dialing, or it starts transmitting the <br> dial signal if given after depression of the PAUSE key in hook-up <br> dialing. <br> (In those countries where no dial tone detection function is supported, <br> setting these selectors to "1, 1, 0" or "1, 1, 1" inserts a WAIT of 3.5 <br> seconds.) |

- Selectors 4 through 6: Detection of international tone

Upon detection of the 2nd dial tone for the time length specified by these selectors, the equipment starts dialing.
This setting is effective only when the 2nd dial tone detection function is activated by selectors 1 through 3 (Setting 1, 1, 0 or $1,1,1$ ).
This function does not apply in those countries where no dial tone detection function is supported.

- Selector 7: No. of 2nd dial tone detection times

This selector sets the number of dial tone detection times required for starting dialing.

- Selector 8: 2nd dial tone interrupt detecting time

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 2nd tone dialing.

WSW07 (Dial tone setting 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Frequency band range | No.1 2   <br> 0 0 $:$ Narrows by 10 Hz <br> 0 1 $:$ Initial value <br> 1 X $:$ Widens by 10 Hz |
| 3 | Line current detection | 0: No 1: Yes |
| $\begin{aligned} & 4 \\ & \mid \\ & 6 \end{aligned}$ | 2nd dial tone detection level $(Z=600 \Omega)$ | No.4 5 6   <br> 0 0 0 $:$ -21 dBm <br> 0 0 1 $:$ -24 dBm <br> 0 1 0 $:$ -27 dBm <br> 0 1 1 $:$ -30 dBm <br> 1 0 0 $:$ -33 dBm <br> 1 0 1 $:$ -36 dBm <br> 1 1 0 $:$ -39 dBm <br> 1 1 1 $:$ -42 dBm |
| 7 | 1st dial tone interrupt detecting time | 0: 30 ms 1: 50 ms |
| 8 | Not used. |  |

NOTE: WSW07 is not applicable in those countries where no dial tone is supported, e.g., U.S.A.

- Selectors 1 and 2: Frequency band range

These selectors set the frequency band for the 1st dial tone and the busy tone (before dialing) to be detected.
This setting is effective only when selectors 1 through 3 of WSW05 are set to "1, 1, 1."

- Selector 3: Line current detection

This selector determines whether or not the equipment should detect a line current before starting dialing.

- Selectors 4 through 6: 2nd dial tone detection level

These selectors set the detection level of the 2nd dial tone.

- Selector 7: 1st dial tone interrupt detecting time

This selector sets the allowable time length of an interrupt which should not be interpreted as an interrupt in the 1st dial tone dialing.

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WSW08 (Dial tone setting 2)

| $\begin{array}{\|c\|} \hline \text { Selector } \\ \text { No. } \end{array}$ | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | 1st dial tone detection time length |  |
| 4 5 | Time-out length for 1st and 2nd dial tone detection | No. 5   <br> 0 5 $:$ 10 sec. <br> 0 1 $:$ 20 sec. <br> 1 0 $:$ 6 sec. <br>    15 sec . (in the U.S.A. versions) <br> 1 1 $:$ 30 sec. |
| 6 1 8 | Detection level of 1st dial tone and busy tone before dialing $(Z=600 \Omega)$ | No.6 7 8   <br> 0 0 0 $:$ -21 dBm <br> 0 0 1 $\vdots$ -24 dBm <br> 0 1 0 $\vdots$ -27 dBm <br> 0 1 1 $\vdots$ -30 dBm <br> 1 0 0 $\vdots$ -33 dBm <br> 1 0 1 $\vdots$ -36 dBm <br> 1 1 0 $\vdots$ -39 dBm <br> 1 1 1 $:$ -42 dBm |

NOTE: WSW08 is not applicable in those countries where no dial tone detection is supported, e.g., U.S.A.

## - Selectors 1 through 3: 1st dial tone detection time length

Upon detection of the 1st dial tone for the time length set by these selectors, the equipment starts dialing.
This setting is effective only when selectors 1 through 3 of WSW05 are set to "1, 1, 1."

## - Selectors 4 and 5: Time-out length for 1st and 2nd dial tone detection

These selectors set the time-out length for the 1st and 2nd dial tone detection so that the equipment waits dial tone input for the specified time length and disconnects itself from the line when no dial tone is inputted.

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WSW09 (Protocol definition 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Frame length selection | 0: 256 octets 1: 64 octets |
| 2 | Not used. |  |
| 3 4 | No. of retries | No.3 4   <br> 0 0 $:$ 4 times <br> 0 1 $:$ 3 times <br> 1 0 $:$ 2 times <br> 1 1 $:$ 1 time |
| 5 | T5 timer | 0: $300 \mathrm{sec} . \quad 1: 60 \mathrm{sec}$. |
| 6 | T1 timer | 0: $35 \mathrm{sec} . \quad 1 \mathrm{l}, 40 \mathrm{sec}$. |
| 7 8 | Elapsed time for time-out control for no response from the called station in automatic sending mode | $\begin{array}{ccccc} \hline \text { No. } & 7 & 8 & & \\ 0 & 0 & : & 50 \text { sec. } \\ & 0 & 1 & : & 70 \text { sec. } \\ & 1 & 0 & : & 90 \text { sec. } \\ & 1 & 1 & : & 35 \mathrm{sec} . \end{array}$ |

- Selector 1: Frame length selection

Usually a single frame consists of 256 octets ( 1 octet $=8$ bits). For communications lines with higher bit error rate, however, set selector 1 to "1" so that the facsimile equipment can divide a message into 64-octet frames.
Remarks: The error correction mode (ECM) is a facsimile transmission manner in which the equipment divides a message into frames for transmission so that if any data error occurs on the transmission line, the equipment retransmits only those frames containing the error data.

- Selectors 3 and 4: No. of retries

These selectors set the number of retries in each specified modem transmission speed.

- Selector 6: T1 time

This selector sets the time length for the T 1 timer.

- Selectors 7 and 8: Elapsed time for time-out control

If the equipment receives no response (no G3 command) from the called terminal in automatic sending during the time set by these selectors, it disconnects the line.

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WSW10 (Protocol definition 2)


## - Selector 1: Switching of DPS, following the CML ON/OFF

Setting this selector to "1" automatically switches DPS following the CML ON/OFF operation. This function is provided to conform to the Swedish standard.

- Selector 2: Time length from transmission of the last dial digit to CML ON

This selector sets the time length from when the equipment transmits the last dial digit until the CML relay comes on.

- Selector 3: Time length from CML ON to CNG transmission

This selector sets the time length until the equipment transmits a CNG after it turns ON the CML relay.

- Selector 4: Time length from CML ON to CED transmission

This selector sets the time length until the equipment transmits a CED after it turns ON the CML relay. This setting does not apply to switching between facsimile and telephone.

- Selectors 5 and 6: No. of training retries

These selectors set the number of training retries to be repeated before automatic fallback.

- Selectors 7 and 8: Encoding system (Compression)

This selector determines whether or not use of the MR coding system will be allowed. (Swiss version only)

WSW11 (Busy tone setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 2 | Frequency band range | No.1 2   <br> 0 0 $:$ Narrows by 10 Hz <br> 0 1 $:$ Initial value <br> 1 x $:$ Widens by 10 Hz |
| 3 | Not used. |  |
| 4 | ON/OFF time length ranges <br> (More than one setting allowed) | 1: 400-600/400-600 ms |
| 5 |  | 1: 175-440/175-440 ms |
| 6 |  | 1: 700-800/700-800 ms |
| 7 |  | 1: $110-410 / 320-550 \mathrm{~ms}$ |
| 8 |  | 1: 100-660/100-660 ms |

NOTE: WSW11 is not applicable in those countries where no busy tone detection is supported, e.g., U.S.A.

The setting of WSW11 is effective only when selectors 5 and 6 of WSW05 are set to "0, 1 " or "1, 1" (Busy tone detection).

## - Selectors 1 and 2: Frequency band range

These selectors set the frequency band for busy tone to be detected.

## - Selectors 4 through 8: ON/OFF time length ranges

These selectors set the ON and OFF time length ranges for busy tone to be detected. If more than one selector is set to "1," the ranges become wider. For example, if selectors 4 and 5 are set to "1," the ON and OFF time length ranges are from 175 to 600 ms .

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WSW12 (Signal detection condition setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Min. OFF time length of calling signal (Ci) | No. $\begin{array}{llll}1 & 2 & & \\ 0 & 0 & : & 300 \mathrm{~ms} \\ 0 & 1 & : & 500 \mathrm{~ms} \\ 1 & 0 & : & 700 \mathrm{~ms} \\ 1 & 1 & : & 900 \mathrm{~ms}\end{array}$ |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Max. OFF time length of calling signal (Ci) | $\begin{array}{rrrrr} \hline \text { No. } & 3 & 4 & & \\ 0 & 0 & : & 6 \text { sec. } \\ 0 & 1 & : & 7 \text { sec. } \\ 1 & 0 & : & 9 \text { sec. } \\ & 1 & 1 & : & 11 \mathrm{sec} . \end{array}$ |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Detecting time setting |  |
| 7 | Delay | $0:$ Yes 1: No |
| 8 | Not used. |  |

## - Selectors 1 through 4: Min. and max. OFF time length of calling signal (Ci)

If the equipment detects the OFF state of calling signal $(\mathrm{Ci})$ for the time length which is above the value set by selectors 1 and 2 and less the value set by selectors 3 and 4 , it interprets the Ci signal as OFF.

## - Selectors 5 and 6: Detecting time setting

These selectors set the time length required to make the equipment acknowledge itself to be called. That is, if the equipment continuously detects calling signals with the frequency set by selectors 1 through 4 of WSW14 during the time length set by these selectors 5 and 6, it acknowledges the call.

- Selector 7: Delay

Setting this selector to "0" allows the equipment to insert a 900 ms WAIT after acknowledgement of the call until the equipment turns on the CML relay to start receiving operation.

WSW13 (Modem setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Cable equalizer | $\begin{array}{lllll} \hline \text { No. } & 1 & 2 & & \\ & 0 & 0 & : & 0 \mathrm{~km} \\ & 0 & 1 & \vdots & 1.8 \mathrm{~km} \\ & 1 & 0 & \vdots & 3.6 \mathrm{~km} \\ & 1 & 1 & : & 5.6 \mathrm{~km} \end{array}$ |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Reception level ( $Z=600 \Omega$ ) | $\text { No. } \begin{array}{llll} 3 & 4 & & \\ 0 & 0 & : & -43 \mathrm{dBm} \\ 0 & 1 & : & -47 \mathrm{dBm} \\ 1 & 0 & : & -49 \mathrm{dBm} \\ 1 & 1 & : & -51 \mathrm{dBm} \end{array}$ |
| 5 1 8 | Modem attenuator | 0: 0 dB $1:$ <br> $0:$ 0 dB dB <br> $0:$ 0 dB $1:$ <br> 0 dB   <br> $0:$ 0 dB $1:$ |

The modem should be adjusted according to the user's line conditions.

- Selectors 1 and 2: Cable equalizer

These selectors are used to improve the pass-band characteristics of analogue signals on a line. (Attenuation in the high-band frequency is greater than in the low-band frequency.)
Set these selectors according to the distance from the telephone switchboard to the facsimile equipment.

- Selectors 3 and 4: Reception level

These selectors set the optimum receive signal level.

- Selectors 5 through 8: Modem attenuator

These selectors are used to adjust the transmitting level of the modem when the reception level at the remote station is improper due to line loss.
Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.
This setting will be limited if selector 8 of WSW23 is set to "0."

WSW14 (AUTO ANS facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Frequency band selection (Lower limit) | $\begin{array}{cccc} \text { No. } & 1 & 2 & \\ 0 & 0 & : & 13 \mathrm{~Hz} \\ 0 & 1 & : & 15 \mathrm{~Hz} \\ 1 & 0 & : & 23 \mathrm{~Hz} \\ 1 & 1 & : & 20 \mathrm{~Hz} \end{array}$ |
| $\begin{aligned} & 3 \\ & 4 \end{aligned}$ | Frequency band selection (Upper limit) | $\begin{array}{llll} \text { No. } 3 & 4 & & \\ 0 & 0 & : & 30 \mathrm{~Hz} \\ 0 & 1 & : & 55 \mathrm{~Hz} \\ 1 & 0 & : & 70 \mathrm{~Hz} \\ 1 & 1 & : & 70 \mathrm{~Hz} \end{array}$ |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | No. of rings in AUTO ANS mode | No.5 6 7 8   <br> 0 0 0 0 $:$ Fixed to once <br> 0 0 0 1 $:$ Fixed to 2 times <br> 0 0 1 0 $:$ Fixed to 3 times <br> 0 0 1 1 $:$ Fixed to 4 times <br> 0 1 0 0 $:$ 1 to 2 times <br> 0 1 0 1 $:$ 1 to 3 times <br> 0 1 1 0 $:$ 1 to 4 times <br> 0 1 1 1 $:$ 1 to 5 times <br> 1 0 0 0 $:$ 2 to 3 times <br> 1 0 0 1 $:$ 2 to 4 times <br> 1 0 1 0 $:$ 2 to 5 times <br> 1 0 1 1 $:$ 2 to 6 times <br> 1 1 0 0 $:$ 1 to 10 times <br> 1 1 0 1 $:$ 2 to 10 times <br> 1 1 1 0 $:$ 3 to 5 times <br> 1 1 1 1 $:$ 4 to 10 times |

- Selectors 1 through 4: Frequency band selection

These selectors are used to select the frequency band of calling signals for activating the AUTO ANS facility.

- Selectors 5 through 8: No. of rings in AUTO ANS mode

These selectors set the number of rings to initiate the AUTO ANS facility.

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WSW15 (REDIAL facility setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Selection of redial interval | $\begin{array}{lllll}\text { No. } & 1 & 2 & & \\ 0 & 0 & : & 5 \text { minutes } \\ 0 & 1 & : & 1 \text { minute } \\ 1 & 0 & : & 2 \text { minutes } \\ 1 & 1 & : & 3 \text { minutes }\end{array}$ |
| $\begin{aligned} & 3 \\ & 1 \\ & 6 \end{aligned}$ | No. of redialings | No.3 4 5 6   <br> 0 0 0 0 $:$ 16 times <br> 0 0 0 1 $:$ 1 time <br> 0 0 1 0 $:$ 2 times <br> 0 0 1 1 $:$ 3 times <br>       <br>  1 1 1 1 $:$ |
| 78 | Not used. |  |

- Selectors 1 through 6: Selection of redial interval and No. of redialings

The equipment redials by the number of times set by selectors 3 through 6 at intervals set by selectors 1 and 2.

WSW16 (Function setting 1)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | Not used. | 0: Only from the <br> connected <br> external <br> telephone | 1: From all <br> telephones <br> connected |
| 2 | CCITT superfine recommendation |  |  |
| 3 | Remote reception |  |  |
| 4 | Not used. | $0:$ OFF | 1: ON |
| 5 | Exclusive line mode | $0: 400 \mathrm{~cm}$ | $1: 90 \mathrm{~cm}$ |
| 7 | Max. document length limitation |  |  |
| 8 | Not used. |  |  |

## - Selector 2: CCITT superfine recommendation

If this selector is set to "1," the equipment communicates in CCITT recommended superfine mode ( 15.4 lines $/ \mathrm{mm}$ ). If it is set to " 0, " it communicates in native superfine mode.

## - Selector 3: Remote reception

Setting this selector to " 0 " allows the facsimile equipment to receive data from the directly connected external telephone only. Setting it to "1" allows the equipment to receive data from all telephones sharing a modular wall socket with the equipment, as well as from the directly connected external telephone.
If any of the following problems occurs frequently, set this selector to " 0 ":

- Dialing from any of the telephones sharing a modular wall socket starts the facsimile equipment.
- Picking up the handset for any telephones sharing a modular wall socket while the equipment is in receiving operation disrupts the received image due to the superimposed noise.


## - Selector 6: Exclusive line mode

Setting this selector to "1" connects the equipment to the exclusive line, which enables transmission merely by pressing the Start key without dialing operation at both the calling and called terminals.

- Selector 7: Max. document length limitation

This selector is used to select the maximum length of a document to be sent.

WSW17 (Function setting 2)

| Selector <br> No. | Function |  | Setting and Specifications |
| :---: | :--- | :--- | :--- | :--- | :--- |

## - Selectors 1 and 2: Off-hook alarm

These selectors activate or deactivate the alarm function which sounds an alarm when the communication is completed with the handset being off the hook.

- Selector 3: Power failure report output

This selector determines whether or not the equipment outputs a power failure report when the power comes back on.

- Selector 4: Calender clock/prompt alternate display

If this selector is set to "1," the calendar clock and the prompt "INSERT DOCUMENT" appear alternately on the LCD while the equipment is on standby; if it is set to "0," only the calendar clock appears.

- Selector 5: Calendar clock type

If this selector is set to "0" (U.S.A.), the MM/DD/YY hh:mm format applies; if it is set to "1" (Europe), the DD/MM/YY hh:mm format applies: DD is the day, MM is the month, YY is the last two digits of the year, hh is the hour, and mm is the minute.

## - Selector 6: Error indication in activity report

This selector determines whether or not a communications error code will be printed in the activity report.

- Selector 7: Non-ring reception

Setting this selector to "1" makes the equipment receive calls without a ringer sound if the ring delay is set to 0 .

WSW18 (Function setting 3)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Not used. |  |
| $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | Detection enabled time for CNG and no tone | No. 2 3 <br> 0 0 40 sec. <br> 0 1 0 sec. <br> 1 0 5 sec. <br> 1 1 80 sec. |
| $\begin{aligned} & 4 \\ & 5 \end{aligned}$ | Not used. |  |
| 6 | Registration of station ID | 0: Permitted 1: Prohibited |
| $7$ | Tone sound monitoring | No. 7 8   <br> 0 $X$ $:$ No monitoring <br> 1 0 $:$ Up to phase B at the <br> calling station only     <br> 1 1 $:$All transmission phases <br> both at the calling and <br> called stations |

- Selectors 2 and 3: Detection enabled time for CNG and no tone

After the line is connected via the external telephone, the equipment can detect a CNG signal or no tone for the time length specified by these selectors.

- Selector 6: Registration of station ID

Setting this selector to "0" permits the registration of a station ID for Austrian and Czech versions.

- Selectors 7 and 8: Tone sound monitoring

These selectors set the monitoring specifications of the tone sound inputted from the line.

WSW19 (Transmission speed setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | First transmission speed choice for fallback | $\begin{array}{llllll}\text { No. } & 1 & 2 & 3 & & \\ \text { No. } & 4 & 5 & 6 & & \\ & 0 & 0 & 0 & : & 2,400 \mathrm{bps} \\ & 0 & 0 & 1 & : & 4,800 \mathrm{bps} \\ & 0 & 1 & 0 & : & 7,200 \mathrm{bps}\end{array}$ |
| $\begin{aligned} & 4 \\ & \mid \\ & 6 \end{aligned}$ | Last transmission speed choice for fallback | $\left.\begin{array}{rrrlr} 0 & 1 & 1 & : & 9,600 \mathrm{bps} \\ 1 & 0 & 0 & : & 12,000 \mathrm{bps} \\ 1 & 0 & 1 & : \\ 1 & 1 & 0 & : \\ 1 & 1 & 1 & : \end{array}\right\} \begin{aligned} & 14,400 \mathrm{bps} \end{aligned}$ |
| 7 | Not used. |  |
| 8 | V .17 mode | 0: Permitted 1: Prohibited |

- Selectors 1 through 6: First and last choices of transmission speed for fallback

These selectors are used to set the MODEM speed range. With the first transmission speed choice specified by selectors 1 through 3, the equipment attempts to synchronize the data transmission via the MODEM. If the synchronization fails, the equipment automatically steps down to the next lowest speed and attempts to synchronize the data transmission again. The equipment repeats this sequence while stepping down the transmission speed to the last choice specified by selectors 4 through 6.
If the MODEM always falls back to a low transmission speed (e.g., $4,800 \mathrm{bps}$ ), set the first transmission speed choice to the lower one (e.g., modify it from $12,000 \mathrm{bps}$ to $7,200 \mathrm{bps}$ ) in order to deactivate the high-speed MODEM function and reduce the training time for shorter transmission time.
Generally, to save the transmission time, set the last transmission speed choice to a higher one.

WSW20 (Overseas communications mode setting)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | EP* tone prefix | 0: OFF 1: ON |
| 2 | Overseas communications mode (Reception) | 0: 2100 Hz 1: 1100 Hz |
| 3 | Overseas communications mode (Transmission) | 0: OFF 1: Ignores DIS once. |
| $4$ | Min. time length from reception of CFR to start of transmission of video signals | No.4 5   <br> 0 0 $:$ 100 ms <br> 0 1 $\vdots$ 200 ms <br> 1 0 $:$ 300 ms <br> 1 1 $:$ 400 ms |
| $\begin{aligned} & 6 \\ & 7 \end{aligned}$ | Chattering elimination for CNG detection | No.6 7   <br> 0 0 $:$ During CNG ON and OFF (A) <br> 0 1 $:$ During CNG OFF only (B) <br> 1 X $:$ No elimination (C) |
| 8 | Not used. |  |

* EP: Echo protection


## - Selector 1: EP tone prefix

Setting this selector to "1" makes the equipment transmit a 1700 Hz echo protection (EP) tone immediately preceding training in V. 29 modulation system to prevent omission of training signals.
Prefixing an EP tone is effective when the equipment fails to transmit at the V. 29 modem speed and always has to fall back to 4800 bps transmission.

## - Selectors 2 and 3: Overseas communications mode

These selectors should be used if the facsimile equipment malfunctions in overseas communications. According to the communications error state, select the signal specifications.
Setting selector 2 to "1" allows the equipment to use 1100 Hz CED signal instead of 2100 Hz in receiving operation. This prevents malfunctions resulting from echoes, since the 1100 Hz signal does not disable the echo suppressor (ES) while the 2100 Hz signal does.
Setting selector 3 to "1" allows the equipment to ignore a DIS signal sent from the called station once in sending operation. This operation suppresses echoes since the first DIS signal immediately follows a 2100 Hz CED (which disables the ES) so that it is likely to be affected by echoes in the disabled ES state. However, such a disabled ES state will be removed soon so that the second and the following DIS signals are not susceptible to data distortion due to echoes. Note that some models when called may cause error by receiving a self-outputted DIS.

WSW21 (TAD setting 1)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 5 \end{aligned}$ | Max. waiting time for voice signal | $\begin{array}{cccccccl}\text { No. } & 1 & 2 & 3 & 4 & 5 & & \\ 0 & 0 & 0 & 0 & 0 & : & \text { No detection } \\ 0 & 0 & 0 & 0 & 1 & : & 1 \text { sec. } \\ 0 & 0 & 0 & 1 & 0 & : & 2 \text { sec. } \\ 0 & 0 & 0 & 1 & 1 & : & 3 \text { sec. } \\ & & \mid & & & \mid \\ 0 & 1 & 0 & 0 & 0 & : & 8 \text { sec. } \\ & & \mid & & & \mid \\ 1 & 1 & 1 & 1 & 1 & : & 31 \text { sec. }\end{array}$ |
| $\begin{aligned} & 6 \\ & 7 \end{aligned}$ | Two-way recording | No.6 7   <br> 0 0 $:$ A (for U.S.A.) <br> 0 1 $:$ B (Except for U.S.A.) <br> 1 0 $:$ C (without beep) <br> 1 1 $:$ D (OFF) |
| 8 | Erasure of message stored in the memory after the message transfer | 0: YES 1: NO |

## - Selectors 1 through 5: Max. waiting time for voice signal

In the TAD mode, the equipment waits for voice signal for the time length specified by these selectors before it automatically shifts to the facsimile message receive mode or disconnects the line.

If the external TAD is connected to the equipment, the total length of the maximum waiting time specified by these selectors and the delay time specified by WSW25 (selectors 1 and 2) should not exceed 40 seconds.

- Selectors 6 and 7: Two-way recording (For those models equipped with a built-in TAD)

These selectors select the specifications of the two-way recording feature.

- Selector 8: Erasure of message (For those models equipped with a built-in TAD)

Setting this selector to "0" will erase the message recorded in the memory after the document retrieval feature transfers the message.

WSW22 (Communications setting 1)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- |
| 1 | Not used. |  |  |
| $\mid$ |  |  |  |
| 4 |  | $0: 0 \%$ | $1: 8 \%$ |
|  | Acceptable TCF bit error rate (\%) | $0: 0 \%$ | $1: 4 \%$ |
| 1 | (Only at 4800 bps) | $0: 0 \%$ | $1: 2 \%$ |
| 8 |  | $0: 0 \%$ | $1: 1 \%$ |

- Selectors 5 through 8: Acceptable TCF bit error rate (\%)

Setting two or more selectors to "1" produces addition of percent assigned to each selector. If you set selectors 7 and 8 to "1," the acceptable TCF bit error rate will be $3 \%$.

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WSW23 (Communications setting 2)

| Selector | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 | Starting point of training check (TCF) | 0 : From the head of a series of zeros <br> 1: From any arbitrary point |
| $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | Allowable training error rate | $\begin{array}{\|llll} \hline \text { No. } 2 & 3 & & \\ 0 & 0 & : & 0 \% \\ 0 & 1 & \vdots & 0.5 \% \\ 1 & 0 & \vdots & 1 \% \\ 1 & 1 & : & 2 \% \end{array}$ |
| $4$ | Decoding error rate for transmission of RTN | $\begin{array}{\|cccc} \hline \text { No. } 4 & 5 & & \\ 0 & 0 & : & 16 \% \\ 0 & 1 & \vdots & 14 \% \\ 1 & 0 & \vdots & 10 \% \\ 1 & 1 & : & 8 \% \end{array}$ |
| 6 | Issue of RTN at the occurrence of a pagination error | 0: YES 1: NO |
| 7 | Resolution level for reception | 0: YES 1: NO |
| 8 | Limitation of attenuation level | 0 : YES 1: NO |

## - Selector 1: Starting point of training check (TCF)

At the training phase of the receiving operation, the called station detects for 1.0 second a training check (TCF) command, a series of zeros which is sent from the calling station for 1.5 seconds to verify training and give the first indication of the acceptability of the line.
This selector sets the starting point from which the called station should start counting those zeros. If this selector is set to " 0, " the called station starts counting zeros 100 ms after the head of a series of zeros is detected.

If it is set to "1," the called station starts counting zeros upon detection of 10 -ms successive zeros 50 ms after the head of a series of zeros is detected. In this case, if the detection of $10-\mathrm{ms}$ successive zeros is too late, the data counting period will become less than 1.0 sec ond, making the called station judge the line condition unacceptable.

- Selectors 2 and 3: Allowable training error rate

The called station checks a series of zeros gathered in training (as described in Selector 1) according to the allowable training error rate set by these selectors. If the called station judges the line condition to be accepted, it responds with CFR; if not, it responds with FTT.

- Selectors 4 and 5: Decoding error rate for transmission of RTN

The facsimile equipment checks the actual decoding errors and then transmits an RTN according to the decoding error rate (Number of lines containing an error per page $\div$ Total number of lines per page) set by these selectors.

- Selector 6: Issue of RTN at the occurrence of a pagination error

If this selector is set to " 0, " the facsimile equipment transmits an RTN when a pagination error occurs due to recording lag relative to receiving.

- Selector 7: Resolution level for reception

This selector determines whether the resolution should be limited at the start of reception in the sleep mode.

- Selector 8: Limitation of attenuation level

Setting this selector to " 0 " limits the transmitting level of the modem to 10 dB .
This setting has priority over the settings selected by WSW02 (selectors 5 through 8) and WSW13 (selectors 5 through 8).

WSW24 (TAD setting 2)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | Maximum OGM recording time | No.1 2   <br> 0 0 $:$ 15 sec. <br> 0 1 $:$ 20 sec. <br> 1 0 $:$ 30 sec. <br> 1 1 $:$ 50 sec. |
| 3 4 | Time length from CML ON to start of pseud ring backtone transmission | No.3 4   <br> 0 0 $:$ 4 sec. <br> 0 1 $\vdots$ 3 sec. <br> 1 0 $\vdots$ 2 sec. <br> 1 1 $:$ 1 sec. |
| $\begin{aligned} & 5 \\ & 1 \\ & 8 \end{aligned}$ | Attenuator for playback of ICM/ OGM to the line <br> (Selectable from the range of $0-15 \mathrm{~dB}$ ) | $0:$ 0 dB $1:$ <br> $0:$ 0 dB dB <br> $0:$ 0 dB $1:$ <br> 0 dB   <br> $0:$ 0 dB $1:$ |

- Selectors 1 and 2: Maximum OGM recording time (For those models equipped with a built-in TAD)
These selectors set the allowable maximum recording time for an OGM.
- Selectors 3 and 4: Time length from CML ON to start of pseud ring backtone transmission

These selectors set the length of time from CML-ON up to the start of pseud ring backtone transmission.
In those versions which have an OGM facility instead of pseud ring backtone, these selectors set the length of time from CML-ON up to the start of OGM transmission.

- Selectors 5 through 8: Attenuator for playback of ICM/OGM to the line (For those models equipped with a built-in TAD)
Setting two or more selectors to "1" produces addition of attenuation assigned to each selector.
This setting will not be limited by selector 8 of WSW23.

WSW25 (TAD setting 3)

| Selector <br> No. | Function |  | Setting and Specifications |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Not used. |  |  |  |

- Selectors 5 and 7: Pause between paging number and PIN (For those models equipped with a built-in TAD)

These selectors set the pause time between a telephone number being paged and PIN (private identification number) for the paging feature.

- Selector 8: Automatic shift to facsimile message receive mode in ICM recording mode (For those models equipped with a built-in TAD)
If this selector is set to "0", the equipment automatically shifts to the facsimile message receive mode after recording an ICM. If it is set to "1", the equipment automatically disconnects the line after the waiting time has passed.

WSW26 (Function setting 4)

| Selector No. | Function | Setting and Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | Not used. |  |  |  |  |
| 4 5 | No. of CNG cycles to be detected (when the line is connected via the external telephone except in the external TAD mode) | No. 4 | $\begin{aligned} & 5 \\ & 0 \\ & 1 \\ & 0 \\ & 1 \end{aligned}$ | $\begin{aligned} & \text { No detection } \\ & 1 \\ & 1.5 \\ & 2 \end{aligned}$ | (OFF) <br> (B) <br> (C) <br> (D) |
| 6 7 | No. of CNG cycles to be detected (when the line is connected via the external telephone in the external TAD mode or via the facsimile equipment in F/T or TAD mode) | $\text { No. } \begin{aligned} & 6 \\ & 0 \\ & 0 \\ & 1 \\ & 1 \end{aligned}$ | $\begin{aligned} & 7 \\ & 0 \\ & 1 \\ & 0 \\ & 1 \end{aligned}$ | $\begin{aligned} & 0.5 \\ & 1 \\ & 1.5 \\ & 2 \end{aligned}$ | (A) <br> (B) <br> (C) <br> (D) |
| 8 | Not used. |  |  |  |  |

- Selectors 4 and 5: No. of CNG cycles to be detected

The equipment interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors when the line is connected via the external telephone except in the external TAD mode.

- Selectors 6 and 7: No. of CNG cycles to be detected (For those models not equipped with a built-in TAD)

The equipment interprets a CNG as an effective signal if it detects a CNG signal by the number of cycles specified by these selectors when the line is connected via the external telephone in the external TAD mode or via the facsimile equipment in F/T mode.

WSW27 (Function setting 5)

| Selector <br> No. | Function | Setting and Specifications |  |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Definition of programmable key | $0:$ TEL key | 1: TEL/POLLING key |  |
| 2 | Ringer OFF setting | $0:$ YES | 1: NO |  |
| 3 | Automatic playback of OGM at <br> the start time of OGM ON mode | $0:$ OFF | 1: ON |  |
| 4 | Detection of distinctive ringing <br> pattern | $0:$ OFF | 1: ON |  |
| 5 | Automatic erasure of voice alarm | $0:$ YES | $1:$ NO |  |
| 6 | Not used. |  |  |  |
| 8 | Toner save mode. | $0:$ YES | 1: NO |  |

## - Selector 1: Definition of programmable key

This selector defines a programmable key as a TEL key or TEL/POLLING key.
Setting this selector to "1" allows the programmable key to function as either a TEL or POLLING key if pressed when the handset is off or on the hook, respectively.
This setting is effective only for those models having a programmable key.

- Selector 2: Ringer OFF setting

This selector determines whether or not the ringer can be set to OFF.

- Selector 3: Automatic playback of OGM at the start time of OGM ON mode (For those models equipped with a built-in TAD)
This selector determines whether or not the equipment automatically plays back an OGM the moment it switches to the OGM ON mode in the MC mode.
- Selector 4: Detection of distinctive ringing pattern

If this selector is set to " 0, " the equipment detects only the number of rings; if it is set to "1," the equipment detects the number of rings and the ringing time length to compare the detected ringing pattern with the registered distinctive one.

## - Selector 5: Automatic erasure of voice alarm

This selector determines whether or not the voice alarm should be erased from the memory after it is issued.

WSW28 (Function setting 6)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | Transmission level of DTMF high-band frequency signal | No.1 2 3   <br> 0 0 0 $:$ 0 dB <br> 0 0 1 $\vdots$ +1 dB <br> 0 1 0 $\vdots$ +2 dB <br> 0 1 1 $\vdots$ +3 dB <br> 1 0 0 $\vdots$ 0 dB <br> 1 0 1 $\vdots$ -1 dB <br> 1 1 0 $\vdots$ -2 dB <br> 1 1 1 $\vdots$ -3 dB |
|  | Transmission level of DTMF low-band frequency signal | No.4 5 6   <br> 0 0 0 $:$ 0 dB <br> 0 0 1 $\vdots$ +1 dB <br> 0 1 0 $\vdots$ +2 dB <br> 0 1 1 $\vdots$ +3 dB <br> 1 0 0 $\vdots$ 0 dB <br> 1 0 1 $\vdots$ -1 dB <br> 1 1 0 $\vdots$ -2 dB <br> 1 1 1 $:$ -3 dB |
| 7 | Resolution definition | 0: Standard resolution statement <br> 1: Non-standard resolution statement |
| 8 | Not used. |  |

- Selectors 1 through 6: Transmission level of DTMF high-/low-band frequency signal

These selectors are intended for the manufacturer who tests the equipment for the Standard. Never access them.

## - Selector 7: Resolution definition

This selector determines whether the equipment issues a standard or non-standard (fine/superfine) resolution statement when the empty space of the memory shared by the receive buffer and recording buffer becomes insufficient to receive data at high resolution.
If this selector is set to " 0, " the equipment issues a standard resolution statement which informs the calling station that the station called can receive data only at the standard resolution.
If it is set to "1," the FAX3550/8000P/MFC4450/4550/4550plus/6550MC issues a fine resolution statement and the FAX3650/8200P/MFC7550MC/7650MC/9000/9500 issues a superfine resolution statement. (NOTE: The FAX3550/8000P/MFC4550/4550plus/6550MC having an optional memory issues a superfine resolution statement.)

WSW29 (Function setting 7)

| Selector No. | Function | Setting and Specifications |  |
| :---: | :---: | :---: | :---: |
| 1 | Not used. |  |  |
| 1 |  |  |  |
| 7 |  |  |  |
| 8 | Beep at the time of full activity report data | 0: No | 1: Yes |

- Selector 8: Beep at the time of full activity report data (for the European versions only)

If this selector is set to "1," the equipment will beep when the activity report becomes full (,as well as displaying a message on the LCD, prompting the output of the activity report).

WSW30 (Function setting 8)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| 1 2 3 | Detection level of dial tone or busy tone for the built-in TAD operation | No. 1 2 3   <br> 0 0 0 $:$ -38.0 dBm (A) <br> 0 0 1 $:$ -39.5 dBm (B) <br> 0 1 0 $:$ -41.0 dBm (C) <br> 0 1 1 $:$ -42.5 dBm (D) <br> 1 0 0 $:$ -44.0 dBm (E) <br> 1 0 1 $:$ -45.5 dBm (F) <br> 1 1 0 $:$ -47.0 dBm (G) <br> 1 1 1 $:$ -48.5 dBm (H) |
| 4 | Not used. |  |
| 5 | Speaker output level | 0: Higher 1: Lower |
| 6 7 | Cooling fan control mode | No. $\begin{array}{llll}6 & 7 & & \\ 0 & 0 & : & \mathrm{A} \\ 0 & 1 & : & \mathrm{B} \\ 1 & \mathrm{x} & : & \mathrm{C}\end{array}$ |
| 8 | Not used. |  |

- Selectors 1 through 3: Detection level of dial tone or busy tone for built-in TAD operation (For those models equipped with a built-in TAD)
If dial tone or busy tone inputted during ICM recording is below the level specified by these selectors, the TAD stops recording and disconnects the line.
- Selector 5: Speaker output level (For those models equipped with a built-in TAD)

This selector determines the speaker output level when the speaker volume switch is set to HIGH or LOW, as listed below.

| Selector 5 of WSW30 <br> Speaker Volume Switch Position | 0 <br> (Higher) | 1 <br> (Lower) |
| :---: | :---: | :---: |
| HIGH | High | Medium-High |
| LOW | Medium-Low | Low |

WSW31 (Function setting 9)

| Selector <br> No. | Function | Setting and Specifications |  |
| :---: | :--- | :--- | :--- | :--- |
| 1 | Not used. |  |  |
| 2 | Default reduction rate for failure <br> of automatic reduction during <br> recording | $0: 100 \%$ | $1: 50 \%$ |
| 3 | Not used. | $0: 130 \mathrm{~ms}$ | $1: 90 \mathrm{~ms}$ |
| 4 | Minimum short-OFF duration in <br> distinctive ringing |  |  |
| 5 | Not used. |  |  |
| 6 |  |  |  |
| 8 |  |  |  |

- Selector 2: Default reduction rate for failure of automatic reduction during recording

This selector sets the default reduction rate to be applied if the automatic reduction function fails to record one-page data sent from the calling station in a single page of the current recording paper.
If it is set to " 0, " the equipment records one-page data at full size (100\%) without reduction; if it is set to "1," the equipment records it at half size (50\%).

- Selector 5: Minimum short-OFF duration in distinctive ringing

The ringer pattern consists of short and long rings, e.g. short-short-long rings. This selector sets the minimum OFF duration following a short ring in order to avoid missing ringer tones in distinctive ringing.
If this selector is set to "1," when the short-OFF duration is a minimum of 90 ms long, then the equipment will interpret the short-OFF as OFF.

WSW32 (Function setting 10)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 4 \end{aligned}$ | Not used. |  |
| $\begin{aligned} & 5 \\ & 6 \end{aligned}$ | Default resolution | No. 5 6  <br> 0 0 $:$ Standard <br> 0 1 $:$ Fine <br> 1 0 $\vdots$ Super fine <br> 1 1 $:$ Photo |
| $\begin{aligned} & 7 \\ & 8 \end{aligned}$ | Default contrast | No.7 8   <br> 0 0 $:$  <br> 0 1 $:$  <br> 1 0 $:$  <br> 1 1 Automatic Super light <br> 1 Super dark   |

## - Selectors 5 and 6: Default resolution

These selectors set the default resolution which applies when the equipment is powered up or completes a transaction.

## - Selectors 7 and 8: Default contrast

These selectors set the default contrast which applies when the equipment is powered up or completes a transaction.

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WSW33 (Function setting 11)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & \mid \\ & 3 \end{aligned}$ | Detection threshold level for voice signals inputted via the network in the built-in TAD operation | No.1 2 3    <br> 0 0 0 $:$ -42.5 dBm (A) <br> 0 0 1 $:$ -44.0 dBm (B) <br> 0 1 0 $:$ -45.5 dBm (C) <br> 0 1 1 $:$ -47.0 dBm (D) <br> 1 0 0 $:$ -48.5 dBm (E) <br> 1 0 1 $:$ -50.0 dBm (F) <br> 1 1 0 $:$ -51.5 dBm (G) <br> 1 1 1 $:$ -53.0 dBm (H) |
| $\begin{array}{r} 4 \\ 5 \end{array}$ | First communications speed choice for PCI | No.4 5   <br> 0 0 $:$ $14,400 \mathrm{bps}$ <br> 0 1 $:$ $12,000 \mathrm{bps}$ <br> 1 0 $:$ $9,600 \mathrm{bps}$ <br> 1 1 $:$ $7,200 \mathrm{bps}$ |
| 6 | Report output of polled transmission requests | $0:$ YES 1: NO |
| 7 8 | Not used. |  |

NOTE: The WSW33 is applicable to those models equipped with a built-in TAD.

## - Selectors 4 and 5: First communications speed choice for PCl

These selectors are used to set the first communications speed choice with which the equipment attempts to synchronize the data transmission via the PC interface. If the synchronization fails, the equipment automatically steps down to the next lowest speed.

- Selector 6: Report output of polled transmission requests

This function does not apply in the U.S.A. versions.

WSW34 (Function setting 12)

| Selector No. | Function | Setting and Specifications |
| :---: | :---: | :---: |
| $\begin{aligned} & 1 \\ & 1 \\ & 3 \end{aligned}$ | ICM recording time to be erased preceding the tone detection when the equipment automatically disconnects the line because no voice signal has been received | No. $\begin{array}{lllll}1 & 2 & 3 & & \\ 0 & 0 & 0 & : & 0 \text { second } \\ 0 & 0 & 1 & : & 1 \text { second } \\ 0 & 1 & 0 & : & 2 \text { seconds } \\ 0 & 1 & 1 & : & 3 \text { seconds } \\ 1 & 0 & 0 & : & 4 \text { seconds } \\ 1 & 0 & 1 & : & 5 \text { seconds } \\ 1 & 1 & 0 & : & 6 \text { seconds } \\ 1 & 1 & 1 & : & 7 \text { seconds }\end{array}$ |
| 4 5 | Not used. |  |
| 6 7 | Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation | $\begin{array}{llll} \text { No. } & 6 & 7 & \\ \\ 0 & 0 & : & 3 \\ 0 & 1 & : & 2 \\ 1 & 0 & : & 1 \\ 1 & 1 & : & \text { OFF } \end{array}$ |
| 8 | Not used. |  |

- Selectors 6 and 7: Number of DTMF tone signals for inhibiting the detection of CNG during external TAD operation
If the equipment receives this specified number of DTMF tone signals during external TAD operation, it will not detect CNG afterwards.
If these selectors are set to "1, 1, " the CNG detection will not be inhibited.


## [ B ] Printout of firmware switch data

## Function

The equipment prints out the setting items and contents specified by the firmware switches.

## Operating Procedure

(1) Press the 1 key twice in the initial maintenance mode.

The "PRINTING" will appear on the LCD.
(2) The equipment prints out the configuration list as shown in the figure below.
(3) Upon completion of printing, the equipment returns to the initial maintenance mode.


Configuration List

### 3.7 Operational Check of Control Panel PCB

## Function

This function checks the control panel PCB for normal operation.

## Operating Procedure

(1) Press the 1 and 3 keys in this order in the initial maintenance mode. The "00 " will appear on the LCD.
(2) Press the keys and buttons in the order designated in the illustration shown below.

The LCD shows the corresponding number in decimal notation each time a key or button is pressed. Check that the displayed number is correct by referring to the illustration below.
If a key or button is pressed out of order, the equipment beeps and displays the "INVALID OPERATE" on the LCD. To return to the status ready to accept key \& button entry for operational check, press the Stop key.
(3) After the last number key or button is pressed, the equipment beeps for 1 second.
(4) To terminate this operation, press the Stop key. The equipment returns to the initial maintenance mode.

FAX3550/3650/8000P/8200P


MFC4450/4550/4550plus/9000


Key \& Button Entry Order (1)
V-47


Key \& Button Entry Order (2)

### 3.8 Sensor Operational Check

## Function

This function allows you to check whether the eight sensors (document front sensor, document rear sensor, sheet feeder cover sensor, cover sensor, registration sensor, paper ejection sensor, toner sensor, and hook switch sensor) operate normally.
The LED shows the "FRRETCCVRGHATNHK" when

- the document front sensor detects no paper (FR),
- the document rear sensor detects no paper (RE),
- the sheet feeder cover is closed (TC),
- the top cover is closed (CV),
- the registration sensor detects no paper (RG),
- the paper ejection sensor detects no paper (HA),
- the toner sensor detects toner (TN), and
- the hook switch sensor detects the on-hook state (HK).


## Operating Procedure

(1) Press the 3 and 2 keys in this order in the initial maintenance mode.

The LCD should show "FRRETCCVRGHATNHK" if the detecting conditions of the nine sensors are as defined above.
(2) Change the detecting conditions (e.g., insert paper through the document sensors or the registration sensor, open the sheet feeder cover or the top cover, jam paper at the paper outlet, remove the toner cartridge, and lift up the handset), and then check that the indication on the LCD changes according to the sensor states.
(3) To stop this operation and return the equipment to the initial maintenance mode, press the Stop key.

### 3.9 CCD Scanner Area Setting

## Function

The equipment sets the CCD scanner area and stores it into the $E^{2} P R O M$.

## Operating Procedure

(1) Press the 5 key twice in the initial maintenance mode.

The "SCANNER AREA SET" will appear on the LCD.
The equipment checks and sets the area to be scanned.
If no error is noted, the equipment returns to the initial maintenance mode.
If any error is noted, the "SCANNER ERROR" will appear on the LCD. To return the equipment to the initial maintenance mode, press the Stop key.

### 3.10 Equipment Error Code Indication

## Function

This function displays the error code for the last error on the LCD.

## Operating Procedure

(1) Press the 8 and 2 keys in this order in the initial maintenance mode.

The LCD shows "MACHINE ERROR XX."
(2) To stop this operation and return the equipment to the initial maintenance mode, press the Stop key.

### 3.11 Output of Transmission Log to the Telephone Line

## Function

This function outputs the transmission log (that the equipment has stored about the latest transmission) to the telephone line. It allows the service personnel to receive the transmission log of the user's equipment at a remote location and use it for analyzing problems arising in the user's equipment.

## Operating Procedure

(1) If the user's equipment has a transmission-related problem, call the user's equipment at a remote location from your equipment.
(2) If the telephone line is connected, have the user perform the following:

1) Press the Function key and the Mode key in this order.
2) Press the 0,8 , and 7 keys.

The above operation makes the user's equipment send CNG to your equipment for sending the transmission log.
(3) If you hear the CNG sent from the user's equipment, press the Start key of your equipment.
Your equipment will start to receive the transmission log from the user's equipment.

## CHAPTER VI.

ERROR INDICATION AND TROUBLESHOOTING

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## 1. ERROR INDICATION

To help the user or the service personnel promptly locate the cause of a problem (if any), the facsimile equipment incorporates the self-diagnostic functions which display error messages for equipment errors and communications errors.

For the communications errors, the equipment also prints out the transmission verification report and the communications list.

### 1.1 Equipment Errors

If an equipment error occurs, the facsimile equipment emits an audible alarm (continuous beeping) for approximately 4 seconds and shows the error message on the LCD. For the error messages, see [ 1 ] below. As one of the error messages, "MACHINE ERROR xx" includes an error code which indicates the detailed error causes listed in [2]. To display an error code for the other latest error message, make the equipment enter the maintenance mode and press 8 and 2 keys (for details, refer to Chapter V, Section 3.11).

## [ 1] Error messages on the LCD

| Messages on the LCD | Probable Cause |
| :--- | :--- |
| CHECK PAPER | Even after paper pulling-in operation, the registration sensor <br> does not detect paper. |
| COVER OPEN | The cover sensor detects that the top cover is not closed or the <br> sheet feeder cover sensor detects that the sheet feeder cover <br> is not closed. |
| PRINTER JAM | (1)The paper ejection sensor stays OFF even after the <br> registration sensor has gone OFF and the paper has been <br> fed by the specified amount. <br> (2)The paper ejection sensor stays ON even after it has came <br> ON and the paper has been fed by the specified amount. <br> DOCUMENT JAM <br> IDocument jam <br> (1) The document length exceeds the limitation (400 or 90 cm) <br> registered by firmware switch WSW16. (Refer to Chapter <br> V, Section 3.6.) <br> (Both the document front and rear sensors stay ON after <br> the document has been fed by the registered length.) <br> (2) The document rear sensor detects no trailing edge of a <br> document after the document has been fed by 400 cm. <br> (The document rear sensor stays ON even after the <br> document has been fed when the document front and rear <br> sensors were OFF and ON, respectively.) |


| Messages on the LCD | Probable Cause |
| :--- | :--- |
| DOCUMENT JAM | - Document loading error <br> (1)The document rear sensor detects no leading edge of a <br> document within 10 seconds from the start of document <br> loading operation. <br> (The document rear sensor stays OFF even after the <br> document has been fed when the document front sensor <br> was ON.) <br> The loaded document is too short. <br> (Since the document is shorter than the distance between <br> the document front and rear sensors, the document front <br> sensor is turned OFF before the document rear sensor is <br> turned ON.) <br> CLEAN UP SCANNER <br> In the scanning compensation data list printed by the mainte- <br> nance-mode function No. 05, less than fifty percent of the white <br> level data is faulty. <br> SCANNER ERROR <br> In the scanning compensation data list printed by the mainte- <br> nance-mode function No. 05, fifty percent or more of the white <br> level data is faulty. <br> CHANGE TONER <br> TONER EMPTYThe toner sensor has detected that there is no toner. If this <br> message appears, recording is no longer possible. |
| CHANGE TONER | The toner sensor has detected that there is not enough toner. |
| SET CARTRIDGE | The toner sensor has detected that no toner cartridge is loaded. |
| COOLING DOWN <br> PLEASE WAIT | The toner thermister has detected that the toner temperature <br> exceeded the specified level. If the temperature exceeds the <br> preset level, recording is no longer possible. |
| MACHINE ERROR XX | "XX" indicates an error code. Refer to [ 2 ] on the next page. |

If only an alarm beep is heard without any message on the LCD when the equipment is powered up, the ROM or RAM will be defective.

## [ 2 ] Error codes shown in the "MACHINE ERROR xx" message

| $\begin{gathered} \hline \text { Error Code } \\ \frac{\text { xx }}{(H e x .)} \end{gathered}$ | Error factor |
| :---: | :---: |
| 71 | Laser scanner motor does not lock. |
| 72 | Cannot detect Beam Detect signal. |
| 73 | No toner cartridge loaded. |
| 74 | Toner empty. |
| 75 | In-house temperature error. |
| 76 | Fixing heater harness disconnected or broken. |
| 77 | Heater thermister shortcircuit. |
| 78 | Heater thermister harness disconnected or broken. |
| 79 | Toner thermister disconnected or broken. |
| 80 | Paper size setting error. |
| 82 | Paper feeding error. |
| ( 83 | Paper jam. The registration sensor remains ON.) |
| ( 84 | Paper jam. The paper ejection sensor remains ON. ) |
| 87 | Fails to complete the recording operation sequence. |
| ( 88 | Paper jam. Even after the registration sensor has gone OFF, the paper ejection sensor still stays OFF.) |
| 8B | Overheating error. |
| ( A 1 | Top cover opened. ) |
| ( A 2 | Document too long to scan. ) |
| ( A3 | Document not detected by the document rear sensor. ) |
| ( A4 | $50 \%$ or more faulty of white level data. ) |
| A5 | Faulty operation of DMA0 during scanning. |
| A6 | Faulty operation of DMA1 during scanning. |
| A7 | One-line feeding time-out error. |
| A8 | One-line scanning time-out error. |
| A9 | Abnormal scanning reference voltage. |
| AB | Document feed-in amount measuring error. |
| AC | Less than $50 \%$ faulty of white level data. |
| B1 | CODEC LSI error. |
| ( B8 | Amplifier gain error. ) |
| ( B9 | Light emission intensity error of the LED array. ) |
| ( BA | Scanning error: The left-hand black reference line which is marked on the document pressure bar for scanning width setting is not detected.) |

Error codes in parentheses do not appear in the "MACHINE ERROR xx", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." Those error codes appear in the communications error list if an equipment error occurs during communications. Refer to Section 1.2, (13).

| Error Code <br> (Hex.) | Error factor |
| :---: | :--- |
| ( BB | Scanning error: The right-hand black reference line which is marked on <br> the document pressure bar for scanning width setting is not detected.) |
| ( BC | Scanning error: Reduction miss) |
| ( BD | Scanning error: Enlargement miss) |
| D1 | The MODEM setup bit sticks to High. |
| D2 | CTS stays OFF or ON if the MODEM RTS is turned ON or OFF, respec- <br> tively. |
| D3 | Bit B1A of the MODEM stays OFF. |
| D4 | Bit RX of the MODEM stays OFF. |
| D5 | The MODEM fails to complete the command transmission sequence. |
| D6 | No MODEM interrupt for 60 seconds. |
| E1 | Microprocessor (MPU) error on the control panel PCB. |
| ( E4 | Out of recording paper. ) |
| ( E5 | Recording paper set error. ) |
| E6 | Write error in E²PROM. |
| E8 | Data scanning error during transmission. |
| (EA | Document removed at phase B.) |
| F3 | Voice message recording or playing-back not started. |
| F4 | Peripheral CNG detection adjustment error. |
| F5 | EOL not found in page memory transmission mode. |
| FF | Interface error of page memory command. |

Error codes in parentheses do not appear in the "MACHINE ERROR xx", since those errors are displayed as messages described in "[ 1 ] Error messages on the LCD." Those error codes appear in the communications list if an equipment error occurs during communications. Refer to Section 1.2, (13).

### 1.2 Communications Errors

If a communications error occurs, the facsimile equipment
(1) emits an audible alarm (intermittent beeping) for approximately 4 seconds,
(2) displays the corresponding error message, and
(3) prints out the transmission verification report if the equipment is in sending operation.

## Definition of Error Codes on the Communications List

(1) Calling

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 10 | 08 | Wrong number called. |
| 11 | 01 | No dial tone detected. |
| 11 | 02 | Busy tone detected before dialing. |
| 11 | 03 | 2nd dial tone not detected. |
| 11 | 05 | No loop current detected. * |
| 11 | 06 | Busy tone detected after dialing or called. |
| 11 | 07 | No response from the remote station in sending. |
| 11 | 10 | No tone detected after dialing. |
|  | 07 |  |
| 17 |  |  |

* Available in Germany and Austria only.


## (2) Command reception

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 20 | 01 | Unable to detect a flag field. |
| 20 | 02 | Carrier was OFF for 200 ms or longer. |
| 20 | 03 | Abort detected ("1" in succession for 7 bits or more). |
| 20 | 04 | Overrun detected. |
| 20 | 05 | A frame for 3 seconds or more received. |
| 20 | 06 | CRC error in answer back. |
| 20 | 07 | Undefined command received. |
| 20 | 08 | Invalid command received. |
| 20 | 09 | Command ignored once for document setting or for dump- <br> ing-out at turn-around transmission. |
| 20 | $0 A$ | T5 time-out error |
| 20 | $0 B$ | CRP received. |
| 20 | $0 C$ | EOR and NULL received. |

## (3) Compatibility [checking the NSF and DIS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 32 | 01 | Remote terminal only with V.29 capability in 2400 or 4800 <br> bps transmission. |
| 32 | 02 | Remote terminal not ready for polling. |
|  | 10 | Remote terminal not equipped with password function or <br> its password switch OFF. |
| 32 | 11 | Remote terminal not equipped with or not ready for confi- <br> dential mail box function. |
| 32 | 12 | Remote terminal not equipped with or not ready for relay <br> broadcasting function. |
| 32 | 13 | No confidential mail in the remote terminal. |
| 32 | The available memory space of the remote terminal is less <br> than that required for reception of the confidential or relay <br> broadcasting instruction. |  |
| 32 |  |  |
|  |  |  |
|  |  |  |

(4) Instructions received from the remote terminal [checking the NSC, DTC, NSS, and DCS]

| Code 1 | Code 2 | Causes |
| :--- | :--- | :--- |
| 40 | 02 | Illegal coding system requested. |
| 40 | 03 | Illegal recording width requested. |
| 40 | 05 | ECM requested although not allowed. |
| 40 | 06 | Polled while not ready. |
| 40 | 07 | No document to send when polled. |
| 40 | 10 | Nation code or manufacturer code not coincident. |
| 40 | 12 | Unregistered group code entered for relay broadcasting <br> function, or the specified number of broadcasting subscrib- <br> ers exceeding the limit. |
| 40 | 13 | Retrieval attempted when not ready for retrieval. <br> for secure polling. |
| 40 | 17 | Invalid resolution selected. |
| 40 |  |  |
|  |  |  |
| 40 |  |  |
| 40 |  |  |
| 40 |  |  |
| 40 |  |  |
| 40 |  |  |

(5) Command reception [checking the NSF and DIS after transmission of NSS and DCS]

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 50 | 01 | Vertical resolution capability changed after compensation <br> of background color. |
|  |  |  |
|  |  |  |

(6) ID checking

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 63 | 01 | Password plus "lower 4 digits of telephone number" not <br> coincident. |
| 63 | 02 | Password not coincident. |
| 63 | 03 | Polling ID not coincident. |
| 63 | 04 | Entered confidential mail box ID uncoincident with the mail <br> box ID. |
| 63 | 05 | Relay broadcasting ID not coincident. |
| 63 | 06 | Entered retrieval ID uncoincident with that of the mail box <br> ID. |
|  |  |  |
|  |  |  |

(7) DCN reception

| Code 1 | Code 2 | Causes |
| :---: | :--- | :--- |
| 74 |  | DCN received. |
|  |  |  |
|  |  |  |
|  |  |  |

(8) TCF transmission/reception

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 80 | 01 | Fallback impossible. |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

## (9) Signal isolation

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| 90 | 01 | Unable to detect video signals and commands within 6 <br> seconds after CFR is transmitted. |
| 90 | 02 | Received PPS containing invalid page count or block <br> count. |
|  |  |  |
|  |  |  |

(10) Video signal reception

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| A0 | 03 | Error correction sequence not terminated even at the final <br> transmission speed for fallback. |
| A0 | 11 | Receive buffer empty. (5-second time-out) |
| A0 | 12 | Receive buffer full during operation except receiving into <br> memory. |
| A0 | 13 | Decoding error continued on 500 lines. |
| A0 | 14 | Decoding error continued for 10 seconds. |
| A0 | 15 | Time-out: Five seconds or more for one-line transmission. |
| A0 | 16 | RTC not found and carrier OFF signal detected for 6 <br> seconds. |
| A0 | 17 | RTC found and command detected for 60 seconds. |
| A0 | 18 | Receive buffer full on memory reception. |
| A8 | 01 | RTN, PIN, or ERR received at the calling terminal. * |
| A9 | 01 | RTN, PIN, or ERR received at the called terminal. ${ }^{*}$ |
|  |  |  |

* Available in Germany and Austria only.
(11) General communications-related

| Code 1 | Code 2 | Causes |
| :--- | :---: | :--- |
| B0 | 01 | Polarity inversion detected. |
| B0 | 02 | Unable to receive the next-page data. |
| B0 | 03 | Unable to receive polling even during turn-around trans- <br> mission due to call reservation. |
| B0 | 04 | PC interface error. |
|  |  |  |

(12) Maintenance mode

| Code 1 | Code 2 | Causes |
| :---: | :---: | :--- |
| E0 | 01 | Failed to detect 1300 Hz signal in burn-in operation. |
| E0 | 02 | Failed to detect PB signals in burn-in operation. |
| E0 | 03 | Failed to detect any command from the RS-232C interface <br> in burn-in operation. |
|  |  |  |
|  |  |  |

## (13) Equipment error

| Code 1 | Code 2 | Causes |
| :---: | :---: | :---: |
| FF | XX | Equipment error (For XX, refer to Subsection 1.1, [ 2 ].) |
|  |  |  |
|  |  |  |

## 2. TROUBLESHOOTING

### 2.1 Introduction

This section gives the service personnel some of the troubleshooting procedures to be followed if an error or malfunction occurs with the facsimile equipment. It is impossible to anticipate all of the possible problems which may occur in future and determine the troubleshooting procedures, so this section covers some sample problems. However, those samples will help service personnel pinpoint and repair other defective elements if he/she analyzes and examines them well.

### 2.2 Precautions

Be sure to observe the following to prevent the secondary troubles from happening:
(1) Always unplug the AC power cord from the outlet when removing the covers and PCBs, adjusting the mechanisms, or conducting continuity testing with a circuit tester.
(2) When disconnecting the connectors, do not pull the lead wires but hold the connector housings.
(3) - Before handling the PCBs, touch a metal portion of the machine to discharge static electricity charged in your body.

- When repairing the PCBs, handle them with extra care.

After repairing the defective section, be sure to check again if the repaired section works correctly. Also record the troubleshooting procedure so that it would be of use for future trouble occurrence.

### 2.3 Checking prior to Troubleshooting

Prior to proceeding to the troubleshooting procedures, check that:
(1) Each voltage level on AC input lines and DC lines is correct.
(2) All cables and harnesses are firmly connected.
(3) None of the fuses are blown.

### 2.4 Troubleshooting Procedures

## [1] Control panel related

| Trouble | Check: |
| :--- | :--- |
| (1) LCD shows nothing. | - Main-panel harness between the main PCB and the <br> control panel PCB |
|  | - Control panel PCB <br> - Low-voltage power supply PCB <br> - Main PCB |
| (2) Control panel inoperative. | - Main-panel harness between the main PCB and the <br> control panel PCB |
|  | - Control panel PCB <br> - FPC key <br> - Main PCB |

## [ 2 ] Telephone related

| Trouble | Check: |
| :--- | :--- |
| (1) No phone call can be made. | $\begin{array}{l}\text { - FPC key } \\ \text { - Control panel PCB } \\ \text { - NCU PCB } \\ \text { - Main PCB }\end{array}$ |
| (2) Speed dialing or one-touch |  |
| dialing will not work. |  |\(\left.\quad \begin{array}{l}- Ordinary dialing function (other than the speed and one- <br>

touch dialing) <br>
If it works normally, check the main PCB; if not, refer to <br>
item (1) above.\end{array}\right]\)
[3] Communications related

| Trouble |  | Check: |
| :---: | :--- | :--- |
| (1) No tone is transmitted. | • Main PCB |  |
|  | • NCU PCB |  |

## [ 4 ] Paper/document feeding related

| Trouble | Check: |
| :---: | :---: |
| (1) Neither "COPY: PRESS COPY" nor "FAX: NO. \& START" message appears although documents are set | - Sensors by using the maintenance-mode function No. 32. (Refer to Chapter V, Section 3.8.) <br> - Actuators of the document front and rear sensors <br> - Main PCB |
| (2) Document not fed. | - ADF and its related sections <br> - Scanner motor and its harness <br> - Document feed rollers and their related gears <br> - Main PCB |
| (3) Document double feeding | - ADF parts <br> - Nip-related parts |
| (4) Recording paper not fed. | - Multi-purpose sheet feeder <br> - Drum unit <br> - Heat-fixing unit <br> - Gear drive unit <br> - Main PCB |

## [5] Print-image related

If the received or sent image has any problem, first make a copy with the facsimile equipment.

If the copied image is normal, the problem may be due to the remote terminal; if it is abnormal, proceed to the following checks:

| Trouble | Action to be taken |
| :---: | :---: |
| (1) Completely blank | At the scanner <br> Check the following components: <br> - CCD harness <br> - Main-sensor harness between the main PCB and the document sensor PCB <br> - Main PCB <br> - Scanner unit <br> At the printer side <br> - Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (7) in the illustration given on page VI-20) <br> - Check the connection of the laser diode harness on the relay PCB. <br> - Replace the main PCB. |
| (2) All black | At the scanner <br> Check the following components: <br> - CCD harness <br> - LED array harness <br> - Main-sensor harness between the main PCB and the document sensor PCB <br> - Scanner unit <br> - Main PCB <br> At the printer side <br> - Clean the high-voltage contacts for the grid and corona wire on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (5) and (6) in the illustration given on page VI-20) <br> - Check the connection of the relay-high-voltage flat cable. <br> - Replace the drum unit. <br> - Replace the main PCB. |


| Trouble | Action to be taken |
| :---: | :---: |
| (3) Light | At the scanner <br> Check the following components: <br> - Scanner unit <br> - Main PCB <br> At the printer side <br> - Check the setting position of the print density dial. <br> - Replace the toner cartridge with a new one and print 4 to 5 pages. If the problem persists, proceed to the next step. <br> - Remove the toner cartridge and start printing. If printing takes place, clean the toner sensor or replace the toner sensor PCB. <br> - Clean the high-voltage contacts for the transfer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (3) in the illustration given on page VI20) <br> - Clean the high-voltage contacts for the developer roller on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (7) in the illustration given on page VI-20) <br> - Clean the grounding contacts on the drum unit, gear drive unit, and main cover. (Contacts (1) and (2) in the illustration given on page VI-20) <br> - Check the connection of the relay-high-voltage flat cable. <br> - Check the connection between the relay PCB and the main PCB. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. <br> - Replace the main PCB. |
| (4) Dark | At the scanner <br> Check the following components: <br> - Scanner unit <br> - Main PCB <br> At the printer side <br> - Check the setting position of the print density dial. <br> - Slide the wire cleaner tab to clean the corona wire inside the drum unit. <br> - Clean the high-voltage contacts for the grid and corona wire on the drum unit, main cover, and high-voltage power supply PCB. (Contacts (5) and (6) in the illustration given on page VI-20) <br> - Replace the drum unit. |


|  | Trouble | Action to be taken |
| :---: | :---: | :---: |
|  | Black and blurred vertical stripes | At the scanner <br> Check the following components: <br> - Scanner unit <br> - Mirrors on the scanner unit for stains <br> At the printer side <br> - Clean the paper path which may be contaminated with toner. <br> - Slide the wire cleaner tab to clean the corona wire inside the drum unit. <br> - Make sure that the wire cleaner tab is returned to its home position. <br> - Replace the drum unit. <br> - Replace the heat-fixing unit. |
|  | Black and blurred horizontal stripes | At the printer side <br> - If the horizontal stripes appear at $94-\mathrm{mm}$ or $17-\mathrm{mm}$ intervals, replace the drum unit. <br> - If they appear at 54 -mm intervals, replace the heat-fixing unit. |
|  | White vertical streaks | At the scanner <br> Check the following components: <br> - Scanner unit <br> - Mirrors on the scanner unit for stains <br> At the printer side <br> - Clean the cover glass of the laser unit with a dry soft cloth. <br> - Replace the drum unit. |
| (8) | Dropout $\qquad$ $\checkmark$ | At the printer side <br> - Check the connection of the relay-high-voltage flat cable. <br> - Check the connection between the relay PCB and the main PCB. <br> - Replace the drum unit. <br> - Replace the high-voltage power supply PCB. |


| Trouble | Action to be taken |
| :---: | :---: |
| (9) Faulty image registration (Leading edge of image starts too late on paper) | At the printer side <br> - Instruct the user not to load paper exceeding the limit mark on the multi-purpose sheet feeder. <br> - Instruct the user to use the recommended types of paper. <br> - Replace the multi-purpose sheet feeder. <br> - Replace the gear drive unit. |
| (10) Image distortion or improper image alignment | In communications <br> Check the following components: <br> - Error code displayed. (Refer to Section 1, "ERROR INDICATION" in this chapter.) <br> - NCU PCB <br> - Main PCB <br> At the scanner <br> Check the following components: <br> - Separator roller and its related sections <br> - Document feed rollers and their related gears <br> - Scanner motor and its harness <br> - Main PCB <br> At the printer side <br> - Check that the laser unit is secured with the screws without looseness. <br> - Check the connection of the polygon motor flat cable on the relay PCB. <br> - Replace the laser unit. |


| Trouble | Action to be taken |
| :--- | :--- |
| (11) Blurred at either side | At the printer side <br> - Shake the toner cartridge. If the problem persists, <br> replace it. <br> Check that the equipment is placed on a flat surface. <br> - Shake the drum unit from left to right and front to back. |
| (12) Dirt back of paper | At the printer side <br> - Replace the drum unit. <br> - Replace the heat-fixing unit. |
| (13) Poor fixing | At the printer side <br> - Instruct the user to use paper of the recommended <br> weight (less than 36 lb./m²). <br> Replace the heat-fixing unit. |

## Location of High-voltage Contacts and Grounding Contacts



VI - 20

# FAX3550/3650/8000P/8200P 

 MFC4450/4550/4550plus/6550MC/7550MC/7650MC MFC9000/9500
## APPENDICES

## Circuit Diagrams

A. Main PCB
B. Relay PCB
C. Network Control Unit (NCU) PCB
D. Control Panel PCB
E. Power Supply PCB

Low-voltage power supply High-voltage power supply


































Low-voltage power supply
(European versions)



## brother.


[^0]:    This manual describes the model and its versions to be destined for major countries. The specifications

[^1]:    * CCITT\#1 Chart in the Standard Mode, MMR

[^2]:    * CCITT\#1 Chart in the Standard Mode, MMR

[^3]:    *1 On the relay PCB are these sensors:

    - Cover sensor
    - Sheet feeder cover sensor
    - Registration sensor
    *2 On the toner sensor PCB are these sensors:
    - Toner sensor
    - Toner thermister
    *3 On the high-voltage power supply PCB is the paper ejection sensor.
    *4 On the document sensor PCB are these sensors:
    - Document front sensor
    - Document rear sensor
    *5 On the hook switch PCB is the hook switch sensor.

